

HAWAII DEPARTMENT OF CORRECTIONS AND REHABILITATION



FY 2024
dcr.hawaii.gov





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Message from the Director



Aloha,

I am honored to present the FY 2024 Annual Report for the Department of Corrections and Rehabilitation. Effective Jan. 1, 2024, the Department of Public Safety (PSD) was redesignated to the Department of Corrections and Rehabilitation (DCR) and the newly created Department of Law Enforcement (DLE) became the 19th state government department in the executive branch. With the redesignation, our law enforcement operations joined the DLE, and the new DCR began to shift its focus from what some may have seen as a punitive incarceration model to a rehabilitative and restorative approach.

We are working diligently to ensure we have effective, efficient, and thorough intake screening processes, evidence-based programs, and wraparound reentry services for adults in our custody and care that include community-based aftercare and access to benefits and services.

A lot has happened over the past year as we continue with the redevelopment of the new O'ahu Community Correctional Center (OCCC). We remain focused on building a facility that meets our needs today and into the future. That focus involves providing a humane restorative environment for those in our custody and care and better working conditions for our staff. We are well on our way with the planning and design of the facility. With the assistance of the University of Hawai'i Community Design Center (UHCDC), we have tirelessly worked to conduct extensive community outreach regarding the facility. We are determined to build an efficiently designed facility that facilitates better outcomes.

In addition, we have ongoing major construction improvement projects at the Hawai'i Community Correctional Center (HCCC) for a new 48-bed dormitory, administration, intake, and records offices; a new 32-bed dormitory at the Maui Community Correctional Center (MCCC); and much needed kitchen improvements at the Kauai Community Correctional Center (KCCC).

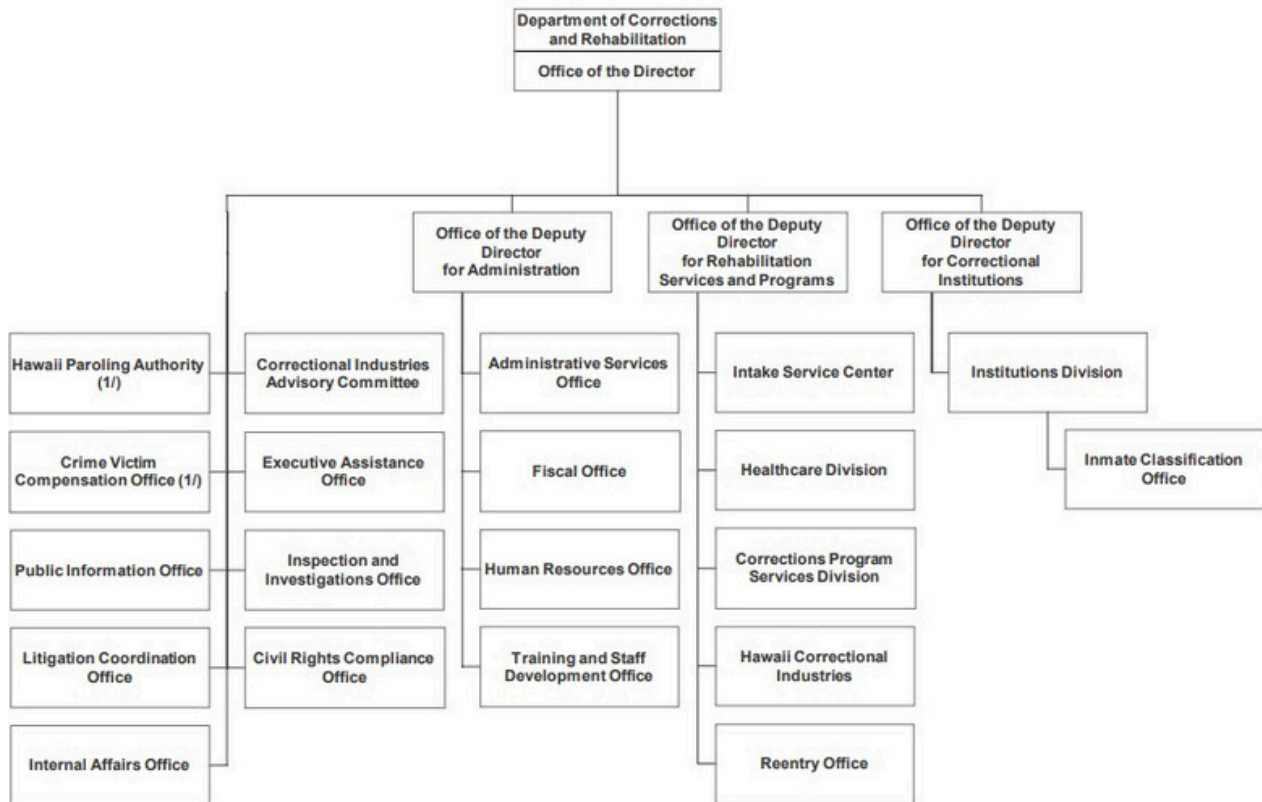
We recently completed a major construction project at the Women's Community Correctional Center (WCCC) which include a new administration building, intake and visitation building, and a 176-bed dormitory. Waiawa Correctional Facility also welcomed a new family visitation and reunification center. These projects represent the beginning of the revitalization of the department and lays a path for continued improvements.

This year, we continued ramping up recruitment efforts with radio and movie theater ads, job fairs and college and military separation center visits. In 2024, we held six adult corrections officer (ACO) recruit classes, twice the number of recruit classes held in 2023. The increase facilitated the graduation of approximately 136 ACOs compared to 56 ACOs in the previous year. So far, we have reduced the ACO vacancy rate to approximately 24 percent from 30.4 percent. We are committed to continuing our aggressive recruitment efforts, including conducting no less than six ACO recruit classes in 2025, 2026 and beyond.

DCR marked its one-year anniversary on January 1, 2025. Throughout our first year as DCR, our staff continues to strike me with incredible awe at their level of dedication, commitment, and selfless service to the people of Hawai'i. With their steadfast efforts as well as the continued assistance of our partners in the criminal justice community, we continue to make great strides with the accomplishments and new initiatives highlighted in this report. Let's keep up the good work as there is still much more to be done.

Mahalo piha,
Tommy Johnson
Director

Organizational Chart



1/ Administratively attached to the Department of Corrections and Rehabilitation

Our Mission

The mission of the Department of Corrections and Rehabilitation (DCR) is to provide a secure correctional environment for comprehensive rehabilitative, holistic, and wraparound reentry services, including culturally based approaches, to persons sentenced to our custody and care with professionalism, integrity, respect, and fairness. Our goal is to reduce recidivism and enhance the safety and security of our communities.

Office of the Director



Tommy Johnson



Pamela Sturz



Sanna Muñoz



Melanie Martin

The Office of the Director is comprised of the Director, the head of the Department of Corrections and Rehabilitation. The Director is appointed by the Governor and with the consent of the Senate, appointed to a four-year term. The Office also comprises of the Deputy Director for the Correctional Institutions Division, Deputy Director for the Rehabilitation Services and Programs Division and Deputy Director for the Administration Division.

Civil Rights Compliance Office

The Civil Rights Compliance Office (CRCO) advises Departmental administrators, supervisors, and employees on compliance with policies and statutes ensuring equal employment opportunity, disability access, and language access; monitors departmental compliance with relevant statutes, policies, and procedures; investigates alleged violations; issues findings and recommendations for corrective action; and responds to Hawai'i Civil Rights Commission and federal Equal Employment Opportunity Commission charges of discrimination.

CRCO ensures compliance with, among others, Hawai'i Revised Statutes Chapter 378, Titles VI and VII of the Civil Rights Act, the Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act, Age Discrimination in Employment Act, Pregnant Workers' Fairness Act, Providing Urgent Maternal Protections Act, and Hawai'i's Language Access law.

CRCO also conducts compliance review and submits written analyses to the U.S. Department of Justice (DOJ), Department of Labor and other government agencies as required.

In FY24, CRCO processed 27 employee or applicant complaints alleging discrimination or harassment based on a protected class (e.g., age, sex, race, etc.).

CRCO received one written complaint from a citizen alleging disability-based discrimination.

CRCO processed one ADA reasonable accommodation request from a facility visitor.

CRCO processes all Departmental applicant and employee religious and ADA reasonable accommodation requests. In FY24, CRCO processed 20 applicant or employee religious or ADA reasonable accommodation requests.

CRCO ensures compliance with the ADA as it applies to inmates under Departmental supervision. CRCO is also assigned primary responsibility for the Corrections ADA program which includes working with designated Departmental staff, DOJ and the Hawai'i State Attorney General.

Civil Rights Compliance Office

CRCO tracks and assists with the processing of inmate ADA reasonable accommodation requests and ADA-related inmate grievances. In FY24, CRCO helped resolve 41 inmate ADA reasonable accommodation requests and grievances.

As part of its Corrections ADA responsibilities, CRCO monitors compliance with the State of Hawai'i's settlement agreement with the DOJ on behalf of inmates with ADA-qualifying disabilities. CRCO also coordinates the inspection, removal, and design and construction of the repair of architectural barriers to facility access for inmates with disabilities at all DCR correctional facilities state-wide.

In FY24, CRCO coordinated significant DOJ-mandated movement toward architectural barrier removal at DCR facilities. DCR and the State are in good standing with the DOJ with regard to the settlement agreement.

Inspections and Investigations Office



The Inspections and Investigations Office (IIO) is one section within the Office of the Director. IIO is responsible for ensuring the Department is compliant with all applicable federal and statutory laws, regulations, and policies and procedures in pursuit of its mission to serve the public.

IIO regularly conducts audit and compliance inspections of all facilities within the Department's jurisdiction. The scope of these audits includes security requirements and preparedness, environmental safety, health, and sanitation conditions of facilities and their respective worksites. The Office enforces all applicable regulations through reporting concerns and providing updates, directly to the Director of DCR.

In addition to its audit and inspection compacity, IIO also holds Pre-disciplinary Due Process Hearings to address employee misconduct and recommends disciplinary action to correct deficiencies when appropriate.

Inspections and Investigations Office

IIO's Inmate Complaint and Grievance Office processed over 3,600 inmate grievances and conducted Statewide Correctional Facility on-site Inmate Grievance Program assessments and staff training to improve the Department's processing and response times to community concerns.

IIO's Emergency Management Office, in conjunction with the efforts of the Security Planning Office, updated and implemented the Departmental Continuity of Operations Plan (COOP). This Plan assures that vital Department functions and the operation of the State's jails and prisons will experience minimal, if any, disruption during a natural disaster. This Office also participated in the Makani Pahili 2023 Hurricane Exercise for Emergency Preparedness.



IIO has coordinated with the eight prisons and jails within the State to modernize their respective security apparatus and their emergency response readiness. This is an ongoing effort which began at the beginning of 2024.

A continual goal of IIO is to develop and implement a comprehensive and integrated disciplinary matrix to ensure standardized and just corrective action within the Disciplinary Process.

IIO will also begin to update and implement the Department's Management Control and Assessment System (MCAS). This tool will further our office's mission to enforce adherence to Departmental policies and procedures, measure compliance to the aforementioned, and improve the Department's responsiveness of corrective actions.

Internal Affairs Office

The Internal Affairs Office (IAO), under the general supervision of the IAO Chief Investigator, conducts administrative and civil investigations of the employees of the Department of Corrections and Rehabilitation (DCR) and the unlawful use and disposition of departmental resources. The IAO presently consists of four full-time investigators with the authority to conduct departmental investigations throughout the state, including all correctional facilities, and involving departmental employees. IAO support staff includes one full-time Administrative Assistant.

The IAO serves as the departmental centralized designated authority for the intake and processing of all complaints involving DCR and its employees. All IAO Investigators are trained and authorized to accept and process written format complaints for review and decision-making by the DCR Director.

As a multifaceted investigative unit, IAO Investigators work closely with many outside agencies, including all County, State and Federal Law Enforcement, Police Departments, Attorney General Investigators, and various Correctional Facilities, enhancing the IAO's ability to attack the various complex investigative problems within the purview of DCR. The conclusion to these investigations normally requires the investigator to participate by testifying in administrative and/or civil hearings, and criminal trials when called upon as witnesses.

IAO Investigators have direct participation throughout complex investigations, including crime prevention, field work, undercover activities, gathering and custodial care of evidence, case preparation, service of subpoenas, and other phases of public assistance in accordance with policies and procedures, State and federal laws, and departmental standards established by the DCR Director.

The unique composition of DCR in having armed personnel in DCR worksites, requires specialized investigative response to critical incidents within the Department. It is specifically noteworthy to mention that IAO responds to and investigates shootings and/or death cases involving departmental personnel or facilities, including officer-involved shootings (OIS), in-custody deaths including murder and/or suicide, medically-involved, and all other suspicious or unattended deaths.

Internal Affairs Office

IAO incorporates technologically advanced truth verification examinations in its investigations, by utilizing the Computer Stress Analysis (CVSA) testing instrument to further enhance investigative methods and techniques to determine the focus or direction of complex, sensitive, and confidential investigations.

Additionally, the CVSA continues to be utilized in the preemployment testing process of applicants for all Adult Corrections Officers within DCR, including newly hired investigators.

Continuing this trend from previous years, the IAO Investigations Staff has been involved in proactive, coordinated joint investigations with other agencies, addressing serious violations including the smuggling of prison contraband and/or sale of illegal narcotics, terroristic threatening, physical assault, money laundering, criminal enterprise and criminal Security Threat Group gang activities.

Additional investigations included: employee misconduct, unprofessional conduct, theft, physical assault, PREA sexual assault, falsification of records, inmate escapes, harassment, hostile work environment, workplace violence, intimidation, bullying in the workplace, civil/constitutional rights violations, criminal acts, falsifying government records, weapons violations and negligent discharges, administrative complaints and misuse of government owned property.

Finally, upon specific request and with DCR Director authorization, the IAO also aids outside agencies that require independent, unbiased investigations of sensitive matters. Such investigations are prioritized and expedited.

Litigation Coordination Office

The Litigation Coordination Office (LCO) was created through restructuring at the end of FY 2013. The LCO incorporates regulatory requirements such as the Uniform Information Practices Act (UIPA), managing the Department of Public Safety's Civil Litigation, administrative remedies under the Tort Claim process, Sex Offender Registration, DNA Collection, Departmental Policy Development, and the application of the Prison Rape Elimination Act (PREA).



LCO works with the Department of the Attorney General on all tort and civil rights litigation, where DCR or an agent of DCR is named as a party in the litigation.

In Fiscal Year 2023-2024, DCR received 12 new lawsuits inclusive of appeals for denied tort claims. The Medical Inquiry and Conciliation Panel litigation tendered to the Corrections Corporation of America.

LCO is the department's liaison for all requests for information based on the Hawai'i Revised Statutes, Chapter 92F, Uniform Information Practices Act.

In FY 2023-2024, there were 35 requests based on the UIPA and more than 100 informal requests that were processed. LCO is the department's liaison for the tracking and management of administrative tort claims filed with the Risk Management Office (RMO) of the Department of Accounting and General Services. DCR received 44 new tort claims filed through RMO.

LCO also provides technical assistance to DCR Correctional Facilities related to the sentence computation for calculating the pre-sentence credits of a convicted person remanded to the custody of DCR. Sentence computation involves assessing court documents, an individual's history of arrest and detention, and other statutory requirements affecting sentence computation.

LCO is tasked with overseeing and updating PSD's policies and procedures. P&Ps are analyzed using legal based standards.

Litigation Coordination Office



LCO has been designated as the lead office to ensure compliance by the Corrections Division (now called Correctional Institutions Division) with the PREA National Standards, which were finalized in June 2012. LCO conducts internal audits to ensure that DCR's prisons and jails are preventing, detecting, monitoring, and investigating any allegations of sexual abuse and sexual harassment of offenders as dictated by DCR policy and the PREA National

Standards. DCR has three certified DOJ PREA Auditors. DCR is a part of the States PREA Circular Auditing Consortium (SCAC), formerly known as the Western State PREA Consortium (WSC), which provides circular auditing between various States, as a cost containment measure. Currently, the department is in its third year of the fourth PREA Audit cycle. DCR's eight Correctional Facilities received full compliance findings (in the full third cycle) based on DOJ PREA Audits conducted by the SCAC/WSC. The SCAC consists of: California, Colorado, Hawai'i, Montana, Nevada, Oregon, Washington and Wisconsin.

Executive Assistance Office

The Executive Assistance Office assists the Director by performing various complex staff functions in order to facilitate the Director's oversight of departmental systems and operations. The office also assists the Director in interdivision, interagency and other external relationships relating to all programs or broad aspects of the departmental administration. It is also primarily responsible for the internal and external coordination, oversight, and processing of legislative requirements.

The office advises the Director on the physical layout, reporting systems, filing systems, and other administrative matters of the operations of the Office of the Director. It ensures department-wide policies, priorities, and schedules are communicated and implemented through staff briefings, written memorandum, follow-ups, completed staff work, or program action.

This office maintains an ongoing awareness of departmental operations, coordinates and oversees interdivision initiatives, coordinates and provides data, research, and analysis to assist the Director and the Governor's office in corrections-related matters. It also prepares reports of findings and recommendations for consideration by the Director. Moreover, the office follows through on all submittals, liaison, and other requirements to coordinate departmental efforts to ensure assigned projects are completed.

The office also assists the Director by conducting task force meetings to initiate administrative problem solving; plans and organizes departmental efforts to address major issues or recurring problems throughout the department.

The office helps the Director with conducting ongoing or special studies of departmental operations, including field visits on behalf of the Director and appropriate liaison with other agencies and jurisdictions in order to resolve major issues and ensure that all relevant aspects are addressed.

The office also assists with coordination, development, and drafting action plans for the development and implementation of special studies, strategic plans, new programs, and projects in the department and with various external agencies.

It executes liaison activities, including special community task forces and community projects in coordination with government agencies, legislators, private organizations, and public communities on matters relating to public safety.

Executive Assistance Office

In addition, the office conducts appropriate studies to identify gaps and problems within federal, state, and county laws as well as rules, plans and policies. Furthermore, it provides recommendations for action by the department to take action, as appropriate, in resolving these problems and deficiencies.

It executes liaison activities, including special community task forces and community projects in coordination with government agencies, legislators, private organizations, and public communities on matters relating to public safety. In addition, the office conducts appropriate studies to identify gaps and problems within federal, state, and county laws as well as rules, plans and policies. Furthermore, it provides recommendations for action by department to take action, as appropriate, in resolving these problems and deficiencies.

This office also provides legislative coordination services with the Governor's Office and departmental liaison services at the Legislature. It also tracks legislation and directs coordination and development of the departmental legislative packages. It assists departmental programs in grant development, locating resources, obtaining grant information, and drafting grant applications.

Correctional Institutions Division



Pamela Sturz
Deputy Director for
Correctional Institutions

The Correctional Institutions Division is comprised of eight correctional facilities, which encompass the vast majority of the department's personnel and budget.

The State of Hawai'i is unique in that the community correctional centers (jails), which are normally the responsibility of the county, are managed by the state. There are six states, including Hawai'i, that have a unified system (integrated state prison and jail system): Alaska, Connecticut, Delaware, Rhode Island, and Vermont.

Hawai'i has four jails:

- Hawai'i Community Correctional Center (HCCC)
- Kaua'i Community Correctional Center (KCCC)
- Maui Community Correctional Center (MCCC)
- O'ahu Community Correctional Center (OCCC)

The correctional centers house pretrial detainees and convicted offenders who are serving sentences of one year or less. The centers are also responsible for the delivery of furlough programs to assist long-term sentenced inmates with their transitional return to the community.

Hawai'i also has four prisons:

- Hālawā Correctional Facility (HCF)
- Waiawa Correctional Facility (WCF)
- Women's Community Correctional Center (WCCC) on O'ahu
- Kulani Correctional Facility (KCF) on Hawai'i island

Correctional Institutions Division

These facilities house convicted felons with sentences greater than one year. Except for the WCCC, all the facilities house male inmates. The WCCC is designated as a community correctional center, but it functions primarily as a prison for female offenders. It houses female pretrial detainees and female inmates serving sentences of one year or less, in addition to housing female convicted felons sentenced to prison (more than one year).

Institutions Division

The Institutions Division consists of jails, prisons and the Mainland and Federal Detention Center (FDC) Branch. Hawai'i jails provide for the secure incarceration of our pretrial and short-term sentenced misdemeanor population. Jails within the state are situated on O'ahu, Maui, Kaua'i and Hawai'i. The jails also provide programs for the transitional sentenced felon population, those who have nearly completed their felony sentences, and are returning to the community. The jail population consists of both male and female detainees and inmates.

Hawai'i prisons provide for the care, custody, control and appropriate programs for inmates according to their assigned classification. Those who need more controls based on their risk to other inmates, staff and the community, are placed at the Hālawā Correctional Facility. Those who present less risk are placed in minimum security prisons such as the Waiawa and Kulani Correctional Facilities. Most of their recommended rehabilitative programs are received at these three correctional facilities.

Female felons are assigned to the Women's Community Correctional Center for programming. This population includes the newly sentenced felony cases and those continuing transitional programming such as work furlough prior to their release into the community.

The primary responsibilities of the Mainland and FDC Branch include custody, programming, and the fiscal responsibility for our inmates placed in private facilities. This includes inmates housed in private contract facilities on the mainland, and for those placed at the Hawai'i FDC. The mainland contract facilities provide programs for inmates as required by DCR. The private prison contract facility is located in Arizona.

Hawai'i Community Correctional Center



The Hawai'i Community Correctional Center (HCCC) is one of two facilities on Hawai'i island in Hilo, just above Downtown Hilo and below Rainbow Falls. The second facility is the Kulani Correctional Facility (KCF), which is situated on the eastern slopes of Mauna Loa, approximately 6,000 feet above sea level.

HCCC is a 274-bed facility, which is comprised of six housing units that are situated on two sites: Punahale site and the Hale Nani Annex site.

The Punahale site which is considered the main site of HCCC has four housing units. The names of each unit mirror the names of the street the units are located on: Punahale Special Needs Housing Unit, Komohana Pretrial Male Housing Unit, Waianuenue Sentenced Male Housing Unit and the Kaumana Pretrial Male Housing Unit. The Hale Nani Annex site has two housing units: Mauka - Sentence Community Male Housing Unit and Makai - Female Pretrial/Sentence General Population. Other buildings located at the Hale Nani Annex site is the facility's Business Office, Offender Services, Operation/Maintenance shop, inmate laundry service building and the facility's main kitchen where meals are prepared for the entire HCCC inmate population.

Hawai'i Community Correctional Center

PUNAHELE



The Punahale Specials Needs Housing Unit consists of 25 cells that houses inmates that have demonstrated through disruptive behavior that they are not capable of being in the general population. Inmates with acute mental illness serving lockdown confinement for misconduct violations, inmates with severe health problems, new admissions, inmates on medical isolation or quarantine for an active positive case of an infectious disease are also housed at the unit. This housing unit also houses female inmates who are not suited to be with our general population inmates at Hale Nani Annex Female Pretrial/Sentence Housing Unit (Makai).

Most of the inmates housed in this unit are Medium to Maximum custody. This building also consists of the Administration Office (Warden, Chief of Security, Secretary and Office Assistant), Watch Commanders Office, Health Care Unit which includes Medical and Mental Health, Intake Processing, Records Unit, Transportation Unit, and a video conference room for virtual court hearings. Adjacent to the back of this housing unit are four temporary cells made from a shipping container. Those cells were installed to house inmates that have been admitted into the facility and tested positive for COVID-19 or another communicable disease.

Hawai'i Community Correctional Center

KOMOHANA



The Komohana Pretrial Male Housing Unit consist of 32 cells that houses pretrial general population inmates who are awaiting their court hearings. The custody status for these inmates range from community to medium. This building also consists of the Mental Health Office, Warden Select Office (Mail and Visitation, Policies and Procedures, Safety and Sanitation, Training Sergeant), and court video conference room for virtual court hearings.

Hawai'i Community Correctional Center

WAIANUENUE



The Waianuenue Sentenced Male Housing Unit consist of two dormitory-style housing units that accommodates approximately 20-25 inmates in each unit. Inmates housed at the units are sentenced inmates who are awaiting transfer to the Hālawā Correctional Facility to start their sentence that are more than a year. Inmates whose sentence is a year or less with a custody status ranging from minimum to close are also housed in this unit until their custody status changes to community. However, due to an increase of pretrial inmates admitted to our facility, our male housing units became severely overcrowded. Part of Waianuenue had to be retrofitted to accommodate the overload of pretrial inmates. This building also consists of offices for the Grievance Officer, Administrative / PREA Officer and the Administrative Lieutenant's office. Adjacent to this housing unit is the Waianuenue Education and Law Library Building.

Hawai'i Community Correctional Center

KAUMANA



The Kaumana Unit is our newest housing unit for inmates that is located on the Punahale site near the top corner of Komohana/Waianuenue streets. It is 98% completed and scheduled to open for occupancy in January 2025. This housing unit is a 48-bed facility that will help with the overcrowded pretrial population. It is equipped with a covered indoor/outdoor recreation yard. The new space aims to reduce the tension of the overcrowded pretrial population.

Hawai'i Community Correctional Center

HALE NANI



HCCC's Hale Nani Annex site is located approximately eight miles south of the Punahale site, off Highway 11. Located on that site is two dormitory-style housing units: Hale Nani – Mauka Annex Sentenced Male Housing Unit and Hale Nani – Makai Annex Female Housing Unit. Also located at that site is our Offender Services Office, Going Home Program Building, Business and Personnel Office, Operations and Maintenance, Laundry Service Building and the facility's Food Service Kitchen.

The Hale Nani – Mauka Annex Sentenced Male Housing Unit houses inmates that are community status serving an incarceration of a year or less. Inmates participate in our furlough program, work lines to take care of the facility grounds, inhouse work lines duties (e.g. kitchen, laundry, food service, etc.) and community work lines that helps other State and County agencies as well as non-profit organizations.

The Hale Nani – Makai Annex Female Housing Unit houses sentenced and pretrial female inmates. Sentenced inmates whose incarceration is a year or more will be transferred to Women's Community Correctional Center on O'ahu. Any inmates with a year or less will remain in HCCC custody and will have the opportunity to participate in the furlough program and the facility female work line. Pretrial inmates await the outcome of their court proceedings.

Hawai'i Community Correctional Center



The primary function of HCCC is to ensure public safety by maintaining an effective security and reintegration program.

- Focus on rehabilitative programs designed to support the inmate's adoption of a productive and law-abiding lifestyle.
- Interventions include substances abuse programs, basic education classes (GED), community work lines, inhouse work lines, work, and education furlough program.
- These programs give our inmates the opportunities to emphasize re-socialization back into our communities.
- HCCC employs up to 50 inmates through our work line program that is critical to our daily operations. The facility's work line is incorporated into reintegration and restitution programs.

Upcoming CIP Projects:

- Hale Nani Life Saving
- Facility Fire Alarm Upgrade
- Parking Lot Expansion
- Mechanical/Electrical Phase 2 (Ventilation)

Kaua'i Community Correctional Center



Nestled approximately four miles northeast of the town of Lihu'e, on the island of Kaua'i, the Kaua'i Community Correctional Center (KCCC) is situated on 9.5 acres of pastoral land, against the backdrop of Kaua'i's landscape, directly across from the island's municipal golf course. Built in 1977, KCCC has undergone a transformative journey throughout the years and is currently serving a multi-faceted purpose, housing up to 128 individuals including pre-trial misdemeanants, pre-trial felons, sentenced misdemeanants, those on probation, parole violators and felons preparing for reentry on Kaua'i.

KCCC is authorized for 61 positions which includes 18 critical vacancies that includes a warden, uniformed corrections officers and staff who work in the following areas: clerical, programs, case management, maintenance, food service, medical and mental health.

FACILITY DESIGN AND OPERATIONAL COUNT

The Kaua'i Community Correctional Center was initially designed to house 12 inmates but after expansion efforts over several decades resulted in the current capacity of 128 inmates. The facility's need for additional space has been well-chronicled and began with the construction of one module (Module A) and three holding cells. In 1984, the recreation yard was converted into another module, (Module B). In 1993 and 1995, temporary housing units were donated by the county of Kaua'i, which in turn were converted to Cabins A, B, and C. In 1997, Module C - an 80-bed pre-fabricated dormitory unit - was added, leaving the operational capacity of 128 unchanged since then. Both the Cabins and Module C are designated for men and women who participate in the KCCC Lifetime Stand program.

Kaua'i Community Correctional Center

BUDGET

For Fiscal Year 2024, the total budget was \$6,205,634 which includes both payroll and operating funds.

CONSTRUCTION, REPAIR AND MAINTENANCE PROJECTS

The following work to address key infrastructure projects are ongoing.

Phase I – ADA Showers and Bathroom Renovations

The overall project which involved the completion of Phase II's installation of a Reduced Pressure Detector Assemblies valve for the fire hydrants was installed. MEI, Inc. has been tasked with addressing a comprehensive punch list before the bathroom renovation project can be completed.

Module C Kitchen Renovations

The Capital Improvement project is many years in the making and has started with the demolition of the old building and fabrication of concrete footings for the new kitchen structure. This project is expected to continue into the next fiscal year.

Emergency Repairs – Holding Cells 1 and 2

At the beginning of 2024, Holding Cells 1 and 2 were evacuated due to a major sewage leak caused by a break in the aged cast iron sewage main, which had reached the end of its 40–50-year life expectancy. Emergency funding, secured through the CIP team, allowed for the installation of an epoxy liner to replace the damaged cast iron pipes. These holding cells have since been restored and are in use.

Negative Air Pressure (NAP) Container

The foundation for the Negative Air Pressure (NAP) Container has been completed. Correctional Industries (CI) is currently coordinating the electrical and mechanical work required to make the container operational. The projected completion date for the NAP unit was December 2024.

TYPES OF PROGRAMS AND SERVICES

The Lifetime Stand (LTS) is a program devised by the former Warden of KCCC and is the hub where most of our rehabilitation services exist. It provides a structured approach reminiscent of paramilitary style training, along with GED education courses, substance abuse classes, alternatives to violence, cognitive skills, religious services, facility work lines, work furlough and extended furlough, and community service and outreach.

Kaua'i Community Correctional Center

The program works in 4 phases, with each phase increasing in privilege with a goal of community reintegration via extended furlough and/or parole.

The Lifetime Stand Program stresses balance and working through personal thinking errors and focuses on honesty, compassion, and discipline. The core function is to teach inmates discipline, perseverance, work ethic, and personal responsibility.

The facility also uses part of the land to grow our own vegetables for consumption. The LTS farm, as it is referred to, is maintained by the inmates who participate in the LTS. The products are harvested and used by KCCC's food service unit.

This year resulted in a notable reduction in facility security and behavioral management incidents where high-severity misconduct incidents decreased to 55 this fiscal year from 71 in the last fiscal year. There were three escape incidents, all of which were managed in accordance with established protocols. Unfortunately, one of the escapes resulted in death. The incident remains under investigation by law enforcement.

CRITICAL INCIDENTS

Misconducts	
Greatest	16
High	39
Total	55

Kaua'i Community Correctional Center

Other (CI)	
Escapes	3
PREA	7
Suicide Attempts	0
Use of Force	1
Total	11

Of the 7 PREA reports submitted, all were thoroughly investigated; none were substantiated. There was one use of force incident which was handled in alignment with procedural guidelines to maintain safety and control. These figures underscore ongoing efforts to enhance operational security and accountability.

LOOKING AHEAD

The State Legislature has approved funds to assist with our relocation project, necessitated by the highway widening plan that will shave one-third of our property, including staff parking and three housing units. Additionally, the facility's location in a flood and tsunami zone, combined with aging infrastructure that is being sustained by temporary fixes, further emphasizes the urgency of this project.

Our facility continues to see a rising influx of inmates with complex mental health needs, requiring us to evolve and adapt. However, our current limitations in staffing, resources, training, and infrastructure make it difficult to meet these challenges effectively. These constraints prevent us from providing the level of care and support that this growing population demands.

Maui Community Correctional Center



The Maui Community Correctional Center (MCCC) was built in 1978 with a capacity of 24 inmates. Since then, the jail has expanded significantly. Located on approximately 7 acres of land in Wailuku, it is the only correctional center within the County of Maui. MCCC has a design capacity of 209 inmates and an operating capacity of 301 inmates. It houses both male and female offenders awaiting adjudication or serving their jail sentences. It also houses prison inmates reintegrating back into the community through the furlough program. MCCC's average headcount during FY 2024 was 195.

During their incarceration, inmates have the ability to participate in programs offered in the facility. Educational programs include Adult Basic Education (ABE), GED (Offline study), Computer Essentials, Work Essentials, Finances Essentials, Aztec Alcohol/Substance Abuse, Aztec Domestic Violence, Aztec Ready for Work, Aztec Getting Work/Keeping Job, Aztec Parenting, Aztec Personal Development, Thinking 4 Change (a cognitive behavioral class), Independent Study, Post-secondary correspondence, and College correspondence (at their own expense).

Community organizations also offer a variety of programs. Classes are conducted by facilitators who have been trained by the Contract Agency and Volunteer Services Program (VolinCor) under the Corrections Program Services Division. New volunteers attend intensive training and must pass an exam covering various topics designed to keep them safe in the facility. Recertification is every two years. Classes that are offered at MCCC include: NA/AA, Anger Management/DV (Parents and Children Together), Being Empowered and Safe Together / BEST (Maui Economic Opportunity), Pre-Employment Training [furlonghees only] (Maui Economic Opportunity), Maui Health Services/

Maui Community Correctional Center



Testing and Information (formerly known as the “Maui AIDS Foundation”), Male Mentoring and Female Mentoring (Share Your Mana/Ka Ipu Ha’a), Kamalama Parenting (Child & Family Services), Sex Offender Treatment Program (SO Aftercare)/ SOTP, and Continuing Care (Aloha House).

MCCC provides the opportunity for inmates to practice their religious beliefs by offering a variety of religious services. Seventeen religious facilitators run weekly services within designated areas of the facility for all inmates. With the help of MCCC’s new Chaplain, Pastor Daniel Rice, inmates are able to receive bibles, rosaries, and daily bread pamphlets.

MCCC also collaborates with many outside agencies and organizations to provide resource assistance. These agencies/organizations include Mālama I Ke Ola Health Center, Social Security Administration (SSA), Department of Motor Vehicles (DMV), Maui Police Department (MPD), the Adult Mental Health Division (AMHD), Maui Economic Opportunity (MEO), Child and Family Services (CFS), Parents and Child Together (PACT), Aloha House, Bank of Hawai’i (BOH), University of Hawai’i Maui College (UHMC), Department of Health (DOH), Department of Human Services (DHS), and many others.

Inmates have the opportunity to apply to a variety of substance abuse and mental health treatment centers while incarcerated. MCCC collaborates with the following substance abuse/mental health treatment centers on Maui: Aloha House/Mālama Recovery (women only), Mana Recovery, Mental Health Kokua. MCCC also utilizes centers available on O’ahu: Habilitat, Hina Mauka, Women’s Way/ARC (Salvation Army), Sand Island and Po’ailani (dual care).

Maui Community Correctional Center



Inmates that meet the requirements also have the ability to petition into drug court in lieu of serving jail/prison terms. MCCC Offender Services coordinates with Maui Drug Court to ensure inmates have completed all necessary documentation before petition date.

Prison inmates who are reintegrating back into the community are sequentially phased through the furlough program. MCCC's Offender Services guides inmates through job seeking and finding stable residency, while also encouraging a pro-social lifestyle by participating in resocialization activities and weekly case management engagement.

ACHIEVEMENTS

MCCC runs a peer-support group called "CISM." Trained by International Critical Incident Stress Foundation, staff are qualified to provide support to those who have experienced a traumatic event or critical incident on the job. Details include crisis management briefing, defusing, and critical incident stress debriefing (CISD).

In October 2024, donations were received to purchase 200 Twinkies and 30 granola bars in observance of Halloween. Treats were distributed to all inmates by the Chaplain. Inmates also participated in Angel Tree with the assistance of the Chaplain, Offender Services, and Salvation Army. This program provides gifts for the children of incarcerated individuals.

This year, MCCC implemented a grant program through Mālama Na Makua a Keiki (Mālama Family Recovery). It provides sober housing and programming for work furlough females and females being released on parole with employment.

Maui Community Correctional Center

Malāma offers three months of free housing along with intense therapeutic programming (15 hours/week). After three months, furloughees and parolees enter transitional housing. Currently, one furlough inmate is enrolled in this program.

In FY 2024, 29 prison inmates successfully transitioned to parole after participating in the MCCC furlough program.

DCR's Reentry Department provided 50 clear backpacks to inmates who are on the path to start furlough.

Furloughees may also obtain watches at their request, two watches were distributed to furloughees. Bus passes were offered to sentenced felons upon release – qualifying candidates had less than \$1,000 in their inmate accounts.

In October, MCCC held a graduation for two GED graduates. Guests were allowed to attend the ceremony held in our Central visits. In FY 2024, a total of five inmates graduated with a GED at MCCC.

GOALS

Recruitment Sourcing: Expedite the hiring process and explore effective recruitment methods.

Employee Retention: Execute strategies to retain staff and offer incentives.

Further Education: Partnership with UH to jumpstart online college courses for inmates, establish vocational programs on facility grounds, and re-introduce Plato software for students.

Additional Programs: Collaborate with outside organizations to develop more programs surrounding rehabilitation, reform, and reentry.

Mental Health Support: Allocate resources to help support inmates with mental health issues and prioritize training programs for staff.

Facility Upgrade: Advocate for building improvements to create an environment that supports rehabilitation and staff well-being.

O'ahu Community Correctional Center



The O'ahu Community Correctional Center (OCCC) opened its doors in 1975, after a face-lift and a name change (from O'ahu Prison) with a bed capacity of 628 inmates. OCCC was originally designed to house both pretrial detainees and sentenced felons. At the time, OCCC was considered a jail as well as the primary prison for the state. By the late 1990s, OCCC's population increased upward of 1,400. Today, OCCC continues to be the largest jail in the State of Hawai'i. OCCC still houses dual populations of pretrial detainees (and female offenders) and sentenced male felons probationary.

OCCC continued to afford programming for offenders. This included a structured and enhanced Mental Health treatment living units for both male and female pre-trial offenders. OCCC programs are made available and provided to offenders:

- Recreation programs with approximately 800 offender participants
- 37 Volunteer programs for over 2,000 offender participants
- Majority of our volunteers are affiliated with faith-based institutions and are from a variety of religions, denominations, and belief systems, as requested by the inmates.
- 34 Religious programs with over 2,000 offender participants
- Total of 157 Volunteers (Religious Organizations, Self-Help Groups, Internship, Education, etc.) Self Help programming through community volunteers
- Since its inception, the Volunteer Services Office manages thousands of volunteers and contract staff who provide invaluable services and pro-social activities to those who are incarcerated.

O'ahu Community Correctional Center

- They have enriched the lives of inmates emotionally, physically and spiritually. A total of 3,255 volunteer hours valued at \$76,688 were logged.

CBS Furlough Program (LWFC/M20) bed space increased from 96 to 209 as of FY 2024.

Department of Veteran Affairs (VA) and OCCC has developed a process to connect incarcerated veterans with the VA for service-related benefits. The goal is to reduce the recidivism rate of incarcerated veterans and prepare them for life after release.

OCCC provides a comprehensive recreation program for all inmates. The U.S. Supreme Court has identified exercise as a necessity of life. At minimum, active indoor and outdoor activities, quiet indoor activities, hobby craft and cultural awareness activities shall be included whenever possible. The program objectives are to provide opportunities for inmates to develop and maintain physical fitness, to learn and practice constructive use of leisure time, and provide opportunities for positive interaction among inmates.

Currently OCCC runs structured outdoor activities such as volleyball tournaments, cornhole tournaments, flag football tournaments, etc. Indoor structured activities include tournaments such as, checkers, chess, card games, art contests, poem contest and other activities. We also run facility events that include talents shows and Christmas holiday concert. OCCC provides unstructured activities such as, field recreation and open module time. These activities allow the inmate to exercise and enjoy other activities such as watching TV and socializing.

OCCC provides inmates with the opportunity to work. Work line programs include opportunities for the offenders to learn and/or obtain on-the-job training and needed skills in areas such as food services, building maintenance, construction, automotive maintenance and repairs, grounds keeping, laundry, education, and library services.

OCCC in conjunction with the Department of Veteran Affairs (VA), Waikīkī Health, Department of Health, Social Security Office and other state and federal agencies are developing a process to connect the incarcerated inmates with birth certificates, social security cards, housing, medical assistance and any other service-related benefits and assistance for the inmate's reintegration into society. The goal is to reduce the recidivism rate of incarcerated inmates and prepare them for life after release.

O'ahu Community Correctional Center

Through a collaboration with the Department of Corrections and Rehabilitation, Department of Accounting and General Services and Consultant-NORESCO, an energy savings performance contract was agreed upon.

The initiative started OCCC to become an energy-efficient facility. The energy savings initiative has been completed. Operationally, OCCC is a much more energy-efficient facility.

The positive effects range from:

- Reduce Hawai'i's dependence on imported fossil fuel and associated greenhouse gas emission.
- Increase energy efficiency and building performance with the goal of reducing energy usage and demand to accelerate reducing life cycle cost of building maintenance, equipment service life, water use and solid waste generation, and to address the deferred repair and maintenance backlog of projects without Capital Improvement Projects funding.

In June 2024, OCCC also completed Phase 2 of the Annex 2 plumbing project, a much-needed CIP project.

Hālawā Correctional Facility



The Hālawā Correctional Facility (HCF) is comprised of two separate and distinct buildings: The Special Needs Facility (SNF) and the Medium Security Facility (MCF). The Specialty Needs Facility was the former City and County Jail, which originally opened in 1961 and was transferred to the State in 1975. In September 2023 the SNF was vacated of staff and inmates to complete an assessment of needed repairs and modification. Both inmates and staff were relocated to the medium security facility, where they remain.

Prior to being vacated, the SNF housed new Reception, Assessment, and diagnostic Unit (RAD) custody inmates, inmates who required protective custody, classified Pre-Trial MAX type custodies, and inmates with severe and chronic mental illness that precluded them from being placed in the general population, all of which were moved to MCF.

The MCF opened in 1987 and is the largest prison in Hawai'i's correctional system. It houses male sentenced felons, sentenced misdemeanants with consecutive terms and pre-trial maximum custody inmates. MCF consists of four living modules, a Special Housing Unit (SHU), infirmary, and support entities that include Correctional Industries, Food Service, Chapel Services, Learning Center, and indoor gymnasium.

With the shuttering of the Special Needs Facility, the Medium Custody Facility has had to adjust housing operations to absorb the special need inmates previously housed at the SNF.

Multiple large-scale improvement projects are underway or in the process which will have a positive impact on living and working conditions and improve overall operational efficiencies throughout the facility.

Hālawā Correctional Facility



Projects include the replacement of the boiler system with an energy efficient tankless water heater system in the food service and support areas, upgrade of the emergency generator, repair and upgrade of the electrical & plumbing system throughout the inmate living areas, improving the perimeter fence system (Phase I & II), expansion of the Medical Unit, and various preventative maintenance projects.

Hālawā offers and encourages its population to participate in a broad range of programs that are inclusive of education/vocational classes, substance abuse and sex offender treatment services and leisure time activities. The available program and classes include Adult Basic Education classes in reading, writing, math, science, and social studies, GED Prep and Testing, Brain Gym, Prison Education Project (PEP) and Independent Studies for individuals who are interested in college level courses. Eligible inmates are enrolled in Chaminade and Windward Community College courses with in-person and online instruction. HCF is proud to announce its first graduating class from the 2023 Chaminade program this year.

Technical and Career programs such as Office Worker Business Applications and Practical Money Skills, Forklift Training and Certification classes. Online Life Skills program (Aztec Life Skills) and Stress Management prepare participants to enter the workforce with the tools and skills needed to make good work-related decisions helping to build successful careers.

Transformation and Toastmasters are self-improvement workshops offered to enable individuals to rethink various viewpoints of life, enhance and improve public speaking, and encourage reconnecting with families. Reentry programs provided by Waikīkī Health and American Job Center which prepare inmates who are paroling or maxing out their sentences.

Hālawā Correctional Facility



Approximately 200 inmates are employed in facility operations, food service, laundry, recreational, chapel, learning center, correctional industries, and module/living unit work lines.

The Hālawā Residency Section has the largest case management team in the Department. The Unit Managers oversee the management and operations of each housing within the facility. The RAD Unit of Residency is responsible for starting the incarceration process for newly sentenced felons.

This process includes an initial custody classification that determines the inmate's custody level and restricts/enhances movement within the facility. Each inmate receives an Initial Prescriptive Plan that includes the gathering of information from the inmate's criminal history, Pre-Sentence Investigation Report, and current information in the institutional file.

A comprehensive risk assessment called the Level of Service Inventory-Revised (LSI-R) is completed to determine criminal behaviors, attitudes, and readiness for change. Program recommendations are made and opportunities for change are provided for every inmate during their incarceration. When qualifying programs are completed, transfer to a lower custody facility is considered.

It is the hope of HCF residency staff that each individual leave prison better prepared to embrace life within the limits of the law. Residency staff, along with the DCR Reentry Coordination Office and the Social Security Administration at Kapolei work to assist inmates with acquiring birth certificates, Social Security cards, Social Security Benefits, Supplemental Security Income, medical assistance and Supplemental Nutrition Assistance prior to release.

Hālawā Correctional Facility



In March 2024, Hālawā hosted its first resource fair where a multitude of providers participated to provide information to inmates to help them prepare for reentry into the community.

The staff at the Hālawā Correctional Facility continue to strive to create a safe environment to live and work, provide opportunities for inmate change, to ensure a successful transition from incarceration to life in the community.



Waiawa Correctional Facility



The Waiawa Correctional Facility (WCF) is a minimum-security facility that can house up to 334 adult male sentenced felons. The facility, located between the Ko'olau and Wai'anae Mountain Ranges in Central O'ahu, was formerly a military installation that was activated after the attack on Pearl Harbor. In 1985, the State of Hawai'i initiated the process to acquire this 192-acre parcel from the federal government through a Quit Claim Deed for a 30-year period at which time the state would assume full ownership of the property. As part of the deed, the state is required to have all offenders housed at WCF to actively participate in educational programs and work lines. As of July 7, 2015, the state has assumed full ownership of the property.

Programs at WCF include, but are not limited to, substance abuse treatment (KASHBOX Therapeutic Community, Intensive Outpatient and Outpatient Programs); Education (Academic - G.E.D., Adult Basic Education; Career & Technical Education - Culinary Arts in conjunction with the Kapi'olani Community College, Carpentry in conjunction the Carpentry Pre-Apprenticeship Program, Coding, Forklift Operator Training, Employment services, Resume writing; Self-Development - Creative writing, Career Skills, Yoga, Health Management, Parenting, Self Improvement, Toastmasters); Programs such as Library Services, Religious, Parenting, SKIP/SPAFT; Work Lines (Food Services, Education, Library, Medical, Administration, Landscaping/Grounds Keeping, Farming, Hydroponics, Aquaponics, Auto Mechanics, Facility Operations, Store, Building Maintenance and Construction and Community Services).

Inside and outside classroom learning provides an excellent opportunity for social learning and modeling of good work ethics and interpersonal skills. In FY24, 376 inmates participated in classes.

Waiawa Correctional Facility



Those who participate in the Community Service Work Line have a chance to work in the community and network. In the last year, the Community Service Work Line has done work for various agencies such as the Department of Education, Attorney General's Office, Waipahu Community Cultural Center, Honolulu City and County Refuse and Sewer Divisions, He'eia Wetlands and the State Capitol. Their work has saved these agencies over \$200,000 in labor costs. Many participants learn a trade while working on facility work lines. Over the last year, approximately 300 inmates worked on our various work lines. WCF creates a learning environment for the offenders which provides a sense of ownership, accomplishment and pride.

The 8-acre farm and hydroponics areas have one supervisor and 26 inmates working. They cultivate between 200 to 300 pounds of produce per week. The farm routinely harvests over 10,000 pounds per year, which it shares with Women's Community Correctional Center. The hydroponics plants average 180 pounds of produce every month. A third hydroponics plant was converted to Aquaponics and was completed in 2024. WCF has four aquaponics and two hydroponics plants for a total of six. The aquaponics plants operate in harmony with the hydroponics plants. The water from the fish tanks run hydroponically planted plants helping to fertilize them.

The WCF will continue to provide offenders with appropriate rehabilitative programs and an environment conducive for their continual progress. WCF seeks to work with the individual with the hope that the individual will possess better coping, employment, family and life skills as they return to the community.

Kulani Correctional Facility



Kulani Correctional Facility (KCF) is a 200-bed minimum security prison located on the slope of Mauna Loa, approximately 20 miles southeast of Hilo on Hawai'i island. The facility sits on 20 of the 6,600 acres of the Kulani property, belonging to the Pu'u Maka'ala Natural Area Reserve, which is managed by the Department of Land and Natural Resources (DLNR) Division of Forestry and Wildlife.

Ending June 30, 2024, KCF employed 54 Adult Corrections Officers and 11 civilian staff. The maximum capacity of KCF is approximately 200 inmates. The main compound where inmates reside, and work consists of 20 acres.

KCF offender programs include Sex Offender Treatment, Substance Abuse 2.0 and 2.5, and G.E.D., Parenting, Educational and Vocational training classes. Through a partnership with the Hawai'i Community College, Office of Continuing Education and Training (OCET), KCF offered a Agriculture/Horticulture Program, Facility Maintenance Program, and Hale Mua 'O Kulani Hawaiian Culture Program.

Kulani Correctional Facility



The Agriculture program at Kulani Correctional Facility (KCF) has been instrumental in helping inmates develop essential work skills while supplying fresh produce to the facility. In partnership with the Hawai'i Community College (HCC), the program's certification and vocational training have become a pathway for inmate employment in Hawai'i's agriculture sector, especially during their transition back into society. Many participants in the program have shown a strong interest in continuing their education at the community college level, with aspirations to pursue a 2-year degree.

The KCF farm employs sustainable farming practices, covering areas like germination, planting, harvesting, pest management, poultry egg production, breeding, and feed management. The farm grows hydroponically-produced crops such as three types of lettuce, four varieties of tomatoes, watercress, bok choy, cilantro, green onion, kalo, strawberries, and two types of basil. In its soil greenhouses, the farm cultivates crops like cauliflower, broccoli, two varieties of cabbage, Maui sweet onion, sweet potatoes, celery, taro leaf, eggplant, two types of beets, and various herbs.

In addition, inmates manage a flock of hens which provide approximately 20 dozen eggs weekly for the facility's kitchen. Overall, the farm produces around 2,000 pounds of fresh produce each month, with a wholesale market value of about \$8,300.

Foundational Skills classes such as Transitional Skills and Employment Skills and Career Assessment were also offered. Agriculture and Foundational Skills' Certificates of Completion can be submitted to the Hawai'i Community College when enrolling for courses and the associated credits will be applied.

Kulani Correctional Facility



The Facility Maintenance Program covers the techniques and principles of basic maintenance and repair work required for the facilities maintenance field such as masonry, carpentry, electrical, small engine repair, automotive basics, welding, and aerial lift training. Basic Computer Skills and Four-Hour Forklift Operator Training are also offered.

Hawaiian Culture Programs that are offered here at Kulani Correctional Facility:

- Imu Cooking
- Hawaiian Values in the Workplace
- Hawaiian Work Ethics
- 'Ukulele Group
- Kea La Hou Transitional Skills
- Introduction to Ho'oponopono
- Contemporary Hawaiian Guitar
- Growing Crops in a Greenhouse
- Soil Science and Conservation
- Horticulture- Hydroponics
- Greenhouse Design and Construction
- Sustainable Food Production for Small Farmers
- Small Business Basics for Micro Farms



Kulani Correctional Facility

The Facility Maintenance Program covers the techniques and principles of basic maintenance and repair work required for the facilities maintenance field such as masonry, carpentry, electrical, small engine repair, automotive basics, welding, and aerial lift training. Basic Computer Skills and Four-Hour Forklift Operator Training are also offered.

Other Educational Services that are offered here at Kulani Correctional Facility:

- ABE Mathematics
- ABE Reading & Writing
- College Prep
- HSE Prep Reading: GED Academy
- Basic Tagalog Language
- Basic Japanese Language
- Basic Hawaiian Language
- Basic Spanish Language
- Basic American Sign Language
- Aztec Life Skills
- Small Engine Repair
- DOE Workforce Development
- ESL
- Prison Education Project- Introduction to Environmental Science
- Prison Education Project- Building Healthy Relationships
- Prison Education Project- Intro to Astronomy and Planetary Sciences
- Job Readiness
- Keyboarding
- Forklift Operator Training
- Yoga
- DOE- Workforce Development
- Thinking for a change
- KeAlaHou
- Plumbing
- Ho'ponopono
- Agriculture

Kulani Correctional Facility



KCF Law Library has a few inmates using the Law Library resources for 10 hours, with inmates requesting about 10 legal documents to be copied each month. The Law Library resources, especially the kiosk with case law and Corrections Policies and Procedures being updated four times a year, have been adequate for 2024. The Recreation Library here at KCF averages 200 inmates checking out 600 books a month. This is a rise of 100 books a month, which is attributed to the concentration on trade books being donated by the public.

Our monthly donations hover around 100 per month. Our mission representing Kulani Correctional Facility's Recreation Department is to create an engaging environment that offers opportunities for self-growth and personal development. We accomplish this goal through the development of diverse services and programs that promote positive interactions and encourage participation.

At Kulani Correctional Facility, we have identified a plethora of activities that have enriched the offender population by challenging their cognitive and physical development as well as reducing idle time while in custody. Examples of these events and activities include competitions, art contests, games, puzzles, music appreciation and expression, and much more. In addition, musical instruments (i.e., acoustic guitars, ukuleles, percussion instruments, basketball, ping pong, hand ball, and gym equipment are available for use during recreation time. These musical opportunities allow our male population to creatively express themselves and unwind.

In addition to events and activities at KCF, our recreation specialist manages a Barbershop Work Line which allows the inmates an opportunity to maintain their appearance. Hygiene is paramount, especially in areas such as our facility kitchen.

Kulani Correctional Facility



Work lines also play a big role in offering inmates' valuable hands-on work skills. KCF work lines include janitorial work at dormitory units and administrative areas, food service, agriculture, education, garage, housing, recreation, laundry, utility, conservation, and orientation.

KCF has a community service work line that provides landscape maintenance at the Pana'ewa Zoo several times a month and has volunteered as a Community Service Workline at the Hilo YMCA and other community projects.

Our Orientation Workline ACO is responsible for assisting and processing new arrivals to the facility and oversees testing of inmates. The inmates are processed after completing quarantine. They also undergo safety classes before they begin work on facility grounds. The facility also has a daily community conservation work line that assists DLNR staff with projects in the Pu'u Maka'ala Natural Area Reserve.



Kulani Correctional Facility



The goal is to have all KCF inmates working, attending their required programs and extracurricular educational and training classes. KCF strives to facilitate a safe working environment to prepare inmates for furlough and reentry into local communities. KCF maintains liaison with the Hawai'i Community Correctional Center Branch and other public and private agencies and groups to facilitate facility operations, programs, and services, and continues in its efforts to build strong public relations.

KCF strives to facilitate a safe working environment to prepare inmates for furlough and reentry into local communities. KCF maintains liaison with the Hawai'i Community Correctional Center Branch and other public and private agencies and groups to facilitate facility operations, programs, and services, and continues in its efforts to build strong public relations.



Kulani Correctional Facility



Kulani Correctional Facility has a few ongoing and new large CIP projects to improve the operation of the facility. The Facility is also in the final stage of updating its perimeter lighting. Some ongoing CIP projects that are being worked on include the rebuilding of the Utility shop, and the garage building.

Other CIP projects that were submitted include the replacement of the Gas station tanks, pumps and equipment, an above ground fuel tank for our generators, and a few others.

Women's Community Correctional Center



The Women's Community Correctional Center (WCCC) in Kailua is the only all-female facility in Hawai'i. WCCC provides a wide range of services including medical and mental health, diagnostic evaluations, counseling, work opportunity, education, substance abuse treatment, community services and resocialization/work furlough privileges.

Our goals are to provide a safe and secure environment for our women, which is gender responsive and utilizes gender specific strategies to assist in a successful transition and return to their families and the community.

Over the past year, WCCC has focused on fostering rehabilitation and personal growth among the women in our care. The 350-maximum capacity facility has implemented innovative programs aimed at addressing the unique challenges faced by our residents, including mental health support, educational opportunities, vocational training and female wellness.

Our dedicated staff has worked collaboratively with community partners to provide resources that empower women to build skills for successful reintegration into society.



Women's Community Correctional Center



MENTAL HEALTH UNIT

WCCC Mental Health staff offer services to offenders in acute care, residential, and outpatient settings within the prison. Mental Health services are provided as clinically indicated and may include individual counseling, individual therapy, crisis intervention, risk evaluation, psychoeducational groups, psychological assessment, and discharge planning. Individuals identified as having a serious mental health need are referred to a Qualified Mental Health Professional or Licensed Mental Health Professional for further evaluation and/or intervention. Women in need of psychiatric services are referred for psychiatric evaluation and medication management.

WCCC Mental Staff facilitates an incentive program sponsored by donations made by Sister Clara. This enables staff to encourage mental health inmates to accrue points for attending classes, follow rules, medication compliance and cleaning their cells. According to recent data, we have 98% participation in programming. Mental health inmates participate in special presentations and plays such The Sting of the Bees, Global Warming, Lion King and Appreciation Day. We also provide weekly mental health classes, cognitive exercise sessions and discussions on substance abuse. We are dedicated to improving the lives of our inmates at WCCC.

SUBSTANCE ABUSE TREATMENT

The Women's Community Correctional Center offers three levels of substance abuse treatment programs based on the results of their assessments. The lowest level of care is Level 2.0 Outpatient Treatment contracted by Salvation Army Treatment Services (ATS). The next level is Level 2.5 Intensive Outpatient also contracted by ATS. The highest level of care is Level 3.0 Residential Therapeutic

Women's Community Correctional Center

Treatment contracted by Hina Mauka Ke Alaula. These program services include intake, orientation, assessments, treatment planning, structured process groups, educational groups, individual counseling, and aftercare. The women that participate in substance abuse treatment engage in therapeutic experiences, recovery education, fostering responsibility, accountability and life skills that will empower them to reenter the community and make healthy productive choices as drug-free adults.

TRANSITIONAL PROGRAMS

Project Bridge is a 15-bed work furlough program at WCCC. While in Project Bridge, the women receive individual counseling, family therapy, and pre-employment counseling through community partners such as Goodwill Hawai'i. Those in Project Bridge are able to secure and maintain gainful employment and begin reintegration back into the community.

YWCA Fernhurst-Ka Hale Ho'āla Hou No Nā Wāhine

The YWCA is a contracted 14-bed community-based work furlough program for female offenders that's located at the YWCA Fernhurst. The women receive employment readiness and pre-employment assistance through Goodwill and other community partners. They participate in life skills' courses (e.g. money management, healthy relationships, etc.) and computer classes. In addition, the women are required to complete a minimum of eight hours of community service a month.

FAITH-BASED/CHAPEL

The women in WCCC are provided with the opportunity to practice their religious beliefs in the Chapel and other locations within the facility during the week. Every effort is made by the facility and facility Chaplain to accommodate the religious needs of the inmate population via group meetings, one-on-one counseling and church services. Additionally, the facility Chaplain coordinates guest speakers and activities for the women.

Total Life Recovery (TLR)

The Total Life Recovery (TLR) program is a voluntary faith-based program that follows the curriculum of the Genesis Process and is operated by trained volunteers from various religious denominations. TLR provides classes in co-dependency, finances, time management, trauma, domestic violence, parenting, social skills, family relationships and career planning.

Women's Community Correctional Center



EDUCATION UNIT

WCCC effectively addresses the needs of women reentering the community by focusing on rehabilitation and equipping them with opportunities and tools to become effective contributors to the community. We offer a diverse range of classes designed to support both academic and personal success.

The Education Unit at WCCC provides Adult Basic Education classes for individuals who have not completed their high school education. We have over 34 women preparing for their GED or HiSet exams. We had one recent graduate and one preparing for her final exam.

Students who want to pursue college must possess either a high school diploma or a GED. With a diploma or GED, students are able to earn college credits through our partnerships with Windward Community College and Second Chance Pell Program that offer a pathway to an Associate of Arts degree in Hawaiian Studies or Liberal Arts as well as a multitude of certifications.

The Kapi'olani Community College Culinary Arts certification program, Carpentry Pre-Apprenticeship with Honolulu Community College and Hawai'i Carpenters Apprenticeship and Training Fund are among the programs available at WCCC via partnerships.

On October 2, 2024, nine women achieved Mental Health Technician certifications through Windward Community College, with one individual becoming the first to earn an Associate of Arts degree in Liberal Arts while at WCCC.

Women's Community Correctional Center



Kapi'olani Community College provides a culinary program typically spanning one-and-a-half years, compressed into a six-month course.

Students receive ServSafe certification and completion certificates for the program. Eight women completed the program in December 2023 and six women completed the program in December 2024.

Honolulu Community College offers a six-week Carpentry Program. Upon completion of the program, students earn two certificates: Carpentry Pre-Apprenticeship and OSHA (Occupational Safety and Health Administration)-10. Seven women completed the program in May 2024.

Women's Community Correctional Center

For the first time, women at WCCC also had the opportunity to become Certified Yoga Instructors, through the Koa Yoga Teacher Training program in 2024. Nine individuals were enrolled and three completed the program. All three are now teaching Yoga classes under the supervision of a Yoga instructor.

In June 2024, the Prison Education Program (PEP) led by Dr. Renford Reese, held one week of in-person classes for Financial Literacy, Forgiveness and Healing and Introduction to Soft Skills. Thirty-one individuals were enrolled and 26 completed the program.

The facility also ran the Hawai'i Friends of Restorative Justice (HFRJ) Tutor Training program which provides eligible women with skills and knowledge to become peer educator tutors. Nineteen students were enrolled and 13 completed training. The new peer tutors are currently exercising their skills with students who have signed up for tutoring in different subject areas. This program was successful and ended in June 2024.

Additional classes that ran at the WCCC's Education Center in 2024 include:

- Adams State University-Prison Education Program (PEP) - Correspondence college courses ranging from Anthropology to Sociology are offered through the program. Individuals can earn certification in Paralegal, Associate of Arts or Associate of Science degrees, Bachelor of Arts or Bachelor of Science degrees, and Graduate degree in Master of Business Administration.
- Cognitive Skills classes provided by Journey to Pono. Yoga classes with Koa (26 students enrolled)
- Digital Transitions (covering computer (Microsoft Suite) and employment skills provided by, Purple Mai'a, WCC and Worknet HI, Inc. (41 students enrolled, 30 students completed)
- Toastmasters International facilitated by Paulette Williams and Linda Lingle (19 enrolled)
- Classes focusing on Parenting, The 7 Habits of Highly Successful People, Domestic Violence/Anger Management, and Healthy Relationships provided by the team of instructors from Keiki O Ka 'Āina (54 students enrolled, 28 students completed)

Women's Community Correctional Center

- Council for the Humanities (59 students enrolled, 39 students completed)
- Flower Arrangement with the members of the Honolulu Garden Club (40 students enrolled)
- Try Think from the Hawai'i Council for the Humanities (59 students enrolled, 39 students completed)
- Braille sponsored by the Foundation for Blind Children with the National Federation of the Blind (NFB) (6 students enrolled)
- Creative Writing with University of Hawai'i Professor, Dr. Colleen Rost-Banik and Liberty Press (40 students enrolled)

COMMUNITY SERVICE

WCCC continues to change the public's perception of female offenders through its community work lines. These work lines allow the public to see a rare side of female offenders that provides opportunities for social interaction and potential job placement, which is a positive first step to transition out into the community. The community service work line are cross-trained in multiple trades such as renovations, carpentry, and building maintenance work.

Through partnership with the Lanikai Kailua Outdoor Circle (LKOC), the women of WCCC provides road and ground maintenance in Kailua, Lanikai Beach Park and Kailua Corridor. In addition, WCCC maintains partnership with the Special Olympics, American Diabetes Association, Mother Against Drunk Driving (MADD), Pū'ā Foundation, Friends of Waimanalo, State and City County agencies, Department of Land and Natural Resources' Division of Forestry and Wildlife, Hāwea and Department of Education (DOE) schools in the Kailua and Kāne'ohe districts.

Women's Community Correctional Center

The women have also learned how to build and operate a hydroponics operation. Though small by agricultural standards, the hydroponic set-up is large enough to sustain a constant and weekly supply of hydroponically grown lettuce for Foodland supermarket chain locations.

In addition, the program teaches the women of the farm-to-table movement and supplies fresh produce, cultural fruits and herbs to the WCCC Food Service Unit. The ladies' horticulture skills are further enhanced from the Lanikai Outdoor Circle, Smart Trees, Windward Community College and Green Jobs partners that teaches and certify women in plant propagation, hands-on training, analytical and business skills, and operating landscaping equipment.

RECREATION

The WCCC Recreation Unit provides a wide range of recreational programs and activities that empower women to develop life-changing attitudes and skills. Some of the recreational programs include hula, 'ukulele, cultural club, Yoga, Ted Talks, and other various workout programs.



Women's Community Correctional Center



'Olelo

WCCC has also partnered with 'Olelo Community Media to train and mentor inmate participants on how to use film equipment, capture stories, edit videos and work with community members.

Kid's Day Events

WCCC hosts Kids' Day six times a year with the help of community organizations such as Keiki O Ka 'Āina, Wellspring Church, Pūā Foundation and the Roman Catholic Diocese of Honolulu. During these events, keiki are able to spend time with their incarcerated mothers and enjoy activities, games and food together. Kids' Day play a pivotal role in helping the children maintain their relationship with their mothers during the mothers' incarceration period.



Mainland and Federal Detention Center Branch



Under the direction of the Institutions Division Administrator, the Mainland and Federal Detention Center Branch has the responsibility to oversee and monitor State contracts with private mainland prisons and the Federal Detention Center (FDC) for the housing and care of Hawai'i inmates. It must ensure that all terms of the contracts are upheld, enforced and that inmates are receiving appropriate treatment services.

The Mainland Branch (MB) was established in October 2004. Its responsibilities have since increased as this branch monitors approximately 995 inmates. Since its consolidation of its male inmates into Arizona in 2007, its out-of-state contract is worth approximately \$50 million a year. It's also responsible for housing inmates at FDC under an intergovernmental contract to relieve overcrowded conditions at all Hawai'i correctional facilities (due to COVID-19 restrictions, the federal government has temporarily stopped taking in-State inmates).

While incarcerated in out-of-state prisons, Hawai'i inmates are able to participate in programs including:

- Residential Drug Abuse Program (Therapeutic Community Program - Level III)
- Residential Drug Abuse Program (Level II)
- Educational Programs (Literacy, Basic Education, Pre-GED, GED); College Correspondence Courses
- Cognitive Skills; Anger/Stress management
- Life Principal Program (Faith-Based Unit)
- Carpe Diem Toastmasters
- Vocational Programs (Electrical, Carpentry, Plumbing and Computers)
- Inside out Dads Parenting Program
- Go Further (Reentry process)

Mainland and Federal Detention Center Branch

- Literary Braille Transcribing Program
- Second Chance at Life - Valley Humane Society Dog Adoption Program
- Threshold Program (teaches how to cultivate positive relationship with themselves and others)
- Courses in Personal Relationship; Domestic Violence; Contentious Relationship; Employment
- Veterans Program
- Hula/Hawaiian language Classes
- Hobby Shop/Art Activities; Music Program/Room

For Fiscal Year 2024, there were many graduations from the following programs:

- 7 inmates that graduated with their GED degree
- 3 inmates graduated from College Correspondence Course.
- 104 inmates from the Substance Abuse Therapeutic Community Level 3 Program
- 38 inmates from the Substance Abuse Level 2 Program
- 80 inmates from the Cognitive Skills Class
- 56 inmates from the Parenting Class
- Approximately 100 inmates participating in the Toastmasters Program each month
- 3 inmates graduated and received their NCCER for Carpentry 1
- 3 inmates graduated and received their NCCER for Carpentry 2
- 6 inmates graduated with their NCCER Core Curriculum
- 8 inmates graduated with their computer Teknimedia Program
- 5 inmates graduated from the Braille Program

Saguaro Correctional Center



The Saguaro Correctional Center offers the National Center for Construction Education and Research (NCCER) Certificate for Carpentry Electrical and Plumbing vocational training. NCCER develops standardized construction and maintenance curriculum and assessments with portable credentials.

These credentials are tracked through NCCER's Registry System that allows organization and companies to track the qualifications of their craft professionals and/or check the qualifications of possible news hires.

Mainland and Federal Detention Center Branch

These credentials are tracked through NCCER's Registry System that allows organization and companies to track the qualifications of their craft professionals and/or check the qualifications of possible new hires.

Saguaro's Carpe Diem Toastmasters Club is one of the top 20 clubs in Arizona out of over 200 clubs. Since it was chartered in April 2010, no inmate who was a Carpe Diem member when leaving Saguaro has ever returned.

Instead, they have created new lives for themselves, with many success stories that are shared with current members.

As of November 1, 2024, SCC housed a total of 995 Hawai'i male inmates. This facility serves as a program-intensive facility for general population inmates wanting to change their lives and prepare for their return to Hawai'i to participate in reintegration programs. SCC also houses Hawai'i's long-term segregation inmates in its Special Management Housing Unit and Lockdown Unit and provides this special population with basic program opportunities.

SCC is the only facility to have video conferencing capabilities in each housing unit giving inmates every opportunity to participate in parole hearings with the Hawai'i Paroling Authority and visits with loved ones on the weekends. SCC also installed tablets within all pods that provides inmates with video visit capability 365 days to videochat with their loved ones during open pod time. The tablet system also provides capacity for inmates to e-mail messages, watch movies and take self-study courses to improve their lives.

Inmate Population Report

DEPARTMENT OF PUBLIC SAFETY END OF MONTH POPULATION REPORT

Date: June 30, 2024

FAC.	DESIGN BED CAP.	OPER. BED CAP.	HEAD COUNT ENDING																		
			TOT.	M	F	SENT. FEL.		SENT. FEL. PROB.		SENT. MISD.		PRETRIAL FEL.		PRETRIAL MISD.		OTHER JURIS.		PAR VIOL.		PRB VIOL.	
						M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F
HCCC	206	226	302	257	45	31	3	14	5	7	1	152	22	11	9	2	1	3	1	37	3
SNF	90	132	0	0	0	0															
HMSF	496	992	687	687	0	551		21		1		2						110		2	
KCCC	110	128	97	83	14	15	3	17	3	10	2	30	4	4	1	0	0	1	0	6	1
KCF	200	200	77	77	0	77															
MCCC	209	301	200	165	35	13	1	21	9	4	1	73	15	5	2			14	2	35	5
OCCC	628	954	1097	984	113	105		4	7	5	2	550	65	87	11	7				226	28
WCCC	258	260	192	0	192		149		5				3		1				33		1
WCF	294	334	146	146	0	80												66			
TOTAL	2491	3527	2798	2399	399	872	156	77	29	27	6	807	109	107	24	9	1	194	36	306	38

FAC.	DESIGN BED CAP.	OPER. BED CAP.	CONTRACTED FACILITIES																		
			TOT.	M	F	SF		SFP		SM		PTF		PTM		OJ		PARV		PRBV	
						M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F
RED ROCK CC, AZ			0	0	0																
SAGUARO CC, AZ			1030	1030	0	984												46			
FEDERAL DET. CTR.			0	0	0																
TOTAL			1030	1030	0	984	0	0	0	0	0	0	0	0	0	0	0	46	0	0	0

FAC.	DESIGN BED CAP.	OPER. BED CAP.	ASSIGNED COUNT ENDING																		
			TOT.	M	F	SENT. FEL.		SENT. FEL. PROB.		SENT. MISD.		PRETRIAL FEL.		PRETRIAL MISD.		OTHER JURIS.		PAR VIOL.		PRB VIOL.	
						M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F
HCCC	206	226	318	271	47	36	3	17	7	13	1	152	22	11	9	2	1	3	1	37	3
SNF	90	132	0	0	0	0															
HMSF	496	992	688	688	0	552		21		1		2						110		2	
KCCC	110	128	108	91	17	20	5	18	4	11	2	30	4	5	1	0	0	1	0	6	1
KCF	200	200	77	77	0	77															
MCCC	209	301	204	169	35	15	1	23	9	4	1	73	15	5	2			14	2	35	5
OCCC	628	954	1105	991	114	110		4	7	5	2	552	65	87	12	7				226	28
WCCC	258	260	212	0	212		161		6				3		1				39		2
WCF	294	334	146	146	0	80												66			
MAINLAND			1030	1030	0	984												46			
TOTAL	2491	3527	3888	3463	425	1874	170	83	33	34	6	809	109	108	25	9	1	240	42	306	39

Inmate Population Report

**DEPARTMENT OF PUBLIC SAFETY
END OF MONTH POPULATION REPORT**

Date: June 30, 2023

FAC.	DESIGN BED CAP.	OPER. BED CAP.	HEAD COUNT ENDING																		
			TOT.	M	F	SENT. FEL.		SENT. FEL. PROB.		SENT. MISD.		PRETRIAL FEL.		PRETRIAL MISD.		OTHER JURIS.		PAR VIOL.		PRB VIOL.	
						M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F
HCCC	206	226	295	259	36	35	1	16	4	5		150	17	19	1	3	2			31	11
SNF	90	132	100	100	0	100															
HMSF	496	992	784	784	0	577		13				12						172		10	
KCCC	110	128	131	110	21	30	5	23	3	4	1	35	10	9	0	0	0	0	0	9	2
KCF	200	200	95	95	0	95															
MCCC	209	301	287	245	42	27	3	27	7	3	3	136	20	6	3	1		6		39	6
OCCC	628	954	1097	963	134	101	1	102	15	17	1	496	52	81	24	3	2			163	39
WCCC	258	260	186	0	186		124		4				1						53		4
WCF	294	334	161	161	0	86												75			
TOTAL	2491	3527	3136	2717	419	1051	134	181	33	29	5	829	100	115	28	7	4	253	53	252	62

	CONTRACTED FACILITIES																				
	TOT.	M	F	SF		SFP		SM		PTF		PTM		OJ		PARV		PRBV			
				M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F		
RED ROCK CC, AZ	0	0	0																		
SAGUARO CC, AZ	869	869	0	820													49				
FEDERAL DET. CTR.	0	0	0																		
TOTAL	869	869	0	820	0	0	0	0	0	0	0	0	0	0	0	0	49	0	0	0	0

FAC.	DESIGN BED CAP.	OPER. BED CAP.	ASSIGNED COUNT ENDING																		
			TOT.	M	F	SENT. FEL.		SENT. FEL. PROB.		SENT. MISD.		PRETRIAL FEL.		PRETRIAL MISD.		OTHER JURIS.		PAR VIOL.		PRB VIOL.	
						M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F
HCCC	206	226	305	267	38	40	1	17	6	7		150	17	19	1	3	2			31	11
SNF	90	132	100	100	0	100															
HMSF	496	992	789	789	0	581		13				12						173		10	
KCCC	110	128	135	114	21	33	5	23	3	5	1	35	10	9	0	0	0	0	0	9	2
KCF	200	200	95	95	0	95															
MCCC	209	301	301	257	44	39	5	27	7	3	3	136	20	6	3	1		6		39	6
OCCC	628	954	1113	979	134	114	1	102	15	17	1	497	52	81	24	3	2			165	39
WCCC	258	260	210	0	210		141		5				1						58		5
WCF	294	334	161	161	0	86												75			
MAINLAND			869	869	0	820												49			
TOTAL	2491	3527	4078	3631	447	1908	153	182	36	32	5	830	100	115	28	7	4	303	58	254	63

Inmate Classification Office

Inmate Classification Specialists manage the DCR's classification system to ensure that applications are standardized statewide through staff training. Specialists also oversee transfers among the DCR facilities. They also ensure that offenders are appropriate for the least restrictive environment based on their classification. As mentioned in the 2023 Annual Report, the validation study of the DCR's Jail and Prison Classification Instruments is ongoing with the intent of producing instruments that are the best predictive of risk.

Due to the Department of Public Safety's change to the Department of Corrections and Rehabilitation in January 2024, the ICO has moved under the supervision of the Institutions Division Administrator under the Deputy Director for the Correctional Institutions Division.

Rehabilitation Services and Programs Division



*Sanna Muñoz
Deputy Director for
Rehabilitation Services
and Programs*

On January 1, 2024, five divisions that were originally under the Corrections Division of the Department of Public Safety shifted under the newly created Rehabilitation Services and Programs Division when PSD was reestablished as the Department of Corrections and Rehabilitation.

The five divisions are the following:

- Intake Service Centers Division - Administrator Francis “Frank” Young; Effective Aug. 12, 2024, Acting Administrator Kelcie Maka‘ike
- Corrections Healthcare Division - Administrator Romey Jakobson-Glidewell
- Corrections Program Services Division - Administrator Shari Kimoto; Effective Aug. 1, 2024, Acting Administrator Francis “Frank” Young
- Hawai‘i Correctional Industries - Administrator Shawntay Yasuda
- Reentry Coordination Office - Development Officer Monica Lortz; Effective Aug. 1, 2024, Acting Development Officer Cristy Yokoyama

The Rehabilitation Services and Programs Division provides those in our care with opportunities to transform their lives, emphasizing self-improvement, personal responsibility and healing. Prison inmates, who are typically incarcerated for a year or more, are given access to support systems, regardless of their offense. A variety of programs and resources, including education, job training and furlough opportunities are available to eligible inmates to help prepare them for life after release.

Rehabilitation Services and Programs Division

These programs range from short courses to multi-year certifications that are aimed to enhance an inmate's marketability, increase their chances for successful reintegration. The hope is break the cycle of reincarceration (including generational) and become productive responsible citizens.

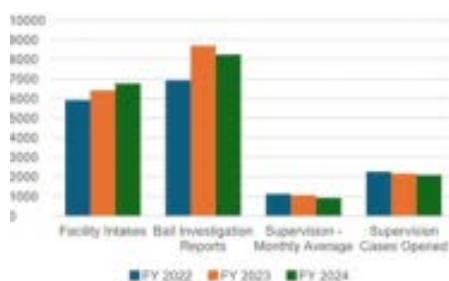
Intake Service Centers Division

The Intake Service Centers Division (ISCD) provides casework services to assist accused and convicted persons entering Community Correctional Centers (CCC) on the islands of Hawai'i, Kaua'i, Maui, and O'ahu. ISCD is also responsible for conducting pretrial bail evaluations on persons unable to afford bail and provides recommendations for alternative placement in appropriate diversionary programs. When individuals are placed under supervision by the Court, ISCD manages those individuals in the community pending their final court disposition.

ISCD provides statewide services with 72 authorized positions, identified as 59 professional human services staff and supervisors, 11 office services staff, and three social service support staff. ISCD's branch offices include the Hawai'i Intake Service Center (HISC), located in Hilo and Kona; the Kaua'i Intake Service Center (KISC), located in Līhu'e; the Maui Intake Service Center (MISC), located in Wailuku; and the O'ahu Intake Service Center, located in Honolulu. OISC is the only branch that is located within a secure area of a Correctional Facility, while branches in Hawai'i, Kaua'i, and Maui lease office space in the community. Hawai'i, Kaua'i, and Maui branches perform intake functions with the relevant CCC. ISCD staff operate within the county police cellblocks and various Judiciary Courthouses.

The first major function of the ISCD is facility intake. The intake process includes a face-to-face interview to collect personal information and document the data. Other components of the process require gathering security information to complete an Initial Jail Classification instrument to ensure proper housing placement at the CCC; a medical/mental health screen to identify if there are urgent medical and/or mental health needs; and a Prison Rape Elimination (PREA) screening to assess for victimization and predatory variables. Additionally, U.S. Armed Services veteran status and citizenship data are captured. In FY 2024, a total of 7,010 persons were admitted into the various CCCs statewide and 6,753 facility intakes were completed by ISCD staff.

The second major function of the ISCD focuses on bail evaluations. ISCD staff



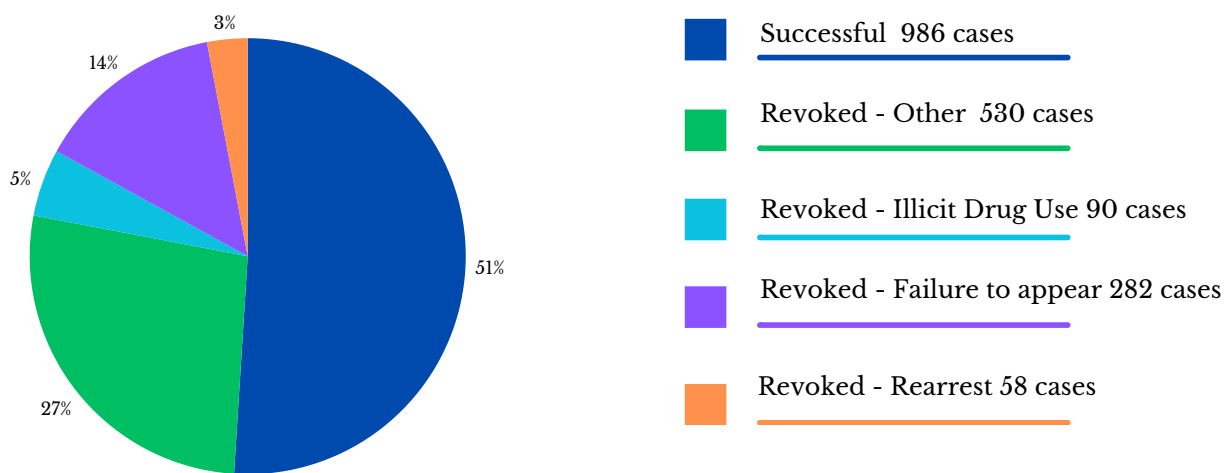
interview eligible persons held on bail at the police cellblock, CCC, or the courthouse; conduct bail investigations by gathering information through collateral contacts and administrative reviews; and assess the detainee using the Ohio Risk Assessment System-Pretrial Assessment Tool (ORAS-PAT). The ORAS-PAT scores the detainee as low, moderate, or high risk for pretrial failure resulting from a new arrest,

Intake Service Centers Division

failure to appear in court as scheduled, and/or non-compliance with supervision conditions set by the court. The bail evaluation is submitted to the court in the form of an investigation report that includes a recommendation for some form of pretrial release or that the person be detained pending trial. In FY 2024, the ISCD completed 8,229 bail investigation reports. This resulted in 2,133 persons being diverted from pretrial detention on non-financial release.

The third function of ISCD is to supervise persons released by the court on pretrial supervision. In FY2024, ISCD had a total of 2,077 new cases placed under supervision. On average, ISCD actively monitored 909 cases per month statewide. Supervision services focus on regular personal contact with defendants, addressing assessed risk factors for pretrial failure, and assisting defendants in securing services, such as substance abuse and mental health, that would increase his/her successful compliance. Supervision activities also center on monitoring compliance with court-ordered conditions and providing defendants notifications of when and where to appear for court hearings.

In FY 2024, 51% of the 1,946 supervision cases closed by ISCD staff were categorized as successful, and 49% were closed as unsuccessful. The cases that were closed unsuccessfully were due to arrests for new offenses, failure to appear in court, illicit drug use, and other court condition violations.



Intake Service Centers Division

The number of facility intakes completed by ISCD increased 14% between FY 2022 and FY 2024 which is consistent with the increased rate of new admissions at the State's CCC's during that time period. Bail investigations increased by nearly 19%. Although the number of diversions decreased by 7% in the last 3 years, 277,243 pretrial bed days were saved in FY 2024.

HAWAII INTAKE SERVICE CENTER

The Hawai'i Intake Service Center (HISC) is comprised of two Operational Sections – East and West Hawai'i, and an Office Services Staff Section. The Branch provides casework services to assess felony and misdemeanor defendants for release alternatives pending trial, supervises and monitors pre-trial and pre-sentence felony and misdemeanor offenders as ordered by the Courts, conducts intake screening and security classifications for HCCC admissions, and manages the electronic monitoring of pretrial defendants in the community.

The following is a summary of the HISC branch's primary functions in FY 2024:

1. Intake Screening: HISC conducted 1,425 intake screenings at HCCC, gathering personal, medical, mental health, PREA, and security classification data for each new inmate to ensure appropriate housing and management.
2. Pretrial Services: The primary role of HISC is pretrial diversion and support, including pretrial release assessments and release reports to the Court. Pretrial interviews are conducted at the Hawai'i County Police Department, usually before a defendant's first court appearance, using the ORAS-PAT tool to assess pretrial release suitability. This resulted in:
 - 2,104 bail evaluation reports
 - 1,609 individuals diverted from incarceration, saving 116,594 pretrial bed days.
3. Pretrial Reviews: HISC implemented sequential reviews of eligible pretrial inmates at HCCC every three months, completing 321 reviews to support timely release considerations.

Intake Service Centers Division

4. Jail Diversion Program: HISC collaborates with the Adult Mental Health Division on early pretrial diversion of defendants with mental health issues from the criminal justice system. HISC made nearly 350 referrals during FY2024, with only five defendants meeting the legal and clinical criteria for the program.

5. Community Supervision: On average, HISC supervised 459 pretrial defendants monthly, working with community agencies to provide support services such as mental health and substance abuse treatment, anger management, transportation, and housing.

6. Electronic Monitoring Program: HISC managed electronic monitoring for 82 pretrial defendants using Radio Frequency and GPS technology, offering supervision options like location monitoring, house arrest, and curfew monitoring.

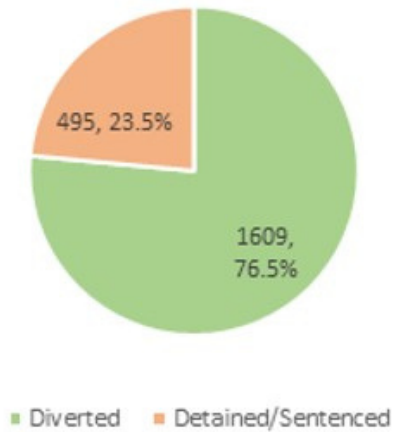
The following table represents the annual and monthly caseload by function during FY 2024.

FY24	ANNUAL CASELOAD	MONTHLY CASELOAD
INTAKE SCREENINGS	1,425	119
BAIL REPORTS	2,104	175
TOTAL SUPERVISION	5,505	459
TOTAL REVOCATIONS	547	45
TOTAL SUCCESSFUL COMPLETIONS	480	40

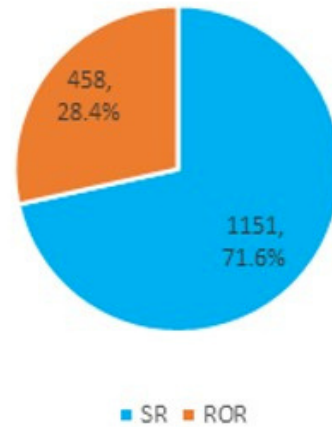
Intake Service Centers Division

The following graphs illustrate the rate of pretrial diversions and the diversions by type during FY24.

% PRETRIAL DIVERSIONS



DIVERSIONS BY TYPE



Intake Service Centers Division

KAUA'I INTAKE SERVICE CENTER

As its main function within the Department of Corrections and Rehabilitation, KISC continues to initiate the admission process for all individuals admitted at the Kaua'i Community Correctional Center (KCCC) pre-and-post-adjudication. KISC conducts interviews and assessments to determine one's classification and placement within our facility.

Following a judge's decision to detain, confine by sentence or set bail, KISC initiates the admission interview at the Kaua'i Judiciary Complex (Courthouse) shortly after the individual is taken into custody. The admission process involves completing the Initial Intake Information Form, Medical/Mental Health and Prison Rape Elimination Act (PREA) screenings, and assessing one's risk of non-appearance/recidivism through the Ohio Risk Assessment System Pre-trial Assessment Tool (ORAS-PAT). Once the admission interviews are concluded, staff prioritize and complete the Initial Security Classification and PREA screening instruments in the department's database, to assist security staff in determining housing assignments for all admitted.

Additionally, KISC also provides all courts with critical demographic information and an assessed level of risk (ORAS-PAT) through a "Bail Report" to assist the judge in making bail decisions for pre-trial detainees. These reports provide detailed information about the detainee's status within the community (location, employment, source of income, criminal conviction history, substance abuse issues if any, etc.). This is intended to release individuals from pre-adjudication detention who are assessed and determined to be at low to moderate risk of non-appearance/recidivism and do not pose an immediate or direct threat to the community's safety.

There are multiple ways in which an individual could be released from custody pre-adjudication. Supervised Release (SR) is a release options for the court to consider. Should the court utilize this option and place someone on SR, KISC is responsible for supervising and enforcing the conditions set by the court. An individual will be under SR until his/her case is resolved or a violation has occurred.

Intake Service Centers Division

Should a violation of the conditions of SR occur, KISC will notify the court through a verified application process requesting a revocation/modification to the terms of their release. The court may issue a bench warrant for the individual's arrest. A revocation hearing is held, and the court determines if the individual should return to custody with bail or be released on modified conditions of release.

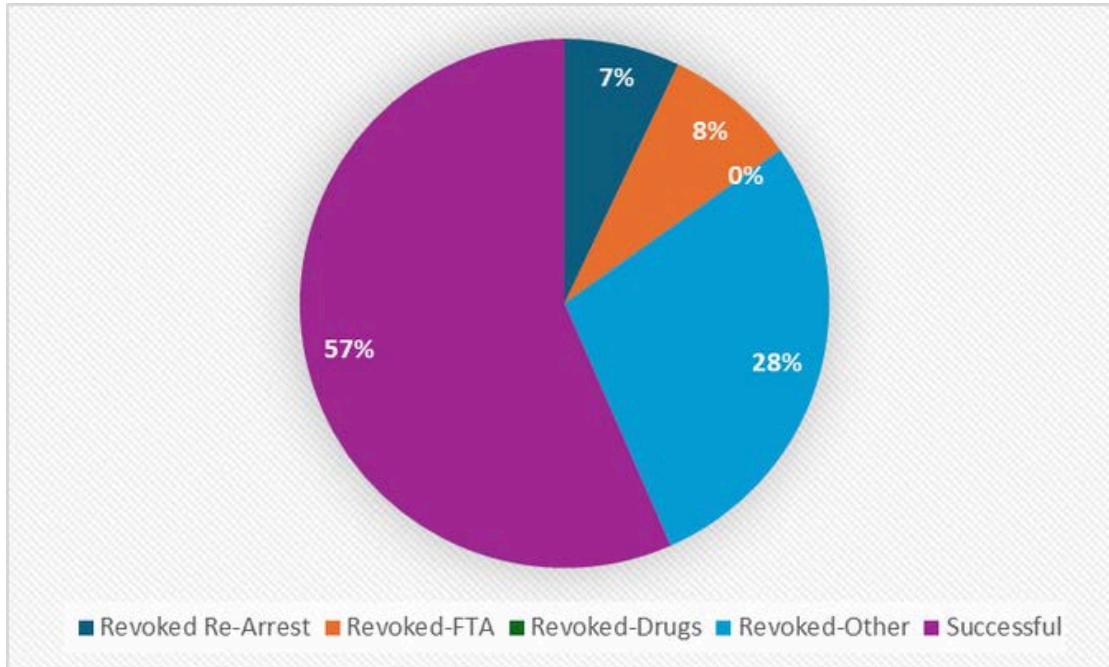
In Fiscal Year 2024, KISC screened 537 individuals for admission and completed 492 Bail Reports. There were a total of 108 individuals diverted from custody pretrial.

Month	Complete d Bail Reports	Released on SR	ROR	GPS Monitoring	Residential Treatment	Bail wth Conditions	Admissions	Total Released	Percentage
23-Jul	68	8	0	0	0	0	61	8	13%
23-Aug	53	14	1	0	1	0	54	16	30%
23-Sep	33	4	3	0	0	0	44	7	16%
23-Oct	44	5	1	0	1	0	45	7	16%
23-Nov	44	10	0	0	0	0	42	10	24%
23-Dec	40	3	0	0	0	0	42	3	7%
24-Jan	53	15	0	0	0	0	47	15	32%
24-Feb	27	5	0	0	0	0	37	5	14%
24-Mar	30	10	0	0	1	0	38	11	30%
24-Apr	38	7	0	0	0	0	46	7	15%
24-May	35	10	0	0	0	0	41	10	24%
24-Jun	27	9	0	0	0	0	40	9	23%
Totals	492	100	5	0	3	0	537	108	20%

KISC relies upon evidence-based practices attempting to motivate compliance, reduce recidivism/re-arrest, and provide guidance in locating community services that assist with any social and/or economic hardship. Not all who are presented with this opportunity are receptive when awarded. Many do not remain in the community while their case is pending and may need to be returned to custody if found in violation of the terms of release.

As previously mentioned, of the 108 released, seven individuals were revoked because of re-arrest, eight for non-appearance in court, zero for continuously testing positive for substance abuse, and 28 for other reasons, likely for failing to appear at multiple scheduled meetings and/or maintaining contact with KISC. Fifty-six individuals were compliant and have been adjudicated.

Intake Service Centers Division



KISC continues to see about half of the individuals released on SR to be compliant and able to resolve their cases. Unfortunately, for the other half that were returned to custody for violating the conditions of SR, it appears that there remains a significant portion of our population that requires much more services and assistance than is currently provided within our community.

Kaua'i continues to be the lone jurisdiction in the State that has a program named the "Project Contempt Program." Unfortunately, there continues to be a significant decrease in Project Contempt referrals being received from the District Court. KISC continues to be an advocate for this type of program that attempts to contact individuals who have missed a court date for certain "lower level" offenses in lieu of the court immediately issuing a bench warrant for their arrest.

With the Judiciary's assistance, KISC receives a referral with a copy of the complaint/citation that provides as much contact information for KISC to initiate contact via telephone or mail. If successful, the individual appears at KISC to sign a "Notice to Appear" document, at which time they are provided a return court date. When they appear on the day of their continued court date, the court will simply continue with the proceedings and require no explanation as to the missed court appearance.

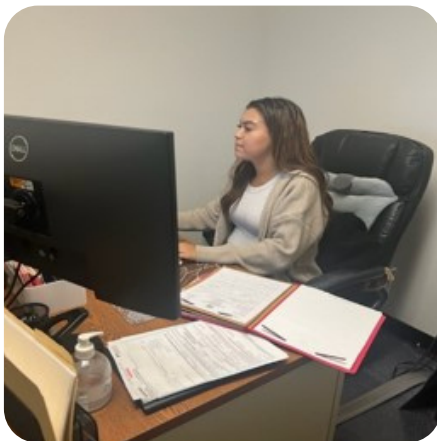
Intake Service Centers Division

This program specifically targets individuals who are being charged with offenses that have no confinement provision within that statute (i.e., State violations, County ordinance violations, traffic citations, etc.). There remains high optimism that this program can and should be utilized more than it has been in recent years. KISC will continue to reach out to the Judiciary to influence an increase in referrals for the Project Contempt Program as an alternative to issuing bench warrants and arrests for minor, non-violent, non-jailable alleged offenses.

Intake Service Centers Division

MAUI INTAKE SERVICE CENTER

The Maui Intake Service Center (MISC) provides valuable criminal justice services to pretrial defendants on Maui, Molokaʻi, and Lānaʻi. MISC is located in Central Maui and has unique geographic challenges by servicing clients on all three Islands. MISC promotes pretrial diversion at the front end of the justice system by providing a variety of services, one of which includes pre-trial supervision. MISC staff attempt to mitigate pretrial risk and address client needs through proper assessment, supervision and monitoring. In cooperation with government agencies and community organizations, MISC strives to provide services to pretrial defendants throughout the County of Maui with compassion and empathy to reduce recidivism, maximize court appearance, and to ensure public safety.



MISC processes intake screening for newly admitted individuals who are detained or committed to the Maui Community Correctional Center (MCCC). MISC screens these individuals and identifies any medical and mental health issues and forwards it to MCCC's Medical Unit for further evaluation and treatment, if warranted. The individual is also screened for any PREA (Prison Rape Elimination Act) concerns that are

brought to the attention of the proper staff specialized in dealing with these issues.

MISC incorporates the Ohio Risk Assessment System-Pretrial Assessment Tool (ORAS-PAT) to the pretrial assessment process and produces Pretrial Bail Reports for the Judiciary within three days of admission into the MCCC. MISC completes the Initial Jail Classification and the PREA assessments for inmates to ensure proper placement into appropriate housing, work lines, and programs in MCCC.

In FY 2024, MISC screened a total of 763 defendants as part of the MCCC's facility intake process. MISC completes assessments for defendants who are referred to the District, Circuit, and Family Courts in the Second Circuit. Defendants are interviewed, the ORAS-PAT instrument is applied, and the bail reports are electronically filed in a strict timeline to ensure that the least restrictive conditions of bail are recommended to those that are in custody to allow them to possibly be released from custody into the community and minimize the amount of time the defendant is in jail custody.

Intake Service Centers Division

In FY 2024, MISC initiated 290 bail reports and completed 246 of them.

MISC also provides supervision for defendants that have posted bail/bond or have been placed on supervised release by the Courts with conditions. In FY 2024, 78,645 bed days were saved through MISC supervision. Integrating best practices into case management, applying motivational interviewing, cognitive behavioral techniques, and providing referrals to community and government treatment resources the MISC staff strive to encourage changes in defendants to improve the chances for increased compliance, reduction in recidivism, and offering services to address the defendant's personal and clinical issues. In FY 2024, there were 302 new cases placed under pretrial supervision.

When it is determined that the defendant is in violation of the terms and conditions of supervised release or bail, Verified Applications for Revocation of Release are completed and electronically sent to the respective courtrooms for the judge's approval/disapproval to issue a bench warrant. In FY 2024, 151 bench warrants were issued because of the Verified Applications submitted by MISC. There were also 218 successful completions. Defendants that violated the terms and conditions of supervision were held accountable for their actions and behavior in the community.

PTO's work closely with the Department of Health Staff and CARE Hawai'i staff in addressing mental health and addiction issues that a substantial number of defendants under MISC supervision have. MISC supervised a monthly average of 211 pretrial defendants in the community with 92 on supervised release and 119 defendants who posted bail with conditions.

Intake Service Centers Division

O'AHU INTAKE SERVICE CENTER



The O'ahu Intake Service Center (OISC) is located at the O'ahu Community Correctional Center (OCCC). In fiscal year 2024, facility admissions averaged 351 monthly. OISC's Assessment and Classification Unit (ACU) interviewed and screened 93% of the admissions on the day of arrival to ensure appropriate referrals for services in a timely manner. The intake process includes an in-person interview, medical and mental health screening, Prison Rape Elimination Act screening, and security

classification scoring. The Ohio Risk Assessment System Pretrial Assessment Tool (ORAS-PAT) is completed for persons admitted with eligible pretrial charges. Due to late court transports, staffing shortages, and other reasons, ACU was not able to complete the intake process on the day of arrival for 2% of new admissions, and 5% were released before an intake interview was completed.

The Assessment and Classification Unit also completed bail investigations at a monthly average of 116 Pretrial Bail Reports, which provided the courts with an objective individualized assessment of a defendant's risk for non-appearance and/or recidivism. The ORAS-PAT scored about 28% of defendants as moderate or low risk for release into the community, but any recommendations that included a third-party release be granted (appropriate sponsor or program) were impacted by the shortage of community clean and sober beds and residential treatment beds for defendants with serious substance abuse or dual diagnosis treatment needs.

In July of 2021, OISC became involved with Honolulu Prosecutor Steven Alm's Weed and Seed initiative, which is now referred to as SUDA-Fast. At first, OISC screened defendants with Weed and Seed cases to make referrals to the Department of Health's Hawai'i CARES for assessment and placement into appropriate substance abuse treatment. The program is now available to those charged with promoting a dangerous drug in the third degree even if the alleged crime does not occur in Weed and Seed Areas. In FY 2024, OISC made 156 referrals for SUDA-Fast, and 19 resulted in release.

Intake Service Centers Division

OISC's Court Unit (CU) interviews and completes bail reports for persons held at the Honolulu Police Department (HPD) on eligible pretrial misdemeanor/petty misdemeanor charges. After interviewing defendants at HPD, CU staff, based at the Honolulu District Court, submitted approximately 331 pretrial release recommendations monthly to District Court Judges to assist with determining release options at the arraignment hearing. A majority of these cases are disposed of at the time of arraignment; therefore, CU's efforts greatly reduced the number of misdemeanant defendants admitted to OCCC by diverting an average of 191 persons monthly.

As a large part of the misdemeanor population has mental health concerns, the Court Unit works with the Department of Health's Jail Diversion Program to screen eligible defendants for mental health treatment planning and services, as a condition of diversion from Court and incarceration at OCCC.

OISC Program Services Unit (PSU) provided community supervision of approximately 209 defendants a month. In FY 2024, there were 165 new defendants placed under supervision. During this period, PSU had a success rate of 52% with defendants monitored, appearing for court hearings as scheduled, not incurring any new arrests, and generally complying with the terms and conditions of release. In 48% of the cases closed by PSU the main reason was a new arrest, failure to appear for court, positive drug test, or failure to comply with court-ordered conditions of release.

ISC Division is focused on public safety, which is why the Program Services Unit continues to utilize electronic monitoring and randomized drug/alcohol testing to monitor defendants' compliance with court-ordered conditions of release.

When there is a determination that public safety is compromised, PSU utilizes the Verified Application for Revocation of Release process through the Courts to have a bench warrant issued. In FY 2024, PSU saved 70,961 bed days through community supervision.



Intake Service Centers Division

OISC staff strives to interview new admissions on the day of arrival; reduce overcrowding by completing bail assessments in a timely manner; and effectively provide community supervision of pre-trial defendants. OISC works to attain the underlying goals of the bail process to maximize release, maximize court appearance, and maximize public safety.

Healthcare Division

The Healthcare Division (HCD), under the new Department of Corrections and Rehabilitation (DCR), continues to be committed to improving the overall health and well-being of inmates in Hawai'i's correctional institutions. The HCD has increased recruitment efforts and expanded the professional roles utilized to ensure a community standard of care that coincides with the National Commission on Correctional Health Care (NCCHC), American Corrections Association (ACA) and the Department of Justices (DOJ) expectations and ideals.

The DCR's HCD is a division of over 250 employees in a variety of different roles to ensure the highest standard of medical, dental and mental health care for those in our custody and care. The division is administratively managed by the Healthcare Administrator and support staff that include Account Clerks, Administrative Assistants, Research Statisticians and the Branch Administrators. The Division is currently divided into three main branches.

The Medical Branch employs all professionally licensed employees with prescriptive authority. This includes Medical Doctors, Psychiatrists, Family Nurse Practitioners and Psychiatric Mental Health Nurse Practitioners. The Medical Director, Dr. Maura Tresch, works closely with staff to ensure compliance and competence at the highest level. This includes regular meetings with national and state entities on infectious disease, pharmaceuticals and continuity of care. Additionally, the Medical Director attends annual audits of Hawai'i inmates housed at the Saguaro Correctional Center.

The Clinical Services Branch is overseen by Chief Nursing Officer, Dr. Tori Ikehara and Administrator Tina Agaran, RN. The branch staffs and manages the Healthcare Unit at each of the eight facilities throughout the state. The facilities are:

Jails:

- Hawai'i Community Correctional Center (HCCC)
- Maui Community Correctional Center (MCCC)
- O'ahu Community Correctional Center (OCCC)
- Kaua'i Community Correctional Center (KCCC)

Prisons:

- Kulani Correctional Facility (KCF)
- Hālawā Correctional Facility (HCF)
- Waiawa Correctional Facility (WCF)
- Women's Community Correctional Center (WCCC)

Healthcare Division

This is by far the HCD's largest branch with ever-expanding services. This branch includes registered nurses, licensed practical nurses, paramedical assistants, dentists, dental hygienists, dental assistants, human services professionals and health information personnel. This year we will also be developing our office of Public Health Nursing to increase education and decrease infectious disease. Additionally, the CSBA attends quarterly audits of the Hawai'i residents housed at the Saguaro Correctional Center.

The Mental Health Branch is responsible for providing all mental health services to our residents. Under the Mental Health Branch Administrator, this branch is in charge of the daily well-being and safety of our residents. This includes assessment, diagnosis, treatment plans and programs. The branch employs psychologists, social workers, human services professionals, recreation therapists and paramedical assistants.

The health and wellbeing of our residents continues to be a collaborative practice between the carceral population, healthcare providers, security, administration, judiciary and paroling authorities, as well as available community providers. This year marks a new era of partnership and collaboration for redefining what incarceration means for the individual residents as well as our state. On every level of our division, we are exploring what correctional rehabilitation looks like, not only for residents but for the staff that serve them.

HEALTHCARE SERVICES

Intake Screening: Upon intake at all DCR facilities, new residents undergo a three-point screening process for healthcare services and programs. The initial screening is to assess any urgent healthcare needs including urgent or emergent referrals to medical or mental health for immediate assessment and services. Following the initial intake residents are scheduled for a Nursing Health Assessment with a detailed medical history, a full physical exam, infectious disease screening, screening for mental health disorders, and a substance use disorder screen. Treatment plans, diagnostics, and referrals are initiated at this visit.

To ensure all residents are fully assessed, the Mental Health Branch then schedules residents for a Post-Admission Mental Health Screening that focuses solely on mental health diagnosis and risk assessment.

Healthcare Division

Preventative Care Screening: DCR currently offers all preventative screening tools recommended per U.S. Preventative Task Force (USPSTF) recommendations. by the Centers for Medicare Services (CMS) and Centers for Disease Control and Prevention (CDC). As the community standard of care, CMS has continued to guide healthcare providers on the screening diagnostics and time frames recommended for the prevention and eradication of chronic and infectious diseases.

Current screening assessments are provided for substance use disorders, alcohol abuse, suicide/self-harm prevention, depression, dementia, traumatic brain injuries, cervical cancer, colon cancer, lung cancer, prostate cancer, breast cancer. Infectious disease screening includes Hepatitis C and B, HIV, syphilis, gonorrhea, chlamydia, HPV (done with cervical cancer / PAP screenings), COVID-19, and tuberculosis. Chronic care diseases are screened for on intake and at annual exams including heart disease, kidney disease, asthma/COPD, degenerative eye disease, diabetes, hypertension, hyperlipidemia, and obesity.

Urgent Care Services: All facilities offer three levels of routine, urgent, and emergent care options that can be initiated by the residents. For routine concerns, residents can utilize the Medical Request Form which is reviewed and triaged by staff daily. For any urgent concerns, clinics are offered daily in the Healthcare or Housing Units, Monday through Friday. Additionally, HCF, WCCC, and OCCC offer 24-hour medical care for emergent assessments and needs. Finally, Medical and Psychiatric providers are available on-call to all facilities 24 hours a day for urgent orders and consultation.

Chronic Care Services: Any chronic condition, significant health condition, or disability reported by a resident or diagnosed by staff is assigned to a staff provider for a thorough assessment. These visits, include diagnostics, referrals when indicated, and a comprehensive treatment plan. Treatment plans include regular monitoring and treatment by a qualified healthcare or mental health professional. Conditions monitored and treated in facility include, but are not limited to, hypertension, hypercholesterolemia, heart disease, restrictive pulmonary diseases, metabolic disorders, substance use disorders, cognitive disorders, auto-immune disorders, psychotic disorders, endocrinological disorders and musculoskeletal disorders.

Healthcare Division

Infectious Disease Services: The Department's in-house Infectious Disease Doctor, Dr. Daniel Park, routinely assesses and consults all patients based on provider and facility recommendations. Treatment ranges from oral antibiotics to IV and PICC line antibiotics administered in facility.

Mental Health Services: Services include screening, psychiatric assessment, treatment and rehabilitation programs. Providers routinely initiate and manage all acute and chronic mental illness diagnosis with the most current medications, including long acting injectables (LAI). Our psychiatrists work closely with other mental health providers, nursing, and medical providers to stabilize patients with acute mental health needs, especially after intake to our jails. They also help to ensure continued medication management and re-evaluation while the patients are in our correctional facilities and are available for consult for changes in mental health status and acute mental health crises. Psychologists and Clinical Social Workers offer cognitive behavioral therapy, assessments, counseling, and trauma informed care among other modalities.

Infirmiry Care Services: Both HCF and WCCC offer infirmiry care services for infirm patients who need around the clock monitoring and additional nursing care. These services are extended to all residents despite classification and location. Transfer of care to an infirmiry level of care is managed by a multidisciplinary team experienced in all medical and mental health conditions.

Long-Term Care Services: These services are for DCR residents with advanced dementia-related disease and other terminal illnesses who require special housing accommodations. Medical services for long-term care patients are available until they are released and may be coordinated with community palliative and hospice programs.

Vaccination Program: Upon intake a vaccination history is obtained to the best of the department's ability. To ensure CMS compliance for all preventative diseases, all standard vaccinations are recommended and offered within facility. Vaccinations may include boosters as well as initial immunization including MMR, pneumovax, varicella, Hep A&B, zosterVax, COVID-19, and influenza.

Medication-Assisted Treatment (MAT) Program: Our MAT Program for residents with moderate to severe substance use disorder (SUD) is a compliment to the in-house Substance Abuse Treatment Program offered to residents with acute or chronic symptoms. As a National Standard and in accordance with all American with Disabilities Act (ADA) requirements for this protected class of residence, we hope to continue to support our residents in active recovery and build hope in the face of a very difficult and life-threatening disorder.

Healthcare Division

Suicide Prevention/Intervention Program: All residents are screened for suicide risk factors. Staff coordinates care for both chronic and acute patients who are at risk during their incarceration. This can include reducing primary risk factors, counseling, and ongoing monitoring.

Medical Discharge Program: Healthcare staff coordinate transfer of care to community partners for mental health, substance use, and chronic conditions for any patient receiving treatment within the facilities. This may include enrollment in necessary programs to improve compliance. Discharge medication packets for 30 days as well as any necessary medical records and educational material provided upon release

DIVISION HIGHLIGHTS:

Infectious Disease Screening and Treatment Program: Over the past three years the DCR HCD has been partnering with DOH and other community partners to increase screening tools for Hepatitis, HIV, COVID-19, and other relevant infectious diseases. This program has increased our treatment capacity. This year, 66 patients received an initial diagnosis of Hepatitis C in the facility with all 66 receiving lifesaving treatment before release. An additional 10 residents were diagnosed with Hepatitis B exposure and will continue to be monitored. In addition to the increased screening and treatment program for Hepatitis, the DCR treated an additional 6 residents for latent TB. The HCD screened an additional 108,240 patients either for report of symptoms or for transfer screening to mitigate infection.

Med-QUEST Services Expansion Program: The DCR has been working with the Department of Human Services Med-QUEST Division to expand services and ensure enrollment for qualifying residents through the 1115 waiver application. The goal is to reduce the gaps in care for hundreds of inmates whose services are suspended when incarcerated. By increasing enrollment while incarcerated, we hope to help ensure their transition back to community for continuity of care.

Medication Assisted Treatment for Substance Use Disorder: This year, we had received a budget increase for the injectables which resulted in a program expansion to provide long-acting injectables to a majority of patients. The long-acting injectables provide longer last craving control to help facilitate avoidance of opiates after release and give time to establish care.

Healthcare Division

This is will reduce recidivism and reduce overdose deaths especially given the fentanyl crisis growing in Hawai'i. Medication-assisted treatment (MAT) and medication for opiate use disorder (MOUD) program account for approximately 83% of incarcerated patients with a substance use disorder.

The increased availability of long term injectables as both a treatment and prevention option has allowed the department to expand the program exponentially. As a protected class of people, those with substance use disorder face an increased rate of recidivism as this disorder is both progressive and difficult to manage. The de-stigmatization of the lasting effects that drugs and alcohol have on the developing neurological system has allowed us to approach the recovery of this disorder in a new way. With treatment, many residents report that their mindset has changed and think about the future for the first time in years. MAT allows freedom of compulsive and obsessive thinking that has historically trapped those afflicted in a cycle of cravings and obsession. This year marked a hallmark rate of treatment as 526 residents were offered long-acting injectable treatment under the program.

Trauma-Informed Care Program: The DCR HCD is working on both a clinical and organizational program to educate and increase the criteria for a trauma-informed department. This comes with the awareness that both residents and DCR staff have experienced a litany of traumatic life events. Adult Corrections Officers' suicide rates is 39% higher than the general population. The understanding that trauma shapes their actions and decisions will allow a deeper evolution of the rehabilitative model that we aim to achieve. By teaching staff to recognize that many disruptive behaviors are caused by previous trauma, the tools for managing those behaviors can be expanded within the carceral setting.



Corrections Program Services Division

The Corrections Program Services Division (CPSD) is responsible for implementing and monitoring correctional programs aimed at providing offenders within Hawai'i's correctional institutions with education, nutrition, religion, substance abuse treatment, sex offender treatment, work force development, and pro-social development. CPSD is committed towards the provision of evidence-based programs that address identified problematic areas of incarcerated offenders, or programs that are constitutionally required.

The division is composed of administration, two offices (Sex Offender Treatment and Sex Offender Management Team), and five branches that provide the following services statewide: Education, Food Service, Library, Substance Abuse Treatment, and Volunteer/Religious Services.

EDUCATION PROGRAM SERVICES

The Corrections Program Services-Education (CPS-E) Branch provides learning opportunities for incarcerated adults through a holistic, Integrated Basic Education Skills Technical Training (IBESTT) program that focuses on preparing inmates with marketable skills in preparation for productive reentry of formerly incarcerated adults to the community.

The CPS-E Branch goal is to foster and maintain a commitment to educational excellence. The CPS-E Branch works toward maintaining a continuum of services that provides consistency in the development of the whole person throughout the period of incarceration.

The CPS-E Branch also strives to effect change based on balanced education within the areas of academic learning, career and technical training, cultural understanding, and personal development. In addition, the CPS-E Branch strives to build and create a network of coordinated services involving people within the institution, as well as those in the government, community, non-profit and volunteer agencies. Specific agencies and organizations include the following: Hawai'i Department of Education (HIDOE) - Adult Education (McKinley Community School for Adults-Moanalua Campus) and the Office of Student Support Services (OSSS) (Title I, Part D and Special Education Programs); Office of the State Director of Career and Technical Education; the Workforce Innovation and Opportunity Act (WIOA) Stakeholders: HIDOE, Department of Labor and Industrial Relations (DLIR), Division of Division on Vocational Rehabilitation; and University of Hawai'i Community Colleges: Hawai'i Community College, Kapi'olani Community College, Leeward Community College, and Windward Community College.

Corrections Program Services Division

FY 2024 also included two federally funded, Second Chance Pell grant partnerships with Chaminade University and Windward Community College. The CPS-E Branch has also maintained continued partnerships with nonprofit organizations such as the Prison Education Project (CA), Hawai'i Council for the Humanities, Hawai'i Literacy, Read to Me International-Hawai'i Chapter, Purple Mai'a, Project Koa Yoga, and Keiki O Ka 'Āina.

The CPS-E Branch monitors and collaborates with Core Civic's Saguaro Correctional Center (SCC) to ensure that Hawai'i's residents receive a quality education that meets Hawai'i's adult education standards. Student enrollment, academic, career, and technical education gains are monitored through a web-based student management system, thus the annual report includes cumulative information from both Hawai'i and SCC facilities.

The unduplicated student count for FY 2024 is 2,427 participants. For this reporting period, the CPS-E Branch served 46% of the total population. The facilities continued to struggle with a lack of both security and Corrections Education staff which led to lockdowns and program cancellations. This attributed to the reduction in classes which could be delivered through Education programs.

The CPS-E Branch staff continued to use technology to facilitate some virtual, and online courses (using a learning management system to deliver the required learning materials), as well as continuing the use of web-based programs to reinforce Adult Basic Education lessons, preparation for High School Equivalency testing, and study practice.

EDUCATION PROGRAMS

Adult Literacy Classes — Emphasis is placed on training and education for those incarcerated, who do not have high school or high school equivalency diplomas. These classes are conducted by Corrections Education Specialists and by contract instructors through the Hawai'i Department of Education—Adult Community School, particularly the McKinley Community School for Adults-Moanalua Campus.

Corrections Program Services Division

Career and Technical Education (CTE) — An active partnership with the University of Hawai'i Community Colleges, Workforce Development/Office of Continuing Education, as well as the Office of the State Director of Career and Technical Education.

Classes that have been offered include National Center for Construction Education and Research NCCER (NCCER) Core Curriculum for Carpentry and Plumbing (at SCC). The program provides NCCER certification for those who complete and pass the courses.

Participants who complete and pass courses delivered by the community colleges are issued Certificates of Professional Development. The training programs include Computer Basics, Culinary Arts, Food Safety and Sanitation (ServSafe Manager's Certificate), Forklift Operator Training, Small-Engine Repair, Sustainable Agriculture-Food Production, Community Health Worker, and IT Fundamentals.

The following tables show the number of students enrolled in CTE classes per facility from July 2023 through June 2024:

Saguaro Correctional Center (SCC) - Eloy, Ariz.	Enrollment
Braille	8
Carpentry-Construction Trades	12
Plumbing-Construction Trades	9
Computer-Teknimedia	41
Total	70

Corrections Program Services Division

Hālawā Correctional Facility (HCF)	Enrollment
Career Development	97
Digital Literacy/Basic Computer Skills	83
Food Sanitation and Safety	35
Forklift Operator Training & Cert.	61
Total	276

Kulani Correctional Facility (KCF)	Enrollment
Forklift Operator Training & Cert.	26
Forklift Simulation Practice	45
Fundamentals of IT	14
Keyboarding	7
Total	92

Corrections Program Services Division

Maui Community Correctional Center (MCCC)	Enrollment
Blender 3D Animation	1
Computer Essentials	49
Total	50

Waiawa Correctional Facility (WCF)	Enrollment
Carpentry Pre-Apprenticeship	10
KCC Culinary Arts Cert. Program	12
Forklift Training Certification	52
Altino Coding	30
Employment Training (Goodwill Hawai'i)	28
Pre-employment TEAM WorkHawai'i	47
Total	179

Corrections Program Services Division

Women's Community Correctional Center (WCCC)	Enrollment
KCC Culinary Arts Cert. Program	8
Carpentry Pre-Apprenticeship	7
Yoga Teacher Training	9
Computer Skills: Digital Transitions	20
Pre-employment TEAM WorkHawai'i	11
Flower Arranging	40
Total	95

Post-Secondary Program — At WCCC, Kapi'olani Community College has continued to offer college credit classes in the Culinary Arts. Students can earn 14 college credits upon completing the four Culinary Arts courses offered in the facility. During FY 2024, the KCC Culinary Arts program expanded to include the students at WCF as well. Windward Community College continued offering college classes through their Pu'uohonua Program at WCCC, and upon completion of that grant, utilized Second Chance Pell/Pell grant funding for participants at both HCF and WCCC. These classes are funded by the U.S. Department of Education.

Corrections Program Services Division

A new cohort of students at HCF working towards their Associate of Arts degree in Business Administration through a Second Chance Pell partnership with Chaminade University also took place during FY 2024. These students are slated to graduate in Spring 2025.

SCC offers correspondence college classes through Rio Salado College in Arizona. The student usually pays for the first two classes, then the college starts offering scholarships. For every two courses that an inmate is enrolled, the college pays for one course (for eligible students). There were also two graduates with a Bachelor's Degree earned at Adams State College through completion of correspondence courses taken while at SCC during FY 2024.

Personal Development Program — Training courses included (but not limited to) the following: Cognitive Skills, Building Healthy Relationships, Parenting, DV/AM, Intro to Astronomy, Mindfulness, Great Courses, Languages, Philosophy, Psychology, Work Skills, and Victim Impact.

Transition Services — TEAM WorkHawai'i (C&C) offered pre-employment classes at WCF, HCF, and WCCC. KCF also offered Ke Ala Hou Reentry Program. Participants may have been referred to statewide reentry services provided by Goodwill Industries, Inc.

TECHNOLOGY IN CORRECTIONS EDUCATION

The education staff have been utilizing technology for distance learning programs such as Essential Education, Aztec Software, OPE Canvas LMS, EBSCO, and YouScience. The CPS-E Branch contracted with CypherWorx, Inc. for the software and educational learning materials that will be integrated with the GTL inmate tablets available in the housing units.

STAFF DEVELOPMENT

The CPS-E Branch continues to support professional development training such as online courses via the Department of Human Resources Development (DHRD).

Corrections Program Services Division

FOOD SERVICES

The Corrections Program Services-Food Services (CPS-FS) Branch provided approximately 3.8 million meals to inmates, correctional officers, and civilian staff statewide, averaging 10,500 meals a day in Fiscal Year 2024.

The CPS-FS Branch Administrative Office is responsible for the administration, support, and guidance of eight correctional food service facilities statewide. The CPS-FS Branch currently has 111 full-time positions.

The CPS-FS Branch also employs the services of an independent Certified Registered Dietitian Nutritionist who reviews the 5-week menu cycle every six months to ensure compliance with the National Commission of Correctional Health Care for the Department's Healthcare Division, and annually by department policy. The 5-week cycle menu followed the USDA MyPlate guidelines for nutrition, Dietary Reference Intakes, and/or Recommended Daily Allowances for the demographics and activity-level of inmates in the DCR facilities.



Corrections Program Services Division

Current and future Food Service projects are:

- Currently planning a new kitchen at the Women's Community Correctional Center (WCCC). A new kitchen is necessary to support the recently opened WCCC housing unit and the Ho'okipa Furlough Center.
- Construction recently began at the Kaua'i Community Correctional Center (KCCC) food service facility to address floor and kitchen repairs to the building.
- Construction also began at the Maui Community Correctional Center (MCCC) to replace the outdated exhaust hood, fire suppression system, and exhaust ducting system.
- An on-demand hot water system was recently installed in the Hālawā Correctional Facility's (HCF) food service unit to eliminate the use of an outdated problematic boiler system.
- Planning also began on repairs to the O'ahu Community Correctional Center's (OCCC) food service unit. The project includes leaking roof repairs, general kitchen repairs, exhaust and intake fan repairs, and ceiling repairs.

Each Food Service Unit (FSU) also offers meaningful work opportunities for inmates by providing on-the-job training in the culinary field, which includes, but is not limited to, basic food service safety, sanitation, production, baking, cooking, and storekeeping. The FSUs employed an estimated 300 inmates statewide, a total of 500,000 working hours. Basic culinary skills, knowledge, principles in sanitation, nutrition, and safe food handling are taught with the intent to assist inmates with obtaining gainful employment upon release to the community. The successful culinary arts program at the WCCC and the Waiawa Correctional Facility (WCF) continues through collaboration with the Corrections Program Services Education Branch in conjunction with the Kapi'olani Community College's Culinary Arts Program.



Corrections Program Services Division

The Culinary education program provides inmates employment opportunities in multiple disciplines within the food service industry. The successful completion of requisite courses by inmates assured basic culinary skills, knowledge, and a certificate in food handling and preparation. Efforts to evaluate and establish culinary programs at the HCF are ongoing.

Inmates at both WCF and the Kulani Correctional Facility (KCF) were allowed to participate in the respective Farm Programs. The Farm Program teaches inmates skills in sustainable agriculture practices by growing fresh produce that are incorporated into the FSU's menus at all correctional facilities on O'ahu and Hawai'i Island.

The "Farm-to-Table" concept allowed inmates to participate in propagation processes and techniques to grow and harvest fresh fruits and vegetables. Produce grown and consumed by inmates gives them a sense of pride, ownership, and purpose.

The CPS-FS Branch continues to be challenged with increasing numbers of special diets or various health-related issues. In addition to serving regular meals, the FSUs statewide prepared an estimated 2,800 alternative vegetarian, therapeutic and special diets per day. Prescribed therapeutic meals included low-sodium, renal, and diabetic, among others, which helped reduce costs associated with health issues.

Due to medical and legal requirements, DCR has seen an increase of medically prescribed diets due to an aging prison population and an increasing number of unhealthy inmates entering the prison population. Substance abuse, poor eating habits, homelessness, and other health and lifestyle-related habits, added to the increase of therapeutic diets. A gender-specific cycle-menu accurately addressed caloric and nutritional dietary differences between male and female inmates.

There was a clear need to address over consumption of foods, fats, oils, sodium, etc., in the female inmate population to mitigate health issues. The 5-week cycle menu is based on average demographics of the inmate population and inherent sedentary level of activity, however, inmate workline significantly increased physical activity, increasing the need for more caloric and nutritional intake. The meals provided met the requirements of the American Dietetic Association.

Corrections Program Services Division

The CPS-FS Branch continues to face challenges which include staffing shortages, and the difficulty recruiting new employees, increased food and disposables costs, and the unavailability of products. Overtime expenses due to short-staffing conditions associated with recruitments, workers compensation, illness, and leave of absences, have continued to drive up operating costs. Vacant positions are being addressed through aggressive recruitment collaboration between the CPS-FS Branch and Human Resources Office-STs.

Despite ongoing challenges, the CPS-FS Branch strives toward fiscal responsibility and continues to search for cost-saving initiatives by implementing pilot programs for menus, procurement, products, shipping, and training. Cost-savings will involve education and modeling of other correctional programs nationwide. Professional organizations such as the National Institute of Corrections and the Association of Correctional Food Service Affiliates are valuable resources for networking and training. CPS-FS is committed to continually developing managers and lower-level employees to strive for accountability and professionalism. Developmental goals are tied to promotional opportunities by growth and knowledge in supervision practices, budgeting, nutrition, sanitation practices, cooking techniques, and interpersonal skills.



Corrections Program Services Division

LIBRARY SERVICES

When *Bounds vs. Smith*, 425 U.S. 910 (1976) was affirmed on April 27, 1977, it upheld the prisoner's constitutional right of access to the courts could be protected with access to law libraries or with an attorney assistance program. Corrections Program Services Library Services (CPS-LS) Branch envisioned the fulfillment of the mandate through its provision of law library services to its inmate population. The CPS-LS Branch strives to ensure that the state's prison and jail inmates are provided with the right to access the courts through all its full-functioning law libraries.

Throughout the years, the CPS-LS Branch expanded their services by providing recreational library programs to the inmate population. Thus, the CPS-LS Branch has continued and remains true to following its mission and vision of providing inmates with meaningful access to the courts with adequate legal reference materials and providing reading materials to loan out to them as a therapeutic release, promoting literacy and positive thinking through reading.

An ongoing and important component of our law library services program is the presence of LexisNexis legal research kiosk units that are placed in each facility library. This serves to supplement the existing permanent hard-bound legal reference materials acquired and subscribed to by West Law and Thomson Reuters' publishers. Currently, 33 units are dispersed statewide throughout our facilities and 14 units are in place at the Saguaro Correctional Center. CPS-LS Branch anticipates adding 1 to 2 kiosks to accommodate the population increase at WCCC.



Corrections Program Services Division

RECREATIONAL LIBRARY

This program provides materials for recreational reading and educational reading to our inmate population. The purpose of the recreational library programs is:

- To provide inmates with leisure reading and learning
- To help inmates prepare for their vocations or trades
- To help inmates enlarge their social, cultural, and educational backgrounds
- To help them with post-institution life
- To provide reading materials as a source of inspiration and rehabilitation to better their current condition
- To provide a therapeutic release for inmates from the strain of institutionalization
- To create a positive aid in substituting new interests for undesirable attitudes

Librarians, in coordination with the Library Services Officer, emphasize the importance of our recreational library program. Recreational books are provided to inmates via pre-selected delivery of bulk reading materials to inmates at the housing units or modules or by scheduled in-person visits to the library.

Library services accept and collect donations from the community, public libraries, and have avid individual donors to our programs. Library services are fortunate to have these volunteers donating recreational reading materials to our correctional facility libraries. Library services also receive funding to purchase books through Barnes and Noble who provide pre-selected materials.



Corrections Program Services Division

READ-TO-ME

This program is part of the recreational library program and is a significant rehabilitative outlet for the inmate population at WCCC and WCF. This project is sponsored by Read-to-Me International and managed by Executive Director Dannah Barnes who provides correctional facilities with children's books. Donations from communities are also accepted. Available funds via Library Services are also used to purchase children's books. The program offers the following to participants:

- Allows participants to sign up for a Read-to-Me sessions.
- When scheduled, participants select a children's book placed in the Read-to-Me area during their scheduled session.
- With the selected book, a portable cassette player is provided to record the reading.
- Recordings are then transferred to a CD by the staff librarian.
- The book and the CD are mailed to the participant's children, nephews, nieces, etc.
- The Read-to-Me project is a significant rehabilitative program for participants to connect with their families and loved ones. This is a popular and well-liked program for male and female inmates as participation increases each month. As staffing permits, the Read-to-Me program will be extended to other library facilities in the future.

ACHIEVEMENTS

OCCC

- Transitioned the Recreational Library collection from the old system to ResourceMate (RM), bringing the OCCC collection up to date with the other facilities in the state.
- Developed and maintained a good relationship with the Friends of the Library which resulted in many donations to the facility library.
- Acted as the community partner for a group of students in the UH Master of Library and Information Science Program by providing practical knowledge in working in a correctional setting. In turn, the program donated books to the OCCC library.

Corrections Program Services Division

GOALS

- Revamp the library collection for efficiency
- Improve tracking location and time period of loans to increase in the number of books loaned out.
- Add Barnes & Noble (B&N) order to collection to expand our recreational reading offerings.
- Explore possibility of using the RM's system to check out books to individual inmates that would be consistent with other facility libraries.
- Complete a thorough assessment of the library space to accommodate mail-ordered books

HCF

- Contacted donors and community organizations for book donations and magazine subscriptions. Donors continuously support the HCF library, which includes the founder of an organization that sends a box of books each month.
- Gave the recreation library shelves a facelift for its collection
- Initiated a continual circulation of books, resulting in an increase of library signage. It also made the recreational library area a more welcoming space.
- Added book bins, more signage and labeling for easy location of books.
- Streamlined the checkout process, barcoding the outside of books, creating a more efficient process.
- Rebuilt the cataloging system. Using the updated RM system, inputted the entire catalog of recreational books to effectively process book loans.

WCCC

- Increased participation in the Read-to-Me program.
- Processed purchased mail-ordered books from B&N and effectively stored the collection.
- Increased participation in both law library and recreational library programs.
- Prepared for the integration of new jail population by collaborating with security and administration.

Corrections Program Services Division

KCF

- Processed large and continual book donations from avid community volunteers.
- Processed huge deliveries of newly purchased books from B&N into our catalog, quickly making them available for loaning out.

KCCC

- Worked in conjunction with the KCCC Administration to create and incorporate a coloring book class dubbed the "Coloring Calming Class." Due to the program's popularity, classes are offered three times a week.
- Initiated recreational viewing of donated DVDs as rehabilitative services for inmates. Participants share feedback based on the movie they watched.

Statewide Comparison of Performance Indicators

FY 2023

Grievances	Law Library Requests	KIOSK Requests	Cancellation by Session	Legal copies provided	Recreational Programs/books provided	Read-to-Me programs	Donations Received
20	6,037	1,568	269	12,926	20,719	542	21,870

FY 2024

Grievances	Law Library Requests	KIOSK Requests	Cancellation by Session	Legal copies provided	Recreational Programs/books provided	Read-to-Me programs	Donations Received
25	6,626	1,755	152	10,131	38,767	622	15,598

Corrections Program Services Division

SUBSTANCE ABUSE TREATMENT SERVICES

The Corrections Program Services - Substance Abuse Treatment Services (CPS-SA) Branch is committed to evidence-based practices in providing outpatient, intensive outpatient, residential, continuing care, and transitional program services for sentenced felons who have been diagnosed with substance use disorders and criminal behaviors. Offender substance use and criminality issues that stem from maladaptive patterns of thinking, emotional instability, and antisocial behavior are addressed at every level of treatment. Treatment is facilitated by qualified civil service and contracted private providers. The following description of services is for the period of July 1, 2023, through June 30, 2024.

In conjunction with evidence-based practices, the Department uses the Level of Service Inventory – Revised (LSI-R) as a validated assessment instrument to help predict the level of risk or potential for re-offending that an individual may pose. Assessments help to identify the risks, needs, and responsivity of the offender required to effectively address substance use and criminality. The risk identifies “who” we treat (low, moderate, and high-risk offenders); the need identifies “what” we treat (criminogenic risk factors or CRFs); and the responsivity determines “how” we treat the offenders (individualized treatment with consideration to learning styles and or deficits).

Assessment scores combine to determine the recommended treatment level based on the level of risk. Treatment staff then use gathered information obtained through institutional records, consultation, and offender interviews to address the offenders highest risk categories, or criminogenic risk factors (CRF). CRFs are identified as those individual risk factors that put the offender at most risk and more likely to commit further criminal acts in the future if not effectively addressed through appropriate programming. The risk and needs of an offender are correlated to the dosage treatment an offender receives, duration and intensity the offender receives treatment. The responsivity principle accounts for meeting the specific, individual needs of the offender. Inmates are recommended for one of the following three primary treatment modalities while incarcerated:

Corrections Program Services Division

Outpatient substance abuse treatment or OPS is offered at the Hālawā, Waiawa and Kulani Correctional Facilities, as well as the Women's, Maui and Kaua'i Community Correctional Centers.

OPS programming places an emphasis on cognitive-behavioral based treatment components and strategies. This allows the inmates to develop a system to examine their thinking and its link to their substance use and criminal behaviors. Participants examine these concepts during group instruction at least two times per week for up to two hours per session. Most cohorts are completed within a four to six-month period. However, for more complex cases, programming may be extended.

The curriculum utilized varies slightly from facility to facility. However, programs utilize evidence-based curriculum developed by The Change Companies. Each unit or Interactive Journal is modular in design and can be utilized independently of one another. This arrangement allows inmates to enter treatment cohorts almost seamlessly, while minimizing wait times.

Outpatient services are best matched to inmates who are at lower risk of criminal conduct with low needs, meeting the diagnostic criteria for mild to moderate substance use disorders. Inmates meeting these criteria typically have had minimal disruption in their psychosocial or vocational functioning due to substance use/abuse.

Fiscal Year 2024 data indicates that 143 offenders housed at correctional facilities in Hawai'i participated in outpatient or RTL 3 substance treatment services, a 23% decrease from FY 2023. One-hundred thirty-two or 92% of offenders successfully completed treatment.

Corrections Program Services Division

Intensive Outpatient - IOP relies heavily on cognitive-behavioral principles that examine an participant's thinking, feelings and behaviors linked to substance use and/or criminal activity. IOP consists of no less than four groups per week, often providing instruction for up to three hours per group session in some instances. Most cohorts are completed within a nine-month period. However, for more complex cases, programming may be extended.

IOP programming also utilizes the Change Companies' evidence-based, cognitive-behavioral interactive journaling curriculum to address offender substance use and criminal thinking needs. Each group is a modified open-ended group with a maximum of 15 participants. The limited number allows a more intensive interaction with group members.

Outpatient services are best matched to inmates who are at moderate risk of re-offending and moderate to high needs, meeting the diagnostic criteria for mild-to-moderate substance use disorders, meaning individuals have had moderate to high disruption in their psychosocial or vocational functioning due to substance use/abuse. Assessment and treatment planning, individual counseling on family issues, and continuing care services are available for each participant.

IOP services are provided through purchase of services contract for inmates at the Halawa Correctional Facility and the Women's Community Correctional Center. Civil-Service staff provide IOP treatment services at both the Waiawa and Kulani Correctional Facilities.

Fiscal year 2024 data indicates that 135 inmates housed at correctional facilities in Hawai'i participated in intensive outpatient or RTL 4 substance treatment services, a 19% decrease from FY 2023 of which 83 or 61% of participants successfully completed treatment.

Residential substance abuse treatment - An intensive long-term residential treatment utilizing the Therapeutic Community (TC) model. Most cohorts' average length of stay is approximately between a nine and twelve-month period. However, for more complex cases, programming may be extended. Residential programming is best matched for inmates that score as being at high-risk for re-offending and have moderate to high needs for substance use/abuse treatment.

Corrections Program Services Division

Therapeutic community model relies heavily on both Cognitive-Behavioral Treatment and Social Learning Theory. These strategies are combined to address criminal thinking and behavior. The inmates work through nine interactive journals: Community, Opportunity to Change, The ABC's of Thinking, Rational Self-Counseling, Challenging Thinking, Pro-Social Lifestyle, Connecting with Others, Strategies for Success, and Moving Forward. These journals are a part of the Residential Drug Abuse Program (RDAP) curriculum series developed by the Change Companies. A large emphasis is placed on role modeling, role playing, and skill building. As TC residents are separated from the general population of inmates, a "community" can be developed where participants live and work together; holding one another accountable to the practice of recovery and skill development to change their criminal thinking and behavior with guidance from program staff serving as the rational authority.

The Department offers two therapeutic communities: KASHBOX at the Waiawa Correctional Facility, and Ke Alaula at the Women's Community Correctional Center.

KASHBOX, an acronym for Knowledge, Attitudes, Skills, Habits, Behaviors, Opinions, and X factor, is operated and staffed by DCR and has the capacity to serve up to 52 inmates. Ke Alaula is operated by Hina Mauka through a contract with the Department. The normal capacity serves up to 50 female inmates. However, due to staffing challenges, program capacity has been limited to 25 female inmates at a time.

KASHBOX program continues the use of evidence-based practices. A KASHBOX Program Manual was created to ensure compliance with the Corrections Program Checklist, an instrument that measures compliance with evidence-based practices for offender programs. The KASHBOX Curriculum and Lesson Plan manual continues to be utilized based on the Residential Drug Abuse Program curriculum and incorporates it to specific daily lesson plans. Each lesson plan has a scheduled period for homework review, introduction of the lesson for the day, role modeling of the skills taught, and practice sessions for those skills.

For fiscal period 2024, total residential programming logged 62 participants, a 43% decrease. Of that figure, 56 or 90% successfully completed programming. For success to be possible with this population, it is imperative that the population receive consistent and persistent programming.

Corrections Program Services Division

Achieving the targets proved difficult as programming for this high-risk, high-need population was greatly impacted by staffing challenges at both programs and subsequent suspensions in programming periodically throughout the year to contend with facility lockdowns and other programmatic stoppages.

SAGUARO CORRECTIONAL CENTER – Eloy, Arizona

Intensive Outpatient and Intensive Residential substance abuse treatment programs are available via contract through Core Civic. Services are provided at the Saguaro Correctional Center (SCC) located in Eloy, Arizona.

Intensive Residential Treatment (IRT- IOP within a Therapeutic Community) is available for SCC inmates. Services offered through the IRT program are similarly structured to IOP services in scope. The only significant difference is the modality in which the program is administered and facilitated.

The IRT program is facilitated in a Therapeutic Community (TC) setting. TCs are structured, psychologically informed environments. They are places where the social relationships, structure of the day and different activities that are designed to help people's health and well-being. The IRT/TC provides a treatment environment that spans 24 hours and separates participants from the general population. The program also has built-in routines and responsibilities that are a large part of the treatment process which are paired with the groups and individual sessions traditionally found in the IOP programs.

Fiscal year 2024 data indicates that 256 offenders enrolled into Intensive Residential (TC) program. Of that figure, 138 offenders or 53% successfully completed.

Corrections Program Services Division

Reintegration Services – O’ahu Community Correctional Center / Laumaka Work Furlough Center and the Women’s Community Correctional Center Bridge Programs

The Department also provides substance abuse specific reentry services for inmates transitioning from the institution setting and back into the community through Bridge furlough programs at the O’ahu Community Correctional Center’s Laumaka Work Furlough Center and the Women’s Community Correctional Center. The Bridge program’s focus is to successfully re-integrate both male and female inmates back into the community by capitalizing on the offender’s completion of primary treatment and providing a continuum of care to build off past successes. Programming is enhanced with job development services, life skills, and family education, therapy, and re-unification opportunities. Offenders pursue work in the community. Those in the Bridge programs also continue to work on substance abuse issues and criminogenic areas.

Family Education and Therapy is available to offenders participating in the Bridge programs through contracted services within the community. Participants are introduced to educational group components using evidence-based curriculum for five sessions, each lasting up to two hours. The focus of these services is to increase awareness for inmates of the benefits that family counseling may have when attempting to reunite with family in the community. Further sessions are available for participants past the initial five sessions by request and can include the inmate’s family in the community.

Federal funding via the Residential Substance Abuse Treatment (RSAT) grant, continues to provide the primary funding of both Bridge programs. The Bridge Program currently provides up to 64 beds at OCCC and 15 beds at WCCC to serve the reentry and furlough populations.

Fiscal year 2024, data indicate that 15 female inmates participated in the Bridge furlough program, a 7% increase from FY 2023. Of that figure, nine participants or 60% successfully completed programming. High completion percentage is due to participant carryover from the previous fiscal reporting year.

Fiscal year 2024, data also indicates that 55 male inmates participated in the Bridge furlough program of which 47 participants or 85% successfully completed.

Corrections Program Services Division

Female Furlough Housing

The Young Women’s Christian Association (YWCA) at Fernhurst provides the DCR Furlough Program within the community for female inmates under the custody of the Women’s Community Correctional Center. The focus of the furlough program is to secure meaningful work opportunities in addition to transition and re-integration into the community. Activities that the population have access to also include the following: job development, money management, life skills, anger management, and domestic violence, and relapse prevention. The program, called Ka Hale Ho’āla Hou No Nā Wāhine (Home of Re-awakening for Women), has up to 14 beds available.

Fiscal year 2024 data show that a total of 11 female inmates participated in the female furlough housing program of which 9 participants or 82% successfully completed the program.

Drug Detection Program

The CPS-SA Branch continues to manage the Offender Drug Detection program within the state. To facilitate offender accountability to a drug-free, zero-tolerance program, DCR has contracted the services of Thermo Fisher Microgenics Corp. to provide immunoassay testing machines at eight facilities statewide. For Fiscal Year 2024, more than 8,750 specimens were collected and 99,538 individual assays screened by the immunoassay machines with 602 or 7% of those specimens resulting in a “positive” screen (93% negative). The top three substances of concern are presented in order of prevalence. The most commonly present substance is Buprenorphine (246 or 41%), followed by amphetamines/methamphetamines (186 specimens or 31%). The third is Creatinine (94 or 16%). Creatinine is a metabolite that identifies a level of dilution within a urine sample and is the number one means employed by individuals to avoid drug detection. Substances of special interest- Fentanyl (7 specimens or 2%) and Cotinine (30 or 5%). Cotinine is a metabolite that appears in humans when nicotine is broken down by the body. This assay assists facilities in battling contraband within its boundaries, helping to keep the facility, staff, and population safe and accountable.

The CPS-SA Branch continues to work with Thermo Fisher Microgenics to develop and boost its drug detection program to keep pace with the ever-changing chemistry trends of the illicit substance market.

Corrections Program Services Division

It is important to note that the after-effects of COVID-19 on the staffing patterns of DCR, contractors, and the public continue to impact the viability, consistency, and accessibility of programming throughout the CPS-SA Branch throughout Fiscal Year 2024. The CPS-SA Branch continues to work diligently with the facilities and contracted vendors to re-establish program services to pre-COVID standards and enrollment numbers.

Corrections Program Services Division

SEX OFFENDER TREATMENT SERVICES

The Department of Corrections and Rehabilitation provides treatment for all sex offenders statewide at all facilities except Waiawa Correctional Facility. The program is mostly privatized, as all direct services are accomplished through contracts.

Hawai'i's first sex offender program was introduced as a pilot project in the 1980s based upon a "medical" model where mental disorders were thought to cause sex crimes. In 1991, however, the department officially adopted a "containment" model that emphasized community safety and treated sex offenders as criminals who make unwise, self-serving choices to victimize others. In the early 1990s, the department's sex offender treatment program began as a 25-session psychoeducational program. It began with two treatment modules consisting of Relapse Prevention and Victim Empathy. The program curriculum has since evolved into the program it is today with not only Relapse Prevention curricula focusing on the offender's deviant sexual cycle and looking at the impact of their offense on others but also smaller modules.

Evidence-based sex offender treatment includes skills training in areas such as social skills, cognitive skills, emotional regulation, management of stress and anger, and human sexuality as well as healthy relationships. Standards for sex offender treatment are set by the Association for the Treatment and Prevention of Sexual Abuse (ATSA) and the Hawai'i Sex Offender Management Team (SOMT).

The core program is offered at the Hālawā Correctional Facility, Kulani Correctional Facility, and Women's Community Correctional Center. Therapists usually treat up to a dozen men in each therapy group. Therapy with female sex offenders is typically provided individually. Inmates accepted into the program are individuals convicted with a felony sex offense for the first time and took responsibility for their crime.

The number of available treatment slots depends on the budget, contracted provider, and what the facility can accommodate. The official waiting list at the time of this writing is 134. On average, an inmate will take 18 to 24 months to complete the prison-based program, although some sex offenders take as long as three years to master the core concepts. It is recommended that sex offenders released into the community on furlough or parole, continue with treatment in aftercare.

Corrections Program Services Division

In 1994, the Department administration agreed to approve only treated sex offenders to work furlough programs which continues to this day. Sex offender inmates who previously completed the program but violated furlough or parole conditions, depending on the nature of their violation, may be recommended to attend SOTP refresher courses before being release back onto community custody status.

The containment model of managing sex offenders is still being used today. Nationally, research on best practice sex offender treatment has been expanding the containment model to take into consideration early childhood experiences. In our program, sex offenders are encouraged to take accountability for the sexual offense, as the containment model dictates, while factors such as mental health needs or problems relating to a prior history of childhood physical or sexual abuse, are referred to the mental health section of DCR's Healthcare Division.

Aftercare SOTP is offered at the O'ahu Community Correctional Center, Women's Community Correctional Center, Hawai'i Community Correctional Center, Maui Community Correctional Center and Kaua'i Community Correctional Center. Aftercare treatment is designed to help sex offenders who have already been taught the concepts of treatment to recognize high risk situations when and as they occur to avoid another sexual assault. The treatment is also designed to help the offender make better choices and manage difficult situations that can arise in meeting their obligations for supervision, dealing with work-related problems, and navigating interpersonal relationships.

Contrary to popular belief, sex offenders as a group, has one of the lowest offender recidivism rates. Most sex offenders do not commit a new sex offense. Most sex offenders who return to prison return on furlough or parole violations, or commit a new non-sex offense rather than commit new sex offenses. Among the more than 3,300 SOTP files collected over a 30 year period, less than 2% are repeat sex offenders. In the DCR program, sex offenders are required to take full responsibility for their sex offense to receive a program completion. This fiscal year, 35% of inmates classified as sex offenders participated in the program, an increase from 29% in FY 2023. Those who do not complete the program believe they are innocent, refuse participation, complete their sentences before finishing the program requirements or get suspended from the program for various reasons.

Corrections Program Services Division

Based on outcome data, approximately 10% of the inmates who complete the program will recidivate with a new sex offense in the five years following treatment completion. During fiscal year 2024, two sex offenders who previously completed the sex offender treatment program returned to DCR custody for a new felony sex offense conviction, one of whom completed the program in 2003 and the other in 2011.

Corrections Program Services Division

VOLUNTEER/RELIGIOUS SERVICES

Volunteer Services is part of the Corrections Program Services Division, that create correctional policies and procedures that facilities use to train and supervise volunteers and contract staff from various fields, expertise, and backgrounds. Since volunteers and contractors offer diverse levels of skills, inmates are given the opportunity to have an all-inclusive learning environment. The collaboration of volunteers and contractors is the backbone of DCR to meet the educational, socio-economic, religious traditions and practices, and behavioral treatment of inmates. Volunteers have been the main suppliers of additional staff, and donors of material goods to supplement the programs and services offered. They play a major role in community transition of inmates and continuum efforts in helping those in our custody become law-abiding citizens.

Our diverse volunteers provide a wide selection of programs, services, topics, and reentry services. Approximately 75% of volunteers are affiliated with faith-based institutions from various religions, denominations, and belief systems to accommodate the preferences of inmates. Our 12-Step Programs, Narcotics and Alcoholics Anonymous, continue to assist inmates with their recovery from drugs and alcohol. Education facilitators and instructors assist inmates in learning skills by teaching Adult Literacy Classes, anger/stress management, computer literacy, creative writing, cognitive skills, life skills, GED preparation, Hawaiian history and language, public speaking and communications, business management, aquaponics and hydroponics, farming, food service, parenting, mentoring, domestic violence prevention, quilting, blue collar trade certifications, and more. In turn, former inmates are given the opportunity to give back by becoming volunteers under the supervision of approved organizations.

Correctional facilities are also practicum sites for college and post-graduate students who need to gain general or specialized experience in fields such as sex offender treatment, substance abuse treatment, mental health treatment, medical, nursing, criminal justice, as well as social work and case management. In addition, DCR provides valuable work experience for those in various employment training programs such as culinary arts, information technology, and blue-collar endeavors. In the past, DCR has hired some of these people, but most find jobs elsewhere upon completing their work experience.

Corrections Program Services Division

Volunteers help to establish a pro-social support system and provide connections in the community. The main vehicle and coordinator of community resource consortiums that collaborate on behalf of inmates' progression for successful community release is the Transforming Lives organization that work alongside the DCR Reentry Coordination Office. These meetings bring together transitional houses, treatment programs, facility case managers, the Hawai'i Paroling Authority, educational institutions, and similar organizations to collaborate to enhance offenders' successful transition back into the community. In addition, job fairs and reentry classes are held throughout the year at the different O'ahu facilities to prepare furlough inmates, parolees, and sentenced probationers for their transition back in the community. These connections magnify how important support networks play key roles to reducing recidivism.

Participation in the re-integration process helps inmates gain the confidence and skills to successfully manage day-to-day challenges they will potentially face as they return to the community. Additionally, volunteers assist in reducing stress for both inmates and staff by engaging inmates in pro-social activities, healthy discussions, and fellowship.

All volunteer and contract staff are required to complete a 6-hour training session prior to providing services. Thereafter, all must renew their credentials every two years. The purpose of this training is to provide information and guidance to maximize effectiveness and reduce the risk of a serious incident or event in the facility. The major topics and focus of this training are: Personal v. Professional relationships (establishing and maintaining boundaries), Prison Rape Elimination Act (PREA), Confidentiality, Contraband, Mandatory Reporting, Religious Tolerance, Code of Ethics, and other relevant safety issues.

Volunteers and contractors statewide who received first-time training during FY 2024 totaled more than 150 and recertification totaled 180. The current number of active volunteers is 452 with a combined service of 12,284 hours. Moreover, DCR currently has seven chaplains and three assistant chaplains, at facilities across Hawai'i who had a combined service of 10,400 hours. The estimated value of volunteer service per hour range between \$18 and \$22.

Corrections Program Services Division

Despite providing goods and services to the department without monetary or material compensation from the department, approximately 25,275 materials such as bibles, religious magazines, Kufis, prayer rugs, rosaries, school supplies, hygiene supplies, backpacks, and work clothes, and other essentials were donated by our chaplains, volunteers, and various religious and community organizations.

The monetary amount of donated materials equates to approximately \$76,480. The donated items are shared among the general population and not solely used for religious purposes. Furthermore, another \$8,340 worth of food and snacks were donated for special events like movie nights, Christmas goodie bags for both inmates and staff, sober support meetings, Kids' Day events, games day events, consortium resource days, concerts, ACO pinning ceremonies and VolinCor training sessions.

In addition to the busy schedules managing the offenders' daily needs and facility requests, DCR Chaplains and Assistant Chaplains continue to work hard in engaging inmates in activities that foster teamwork, communication, healing, managing meaningful relationships, and leadership.

The Women's Community Correctional Center (WCCC) has a faith-based program called Total Life Recovery (TLR), a cognitive based approach and evidence-based program that is gender specific. Volunteers conduct the program under the supervision of Chaplain Tammy Turcios. Twenty-five TLR volunteers are paired with the same female inmates until participants are released. Weekly meetings average 1.5 hours. The volunteer hours for TLR totaled 423 for Fiscal Year 2024.

Aside from numerous church services and bible studies, fun events take place at WCCC. Chaplain Turcios worked diligently to keep the women focused on their recovery by providing inmate-led activities. This year was filled with movie nights, Kids' Day events, concerts, and a Staff Appreciation Week. Other activities included a Family Feud night, kickball tournaments, women's conferences, Mother's Day celebration, and Christmas concert.

At the O'ahu Community Correctional Center, Chaplain Barbara Gatewood, (Transforming Lives) in collaboration with the Waikiki Health Center, Institute for Human Services, and other similar organizations were instrumental in staging Social Services Day, Resource Day, and Reentry Class events where eligible inmates are guided through the process to obtain a replacement personal identification card, Social Security card, SNAP benefits, medical/housing/clothing, health insurance, birth certificates, employment referrals, bus passes and other documents to help transition back into society, family reunification and/or community support.

Corrections Program Services Division

Over 1,900 offenders from various O'ahu facilities participated and were provided resources during Fiscal Year 2024. Chaplain Gatewood also spearheaded "Dinner and Meeting," — a weekly community 12-Step Sober Support group for the furlough population, with a record attendance of 1,750 inmate participants.

DCR continues to acknowledge the time, commitment, and sacrifices of the other facility Chaplains and Assistant Chaplains: HCF Chaplain Alan Leigh, WCF Chaplain Hugh Yonamine and Chaplain Supt Lenyee, HCF Assistant Chaplains Chad Getz and Steve Oshiro, HCCC/KCF Chaplain Michael Sidman, KCCC Interim Chaplain Zack Sui and MCCC Daniel Rice. All work long hours providing one-on-one counseling, conducting church services and bible studies, supervising volunteers, delivering reading materials, assisting with volunteer training, and, at times, attending to the spiritual needs of correctional staff.

At KCCC, interim Chaplain Zack Sui helped inmates start vegetable gardens that resulted in a harvest of 45 pounds of eggplants. The harvest was used to make an eggplant and pork stir fry dish that inmates enjoyed.

Another community effort to connect incarcerated parents with their children is the Angel Tree program, a project sponsored by Prison Fellowship who provide and distribute Christmas gifts. The program runs every holiday season to provide Christmas gifts for keiki and kupuna and provide support to families in need throughout the year. In years past, Camp Agape, sponsored by Camp Agape Hawai'i, held annual four-day events filled with a series of activities that facilitate sharing the Gospel of Jesus Christ through love, trust, forgiveness, and hope. It is catered to the children of inmates at no cost to their respective families on all islands. Many of the volunteers for this event were former and current inmates who helped prepare hundreds of meals over the course of the event. We hope to resume this fun-filled event in Fiscal Year 2025.

The year ahead will continue to see the Volunteer Services Office responding to inmates' spiritual, social, and educational needs by providing services that help inmates cope and manage the institutional environment during their time in custody.

Corrections Program Services Division

We hope to recruit and provide more program opportunities to establish pro-social support system networks which will help to reduce recidivism. Furthermore, we anticipate more collaborative efforts from community organizations to integrate their resources for the benefit of the inmates' reunification with their families and communities.

Hawai'i Correctional Industries



The mission of the Hawai'i Correctional Industries (HCI) is to provide meaningful work opportunities for incarcerated individuals to gain marketable skills, certifications, and training for gainful employment upon release. With the transition from the Department of Public Safety to the Department of Corrections and Rehabilitation on January 1, 2024, HCI began its reorganization starting with an organizational analysis that was completed in September 2024. HCI is continuing to work on restructuring its organizational structure, redefining positions, and creating a strategic business plan to align its program with current National Correctional Industries Performance-Based Standards.

HCI is a self-sustaining vocational rehabilitation program mandated by Hawai'i Revised Statute 354D and represents an innovative fusion of business and government, leveraging private industry approaches to deliver a public service. Our operations are sustained through sales to various entities, including state agencies, county, and local governments, as well as non-profit organizations. This unique approach allows vocational rehabilitation opportunities to play a crucial role in maintaining a secure and efficient correctional system. It reduces idleness, alleviates anxiety, and provides inmates with a chance to engage in productive activities.

Inmate participants acquire valuable technical skills, soft skills, work experience, and vocational training while producing and providing cost-competitive products and services.

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Participants earn wages that empower them to pay their court-ordered financial obligations, victim restitution, a portion of their incarceration costs, and establish a mandatory savings account. HCI's vocational rehabilitation programs offering a variety of products and services (supported by SPO - Procurement Circular No. 2006-04, Amendment 5), currently operate out of three facilities:

- Waiawa Correctional Facility: Department of Transportation (DOT) Landscaping and Highway Maintenance Partnership, Deep Clean-Disinfection Services; Modular Office Furniture-Reconfiguration and Installation, HEPA air filtration systems and servicing; light construction; painting; moving services
- Hālawā Correctional Facility: Warehouse and Fulfillment Center; DCR Centralized Canteen; Institutional mattresses and pillow manufacturing
- Women's Community Correctional Center: Sewing - ACO Uniforms, DOT Landscaping and Highway Maintenance Partnership, Deep Clean - Disinfection Services; Modular Office Furniture – Reconfiguration and Installation, HEPA air filtration systems and servicing; light construction; painting; moving services

Technical skills gained include inventory management, production work, sewing, laundry, janitorial, ground maintenance, small engine maintenance and repair, quality control, furniture installations, forklift operation, and data entry.