

## **WOMEN'S COMMUNITY CORRECTIONAL CENTER (WCCC)**

### **INMATE RESPONSIBILITIES**

Inmates are responsible for their actions. Any person involved in a law or rule violation within WCCC will face an Adjustment Committee Hearing and if found guilty, disciplinary sanction(s) will be imposed. Inmates are encouraged to contact the appropriate staff member to resolve a dispute.

### **INMATE GRIEVANCE**

A grievance process exists to address inmate concerns. Prior to the submission of a formal grievance, inmates should first attempt to resolve complaints informally through the appropriate staff. If the inmate does not receive resolution, the inmate may file a grievance. All grievances are confidential. A family member cannot file a grievance on behalf of an inmate.

### **TELEPHONE PRIVILEGES**

During assigned times, inmates have access to a phone to make local, inter-island, mainland, and international calls. Pay options include collect, prepaid, and debit calls. Payment is the responsibility of the inmate and party accepting the call. All personal inmate telephone calls, with the exception of identified privileged/legal calls, are subject to monitoring and recording. Three-way calls are not allowed and may automatically be disconnected resulting in a misconduct for the inmate initiating the call and the blocking of the phone number. Phone calls are a privilege and can be revoked at any time.

Inmates shall designate a list of names and phone numbers to be added to his/her phone list to use the inmate telephone system. Any legal calls that are not identified as an attorney number, shall not be protected from recording and monitoring. PSD Form 8733, Inmate Personal Allowed Numbers, will be provided upon Intake. Calls to the Office of the Ombudsman and the ACLU are not subject to monitoring and recording.

Do not call the facility for inmate information, as no information will be provided due to privacy issues. Messages will not be delivered to any inmate. Do not call the facility to speak to an inmate; authorization will not be granted to speak to any inmate. In the event of an emergency (i.e. information regarding the safety of an inmate, death in the family), request to speak to the Watch Commander and state the nature of the emergency. Do not leave this information on any electronic

messaging system.

### MAIL PROCEDURES

There is no limit on the amount of correspondence sent/received. Books, magazines, food items, etc. may not be sent to an inmate. Mail shall be addressed in the following format:

|   |       |
|---|-------|
| First/Last Name   | Stamp |
| Return Address  |       |
| Inmate's First/Last Name<br>c/o Women's Community Correctional Center<br>42-477 Kalaniana'ole Hwy<br>Kailua, HI 96734 |       |

All correspondence must go through approved channels. Staff monitors incoming/outgoing mail. Any suspicious mail that appears to cause a threat to the safety and security of WCCC may cause a delay in the processing. Mail shall be returned for the following reasons: first/last name and return address not listed, envelope has stickers, ink stamps, glitter, glue, drawings, bookmarks, lipstick/kiss marks, or inappropriate content (i.e. pornography, threatening remarks).

#### PRIVILEGED / LEGAL MAIL

Mail from the attorney of record or any prospective attorney is considered Privileged/Legal Mail. Mail from government officials and the courts are not considered Privileged/Legal Mail.

Mail shall be addressed in the following format:

|   |       |
|---|-------|
| Attorney First/Last Name, Agency  | Stamp |
| Attorney Bar  |       |
| Number Attorney   |       |
| Address   |       |
| LEGAL MAIL<br>Inmate First/Last Name<br>c/o Women's Community Correctional Center<br>42-477 Kalaniana'ole Hwy<br>Kailua, HI 96734 |       |

## **MONEY PROCEDURES**

After the first 30 days of incarceration, only individuals on the inmate's visitation list are allowed to deposit money into the inmate's account. Cashier's checks/official bank drafts will be accepted through the mail, provided the sender is on the inmate's approved visitation list. The inmate's name and SID number must be printed on the lower left corner of the Cashier's check. All Cashier's checks shall be made payable to Women's Community Correctional Center.

WCCC will soon be accepting deposits from approved visitors via a payment kiosk. Deposit options include cash, credit and debit cards. Fees may apply.

## **VISITATION PROCEDURES**

UPDATED 3/30/22 - INMATE VISIT COVID PROTOCOLS – General COVID rules and protocols in addition to the current established visitation rules can be found on the WCCC webpage. Please note that visitation hours may be adjusted or cancelled in accordance to WCCC's operational needs.

Visitation is a privilege and not a right. These privileges may be restricted if either the inmate/visitor violates the rules. An individual directed to leave the WCCC premises due to rule violations/conduct and refuses to comply shall be charged with trespassing; also, visitation privileges may be suspended from the date of occurrence up to one year. Each inmate is responsible for informing visitors of the "Visitation Rules/Guidelines."

During each visiting period, inmates are allowed no more than 2 visitors. Each individual is counted as 1 visitor. "Switching" of visitors while a visit is in progress is prohibited. Any minor child less than 18 years of age shall require an escort by a responsible authorized adult. An inmate's own child, age 18 or older, may be appointed to be the responsible adult escort upon written approval from the child's legal guardian by completing the Minor Consent Form. During the visit, the responsible adult escort shall remain with the minor child throughout the visit period. In the event the inmate is the sole guardian, the inmate may initiate in-house documentation selecting an adult from her approved visitation list to escort the minor child into WCCC. The case manager may assist in the preparation of these documents.

Inmates must submit a list of visitors for approval on the "Visit Request" form that is distributed in each housing unit with all required information. Both copies of the visit request form must be filled out and turned into the Visit Officer. "Visit Request" will only be accepted twice a year, during the

months of June and December. Removal of any visitor from the inmate's visitation list may be on a continuous basis. New Intakes will have 30 days after incarceration for immediate family members to visit and 30 days to submit their request to establish a permanent visiting list. Proof of relationship must be provided. The list shall consist of no more than 12 people, including family members/friends. When a permanent visiting list has been established, those individuals on the approved list may be allowed to visit.

Individuals on active parole/probation must obtain in writing, permission to visit. No former inmates will be allowed to visit unless prior written approval is granted from the Warden or the Warden's designee. Former inmates must be off supervision and have the recommendation of their supervising agent. Even if the supervising agent recommends the visit, it must still be approved in advance by the Warden and will be limited to immediate family members. Former inmates who were victims of the crime or convicted as part of the crime, will not be allowed to visit. Any rules that the PSD has regarding visits of this type will also apply and, approval will be required.

Prior to the visit, visitors are required to show an approved photo identification (ID). Photos shall be identifiable by the bearer. Photo ID shall not be altered or fabricated. Approved ID is limited to the following: current driver's license, current State ID, Military ID, or passport. Visitors under the age of 18 may present a birth certificate.

Visits will be structured to allow informal communication between the visitor/inmate.

Visitor/inmate may embrace (hug) and exchange a brief kiss at the beginning/conclusion of the visit. Visitor/inmate may not engage in sexual activity. Sexual activity includes the following: continued embracing and excessive kissing; placing of "hickies" on person's body; touching, rubbing, biting, kissing or fondling of genitals, breasts, buttocks, thighs, legs, back or stomach whether through or underneath clothing; sitting on laps; straddling of legs over each other; sexual intercourse; lying down; and females entering male bathrooms or males entering female bathrooms.

Any sexual stimulation or activity between visitor/inmate is strictly prohibited and will result in termination of the visit and possible removal of the visitor from the inmate's visitation list for a period to be determined by the Warden or Designee. Visitors/inmates must always obey the directions of the Correctional Officers. Failure to do so will result in termination of the visit and possible suspension or termination of the visitation privilege.

All visitors entering the WCCC may be subject to a metal detector, ion scan, frisk/pat or strip search, or exposure to a Sheriff canine unit. All adult visitors are required to sign the "Consent to Search form" as a condition for entering WCCC. All minors are covered under the consent of their legal guardians/responsible adult escort. All visitors are subject to a pat search and other methods of search including electronic, and residual/chemical screening. All visitors are subject to a strip search when there is probable cause or reasonable suspicion.

Any intended visitor found with contraband will be denied the privilege of visitation and denied entry to WCCC. Contraband (i.e. firearm, destructive device, ammunition, object designed to be used as a weapon, narcotic drug, controlled substance, alcoholic or intoxicating beverage, currency (money), drug paraphernalia, paperwork (legal or otherwise), photos or anything not specifically authorized by the Warden for the use by any inmate or which inmates are prohibited from obtaining or possessing through regular institutional channels. The Warden or Designee shall determine restoration of future visits.

Visitors are responsible for securing personal items not allowed into WCCC (i.e. keys, money, gum, jewelry, cell phones, and pagers). The items not allowed in WCCC may be stored in a locked vehicle or visitation locker. WCCC assumes no responsibility for personal property of visitors.

Loitering in the visitation area, walkways, grounds, or parking areas are not permitted. All visitors must refrain from yelling, shouting, or communicating to the inmates through the fenced areas. The ingress and egress for inmate visitation is through the main Kaala pedestrian gate. There will be no exceptions.

Due to confidentiality, the Visitation Officer or any staff member is not authorized to provide information regarding any inmate's visitation list over the telephone. The inmate is responsible for informing visitors if they are approved to visit. The inmate will receive a copy of the original visit request (provided both copies were submitted) that identifies the individuals authorized to visit.

## **VISITATION HOURS**

Visits rotate monthly based upon housing unit: See WCCC link

Paku`i, Olomana, Ahiki;

Saturday visits are as follows:

Check in time: 7:00am      Visit time 8:00 – 9:00

Check in time: 8:30 am      Visit time: 9:30 – 10:30

Check in time: 10:00 am      Visit time: 11:00 – 12:00pm

Visitation hours are updated frequently. For the latest schedule please go to the WCCC webpage.

## **VIDEO VISITATION**

During assigned times, inmates have access to an inmate tablet for video visitation with approved visitors. Pay options include prepaid and PIN debit calls. Payment is the responsibility of the inmate and party accepting the video call. All video visit calls, with the exception of identified privileged/legal video calls, are subject to monitoring and recording. Any inmate using tablet access to violate facility rules (i.e. nudity, planning escape, introduction of drugs, weapons, or other contraband, engage in STG activity, violence, contacts that are not approved on the visitor list, or any other actions that would threaten safety, security, order, discipline, or control), shall result in disciplinary action to include the blocking of the contact/visitor on the tablet and banning of in-person visitation for up to 24 months.

## **VISITOR DRESS CODE**

Visitors will dress in a neat, appropriate, and conservative manner that is not unduly provocative, suggestive, or revealing, and does not resemble inmate attire or present adornments, or any clothing, deemed inappropriate by staff. Medical alert bracelets, ID tags, and medical-approved eyewear are permitted.

Female visitors will inform the female Search ACO of their menstrual period. Visitors shall be required to remove and change sanitary supplies in the presence of a female ACO. The used sanitary supplies will be discarded and replaced with new supplies. It is the visitor's responsibility to provide sanitary supplies for the change.

All visitors ages 13 and above will abide by the "Dress Code for Female/Male Adult Visitors."

## **DRESS CODE FOR FEMALE/MALE ADULT VISITORS**

- Undergarments (i.e. panties, bras, slips, boxers, briefs)
  - Must be worn
  - No bras without straps, no underwire or athletic bras
  - Pantyhose do not constitute undergarment
- Dresses and Muumuus
  - Must not be shorter than 2 inches above the kneecap when seated
  - Must not have slits that rise higher than the kneecap when seated
  - No false pockets
  - Must be worn with slips
- Blouses and Tops
  - Must not be tucked into pants/jeans
  - Must have at least 3 inches overlap over the bottom garment (i.e. skirts, pants)
  - Must have sleeves
  - Must appropriately conceal shoulder, midriff, back, and cleavage (No sweaters or jackets, or other clothing shall be used to conceal prohibited attire)
  - Must have shoulder straps that are 2½ inches wide, or wider (no strapless, spaghetti straps, sleeveless clothing, halter-top, crop top, low cleavage tops, plunging necklines, tube tops or bathing suits)
- Pants and Trousers
  - No cuffs
  - No false pockets
  - No form-fitting, skin-tight, or see-through (no aerobic, spandex-type material)
  - Must be comfortable and loose, but ensuring that it does not slip off
  - Must be standard length, down to the ankle
  - No shorts or capris
- Footwear
  - Must wear slippers, sandals, or shoes
  - No bare feet
  - No all-solid, black-colored rubber slippers, zoris, or flip-flops

## **PROHIBITED CLOTHING & ITEMS FOR FEMALE/MALE ADULT VISITORS**

- No hats, caps, curlers, ponytails, buns, ribbons, hatbands, beads, braids, dreadlocks,

curlers, scrunchies, clips, hair comb, hair picks, binders, stickpins, leis, flower, hair ornaments, bandanas, wigs, toupee, hair extensions (elastic rubber bands are only allowed to hold hair up)

- No bathing suits or lava lavas
- No sunglasses
- No jewelry
- No printed "T" or polo shirts which display profanity, sexual symbols or facsimiles, symbols relating to drugs, gangs, narcotics, or slogans which are indicative of racial prejudices or violence, etc.
- No handbags (i.e. purses, wallets)
- No padded clothing
- No coveralls
- No lined-sweaters, jackets, and padded or hooded clothing

### **DRESS CODE FOR CHILDREN (under the age of 13)**

Children will be appropriately attired. Undergarments and footwear will be worn. A shirt, t-shirt, or blouse worn with pants/trousers is allowed. Girls may wear muumuus or dresses.

A minor female visitor, who is mature or maturing, will abide by the "Dress Code for Female Adults."

### **VISITORS WITH INFANTS OR BABIES**

Diapers worn by infants or babies will be removed and changed in the presence of the screening ACO. The used diaper will be discarded and replaced with a clean diaper. It is the visitor's responsibility to bring a clean diaper for the change. Baby food, pacifiers, and baby carriers are strictly prohibited. Breast-feeding is not allowed. The following items are authorized into the visit area: 1 extra diaper, 1 plastic bottle of liquid (which shall be opened and checked), and 1 unlined, non-quilted, unpadded blanket.

### **SPECIAL VISITATION**

Special Visits are intended for visitors who do not reside on the island of Oahu and are not able to visit during the regular scheduled visit times, CPS Visits, or Segregation Unit visits. Special visits may be granted during normal business hours. Inmates must submit to their Case Manager requests stating the date and time of the visit. Inmates must submit the request at



least 7 days prior to the expected visit to obtain the necessary approvals for the special visit. The Chief of Security may deny any request. Off-island visitors are required to show proof of travel (plane ticket) and proper identification. Visitors are subject to a security clearance.

### **PHYSICALLY DISABLED VISITORS**

It is the responsibility of the visitor who needs a special assistance apparatus to provide his/her own (i.e. wheel chair, cane) to include legitimate service animals that provide a specific task in assisting visitors (i.e. dog, miniature horse, etc.). The service animal must be well-trained, non-aggressive, and should not disturb the decorum of the facility or its grounds. A comfort or emotional support animal does not provide a specific task for the owner and therefore, is not considered a service animal and will not be allowed in. Any visitor needing special assistance in getting to the visit area must notify the Gatehouse Officer, who will have the inmate they are visiting assist them to the visiting area. There will be no other accommodations aside from the inmate's assistance.

### **PRESCRIPTION MEDICATION**

Prescription medication will be allowed into WCCC only if the label is intact and legible, and the name on the label can be identified to the individual. All prescription medications must be declared at the Gatehouse upon arrival. The Gatehouse Officer will notify the Watch Commander on the amount and type of medication. Upon arrival at the visiting area the prescription medication will be surrendered to the Cottage Supervisor. If medication is needed during the visit, the Cottage Supervisor will allow the visitor to ingest the necessary medication and continue with their visit.

### **INMATE PROPERTY PROCEDURES**

Upon an inmate's arrival to WCCC, property that is determined unauthorized, will be processed as Consent to Release. From that date, the inmate will have 30 days to arrange someone to pick up the property from the WCCC Administration Building, every Wednesday and Friday, from 8:00am-3:00pm. Items may also be mailed to WCCC. Property may be mailed out to an individual designated by the inmate; however, the inmate must have funds available to pay for all shipping costs. Property that has exceeded 30 days will be disposed.

Upon arrival to WCCC, property may be dropped off during the first 30 days. In addition, inmates may also have property dropped off in February and August. The following items may be dropped off to WCCC: 6 solid-colored panties (no g-string, thongs, mesh, see-through, boy shorts, boxers, prints, or lace), 6 solid-colored bras (no underwire, gel padding, removable pads, strapless, removable straps, lace, or see-through), 6 pairs of white socks (no emblems), 1

religious medallion/chain (Medallion not to be larger than 1" x 1"; Chain to be no thicker than 3 mm; Value not to exceed \$50.00 US dollars each), 1 predominantly white-colored (minimum 80 % white) pair of athletic shoes (Value not to exceed \$40.00 US dollars (no colored laces, metal objects, or rhinestones), 1 ash gray-colored sweat pants (no pockets, emblems, string ties), 1 ash gray-colored sweat shirt (no pockets, or emblems), 2 navy blue-colored shirts (no pockets or emblems), 2 navy blue-colored shorts (no pockets, emblems, string ties, mesh, sweat-type, "dove," or "daisy dukes"; must not be below the knees), black rubber zori slippers (Surfah/Locals) or brown slip on PVC sandal (no color or clear straps, no Crocs, heels, material, multi colors, shoe inserts).

### **RELEASE ISSUES**

Inmates are released from WCCC if granted parole or "time served." If an inmate is released on parole, they are released in accordance with their parole conditions. Normally, inmates are released to family, half way houses or transitional programs. If an inmate is released from WCCC, pick up is at the front of WCCC. Anyone arriving at the WCCC to pick up an inmate upon their release should check in with the Gatehouse Officer, to verify their presence on grounds. WCCC will escort inmates to the airport if required.