

## OBTAINING COPIES OF VITAL RECORDS

### BIRTHS, DEATHS, MARRIAGE OR DIVORCE CERTIFICATES

#### State of Hawai'i Documents

Go to the Office of Health Status Monitoring's Vital Records homepage: <https://health.hawaii.gov/vitalrecords/>:

- To order certified copies of birth certificates or marriage certificates online.
- To apply for a marriage license in the State of Hawai'i.
- To apply for a certified copies of death certificates.

#### HELPFUL TIPS:

- Applying online is the quickest way to order certified copies of birth certificates and marriage certificates.
- To avoid delays, pay for your order by credit card. The name on the credit card should match the name of the person making the request.
- Double-check and make sure all of your information is filled out correctly and you provided the correct payment amount. Incorrect information or payment amounts will result in delayed processing times.
- Include a copy of a valid government-issued photo ID with your order (e.g., Driver's license, State ID, Passport).
- Include mother's or bride's birth certificate surname (given name before her first marriage) on requests for birth and marriage records.
- When ordering marriage certificates, include the full names of both marriage partners.
- If you are ordering a certified copy of a vital record for someone other than yourself, you must provide proof of your relationship to the named registrant of the record (e.g., parent, spouse, son, daughter, etc.) by including a copy of your birth or marriage certificate so that a "tangible interest" can be established.
- Provide correct payment by credit card (for birth and marriage certificates: \$12.50 for the first copy and \$4.00 for each additional copy).
- Orders by mail will take longer because the postal service is outside of the DOH's Office of Health Status Monitoring control and most mail orders are missing information needed to complete the order (e.g., missing copy of valid government-issued photo ID, proof of relationship to person's record being ordered, incorrect payment, etc.).
- DOH's Office of Health Status Monitoring does not have access to all divorce records. Divorce records are kept in the court where the divorce took place. Requests for divorce certificates should be directed to the court in which the divorce occurred.
- Death certificates are normally ordered through the mortuary handling funeral arrangements.

#### WAIT TIMES FOR VITAL RECORD ORDERS

Processing times vary depending on the type of record ordered and the method used to make the order. Your completed request is handled as soon as it is received with the necessary documentation that establishes your relationship to the person you are requesting the certificate for. Please expect up to 6-8 weeks for requests to be processed.

#### O'AHU Office hours for the Vital Records Office \*[APPOINTMENT REQUIRED]

- **Days:** Monday, Wednesday, Friday (excluding State holidays).  
Closed on Tuesday and Thursday (effective week of August 8, 2022).
- **Hours:** 7:45 a.m. to 2:30 p.m. Walk-in service is available between appointments, as time permits.
- **Location:** 1250 Punchbowl Street, Room 103 (1st floor) at the main Hawai'i Department of Health building (corner of Beretania and Punchbowl Streets)

- **Parking:** Metered parking is available in front of the building with entry from Punchbowl Street. Fees (subject to change) currently \$2 per hour, payable by cash or credit card.
- **Marriage License Office open Monday through Friday, 8:00 a.m. – 4:00 p.m.**
- **Correction and Registration Office open Monday through Friday, 7:45 a.m. – 2:30 p.m.**
- **All other Department of Health offices Remain Open, Monday through Friday, 7:45 a.m. – 4:30 p.m.**

#### CONTACT INFORMATION

To inquire about the status of a vital records order, call (808) 586-4539 or email [doh.issuanceQuery@doh.hawaii.gov](mailto:doh.issuanceQuery@doh.hawaii.gov). If your call is not answered, please leave a message with the details of your request and the office staff will get back to you. Make sure to leave a message with the following information and the office staff will get back to you as soon as possible:

1. Your full name;
2. The best phone number and/or email address for you;
3. The type of record request you are inquiring about (e.g., birth, death, marriage, etc.);
4. The name of the record holder, if different from yourself; and
5. The name of the applicant, if different from yourself.

If you live on the neighbor islands, you may still order records online and may contact the local District Health Office location in your area for assistance:

Hawai'i Island: <https://health.hawaii.gov/big-island/home/vital-statistics/>

Maui County (Maui, Lāna'i, Moloka'i): <https://health.hawaii.gov/maui/vital-statistics/>

Kaua'i: (808) 241-3495

### U.S. Mainland Documents

Search the government website of the state where the event occurred and go to its vital records link. Follow their instructions to obtain pertinent documents.

A complete listing of Vital Records Offices by state can be found at [www.cdc.gov/nchs/w2w/](http://www.cdc.gov/nchs/w2w/)

### International Documents

- Contact the nearest consulate of the country where the event occurred. They will guide you on the procedure to obtain the pertinent documents that you need.
- Caution: this process tends to be lengthy and can take as long as six months.
- A comprehensive list of Consulate Generals and Embassies in Hawai'i can be found at: [https://travel-hawaii.com/hawaii\\_embassy\\_guide.html](https://travel-hawaii.com/hawaii_embassy_guide.html).

## CONSULATES IN HAWAI'I

Contact and General Information
<p><b><u>American Samoa Office – Hawai'i</u></b> 1427 Dillingham Boulevard, Suite 210 Honolulu, HI 96817 Tel: (808) 847-1998 Fax: (808) 845-3420 Email: <a href="mailto:hawaii.office@as.gov">hawaii.office@as.gov</a></p>
<p><b><u>Consulate General of Australia</u></b> 1000 Bishop Street, Penthouse Suite Honolulu, HI 96813 Tel: (808) 524-5050 Fax: (808) 531-5142</p>
<p><b><u>Honorary Consulate of Austria</u></b> Johann Urschitz 1549 Wilhelmina Rise Honolulu, HI 96816-3354 (808) 206-4394 Email: <a href="mailto:austriaconsulate808@gmail.com">austriaconsulate808@gmail.com</a></p>
<p><b><u>Consulate of Belgium</u></b> Mr. Jeffrey Daniel Lau, Honorary Consul 1164 Bishop Street, Suite 201 Honolulu, HI 96813-4693 Tel: (808) 535-1440 Fax: (808) 533-0144 Email: <a href="mailto:jlau@jdl-hawaii.com">jlau@jdl-hawaii.com</a></p>
<p><b><u>Consulate of Chile</u></b> Cónsul Honorario: Sra. Gladys Vernoy 2240 Kuhio Ave. Penthouse Suite 3804 Honolulu, HI 96815 Tel: (808) 561-1772 Fax: (808) 543-0155 Email: <a href="mailto:vernoy@aloha.net">vernoy@aloha.net</a></p>
<p><b><u>Honorary Consulate of Czech Republic</u></b> 1080 Soth Beretania Street, Suite 1404 Myrna Božena Murdoch Honolulu Hawai'i 96814 Tel: (808) 737-7333 Email: <a href="mailto:honorary@mzv.gov.cz">honorary@mzv.gov.cz</a> Visits are by appointment ONLY</p>

**Consulate of Denmark**

Honorary Consul Benny Madsen  
3615 Harding Avenue, Suite 304  
Honolulu, HI 96816  
Tel: (808) 575-6226  
Office hours: 9 am - 5 pm Mon-Fri  
E-mail: bmadsen@byingto.com

**Honorary Consulate of Finland**

Honorary Consul Jussi Sipola  
1050 Queen Street, Suite 100  
Honolulu, HI 96814-4130  
Tel: (808) 225-3436  
Email: finland.hawaii.consul@gmail.com

**Consulate of France**

Honorary Consul Guillaume Maman  
1436 Young St, Suite 303  
Honolulu, HI 96814-1846  
Tel: (808) 726-3866  
Email: consulfrancehawaii@gmail.com  
Open Monday, Wednesday and Friday from 4pm to 6pm;  
any other weekday by appointment ONLY

**Honorary Consulate of Hungary**

Honorary Consul Peter Füleky  
1517 Saint Louis Drive  
Honolulu, HI 96816  
Tel: (808) 681-3438  
Email: h3consul.gmail.com

**Consulate of Italy**

Honorary Consul Dr. Michele Carbone  
4119 Black Point Road  
Honolulu, HI 96816  
Tel: (808) 271-3560  
Fax: (808) 734-6929  
Email: info.italian.cons.honolulu@gmail.com

**Consulate of Japan**

Yutaka Aoki  
1742 Nuuanu Avenue  
Honolulu, HI 96817  
Tel: (808) 543-3111  
Open Monday to Friday 8am to 11:30 am, 1pm to 3:30 pm  
Email: cgjh001@hotmail.com

**Honorary Consulate of the Republic of Kiribati**

95 Nakolo Place, Room 265  
Honolulu, HI 96819  
Tel: (808) 834-7604  
Fax (808) 834-6775  
Email: kiribaticonsul@aol.com

**Consulate General of the Republic of Korea**

2756 Pali Highway  
Honolulu, HI 96817  
Tel: (808) 595-6109  
Fax: (808) 595-3046  
Email: consulatehi@mofa.go.kr  
Open Monday to Friday, 8:30am - 12pm, 1pm - 4pm;  
LAST walk-in applications, accepted at 11:30 am and 3:30 pm

**Consulate of Luxembourg**

Honorary Consul Jean-Claude Drui  
2176 Lauwiliwili Street, Unit 1  
Honolulu, Hawai'i 96707-1881  
Tel: (808) 682- 4422  
Email: jcdruil@euraminc.com

**Consulate of the Marshall Islands**

Consul General Glansay Enos  
1888 Lusitana Street, Suite #101  
Honolulu, HI 96813-1518  
Tel: (808) 545-7767  
Fax: (808) 545-7211  
Email: genos@miconsulatehi.com

**Federated States of Micronesia**

Wainer Louis, Acting Consul General  
3049 Ualena Street, Suite 412  
Honolulu, HI 96819  
Tel: (808) 836-4775  
Fax: (808) 836-6896  
Email: [fsmconsultaehnl@fsmcghnl.com](mailto:fsmconsultaehnl@fsmcghnl.com) or [fsmcghnl@aol.com](mailto:fsmcghnl@aol.com)  
Open Monday to Friday, 8am – 5pm HST.

**Consulate of Kingdom of Morocco**

Honorary Consul M. Jan Rumi  
1419 16th Avenue  
Honolulu, HI 96816-4303  
Tel: (808) 383-2597  
Fax: (808) 942-7885  
Email: jrumi@morocco-in-hawaii.com

**Consulate of the Netherlands**

Honorary Consul Henk Rogers  
55 Merchant Street, Suite #1700  
Honolulu, HI 96813-4331  
Tel: (808) 531-6897  
Fax: (808) 954-6190  
Email: honolulu@nlconsulate.com  
By appointment only

**New Zealand Consulate-General Honolulu**

Consul-General Mike Ketchen  
733 Bishop Street, Suite 2020  
Honolulu, HI 96813-4016  
Tel: (808) 675-5555  
FAX: (808) 675-5561  
Email: hluequiries@mfat.govt.nz

**Consulate of Norway**

Honorary Consul Sarina Erstad  
66-590 Kamehameha Hwy., Unit 2D  
Honolulu, HI 96712  
Tel: (808) 276-5697  
Email: sarinaerstad@hotmail.com  
By appointment ONLY

**Consulate of Palau**

1154 Fort Street Mall, Suite #300  
Honolulu, HI 96813  
Tel: (808) 524-5414, ext. 6  
Fax: (808) 599-5004  
Email: palauconsulhi@aol.com

**Consulate of Philippines**

Consul General Emil T. Fernandez  
2433 Pali Highway  
Honolulu, HI 96817  
Tel: (808) 595-6316 ext. 6319  
Fax: (808) 595-2591  
Email: honolulu.pcg@dfa.gov.ph

**Consulate of Poland**

Honorary Consul General Bożena Anna Jarnot  
2825 South King Street, Suite 2701  
Honolulu, HI 96826-3535  
Tel: (808) 225-1115  
(808) 955-4567  
Fax: (808) 942-5726  
Email: bozenajarnot@gmail.com

**Consulate of Portugal**

Honorary Counsel Tyler Dos Santos-Tam  
P.O. Box 1661  
Honolulu, HI 96801-1661  
Tel: (808) 348-8885  
Email: portugueseconsul@hawaiiantel.net

**Consulate of Russia**

4340 Pahoia Avenue, #19B  
Honolulu, HI 96816  
Tel: (808) 737-5248

**THIS CONSULATE IS TEMPORARILY CLOSED**

For Embassy of the Russian Federation in the USA:  
2650 Wisconsin Avenue., N.W. Washington, DC 20007  
Tel: (202) 939-8914  
Fax: (202) 298-5735  
Email: [rusembusa@mid.ru](mailto:rusembusa@mid.ru)  
Open: Monday to Friday, 9am-5pm EST.

**Consulate of the Republic of San Marino**

4615 Kahala Avenue  
Honolulu, HI 96816-5210  
Tel: (808) 923-2468  
(808) 734-8926  
Fax: 926-5678

**Consulate of Spain**

Honorary Consul John Henry Félix, Ph.D.  
P.O. Box 240778  
Honolulu, HI 96824-0778  
Tel: (808) 227-1309  
Fax: (808) 373-9201  
Email: honoraryconsul\_honolulu@hawaii.rr.com  
By appointment ONLY

**Consulate of Sri Lanka**

Honorary Consul Asoka K. Silva  
Wilshire Boulevard, Suite 2180  
726 Hauoli Street  
Honolulu, HI 96826  
Tel: (808) 798-4095  
Fax: (808) 254-5300  
Email: srilankahonoconsulatehawali@gmail.com  
asokahawali@yahoo.com

**Consulate of Sweden**

Honorary Consul Anders G.O. Nervell  
700 Bishop Street, Suite #2100  
Honolulu, HI 96813 -4124  
Tel: (808) 528-4777  
Fax: (808) 523-8930  
E-mail: honolulu@consulateofsweden.org

**Consulate of Switzerland**

Honorary Consul Theres Ryf Desai  
555 Hahaione Street, PH 1  
Honolulu, HI 96825-1462  
Tel: (808) 233-8982  
E-Mail: honolulu@honrep.ch  
By appointment ONLY

**Taipei Economic & Cultural Office in Honolulu**

Director General Richard Lin  
2746 Pali Highway  
Honolulu, HI 96817-1428  
Tel: (808) 595-6347  
Fax: (808) 595-3161  
Open: Monday to Friday, 8:30 am – 4pm  
Email: tecohnl@gmail.com

**Consulate of Thailand**

Honorary Consul General Colin T. Miyabara  
1035 Kikowaena Place  
Honolulu, HI 96819-5386  
Tel: (808) 524-7787  
Fax: (808) 523-0044  
Email: cmiyabara@aol.com  
Hours: 9am-12pm, 1:30pm-5pm

**Consulate of Tonga**

Honorary Consular Annie Kaneshiro  
765 Amana Street, Suite #407  
Honolulu HI 96814 -3250  
Phone: (808) 953-2449  
Fax: (808) 955-1447  
Email: tongaconsulagcy@aol.com

**SOCIAL SECURITY CARD OFFICES**

Go to Social Security Office Locator: <https://secure.ssa.gov/ICON/main.jsp>

Photo identification (a driver's license, State ID, birth certificate or passport) and appointment is



required at any Social Security Administration (SSA) office. Applicants shall complete the *replacement* social security card form (SS-5: <https://secure.ssa.gov/ICON/main.jsp>). Applicants may provide a Consular Report of Birth, Certificate of Citizenship, or Certificate of Naturalization.

For assistance call 1-800-772-1213 or visit the website at [www.socialsecurity.gov](http://www.socialsecurity.gov).

Name	Contact and General Information	Phone Numbers
<b>Kapolei Social Security Office</b>	<p>Kapolei Social Security Office            970 Manawai Street, Kapolei, HI 96707  <a href="https://www.ssa.gov/">https://www.ssa.gov/</a></p>	<p>Office:            (855) 572-4866</p> <p>TTY:            1(800) 325-0778</p>
<b>Prince Kuhio Federal Building</b>	<p>Prince Kuhio Federal Building Federal Building            300 Ala Moana Blvd., Rm 1-114, Honolulu, HI 96850  <a href="https://www.ssa.gov/">https://www.ssa.gov/</a></p>	<p>Office:            1(855) 572-4879</p> <p>TTY:            1-800-325-0778</p>

#### STATE OF HAWAI'I IDENTIFICATION CARD

[www.honolulu.gov/csd/stateid](http://www.honolulu.gov/csd/stateid)

Applicants applying for an original or renewal of their Hawai'i State Identification card are required to present documentation of proof of legal name, date of birth, social security number, legal presence in Hawai'i and proof of principal residential address at time of appointment:

- Legal Name (birth certificate, U.S. passport, marriage certificate)
- Date of Birth (birth certificate, U.S. passport, driver license)
- Legal Presence that proves you are legally in the U.S. (birth certificate, US passport)
- Social Security Number (Social Security Card, W-2, 1099 Form)
- Hawai'i Principal Residence (2 documents required: voter registration card, pay statement, utility bill, bank statement)

For assistance with identifying acceptable supporting documents required to obtain a state ID, please consult the interactive [Document Guide](#) or <https://www2.honolulu.gov/documentguide/>.

These documents must be presented in person at any of the following locations:

**City & County of Honolulu – Satellite City Hall Locations**

Location	Contact and General Information	Phone Numbers
<p><b>Downtown</b></p>	<p>1041 Nuuanu Ave., Suite A, Honolulu, HI 96817</p> <p><b>Services Available at This Location:</b>            Motor Vehicle Registration &amp; Titling            Hawai'i Driver License Renewals/Duplicates  <i>(Non-U.S. citizens requesting a REAL ID-compliant Hawai'i driver license or state ID must be served at a driver licensing center.            The request is a specialty service not offered at satellite city hall.)</i>            Dog, Bicycle &amp; Moped Registration            Disability Placard &amp; License Plates            Real Property Tax Payment/Exemption            State ID Renewals/Duplicates            TheBus Pass Sales            Vehicle Junking            Water Bill Payment</p>	<p>Motor Vehicle Inquiries: (808) 768-4325</p> <p>Driver License Inquiries: (808) 768-9100</p>
<p><b>Hawai'i Kai</b></p>	<p>6600 Kalaniana'ole Hwy., Suite 101, Honolulu, HI 96825</p> <p><b>Services Available At This Location:</b>            Motor Vehicle Registration &amp; Titling            Hawai'i Driver License Renewals &amp; Duplicates  <i>(Non-U.S. citizens requesting a REAL ID-compliant Hawai'i driver license or state ID must be served at a driver licensing center.            The request is a specialty service not offered at satellite city hall.)</i>            Motorcycle, Bicycle &amp; Moped Registration            Disability Placard &amp; License Plates            Fireworks &amp; Picnic Permits            Real Property Tax Payment/Exemption            State ID Renewals/Duplicates            Spay/Neuter Certificates            TheBus Pass Sales            Voter Registration            Water Bill Payment</p>	<p>Motor Vehicle Inquiries: (808) 768-4325</p> <p>Driver License Inquiries: (808) 768-9100</p>
<p><b>Kapalama</b></p>	<p>925 Dillingham Blvd., #102 Honolulu, HI 96817</p>	<p>Motor Vehicle Inquiries: (808) 768-4325</p> <p>Driver License Inquiries: (808) 768-9100</p>

<p><b>Pearlridge</b></p>	<p>98-1005 Moanalua Rd., #244B, 'Aiea, HI 96701</p> <p><b>Services Available at This Location:</b>  Motor Vehicle Registration &amp; Titling  Hawai'i Driver License Renewals/Duplicates  <i>(Non-U.S. citizens requesting a REAL ID-compliant Hawai'i driver license or state ID must be served at a driver licensing center.</i>  <i>The request is a specialty service not offered at satellite city hall.)</i>  Motorcycle, Bicycle &amp; Moped Registration  Disability Placard &amp; License Plates  Real Property Tax Payment/Exemption  State ID Renewals/Duplicates  TheBus Pass Sales  Vehicle Junking  Water Bill Payment</p>	<p>Motor Vehicle Inquiries: (808) 768-4325</p> <p>Driver License Inquiries: (808) 768-9100</p>
<p><b>Wai'anae</b></p>	<p>85-670 Farrington Hwy. #4 Wai'anae, HI 96792</p> <p><b>Services Available At This Location:</b>  Hawai'i Driver License Written Test  Hawai'i Driver License Road Test  Motor Vehicle Registration &amp; Titling  Dog, Bicycle &amp; Moped Registration  Disability Placard &amp; License Plates  Real Property Tax Payment/Exemption  TheBus Pass Sales  Vehicle Junking  Water Bill Payment</p> <p><i>(Tues and Thurs ONLY)</i>  Hawai'i Driver License Renewals/Duplicates  All State ID Services</p>	<p>Motor Vehicle Inquiries: (808) 768-4325</p> <p>Driver License Inquiries: (808) 768-9100</p>
<p><b>Kapolei</b></p>	<p>1000 Uluohia St., #103, Kapolei, HI 96707</p> <p><b>Services Available At This Location:</b>  Hawai'i Driver License Written Test  Hawai'i Driver License Road Test  Hawai'i Driver License Renewals/Duplicates  All State ID Services</p> <p>Motor Vehicle Registration &amp; Titling  Bicycle &amp; Moped Registration  Disability Placard &amp; License Plates  Real Property Tax Payment/Exemption  TheBus Pass Sales  Vehicle Junking  Water Bill Payment</p>	<p>Motor Vehicle Inquiries: (808) 768-4325</p> <p>Driver License Inquiries: (808) 768-9100</p>

<b>Ko'olau</b>	<p>47-388 Hui Iwa St., Suite 19, Kaneohe, HI 96744</p> <p><b>Services Available At This Location:</b>  Hawai'i Driver License Written Test  Hawai'i Driver License Road Test  Hawai'i Driver License Renewals/Duplicates  All State ID Services</p>	<p>Motor Vehicle Inquiries: (808) 768-4325</p> <p>Driver License Inquiries: (808) 768-9100</p>
<b>Windward</b>	<p>45-480 Kāne'ōhe Bay Dr., Unit CO6, Kāne'ōhe, HI 96744</p> <p><b>Services Available At This Location:</b>  Motor Vehicle Registration &amp; Titling  Hawai'i Driver License Renewals/Duplicates  <i>(Non-U.S. citizens requesting a REAL ID-compliant Hawai'i driver license or state ID must be served at a driver licensing center. The request is a specialty service not offered at a satellite city hall.)</i>  Bicycle &amp; Moped Registration  Disability Placard &amp; License Plates  Real Property Tax Payment/Exemption  State ID Renewals/Duplicates  TheBus Pass Sales  Vehicle Junking  Water Bill Payment</p>	<p>Motor Vehicle Inquiries: (808) 768-4325</p> <p>Driver License Inquiries: (808) 768-9100</p>

### County of Hawai'i – Satellite City Hall Locations

Hawai'i State Identification Cards are available at the Hilo, Kona and Waimea Offices only.

Location	Contact and General Information	Phone Numbers
<b>Hilo</b>	<p>349 Kapi'olani St., Hilo, HI 96720</p> <p>Driver Lic., State ID, CDL &amp; taxi permits</p>	(808) 961-2222
<b>Kona</b>	<p>West Hawai'i Civic Center</p> <p>74-5044 'Ane Keohokalole Hwy., Kailua-Kona, HI 96740</p>	(808) 323-4800
<b>Waimea</b>	<p>Waimea Center</p> <p>65-1158 Mamalahoa Hwy., Ste. 1-A, Kamuela, HI 96743</p>	(808) 881-3488

## County of Maui – Satellite City Hall Locations

Location	Contact and General Information	Phone Numbers
<b>Kahului</b>	<p>Make your appointment for the Kahului Service Center.</p> <p>110 Alaihi Street, Suite 101, Kahului, HI 96732                      Appointments are for Driver License or Hawai'i State ID and Initial Disability Placards.</p>	<p>(808) 270-7363</p> <p>(808) 270-8080 for Kahului/Kihei/Pukalani and Lahaina</p> <p>(808) 248-7280 for Hana</p>

## County of Kaua'i – Satellite City Hall Locations

Location	Contact and General Information	Phone Numbers
<b>Līhu'e</b>	<p style="text-align: center;">County of Kaua'i</p> <p style="text-align: center;">Department of Finance</p> <p style="text-align: center;">Driver License division</p> <p style="text-align: center;">4444 Rice Street, Suite A480</p> <p style="text-align: center;">Līhu'e, HI 96766</p> <p style="text-align: center;">Driver Services:</p> <p style="text-align: center;">Instructional Permits</p> <p style="text-align: center;">Driver's License Renewals</p> <p style="text-align: center;">Driver's License Change of Address</p> <p style="text-align: center;">Duplicate/Replacement License</p> <p style="text-align: center;">Out of State License Transfers</p> <p style="text-align: center;">State of Hawai'i Identification Cards</p> <p style="text-align: center;">Class 3 Road Test Vehicle Requirements</p> <p style="text-align: center;">Financial Responsibility Section</p> <p style="text-align: center;">Taxicab Permits &amp; Inspection</p> <p style="text-align: center;">Safety Checks</p> <p style="text-align: center;">Disabled Parking Permits</p>	(808) 241-4242

### NAME CHANGE APPLICATION

Applications for name changes can now be submitted online. Go to website: <https://namechange.ehawaii.gov>.

Applications for an Individual or Couple name change can be initiated here. There is a \$50.00 filing fee and a \$5.00 service fee and all fees are non-refundable.

Name change eligibility:

- Only Hawai'i residents are eligible for a name change granted by the Lieutenant Governor of the State of Hawai'i.

- For active-duty military personnel, please contact the Lieutenant Governor's office for further information before applying for a name change.

**A name change is not necessary if:**

- You are a Hawai'i resident who was married in the State of Hawai'i and declared on your Marriage Certificate that you will be taking your spouse's name.
- You are divorced and your Divorce Decree stipulates resumption of a maiden name or previous name.

Name Change Application  
Office of the Lieutenant Governor  
Hawai'i State Capitol  
415 South Beretania Street, 5th floor  
Honolulu, HI 96813

CONTACT US  
Phone: (808) 586-0255  
Fax: (808) 586-0231  
Email: [LtGov.Contact@hawaii.gov](mailto:LtGov.Contact@hawaii.gov)

## MISCELLANEOUS

### COM CONNECT

#### COM Connect APP Helps Residents Share Information with Maui County

The County of Maui announced the availability of a new app which will enable residents to participate in community-based reporting from their cell phones/mobile devices or web.

#### **Powered by SeeClickFix Inc. technology, COM Connect (short for County of Maui Connect)**

is a place-based reporting platform which allows residents to document neighborhood concerns and improvements alike, ranging from litter and flooding to damaged sidewalks and malfunctioning traffic signals. The app is available for free through most iPhone and Android app stores and is already active.

COM Connect will allow residents to also report community issues, as well as view, comment on and vote to fix problems submitted by their neighbors. Citizens can even create their own "watch areas" to receive notifications about all issues reported in their community, enabling them to follow the progress of all service requests – not just the ones they report.

To report issues without using the COM Connect app, please call or contact the Office of the Mayor at **(808) 270-7855** or [Email Mayor's Office](mailto:Email Mayor's Office). For questions on how to use the COM Connect app from SeeClickFix, please go to <https://www.seeclickfixusers.civicplus.help/hc/en-us> or call the Department of Management at **(808) 270-7211**.

**VOTING IN GOVERNMENT ELECTIONS**

[www.elections.hawaii.gov](http://www.elections.hawaii.gov)

The Office of Elections is responsible for voter education and the printing and counting of ballots. The County Elections Divisions handle voter registration; mailing and receipt of ballots, including replacement ballots; as well as voter service centers and places of deposit. For more information, contact your County Elections Division or go to the following website: <https://elections.hawaii.gov/resources/county-election-divisions/>.

Voting Rights: A person sentenced for a felony, from the time of the person’s sentence until the person’s final discharge, may not vote in an election, but if the person is placed on probation or the person is paroled after commitment to imprisonment, the person may vote during the period of the probation or parole. You can register to vote or update your current registration on Hawai’i’s Online Voter Registration system at <https://olvr.hawaii.gov/>. You can also download the Voter Registration Form and Application for Absentee Ballot at the same website or pick up the forms at the following locations:

Location	Contact and General Information	Phone Numbers
<p><b>City and County of Honolulu</b></p>	<p>Welcome to the Office of the City Clerk’s Elections Division</p> <p>The Office of the City Clerk is an agency in the legislative branch of the City and County of Honolulu. The Elections Division performs voter registration and election responsibilities delegated to the City Clerk under the Revised Charter of the City and County of Honolulu and State law.</p> <p>The main office is at: 530 S. King Street, Room 100 in Honolulu Hale.</p> <p><a href="http://www.honoluluelections.org">www.honoluluelections.org</a></p> <p>Forms are available at all Satellite City Hall locations, United States Post Offices, Driver’s License Offices, and public libraries.</p>	<p>(808) 768-3800</p> <p>Information is available in alternate formats. If you require special assistance call the Office of Elections at 808-453-VOTE (8683). Neighbor Islands may call toll free 1-800-442-VOTE (8683).</p>
<p><b>County of Hawai’i</b></p>	<p><a href="http://www.hawaiicounty.gov/lb-clerk-elections/">www.hawaiicounty.gov/lb-clerk-elections/</a></p> <p>25 Aupuni St., Room 1502, Hilo, HI 96720</p>	<p>(808) 961-8277</p> <p>Information is available in alternate formats. If you require special assistance call the Office of Elections at 808-453-VOTE (8683). Neighbor Islands may call toll free 1-800-442-VOTE (8683).</p>

<b>County of Maui</b>	<a href="http://www.co.maui.hi.us/1965/Elections-Division">www.co.maui.hi.us/1965/Elections-Division</a> Office of the County Clerk 200 S. High St., Kalana O Maui Bldg., #708, Wailuku, HI 96793	(808) 270-7749  Information is available in alternate formats. If you require special assistance call the Office of Elections at 808-453-VOTE (8683). Neighbor Islands may call toll free 1-800-442-VOTE (8683).
<b>County of Kaua'i</b>	<a href="https://www.kauai.gov/Elections">https://www.kauai.gov/Elections</a> 4386 Rice Street, Room 101, Līhu'e, HI 96766	(808) 241-4800 TTY: (808) 241-5116  Information is available in alternate formats. If you require special assistance call the Office of Elections at 808-453-VOTE (8683). Neighbor Islands may call toll free 1-800-442-VOTE (8683).

#### OBTAINING A HAWAII LIBRARY CARD

You may apply for a library card in-person at any Hawai'i Public Library. Cards are free for all Hawai'i residents and U.S. Military Personnel and their dependents. For a complete list of public libraries, visit [www.librarieshawaii.org](http://www.librarieshawaii.org).

The Hawai'i State Public Library System is the only statewide public library system in the United States. There are 51 branches throughout 6 islands.

For a complete listing of all branches go to the following web site: [www.librarieshawaii.org/visit/branches/all-branches/](http://www.librarieshawaii.org/visit/branches/all-branches/).

Name	Contact and General Information	Phone Numbers
<b>'Aiea Public Library</b>	99-374 Pohai Place, 'Aiea, HI 96701	(808) 483-7333
<b>Hawai'i State Library</b>	478 S. King St., Honolulu, HI 96813	(808) 586-3500
<b>Hilo Public Library</b>	300 Waiuanue Ave., Hilo, HI 96720	(808) 933-8888
<b>Kahului Public Library</b>	90 School St., Kahului, HI 96732	(808) 873-3097
<b>Kāne'ohe Public Library</b>	45-829 Kamehameha Hwy., Kāne'ohe, HI 96744	(808) 233-5676
<b>Līhu'e Public Library</b>	4344 Hardy St., Līhu'e, HI 96766	(808) 241-3222



<b>Moloka'i Public Library</b>	15 Ala Mālama Ave., Kaunakakai, HI 96748	(808) 553-1765
<b>Wai'anae Public Library</b>	85-625 Farrington Hwy., Wai'anae, HI 96792	(808) 697-7868
<b>Waimānalo Public Library</b>	41-1320 Kalaniana'ole Hwy., Waimānalo, HI 96795	(808) 259-2610

**CHILD SUPPORT PAYMENTS**

Contact the Child Support Enforcement Agency (CSEA) at (808) 207-9915 (24/7), or visit their website at [www.ag.hawaii.gov/csea/child-support-payment-options/](http://www.ag.hawaii.gov/csea/child-support-payment-options/) to look up all payment options online.

**CHILD SUPPORT PAYMENT OPTIONS**

*Pay by CASH or CHECK*

Cash payment may be made in person at the O'ahu and Maui Child Support Enforcement Agency (CSEA) Offices.

Checks should be mailed to:

*Child Support Enforcement Agency  
Statewide Disbursement Branch  
P.O. Box 1860  
Honolulu, HI 96805-1860*

*Pay by CREDIT or DEBIT Card*

Non-custodial parents can remit support-related payments to the Child Support Enforcement Agency (CSEA) via Electronic Funds Transfer (EFT). Fees may apply.

Payments can now be made by credit or debit card at your local child support office (O'ahu, Hilo, Kaua'i and Maui) or,

Online through one of the following companies.

**TouchPay** – make payment using a credit/debit card (American Express®, Discover®, MasterCard® or Visa®) by going to [www.tpchildsupport.com/childsupport/HI](http://www.tpchildsupport.com/childsupport/HI)

**Value Payment Systems** – make payment using a credit/debit card (American Express®, Discover®, MasterCard® or Visa®) by going to [www.childsupportbillpay.com/hawaii](http://www.childsupportbillpay.com/hawaii)

**ExpertPay** – make payment from a bank account, PayPal® or using a credit/debit card (Discover®, MasterCard® or Visa®) by going to [www.expertpay.com](http://www.expertpay.com)

**MyPaymentPortal.com** – make payment using a credit/debit card (American Express®, Discover®, MasterCard® or Visa®) by going to [www.mypaymentportal.com](http://www.mypaymentportal.com)

**MoneyGram** – make payment in-person or online

In-person using cash.

Find MoneyGram ([www.MoneyGram.com/BillPayLocations](http://www.MoneyGram.com/BillPayLocations)) – over 39,000 U.S. agent locations inside retailers like CVS/pharmacy, Advance America, Albertsons, Walmart and thousands more!

Bring these with you:

Cash; enough for your payment and the MoneyGram fee

Your child support account number

Receive code: **14656**

Complete the MoneyGram ExpressPayment blue form, use the red MoneyGram phone or use the MoneyGram kiosk to complete your transaction. (Payment processes may vary depending on your location. Simply ask an associate for help.)

Online using a credit or PIN-less debit card (MasterCard® or Visa®)

Go to [www.MoneyGram.com/PayBills](http://www.MoneyGram.com/PayBills).

In the search field, type HI ChildSupp Enfor Agency or 14656

Click the link that appears.

Follow the prompts and complete the transaction.

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### *Electronic Funds Transfer (EFT) for the Employer*

Employers can send support-related withholding payments to the Child Support Enforcement Agency (CSEA) via Electronic Funds Transfer/Electronic Data Interchange (EFT/EDI) through the Automated Clearing House (ACH) network.

EFT/EDI offers your business with long-term financial savings by:

Increasing accuracy and efficiency;

Increasing reliability – no lost checks or mail delays;

Reducing paperwork;

Eliminating postage costs;

Reduces data entry errors; and

Eliminating theft or fraud.

If your business is interested in remitting payments via EFT/EDI, please:

Review the [User Guide for Electronic Child Support Payments](#). CSEA accepts payments in CCD+ or CTX format.

Contact your financial institution or third-party service provider to determine its capabilities and requirements.

Complete an ACH credit request form, which can be obtained by contacting the CSEA's EFT Coordinator at (808) 692-7013. Upon receipt of the completed form, the CSEA's banking info will be provided. *(This step need not be completed if your company is using a third-party service provider.)*

Provide the CSEA's EFT Coordinator with a list of employees for which support-related withholding payments would be transmitted to the CSEA. This list should contain each employee's name, social security number and case number. The CSEA will review the list and provide the employer with changes, if any.

The following companies are capable of remitting electronic payments using a format that has been approved by CSEA:

**Value Payment Systems** – make payment using a credit/debit card (American Express®, Discover®, MasterCard® or Visa®) by going to [www.childsupportbillpay.com/hawaii](http://www.childsupportbillpay.com/hawaii).

**ExpertPay** – make payment from a bank account or using a credit/debit card (Discover®, MasterCard® or Visa®) by going to [www.expertpay.com](http://www.expertpay.com).

If you have any questions regarding EFT/EDI payments, please contact the CSEA's EFT Coordinator at (808) 692-7013.

## CRIMINAL RECORDS

The public has access to criminal history records through the Hawai'i Criminal Justice Data Center (HCJDC) and the statewide criminal history record information system (DIS-Hawai'i). The Criminal History Records Check is commonly referred to as a "rap sheet" or "police abstract".

Available to the public: Arrest records which have resulted in adult convictions (found guilty) or acquittals or dismissals by reason of physical or mental disease, disorder or defect.

Not available to the public: Non-convictions that are still pending. You have the right to access your own record and to challenge the completeness and accuracy of the information. This is done through a fingerprint check.

Name	Contact and General Information	Phone Numbers
<p><b>Hawai'i Criminal Justice Data Center - Department of the Attorney General</b></p>	<p>Hawai'i Criminal Justice Data Center (HCJDC)            Department of the Attorney General            465 S. King Street, Room 102, Honolulu, HI 96813            Phone: (808)587-3279            465 S. King St., Rm. 102, Honolulu, HI 96813  <a href="http://www.ag.hawaii.gov/hcjdc">www.ag.hawaii.gov/hcjdc</a></p>	<p>General Inquiries            (808) 587-3100</p>
<p><b>Ecrim Database (online)            Hawai'i Criminal Justice Data Center - Department of the Attorney General</b></p>	<p>Ecrim Database (online)            Hawai'i Criminal Justice Data Center (HCJDC)            Department of the Attorney General            465 S. King Street, Room 102, Honolulu, HI 96813            Phone: (808) 587-3279  <a href="http://www.ecrim.ehawaii.gov">www.ecrim.ehawaii.gov</a></p> <p>This online service allows you to view an individual's conviction information based on the search criteria that you provide. The search criteria may include name, social security number, date of birth, and/or gender.</p> <p>The search is conducted on criminal history record files maintained by the Hawai'i Criminal Justice Data Center. The search results do not include Hawai'i Sex Offender and Other Covered Offender Registration information.</p> <p>Each unique search will be charged a \$5.00 fee. You may reuse searches in the same login session.</p> <p>The cost for an official eCrim report is \$10.</p>	<p>Criminal History Record Checks</p> <p>Questions about data or accuracy:            (808) 587-3279</p> <p>Technical Questions:            (808) 695-4620</p>

**TRAFFIC CASES**

[https://www.courts.state.hi.us/self-help/traffic/traffic\\_cases](https://www.courts.state.hi.us/self-help/traffic/traffic_cases)

Most traffic cases in Hawai'i begin when a law enforcement officer issues a citation, commonly called a "traffic ticket." The citation, which is filed with a state court, charges a motorist, pedestrian, or the registered owner of a parked vehicle (the defendant) with committing a traffic offense and requires the defendant to respond to the allegations in the citation.

For more serious traffic offenses where the defendant is physically arrested and taken into police custody, the defendant's court case begins when a prosecutor orally charges the defendant in court or files a written complaint or information against the defendant, or when a grand jury returns an indictment charging the defendant with committing a traffic crime.

## TO PAY TRAFFIC VIOLATIONS

- **OPTION 1: ADMIT AND PAY** – You can admit the infraction and pay the amount written on the citation, either by mail, using the pre-addressed envelope or in person at any district court. *Please do not send cash.* Imprinted checks or money orders (U.S. dollars only, payable to “DISTRICT COURT”) and credit or debit cards (MasterCard & VISA) are accepted. A \$25 service charge will be assessed for dishonored payments.
- **OPTION 2: PAY BY PHONE** – You may pay by telephone by calling [\(800\) 679-5949](tel:8006795949). You must pay the total of the amounts stated on a citation within 21 days after receiving the citation. Please have your traffic or parking citation number; license plate number; and VISA or MasterCard ready before dialing this number.

This phone payment system is NOT available if:

More than 21 days have elapsed since you received your citation;

Your citation indicates that you must appear in court for the offense(s) charged;

You have appeared in court and were ordered to pay fines, fees, costs, or other monetary assessments; or

Your ticket has not been entered into the system. It may take 13 days or longer after the violation occurred for your ticket or case to be entered into the court’s system.

If you are unable to make a payment online after the 13-day period or would like to make a payment before the ticket has been entered into the system, you always have the option of paying by mail using the pre-addressed envelope that accompanied the citation or in person at the District Court. *Please do not send cash.* Imprinted checks or money orders (U.S. dollars only, payable to “DISTRICT COURT”) and credit or debit cards (MasterCard & VISA) are accepted. A \$25 service charge will be assessed for dishonored payments.

- **OPTION 3: PAY ONLINE**– [eTraffic Hawai‘i](#) is a fast, secure, and convenient way to pay for traffic or parking infractions that are payable without going to court and for which you admit responsibility. Do not use this system if you deny committing the offense(s) you were cited for or wish to explain circumstances mitigating the offense(s).

To use eTraffic Hawai‘i, you must pay the total of the amounts stated on a citation within 21 days after receiving the citation. You may pay by VISA or MasterCard.

This on-line payment system is NOT available if:

More than 21 days have elapsed since you received your citation;

Your citation indicates that you must appear in court for the offense(s) charged;

You have appeared in court and were ordered to pay fines, fees, costs, or other monetary assessments; or

Your ticket has not been entered into the system. It may take 13 days or longer after the violation occurred for

your ticket or case to be entered into the court's system.

If you are unable to make a payment online after the 13-day period or would like to make a payment before the ticket has been entered into the system, you always have the option of paying by mail using the pre-addressed envelope that accompanied the citation or in person at the District Court. *Please do not send cash.* Imprinted checks or money orders (U.S. dollars only, payable to "DISTRICT COURT") and credit or debit cards (MasterCard & VISA) are accepted. A \$25 service charge will be assessed for dishonored payments.

If you wish to pay on-line by eTraffic Hawai'i, please have the following information ready:

Your traffic or parking citation;

Your license plate number; and

Your VISA or MasterCard

- **OPTION 4: PAY IN PERSON** at any district court. Imprinted checks or money orders (U.S. dollars only, payable to "DISTRICT COURT") and credit or debit cards (MasterCard & VISA) are accepted. A \$25 service charge will be assessed for dishonored payments.

For a list of District Court locations:

[https://www.courts.state.hi.us/self-help/traffic/traffic\\_cases](https://www.courts.state.hi.us/self-help/traffic/traffic_cases)

#### Traffic Abstracts & Traffic Court Reports

The Judiciary has two types of certified documents that report a person's traffic case history: traffic abstracts and traffic court reports. Traffic abstracts, traffic court reports, and driver history records are all available for purchase at the Traffic Violations Bureau located at [Honolulu District Court](#) and at all other [District Court locations](#).

For a list of District Court locations statewide:

What is a Traffic Abstract?

Pursuant to Hawai'i Revised Statutes (HRS) [Section 287-3](#), a certified traffic abstract shows "all alleged moving violations and any convictions resulting therefrom, arising from the operation of a motor vehicle and any administrative license revocation. Since parking and equipment violations do not appear on the traffic abstract so it is sometimes called an "abbreviated" abstract.

Traffic abstracts are usually used for insurance, employment, and other such purposes.

Traffic abstracts are available at [District Courts](#) on all islands.

To obtain an abstract, provide the individual's full name. The date of birth and driver's license number should also be submitted. Providing the date of birth and driver's license number assists the clerk in providing the correct abstract or report, especially when individuals have the same name. If only the name is provided and the search results in more than one record with the same name, the requestor may have to purchase all records with the same name. A release form is required to obtain an abstract of a juvenile's record.

Traffic abstracts may be requested by mail. Include a self-addressed stamped envelope, along with a money order or cashier's check for \$20 (payable to District Court), and the individual's full name, date of birth and driver's license number. The request should be mailed to the District Court in your circuit. Personal checks are not accepted.

Each traffic abstract costs \$20.

#### What is a Traffic Court Report?

A traffic court report (sometimes called a "complete" abstract) is provided as a convenience to individuals who want a case record history that includes equipment and parking citations in addition to the information contained in the traffic abstract.

The traffic court report is provided only to the individual in person at District Court, after verification of identity with a picture ID. Traffic court reports may not be ordered by mail.

Each traffic court report costs \$1.00 for the first page and 50¢ for each additional page.

#### Bulk Electronic Traffic Abstracts

[Bulk Electronic Traffic Abstracts](#) are available via a service provided by the state Internet Portal.

#### How long will the case information stay on my record?

HRS Section 287-3 requires that Traffic Violations Bureau abstracts contain "all alleged moving violations." In addition, for state sanctioning purposes, Hawai'i courts must retain at least ten years of information about certain moving violations.

Federal commercial driver's license regulations require that the State be able to report information about drivers from the time the federal law became effective in the mid-1990s. See Federal commercial driver's license regulations require that the State be able to report information about drivers from the time the federal law became effective in the mid-1990s. 49 U.S.C. 31301 et seq. Some of the reportable information must be kept for 55 years.

To view a listing of District Courts, go to website:

[https://www.courts.state.hi.us/self-help/traffic/traffic\\_abstracts#district\\_court](https://www.courts.state.hi.us/self-help/traffic/traffic_abstracts#district_court)

## CITIZENSHIP & NATURALIZATION

Register and log in at [www.uscis.gov](http://www.uscis.gov).

For more information on the 10 Steps to Naturalization, and the forms needed to apply, go to the web site: <https://www.uscis.gov/citizenship/learners/apply-citizenship>

**IMMIGRANT & REFUGEE SERVICES**

Name	Contact and General Information	Phone Numbers
<p><b>Catholic Charities – Immigrant Services – O‘ahu</b></p>	<p>Catholic Charities Hawai‘i is here to help immigrants transition to a new life in America.</p> <p><a href="http://www.catholiccharitieshawaii.org/programs/immigrants">www.catholiccharitieshawaii.org/programs/immigrants</a></p>	<p>O‘ahu (808) 521-4357</p>
<p><b>Catholic Charities – Immigrant Services – Hawai‘i Island</b></p>	<p>Catholic Charities Hawai‘i is here to help immigrants transition to a new life in America.</p> <p><a href="http://www.catholiccharitieshawaii.org/programs/immigrants">www.catholiccharitieshawaii.org/programs/immigrants</a></p>	<p>Hawai‘i Island (808) 961-7030</p>
<p><b>Office of Community Services (OCS)</b></p>	<p>Office of Community Services (OCS) assists Hawai‘i’s low-income, immigrant and refugee populations to overcome and alleviate workforce barriers to economic self-sufficiency through an array of community-based programs and services. OCS primarily contracts and administers program services on behalf of the State and Federal governments. OCS allocated funds using a competitive purchase of services process unless the funding source authority direct the award to a specific organization(s).</p> <p><a href="http://www.labor.hawaii.gov/ocs">www.labor.hawaii.gov/ocs</a></p> <p>830 Punchbowl St., Rm. 420, Honolulu, HI 96813</p>	<p>(808) 586-8675 TDD/TTY Dial 711 then ask for (808) 586-8675.</p>



<p><b>Hawai'i Handbook For Immigrants – Office of Community Service</b></p>	<p>The Hawai'i Handbook for Immigrants is the newest service that OCS is providing to new immigrant communities. With advice and assistance from several service providers, OCS has specially tailored this new Handbook to the unique opportunities and challenges of living in Hawai'i. You will find many references to the services available from the Hawai'i State Government and the County governments, as well as the services available from non-profit organizations.</p> <p>Right now, the Handbook is available here on the OCS website in the original English edition, plus Ilokano, Chuukese, and Marshallese editions.</p> <p>The Immigrant Resource Centers will have a limited number of copies available as well.</p> <p><a href="http://www.labor.hawaii.gov/ocs/immigrantshandbook/">www.labor.hawaii.gov/ocs/immigrantshandbook/</a></p> <p>English, Ilokano, Marshallese, and Chuukese versions can be found online.</p> <p>For English Version-Hawai'i Handbook for Immigrants:  <a href="http://labor.hawaii.gov/ocs/files/2014/06/English-Version-Hawaii-Handbook-for-Immigrants.pdf">http://labor.hawaii.gov/ocs/files/2014/06/English-Version-Hawaii-Handbook-for-Immigrants.pdf</a></p> <p>For Ilokano-Hawai'i Handbook for Immigrants:  <a href="http://labor.hawaii.gov/ocs/files/2014/06/Ilokano-Hawaii-Handbook-For-Immigrants.pdf">http://labor.hawaii.gov/ocs/files/2014/06/Ilokano-Hawaii-Handbook-For-Immigrants.pdf</a></p> <p>For Marshallese-Hawai'i Handbook for Immigrants:  <a href="http://labor.hawaii.gov/ocs/files/2014/06/Ilokano-Hawaii-Handbook-For-Immigrants.pdf">http://labor.hawaii.gov/ocs/files/2014/06/Ilokano-Hawaii-Handbook-For-Immigrants.pdf</a></p> <p>For Chuukese Version-Hawai'i Handbook for Immigrants:  <a href="http://labor.hawaii.gov/ocs/files/2014/06/Chuukese-Version-Hawaii-Handbook-for-Immigrants.pdf">http://labor.hawaii.gov/ocs/files/2014/06/Chuukese-Version-Hawaii-Handbook-for-Immigrants.pdf</a></p>	<p>(808) 586-8675  TDD/TTY Dial 711 then ask for (808) 586-8675.</p>
<p><b>Hawai'i Immigrant Justice Center – Legal Aid Society of Hawai'i</b></p>	<p>The Hawai'i Immigrant Justice Center provides free legal services to eligible indigent immigrants living in the State of Hawai'i. The Hawai'i Immigrant Justice Center also conduct community outreach and education, host free legal clinics, and provide training on a variety of immigration and related civil rights issues.</p> <p><a href="http://www.legalaidhawaii.org/immigrant-justice-center.html">www.legalaidhawaii.org/immigrant-justice-center.html</a></p> <p>Main Office  924 Bethel St., Honolulu, HI 96813</p> <p>For Locations:  <a href="https://www.legalaidhawaii.org/locations.html">https://www.legalaidhawaii.org/locations.html</a></p>	<p>O'ahu  (808) 536-4302</p> <p>Neighbor Islands:  1-800-499-4302</p> <p>Senior Hotline:  O'ahu  (808) 536-0011</p> <p>Neighbor islands  1(888) 536-0011</p>

<p><b>Immigrant Assist Center – Chinese Baptist Church</b></p>	<p>Offering support to the Chinese Immigrant Community.  <a href="http://www.gohcbc.org/">http://www.gohcbc.org/</a>  <a href="https://www.livingfaithhawaii.org/">https://www.livingfaithhawaii.org/</a>  477 North King St., Honolulu, HI 96817  Email: <a href="mailto:aloha@gohcbc.org">aloha@gohcbc.org</a></p>	<p>(808) 531-6222</p>
<p><b>Pacific Gateway Center</b></p>	<p>Empowerment and self-sufficiency are the goals.   PGC is a partner affiliate of the United States Committee for Refugees and Immigrants (USCRI) and the Catholic Legal Immigration Network (CLINIC).   <a href="https://www.pacificgatewaycenter.org/">https://www.pacificgatewaycenter.org/</a>  723-C Umi St., Honolulu, HI 96819</p>	<p>(808) 851-7010</p>
<p><b>Susannah Wesley Community Center Trafficking Victim Assistance Program (TVAP) - Hawai'i</b></p>	<p>Trafficking Victim Assistance Program  Immediate help for victims of Human Trafficking.  Case management for survivors of human trafficking.   24/7 Crisis Response   <a href="https://tvaphawaii.org/">https://tvaphawaii.org/</a>   The Susannah Wesley Community Center provides victim-centered, trauma-informed comprehensive case management to survivors of all forms of human trafficking statewide for minors and on the island of O'ahu for adults. Certain services are covered statewide for adults through different funding sources.   Main Office  1117 Kaili Street  Honolulu, HI 96819  Email: <a href="mailto:info@susannahwesley.org">info@susannahwesley.org</a></p>	<p>The Susannah Wesley Community Center Main Office: (808) 847-1535   If you suspect a minor is a victim of human trafficking: 1(808) 832-1999 or Toll Free: 1(888) 398-1188   24-hour Crisis Support: Statewide Services for Hawai'i: (808) 721- 9614   Sex Abuse Treatment Center: (808) 524-7273   National Human Trafficking Resource Center: 1(888) 373-7888 or Text "HELP" to 233733 (BEFREE) 3pm – 11pm Eastern Time</p>

<p><b>Micronesians United – Big Island</b></p>	<p>To empower the local Pacific Islanders from the region of Micronesia for greater self-reliance, cultural pride, and to serve as a bridge to educate the larger community about the respective cultures, and mutual rights and responsibilities.</p> <p><a href="http://www.mu-bi.org">www.mu-bi.org</a></p> <p>On the Big Island. P.O. Box 5451, Hilo, HI 96720</p>	<p>No Phone Number Listed</p>
<p><b>County of Hawai'i Research &amp; Development – Immigration Information</b></p>	<p>The Immigration Information Office provides immigration information and assistance on immigration related issues and concerns to the constituents of Hawai'i County, disseminates immigration forms, acts as a resource office, and serves as a liaison to the United States Citizenship and Immigration Services (USCIS formerly INS).</p> <p><a href="https://www.rd.hawaiicounty.gov/immigration-information">https://www.rd.hawaiicounty.gov/immigration-information</a></p> <p>Immigration Information Specialist 25 Aupuni Street Suite 1301 Hilo, HI 96720</p>	<p>(808) 961-8366</p>
<p><b>We Are Oceania (WAO)</b></p>	<p>A collaborative project aimed at centralizing the support system for all Micronesian communities, families, and individuals in Hawai'i.</p> <p><a href="http://www.weareoceania.org">www.weareoceania.org</a></p> <p>720 N. King St., Honolulu, HI 96817 Email: <a href="mailto:contact@weareoceania.org">contact@weareoceania.org</a></p>	<p>(808) 754-7303</p>

<p><b>Goodwill Industries of Hawai'i – Services for Immigrants</b></p>	<p><a href="https://www.higoodwill.org/goodwill-programs/community-%20services/immigrant-services/">https://www.higoodwill.org/goodwill-programs/community-%20services/immigrant-services/</a></p> <p>Goodwill Hawai'i helps non-US citizens to gain skills and access the resources needed to successfully adjust to living in Hawai'i.</p> <p style="text-align: center;">Goodwill Hawai'i 2610 Kilihau Street, Honolulu, HI 96819-2020</p> <p><b>Employment Services for Legal Permanent Resident</b> The Employment Services helps eligible immigrants to learn the skills necessary to find and keep a job. Services include writing resumes, interview skills, vocational training, tuition assistance, English as a second language training, job referrals etc.</p> <p style="text-align: center;"><b>Immigrant Resource Center (IRC)</b> <i>-services available on Maui and the Island of Hawai'i</i></p> <p>The IRC provides a friendly environment to help eligible immigrants access a variety of resources and services, such as:</p> <ul style="list-style-type: none"> <li>• Learning the culture of Hawai'i</li> <li>• Getting resources for housing, legal and advocacy services</li> <li>• Learning how to manage money</li> <li>• Receiving assistance in applying for benefits</li> <li>• Setting help in finding a job</li> <li>• For Program Brochure (English): <a href="http://www.goodwillhawaii.org/wp-content/uploads/2016/07/Immigrant-Resource-Center.pdf">http://www.goodwillhawaii.org/wp-content/uploads/2016/07/Immigrant-Resource-Center.pdf</a></li> <li>• For Program Brochure (Marshallese): <a href="http://www.goodwillhawaii.org/wp-content/uploads/2016/07/IRC_Marshallese.pdf">http://www.goodwillhawaii.org/wp-content/uploads/2016/07/IRC_Marshallese.pdf</a></li> <li>• For Program Brochure (Chuukese): <a href="http://www.goodwillhawaii.org/wp-content/uploads/2016/07/IRC_Chuukese.pdf">http://www.goodwillhawaii.org/wp-content/uploads/2016/07/IRC_Chuukese.pdf</a></li> </ul> <p>To contact us, click the location you prefer to receive services from:</p> <ul style="list-style-type: none"> <li>• Hawai'i Island (<a href="mailto:rsaludares@higoodwill.org">rsaludares@higoodwill.org</a>)</li> <li>• Maui (<a href="mailto:lbobo@higoodwill.org">lbobo@higoodwill.org</a>)</li> </ul>	<p>(808) 836-0313</p>
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<p><b>State Dept. of Health - Bilingual Health Services – Chronic Disease Prevention &amp; Health Promotion Division</b></p>	<p>The Bilingual Health Education Aide program assists immigrants, migrants, Compact of Free Association (COFA) groups, Native Hawaiians, and limited and non-English speaking to access health and other related services in the community.</p> <p><b>Who qualifies for Bilingual Health Services?</b></p> <ul style="list-style-type: none"> <li>• Legal immigrants who arrived in Hawai'i after August 22, 1996</li> <li>• Migrants from Micronesia and the U.S. Territories</li> </ul> <p><b>What does BHS provide?</b></p> <ul style="list-style-type: none"> <li>• Bilingual interpretation services</li> <li>• Provision and delivery of health promotion and education services to non-English and limited English-speaking population of the state</li> <li>• Referral to free and low-cost health services</li> <li>• Assistance to apply for public health insurance (MEDQUEST) for 0-18 years old</li> <li>• Information on social services available in the community</li> <li>• Education for clients about disease prevention, risk reduction and health promotion</li> <li>• Assistance with language and cultural interpretation</li> <li>• Home visits and follow-up visits</li> <li>• Provision of linkages to various health agencies in the community</li> </ul> <p><a href="https://health.hawaii.gov/bilingual-services/">https://health.hawaii.gov/bilingual-services/</a></p>	<p><b>Bilingual Health Education Aides</b></p> <p><b>O'ahu</b> Temporarily Vacant (<i>Marshallese</i>)</p> <p>Olivia Arnemann (<i>Vietnamese</i>) 832-5665</p> <p>Ireen Domingo (<i>Ilocano/Tagalog</i>) 832-5685</p> <p>Ester Lapurga (<i>Ilocano/Tagalog</i>) 832-5014</p> <p>Rensely Alik (<i>Chuukese</i>) 832-5681</p> <p><b>Kaua'i</b> Karlyse Hesley (<i>Tagalog/Ilocano</i>) 631-1574</p> <p>Pua Ka'ohelaulii (<i>Hawaiian</i>) 241-3564</p> <p><b>Maui</b> Nancy Leano (<i>Tagalog/Ilocano</i>) 984-8216, 335-8410</p>
<p><b>Easy Access Project (EAP) - State Dept. of Health - Bilingual Health Services – Chronic Disease Prevention &amp; Health Promotion Division</b></p>	<p><b>Easy Access Project</b></p> <p>The Easy Access Project is a federally funded program that lessens and eliminates the barriers in accessing health services. Newly arrived immigrants and migrants can contact EAP for an interview to determine the immigrant/migrant's needs. After this assessment, EAP will set them up with a Bilingual Health Education Aide. The EAP is open from 8am to 4pm on Monday, Tuesday Wednesday and Friday.</p> <p><a href="https://health.hawaii.gov/bilingual-services/">https://health.hawaii.gov/bilingual-services/</a></p> <p>EAP can be reached at: 832-5685 or you may go to the main office on O'ahu, located at: Lanakila Health Center, 1700 Lanakila Ave. Room 104, Honolulu, HI 96817.</p>	<p>EAP can be reached at: 832-5685</p>

<p><b>Na Loio Immigrant Rights &amp; Public Interest Legal Center</b></p>	<p>Na Loio is a statewide legal services agency. It provides legal assistance on immigration and immigration-related issues for indigent immigrants who are victims of domestic violence, sexual assault and stalking, as well as human trafficking. It also offers brief legal advice on these issues over the phone to abused immigrants, service providers, agencies and others, regardless of income.</p> <p><a href="http://www.naloio.org">www.naloio.org</a></p>	<p>No Phone Number Listed (See online contact form.)</p>
<p><b>Bilingual Access Line – Helping Hands Hawai‘i</b></p>	<p>Providing qualified interpreters and translators to assist In delivery of health care and social services.</p> <p><a href="http://helpinghandshawaii.org/programs/bilingual%20-%20access-line/">http://helpinghandshawaii.org/programs/bilingual%20-%20access-line/</a></p> <p>Helping Hands Hawaii®: 2100 N. Nimitz Hwy. Honolulu, HI 96819 Tel: (808) 536-7234 <i>(Entrance is off Puuhale Road in back of building)</i> Hours: 8:00 a.m. to 4:30 p.m.</p> <p>The primary languages covered are:</p> <ul style="list-style-type: none"> <li>• Cantonese</li> <li>• Chuukese</li> <li>• Ilokano</li> <li>• Japanese</li> <li>• Korean</li> <li>• Laotian</li> <li>• Mandarin</li> <li>• Marshallese</li> <li>• Pohnpeian</li> <li>• Portuguese</li> <li>• Russian</li> <li>• Samoan</li> <li>• Spanish</li> <li>• Tagalog</li> <li>• Taiwanese</li> <li>• Thai</li> <li>• Tongan</li> <li>• Vietnamese</li> <li>• Visayan</li> </ul>	<p>To request an interpreter or receive a quote from BAL, call (808) 526-9724 or Email: <a href="mailto:bal@helpinghandshawaii.org">bal@helpinghandshawaii.org</a></p>

<p><b>Hawai'i Literacy</b></p>	<p>1 in 6 Adults in Hawai'i Struggle with Reading and Writing</p> <p>Hawai'i Literacy's five programs focus on those with the lowest literacy skills and help disadvantaged children prepare for and succeed in school, give adults a second chance to learn to read and write, and train hundreds of literacy volunteers to teach in the communities. Hawai'i Literacy provides books, mentors, literacy promotion, and the skills needed to break cycles of poverty and under-education.</p> <p><a href="http://www.hawaiiliteracy.org">www.hawaiiliteracy.org</a></p> <p>245 N. Kukui St., Ste. 202, Honolulu, HI 96817</p> <p>Email: <a href="mailto:INFO@HAWAIIITERACY.ORG">INFO@HAWAIIITERACY.ORG</a></p>	<p>(808) 537-6706</p>
<p><b>Pacific Survivor Center</b></p>	<p>HEALING AND EMPOWERING SURVIVORS OF ABUSE AND EXPLOITATION</p> <p><a href="http://www.pschawaii.org">www.pschawaii.org</a></p> <p>P.O. Box 3535, Honolulu, HI 96811</p>	<p>No Phone Number Listed</p>
<p><b>Parents and Children Together (PACT) - Kuhio Park Terrace Family Center</b></p>	<p>The Family Immigrant Resource Center</p> <p>Kuhio Park Terrace Family Center: 1485 Linapuni St., Suite 103, Honolulu, HI 96819</p> <p>The Family Centers operate on a year-round basis and can be reached Monday through Friday 8:00 am to 4:30 pm. Classes, Workshops and Activities are scheduled for some evenings and weekends.</p> <p><a href="https://pacthawaii.org/our-work/community_building_economic_opportunity/family_centers/">https://pacthawaii.org/our-work/community_building_economic_opportunity/family_centers/</a></p>	<p>(808) 841-6177</p>
<p><b>Parents and Children Together (PACT) - Kāne'ohe Community Family Center</b></p>	<p>Kūne'ohe Community Family Center: 45-233 Kulauli Street, Kāne'ohe, on the grounds of Puohala Elementary School Phone: 808-235-7747 Email: <a href="mailto:kcfc@pacthawaii.org">kcfc@pacthawaii.org</a></p> <p>The Family Centers operate on a year-round basis and can be reached Monday through Friday 8:00 am to 4:30 pm. Classes, Workshops and Activities are scheduled for some evenings and weekends.</p> <p><a href="https://pacthawaii.org/our-work/community_building_economic_opportunity/family_centers/">https://pacthawaii.org/our-work/community_building_economic_opportunity/family_centers/</a></p>	<p>(808) 235-7747</p>

## HOW TO GET HELP FROM COMMUNITY RESOURCES

Here are a few tips to increase your chances of getting assistance & some places with internet access:

- **Get & organize your vital documents.** Keep them in an easy-to-find place. Most programs require documents that prove your name, address, income, and other information. Call ahead to find out what documents you need to bring.
- **Call ahead to find out the program's eligibility requirements.**
- **Be polite on the phone and in-person.** Greet the person, introduce yourself, state your request, take notes, ask questions if you need clarification, and thank them when done. Dress appropriately (clean and neat) when you go to your appointment.
- **Maintain communication.** Follow through with your appointments. Inform the service provider beforehand if you cannot make an appointment or will not be using their services.
- **Be professional and stay calm.** If you feel you have been mistreated or are not getting the appropriate help, stay calm, and ask to speak to someone who can help you (example: a supervisor or manager).

- **State Public Libraries:** Free, 1 hour per day. Library card required. For a listing of all 51 Branches throughout 6 islands: <https://www.librarieshawaii.org/visit/branches/all-branches/>
- **O'ahu Worklinks** provides the following services free of charge to Social Security beneficiaries on O'ahu.
  - Job Training
  - Job Placement/Employment Services (Job Search, Placement Assist)
  - Post-Employment Support (Job/Employment Retention Services)
  - School to Work Transition Services
  - Career Consulting (portfolio prep, resume writing, interview skills)
  - Career Strategies (skills assess & develop, job coaching)

Contact: Sylvia Silva

Phone: (808) 843-0733 ext. 225

TTY: (808)527-5166

Email: [ssilva3@honolulu.gov](mailto:ssilva3@honolulu.gov)

Address: 711 Kapi'olani Boulevard Suite 1422; Honolulu, HI 96813

Web: [owib.org](http://owib.org)

- **American Job Centers:** (also called One-Stop Centers) are dedicated to providing free services to job seekers and employers, including job search assistance, personal career planning services, training opportunities, HireNet Hawai'i support and a library resource center.

Locations:

- *American Job Center Hawai'i – O'ahu*

**Dillingham Plaza**

680 Iwilei Road, Suite 700

Honolulu, HI 96817

Telephone: (808) 768-5705

- *American Job Center Hawai'i – Maui*

**Maui**

110 Ala'ihī Street, Suite 209

Kahului, HI 96732

Telephone: (808) 270-5777



- *American Job Center Hawai'i – Hawai'i Island*  
**Hilo**  
 88 Kanoiehua Avenue, Suite A204  
 Hilo, HI 96720  
 Telephone: (808) 935-6527  
  
 Email: [email protected]
- *American Job Center Hawai'i – Kaua'i*  
**Līhu'e**  
 4444 Rice St. #302  
 Līhu'e, HI 96766  
 Telephone: (808) 274-3056

**FREQUENTLY CALLED CRIMINAL JUSTICE NUMBERS**

Name	Contact and General Information	Phone Numbers
<b>Hawai'i Youth Correctional Facility</b>	<a href="https://humanservices.hawaii.gov/oys/hawaii-youth-correctional-facility/">https://humanservices.hawaii.gov/oys/hawaii-youth-correctional-facility/</a>  42-470 Kalaniana'ole Hwy., Kailua, HI 96734	(808) 266-9500
<b>Federal Detention Center</b>	<a href="http://www.bop.gov/locations/institutions/hon/">www.bop.gov/locations/institutions/hon/</a>  351 Elliott St., Honolulu, HI 96819	(808) 838-4200
<b>Circuit Court (O'ahu First Circuit)</b>	Circuit Court (O'ahu First Circuit) Ka'ahumanu Hale 777 Punchbowl Street Honolulu, HI 96813 – 5093	(808) 539-4767  Adult Client Services (Probation) (808) 539-4500
<b>District Court (O'ahu First Circuit)</b>	District Court (O'ahu First Circuit) Kauikeaouli Hale 1111 Alakea Street Honolulu, HI 96813	(808) 538-5767  Adult Probation (808) 538-5070
<b>Family Court (O'ahu First Circuit)</b>	Family Court (O'ahu First Circuit) Kapolei Judiciary Complex 4675 Kapolei Parkway Kapolei, HI 96707-3272	(808) 954-8000  Service Center (808) 954-8290

<p><b>Adult Probation – (Maui – Second Circuit)</b></p>	<p>Circuit Court (Maui – Second Circuit) Hoapili Hale 2145 Main Street, Suite 141 Wailuku, HI 96793-1679</p>	<p>Chief Court Administrator: (808) 244-2929</p> <p>Service Center: (808) 244-2706</p>
<p><b>Adult Probation – Circuit Court (Hawai'i – Third Circuit)</b></p>	<p>Circuit Court (Hawai'i – Third Circuit) Hale Kaulike 777 Kīlauea Avenue Hilo, HI 96720-4212</p>	<p>Chief Court Administrator: (808) 961-7440</p> <p>Information: (808) 961-7600</p>
<p><b>Juvenile Probation - Family Court (O'ahu First Circuit)</b></p>	<p>Kapolei Judiciary Complex 4675 Kapolei Parkway Kapolei, HI 96707-3272</p> <p>For Family Court Programs: <a href="https://www.courts.state.hi.us/courts/family/family_court_programs">https://www.courts.state.hi.us/courts/family/family_court_programs</a></p>	<p>(808) 954-8000</p> <p>Family Court Service Center (Ho'okele): (808) 954-8290</p>
<p><b>Juvenile Client Services Branch (Intake &amp; Probation Section)</b></p>	<p>Ka'ahumanu Hale 777 Punchbowl Street Honolulu, HI 96813-5093</p>	<p>(808) 539-4494</p>
<p><b>Office of the Public Defender</b></p>	<p>1130 N. Nimitz Hwy., #A-254, Honolulu, HI 96817</p>	<p>Appeals: (808) 586-2080</p> <p>District: (808) 586-2100</p> <p>Felony: (808) 586-2200</p> <p>Family: (808) 586-2300</p>
<p><b>Office of Youth Services – Department of Human Services</b></p>	<p>The Office of Youth Services (OYS) provides and coordinates a continuum of services and programs for youth-at-risk to prevent delinquency and reduce the incidence of recidivism. OYS also strives to provide a clear sense of responsibility and accountability for all youth services in Hawai'i.</p> <p><a href="http://humanservices.hawaii.gov/oys/">http://humanservices.hawaii.gov/oys/</a></p> <p>No Address Listed</p>	<p>(808) 587-5710</p>
<p><b>Department of the Attorney General</b></p>	<p><a href="http://ag.hawaii.gov/">http://ag.hawaii.gov/</a> 425 Queen St., Honolulu, HI 96813</p>	<p>(808) 586-1500</p>

<b>Traffic Violations Bureau – O’ahu – First Circuit</b>	Kauikeaouli Hale 1111 Alakea Street Honolulu, HI 96813	(808) 538-5500
<b>Traffic Violations Bureau – Maui – Second Circuit</b>	Hoapili Hale 2145 Main Street Wailuku, HI 96793-1679	(808) 244-2800
<b>Traffic Violations Bureau – Hawaii – Third Circuit</b>	777 Kīlauea Street Hilo, HI 96720-4212	(808) 961-7470
<b>Traffic Violations Bureau – Kaua’i – Fifth Circuit</b>	3970 Ka’ana Street Room A-105, Windows 5, 6 and 7 Līhu’e, HI 96766	(808) 482-2355

**DEPARTMENT OF CORRECTIONS AND REHABILITATION NUMBERS**

<http://dcr.hawaii.gov/frequently-called-numbers/>

Name	Contact and General Information	Phone Numbers
<b>Department of Corrections and Rehabilitation (formally known as Department of Public Safety)</b>	<p>Our Mission Statement: To provide a secure correctional environment for comprehensive rehabilitative, holistic, and wraparound re-entry services, including culturally based approaches, to persons sentenced to our custody and care with professionalism, integrity, respect, and fairness. Our goal is to reduce recidivism and enhance the safety and security of our communities.</p> <p><a href="http://dcr.hawaii.gov">http://dcr.hawaii.gov</a></p> <p><b>STATE OF HAWAI‘I DEPARTMENT OF CORRECTIONS AND REHABILITATION 1177 ALAKEA STREET HONOLULU, HI 96813</b></p>	(808) 587-1288

<p><b>Maui Community Correctional Center</b></p>	<p>The Maui Community Correctional Center (MCCC) is located on approximately 7 acres. In addition to housing pre-trial detainees, MCCC provides reintegration programs to sentenced felons and parole violators who will be released on Maui.</p> <p>For facility information including visitation, telephone, mail, and money procedures and privileges: <a href="https://dcr.hawaii.gov/wp-content/uploads/2018/04/MAUI-COMMUNITY-CORRECTIONAL-CENTER-MCCC.pdf">https://dcr.hawaii.gov/wp-content/uploads/2018/04/MAUI-COMMUNITY-CORRECTIONAL-CENTER-MCCC.pdf</a>.</p> <p>600 Waiale Dr., Wailuku, HI 96793</p>	<p>(808) 243-5101 Visitation Hotline: (808) 243-5861</p>
<p><b>Wai‘awa Correctional Facility</b></p>	<p>The Wai‘awa Correctional Facility (WCF) is a 334-bed, minimum-security prison for sentenced male inmates. WCF provides an environment that helps inmates successfully re-enter the community from prison. All inmates participate in education or substance abuse treatment programs.</p> <p>For facility information including visitation, telephone, mail, and money procedures and privileges: <a href="https://dcr.hawaii.gov/wp-content/uploads/2018/04/WAIAWA-CORRECTIONAL-FACILITY-WCF.pdf">https://dcr.hawaii.gov/wp-content/uploads/2018/04/WAIAWA-CORRECTIONAL-FACILITY-WCF.pdf</a>.</p> <p>94-560 Kamehameha Hwy., Waipahū, HI 96797</p>	<p>(808) 677-6150</p>
<p><b>Kūlani Correctional Facility</b></p>	<p>Kūlani Correctional Facility (KCF) is a 200-bed minimum security prison located on the slope of Mauna Loa, approximately 20 miles south east of Hilo, Big Island of Hawai‘i.</p> <p>KCF’s goal is to have all inmates working and attending their required programs and extracurricular educational and training classes. KCF strives to facilitate a safe living and working environment in order to prepare inmates for furlough and re-entry into local communities.</p> <p>Along with mandatory treatment programs, KCF offers G.E.D. and Educational and Vocational training classes.</p> <p>For facility information including: Visitation, telephone, mail, and money procedures and privileges: <a href="https://dcr.hawaii.gov/wp-content/uploads/2018/04/KCF-Website-General-Information.pdf">https://dcr.hawaii.gov/wp-content/uploads/2018/04/KCF-Website-General-Information.pdf</a>.</p> <p>P.O. Box 4459 Hilo, HI 96720</p>	<p>(808) 932-4430</p>

<p><b>O'ahu Community Correctional Center</b></p>	<p>The O'ahu Community Correctional Center (OCCC) is the largest jail facility in the State of Hawai'i and is situated on 16 acres in urban Honolulu. The 950-bed facility houses pre-trial detainees. In addition to its jail functions, OCCC provides reintegration programming for male sentenced felons.</p> <p>The pre-trial population at OCCC is offered educational, self-improvement, and religious programs. The sentenced inmate population is offered programs in substance abuse, domestic violence, cognitive skills, parenting, community service worklines, work furlough, and extended furlough. In addition to programs, there are work opportunities through Correctional Industries, with the majority of jobs in light construction (i.e. office wall panel construction and installation). In an average year, OCCC employs over 400 inmates in its in-facility worklines to provide support services for its kitchen, laundry, and other operations.</p> <p>For facility information including visitation, telephone, mail, and money procedures and privileges: <a href="https://dcr.hawaii.gov/wp-content/uploads/2018/07/OCCC-Visitor-Guidelines.pdf">https://dcr.hawaii.gov/wp-content/uploads/2018/07/OCCC-Visitor-Guidelines.pdf</a>.</p> <p>2199 Kamehameha Hwy., Honolulu, HI 96819</p>	<p>(808) 832-1777</p>
<p><b>Laumaka Work Furlough Center</b></p>	<p>OCCC staff also manages and operates the Laumaka Work Furlough Center (LWFC), which is located a block away from the jail. Inmates assigned to LWFC are either actively seeking work or are gainfully employed in the community. Project Bridge, which occupies one of the buildings, is the transitional program for offenders who have completed their primary substance abuse treatment.</p> <p>For facility information including visitation, telephone, mail, and money procedures and privileges: <a href="https://dcr.hawaii.gov/wp-content/uploads/2018/07/OCCC-Visitor-Guidelines.pdf">https://dcr.hawaii.gov/wp-content/uploads/2018/07/OCCC-Visitor-Guidelines.pdf</a>.</p> <p>647 Laumaka St., Honolulu, HI 96819</p>	<p>(808) 832-5825</p>

<p><b>Women’s Community Correctional Center</b></p>	<p>WCCC is the only women’s prison in Hawai’i. It also serves the needs of pre-trial and sentenced female offenders. The facility houses female offenders who are of maximum, medium and minimum custody levels.</p> <p>WCCC offers a 50-bed gender responsive, substance abuse therapeutic community called Ke Alaula. Other offerings included a cognitive-based curriculum, parenting and educational classes, domestic violence treatment, day reporting and electronic monitoring programs. Project Bridge is a program designed to assist female offenders with transitioning back to society through employment, education and substance abuse after care treatment.</p> <p>In addition to in-facility programs, WCCC participates in many community service projects for state, county agencies and non-profit organizations.</p> <p><a href="https://dcr.hawaii.gov/wp-content/uploads/2018/04/WOMEN’S-COMMUNITY-CORRECTIONAL-CENTER-WCCC.pdf">https://dcr.hawaii.gov/wp-content/uploads/2018/04/WOMEN’S-COMMUNITY-CORRECTIONAL-CENTER-WCCC.pdf</a>.</p> <p>42-477 Kalaniana’ole Hwy., Kailua, HI 96734</p>	<p>(808) 266-9675</p>
<p><b>Hālawā Correctional Facility</b></p>	<p>The Hālawā Correctional Facility (HCF) is made up of two separate facilities: a special needs facility and a medium security facility. The special needs facility opened in 1962, as the City and County of Honolulu’s Hālawā Jail, and transferred to the State of Hawai’i in 1977. The special needs facility houses maximum and closed custody inmates, inmates with severe/chronic mental illness who cannot be placed in the general population and inmates who require protective custody.</p> <p>The medium security facility opened in 1987 and is the newest and largest prison facility in the State of Hawai’i. The medium security facility houses male sentenced felons.</p> <p>To mitigate overcrowding, there are about 1,400 male inmates from HCF that are housed in one out-of-state contracted facility in Arizona.</p> <p>Among the services offered at HCF are a broad range of education classes, substance abuse and sex offender treatment programs. In-facility work line positions that pay a higher wage, as well as work opportunities that lead to employment after release, are available through Hawai’i Correctional Industries.</p> <p><a href="https://dcr.hawaii.gov/wp-content/uploads/2018/04/HCF-Website-General-Information.pdf">https://dcr.hawaii.gov/wp-content/uploads/2018/04/HCF-Website-General-Information.pdf</a>.</p> <p>99-902 Moanalua Rd., ‘Aiea, HI 96701</p>	<p>(808) 485-5200  Visitation Hotline:  (808) 485-5298</p>

<p><b>Hawai'i Community Correctional Center</b></p>	<p>The Hawai'i Community Correctional Center (HCCC) is a 226-bed facility located on two sites. The primary facility is situated on three acres in downtown Hilo. HCCC's reintegration program, Hale Nani, is located five miles away in the Pana'ewa.</p> <p>Hale Nani offers offenders reintegration services and a work release program for sentenced inmates who will be released on the island of Hawai'i. HCCC also contracts transitional community residential program services for female offenders.</p> <p>Work opportunities are available through in-facility worklines and Correctional Industries. Inmates are also able to participate in community service worklines for county, state, and non-profit organizations.</p> <p>For facility information including visitation, telephone, mail, and money procedures and privileges:  <a href="https://dcr.hawaii.gov/about/divisions/corrections/about-corrections/hccc/hccc-facility-info/">https://dcr.hawaii.gov/about/divisions/corrections/about-corrections/hccc/hccc-facility-info/</a>.</p> <p>60 Punahele St., Hilo, HI 96720</p>	<p>(808) 933-0431</p>
<p><b>Kaua'i Community Correctional Center</b></p>	<p>The Kaua'i Community Correctional Center (KCCC) is a 130-bed facility. In addition to its jail functions, KCCC offers education, substance abuse treatment, religious counseling, cultural arts, and work furlough programs.</p> <p>KCCC offers sentenced felons an opportunity to participate in its Lifetime Stand Program, which provides a structured, paramilitary regimen of marching, drill exercises, physical training, education, and community outreach. The Lifetime Stand Program stresses discipline, perseverance, work ethic, and personal responsibility.</p> <p>In addition to in-facility worklines, KCCC community service worklines provide a labor force on numerous projects for county and non-profit organizations. KCCC's vegetable farm maintained by inmates, with products used by KCCC's food services unit. Excess vegetables are donated to community organizations such as senior centers.</p> <p>For facility information including visitation, telephone, mail, and money procedures and privileges: <a href="https://dcr.hawaii.gov/wp-content/uploads/2018/04/KCCC-Website-Info-1.pdf">https://dcr.hawaii.gov/wp-content/uploads/2018/04/KCCC-Website-Info-1.pdf</a>.</p> <p>3-5351 Kuhio Hwy., Līhu'e, HI 96766</p>	<p>(808) 241-3050 ext. 244</p>

<p><b>Mainland Branch (Monitors Contract with CoreCivic/Saguaro Correctional Center)</b></p>	<p>In order to mitigate overcrowding, there are about 1,400 male inmates from HCF that are housed in one out-of-state contracted facility in Arizona, Saguaro Correctional Center.</p> <p>The Mainland Branch Monitors the Contract with CoreCivic/Saguaro Correctional Center</p> <p><b>Mainland Branch Mailing Address has changed to: 1177 Alakea Street, Honolulu, HI 96813</b></p> <p>For Saguaro Correctional Center information including visitation, telephone, mail, and money procedures and privileges: <a href="https://dcr.hawaii.gov/wp-content/uploads/2014/04/Visitation-Times-Rules-Procedures-08-17-2012.pdf">https://dcr.hawaii.gov/wp-content/uploads/2014/04/Visitation-Times-Rules-Procedures-08-17-2012.pdf</a>.</p> <p>Saguaro Correctional Center: Staff Address: 1250 East Arica Road, Eloy, AZ 85131 Inmate Address: 1252 East Arica Road, Eloy, AZ 85131</p> <p><a href="https://www.corecivic.com/facilities/saguaro-correctional-center">https://www.corecivic.com/facilities/saguaro-correctional-center</a></p>	<p>Mainland Branch Main Line: (808) 837-8020</p> <p>Saguaro Correctional Center: (520) 464-0500</p>
<p><b>Hawai'i Paroling Authority</b></p>	<p>1177 Alakea St., Ground Flr., Honolulu, HI 96813 <a href="https://dcr.hawaii.gov/hpa/">https://dcr.hawaii.gov/hpa/</a></p> <p><b>Mailing Address:</b> Hawai'i Paroling Authority 1177 Alakea Street, Ground Floor, Honolulu, HI 96813</p> <p>For HPA Parole Handbook: <a href="https://parole.handbook">https://parole.handbook</a></p>	<p>Main Office: (808) 587-1300</p> <p>Special Services: (808) 587-2513</p>

**OFFENDER SPECIFIC PROGRAMS**

Name	Contact and General Information	Phone Numbers
<p><b>Maui Economic Opportunity (MEO)</b></p>	<p>Helping low-income individuals and families become stable and achieve economic security.</p> <p><a href="http://www.meoinc.org">www.meoinc.org</a></p> <p>Harry &amp; Jeanette Weinberg Family Center 99 Mahalani St., Wailuku, HI 96793</p> <p>For a listing of office locations and contact information: <a href="http://www.meoinc.org/content/531a4e213c766/Contact_Us.html">http://www.meoinc.org/content/531a4e213c766/Contact_Us.html</a></p>	<p>(808) 249-2990</p>



**Pū'ā Foundation**

Empowering Individuals, Families & Communities

(808) 945-3570

[www.puafoundation.org](http://www.puafoundation.org)

Email: [info@puafoundation.net](mailto:info@puafoundation.net)

**Mailing Address**

P.O. Box 11025, Honolulu, HI 96828

Email: [info@puafoundation.net](mailto:info@puafoundation.net)

**Current Programs / Projects:**

**Kid's Days'** at the women's prison – On-site program for mothers in prison to reconnect with their children, through interactive activities for the whole family.

**Sunlight Sun Bright (SLSB) and Star Light Star Bright(SLSB)**

– **Sunlight** during the summer months, and **Starlight**, during the winter, sponsored by the Catholic Diocese of Honolulu, Office for Social Ministry(OSM), various parishes, the Marianist Lay Community, O'ahu Going Home Consortium (OGH) and Prison Ministry. Volunteers from these various charities schedule activities for children, their moms' and caregivers.

**Youth Tutoring for SunLSB and StarLSB youth participants –**

– To support youth with tutoring help with their school homework, again partnering with the Youth Ministry at Mary, Star of the Sea Catholic Church

**SUPPORTING WOMEN IN PRISON – courses, events and activities**

**Pre-Transition Course** – A 12-week curriculum focused on life success planning for women about to exit prison, with connections to resources to address their individual needs. Pū'ā Foundation began the course at WCCC in May 2014 and at the Federal Detention Center (FDC) in January 2016, which continues to this date. The curriculum and coursework has been approved and accepted by the U.S. Bureau of Prisons.

**Resource Fair** – In partnership with WCCC, community partners, and the Chaplain service providers, Pū'ā Foundation helps to organize these events to give the women of WCCC an opportunity to connect with community resources that can support them upon release. The first resource fair was held in 2016.

**Cultural Healing and Well Being Course** – A 12-week curriculum focused on sharing Native Hawaiian culture and history. Pū'ā Foundation's community educational resources are used in the class – Ua Mea Ke Ea Textbook and DVD. As part of the class and working with other courses at WCCC, the Foundation has been sponsoring the **Ho'ike Huli'au event**.

Hō'ike means – to show, exhibit and Huli'au means – turning point, time of change. This is an annual event that highlights transformations through personal stories shared by the women from the various courses or activities they have participated in.

There is a showcase of talents of dance, singing, music and storytelling. Pū'ā Foundation organizes a community gathering and provides dinner before the main event. The first Hō'ike Huliau was presented was 2013.

**SUPPORTING WOMEN EXITING PRISON – *addressing housing, vocational and professional development opportunities***

***Mercy House*** – Is a non-contracted, tangible resource and a collaborative movement providing transitional housing and support for women offenders exiting prison and re-entering the community. The Pū'ā Foundation, the Catholic Diocese, parishes, community organizations and the Hawai'i Paroling Authority have collaborated to establish the Mercy House, with the first resident being accepted in December 2016.

See more about the Mercy House – video link below:  
[https://www.youtube.com/watch?list=PLiZI4c0MRdl86\\_qIPgDgez\\_eSVeU8AlsNI&v=AWMb5h\\_VRDE](https://www.youtube.com/watch?list=PLiZI4c0MRdl86_qIPgDgez_eSVeU8AlsNI&v=AWMb5h_VRDE)

***Peer Support Specialist Certification Program*** – Connected to the Mercy House is the PEER SUPPORT SPECIALIST CERTIFICATION PROGRAM. See more below – the Dec. 2019 Cohort #1 Peer Support Specialist Training – Graduation Ceremony Photo & midweek article.

For HI Peer Support IMUA video:  
<https://www.youtube.com/watch?v=ykwRcFqxRuo&feature=youtu.be>

For Hawaii Peer Support 2020 video:  
<https://www.youtube.com/watch?v=aLxbo-ePnfk&feature=youtu.be>

***Reentry Partnership Collaborative*** – Connected to Mercy House and other housing providers, partnering efforts aim to provide peer support services. In development is Case Management and Therapeutic Services resulting in – housing & peer support connection, to other support services.

**INCARCERATION to INDEPENDENCE – CONTINUUM**  
Housing, Peer Support Connection with Case Management & Therapy.

	<p><b>Waimānalo Community Farming Project</b> – The Waimānalo Community Farming Project (WCFP) has a theme, “Malama Aina a me Malama Kanaka” (Care for the land and it will take care of you). The WCFP incorporates ahupua‘a land management approaches, Native Hawaiian traditional and cultural practices and farming best practices. WCFP objectives include: Working Together (Kākou), Healing, Health and Wellness (Olakino Maika‘i) and Service (Kōkua). Support is provided for women in prison and those reentering community through ‘aina-based healing experiences and vocational skill building. The WCFP is set on 8 acres of land and the produce grown is to be shared with the community homeless and hunger outreach. Women on the workline from WCCC have been participating since 2017.</p> <p><b>COMMUNITY ORGANIZING</b> – <i>supporting women re-entering community</i></p> <p><b>OGH – Oahu Going Home Consortium</b> – An initiative of volunteers from public (DCR), private, and faith-based organizations with the mission to: “assist women released from prison transition into community life through employment, training, housing and appropriate supportive services”. Pū‘ā Foundation coordinates and facilitates OGH meetings and activities with the various partners as a part of the Foundation’s community organizing and strategic efforts to connect identified resources to identified needs. <u><i>Due to the pandemic, some of OGH events have been cancelled and/or postponed.</i></u></p>	
<p><b>Community Alliance on Prisons – Hawai‘i</b></p>	<p>Community initiative to develop effective interventions for Hawai‘i’s offenders and to improve the quality of justice in Hawai‘i.</p> <p><a href="http://www.caphawaii.wordpress.com">www.caphawaii.wordpress.com</a></p> <p>Community Alliance on Prisons P.O. Box 37158, Honolulu, HI 96837 Email: <a href="mailto:kat.caphi@gmail.com">kat.caphi@gmail.com</a></p>	<p>(808) 927-1214</p>

<b>State of Hawai'i Office of the Public Defender – O'ahu</b>	<p>The Office of the Public Defender maintains branch offices in each of the four judicial circuits including two offices on the Big Island. Each office is responsible for providing legal services to qualified persons in all courts of the respective circuit or geographic area and before the Hawai'i Paroling Authority. The Appellate branch of the Honolulu office handles appellate cases generated by all of the office branches and cases where the office has been appointed as substitute counsel for appeal. The main office, in Honolulu, handles all administrative and fiscal matters for all branches statewide.</p> <p><a href="http://publicdefender.hawaii.gov/">http://publicdefender.hawaii.gov/</a></p> <p>O'ahu Office 1130 N. Nimitz Hwy., Suite A-254, Honolulu, HI 96817</p>	<p>Appeals: (808) 586-2080 District: (808) 586-2100 Family: (808) 586-2300 Felony: (808) 586-2200</p>
<b>State of Hawai'i Office of the Public Defender – Hawai'i Island - Hilo Office</b>	<p><a href="http://publicdefender.hawaii.gov/">http://publicdefender.hawaii.gov/</a></p> <p>Hilo Office 275 Ponahawai St., #201, Hilo, HI 96720</p>	<p>Hilo: (808) 974-4571</p>
<b>State of Hawai'i Office of the Public Defender – Hawai'i Island - Kona Office</b>	<p><a href="http://publicdefender.hawaii.gov/">http://publicdefender.hawaii.gov/</a></p> <p>Kona Office 75-1000 Henry St., Suite 209, Kailua-Kona, HI 96740</p>	<p>Kona: (808) 327-4650</p>
<b>State of Hawai'i Office of the Public Defender – Kaua'i</b>	<p><a href="http://publicdefender.hawaii.gov/">http://publicdefender.hawaii.gov/</a></p> <p>Kaua'i Office 3060 Eiwa St., Room 206, Līhu'e, HI 96766</p>	<p>(808) 241-7128</p>
<b>State of Hawai'i Office of the Public Defender – Maui / Moloka'i</b>	<p><a href="http://publicdefender.hawaii.gov/">http://publicdefender.hawaii.gov/</a></p> <p>Maui Office 81 N. Market St., Suite 100, Wailuku, HI 96793</p>	<p>Maui: (808) 984-5018  Moloka'i: (808) 553-1100</p>
<b>Bail Bonds O'ahu – A-1 Bail Bonds</b>	<p><a href="https://www.gotbailhi.com/">https://www.gotbailhi.com/</a></p> <p>550 Halekauwila Street, Suite 303A, Honolulu, HI 96813</p>	<p>Available 24/7 (808) 664-5010</p>
<b>Bail Bonds O'ahu – A-1 Bonding</b>	<p><a href="http://808bond.com/">http://808bond.com/</a></p> <p>A-1 Bonding, Inc. 550 Halekauwila Street, Suite 303A, Honolulu, HI 96813</p>	<p>(808) 522-1960</p>

<b>Bail Bonds O'ahu – Aloha Bail Bonds</b>	<p align="center"> <a href="https://www.honolulupostingbail.com/">https://www.honolulupostingbail.com/</a>  1125 South King St Suite 204, Honolulu, HI 96814   <b>OPEN 24 HOURS</b> </p>	(808) 526-2245  (808) 392-1468
<b>Bail Bonds O'ahu – 24 Hour Bail Bonds Oahu</b>	<p align="center"> <a href="https://24hourbailbondsoahu.com/">https://24hourbailbondsoahu.com/</a>  350 Ward Ave, Suite 106-1, Honolulu, HI, 96814 </p>	Phone: (808) 699-8760
<b>Bail Bonds O'ahu – Wanna Get Out Bail Bonds</b>	<p align="center"> <a href="https://www.wannagetoutbailbonds.com/">https://www.wannagetoutbailbonds.com/</a>  Wanna Get Out Bail Bonds  1001 Bishop St., Suite 1330, Honolulu, HI 96813  Email: <a href="mailto:wannagetoutbailbonds15@outlook.com">wannagetoutbailbonds15@outlook.com</a> </p>	Wanna Get Out Bail Bonds:  (808) 489-2964
<b>Bail Bonds Hawai'i (Big Island - Hilo) – 24-Hour Best Deal Bail Bonds</b>	<p align="center"> <a href="https://24hrbestdealbailbonds.com/hawaii-big-island-bail-bonds/">https://24hrbestdealbailbonds.com/hawaii-big-island-bail-bonds/</a>   475 Kino'ole St., Suite 200  Hilo, HI 96720   or   Kama'aina Bail Bonds 74-592 Hale Makai Place, Kailua-Kona, HI 96740 (808) 322-2245   <b>OPEN 24 HOURS</b> </p>	Hilo:  808-969-3733
<b>Bail Bonds Hawai'i (Big Island - Kona) – 24-Hour Best Deal Bail Bonds</b>	<p align="center"> <a href="https://24hrbestdealbailbonds.com/hawaii-big-island-bail-bonds/">https://24hrbestdealbailbonds.com/hawaii-big-island-bail-bonds/</a>   777 Kilauea Ave  Hilo, HI 96720   or   Kama'aina Bail Bonds 74-592 Hale Makai Place, Kailua-Kona, HI 96740 (808) 322-2245   <b>OPEN 24 HOURS</b> </p>	Kona:  808-326-2663
<b>Bail Bonds Maui – 24-Hour Best Deal Bail Bonds</b>	<p align="center"> <a href="https://24hrbestdealbailbonds.com/maui-bail-bonds/">https://24hrbestdealbailbonds.com/maui-bail-bonds/</a>   55 N. Church St., C-1, Wailuku, HI 96793   <b>OPEN 24 HOURS</b> </p>	Mauüi Bail Bonds: (808) 243-3733
<b>Bail Bonds Moloka'i – 24-Hour Best Deal Bail Bonds</b>	<p align="center"> <a href="https://24hrbestdealbailbonds.com/molokai-bail-bonds/">https://24hrbestdealbailbonds.com/molokai-bail-bonds/</a>   Fifty-Five Makaena, Moloka'i, HI 96748   <b>OPEN 24 HOURS</b> </p>	Moloka'i Bail Bonds: (808) 553-4334

## LEGAL RESOURCES

### GENERAL STATEWIDE

Name	Contact and General Information	Phone Numbers
<p><b>Access to Justice Room – Honolulu District Court</b></p>	<p>The Honolulu District Court Access to Justice Room will provide legal help to the O’ahu community on a pilot basis Mondays, Wednesdays, and Fridays (except holidays) from 9 a.m. to 1 p.m. Volunteer attorneys from the Hawai’i State Bar Association will provide limited legal information by telephone in areas such as landlord-tenant, family, and other district court matters. Please call <b>808-909-2847</b>. Your call will be answered by an AmeriCorps Advocate who will connect you with the attorney.</p> <p><a href="https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers">https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers</a></p> <p style="text-align: center;">Kauikeaouli Hale</p> <p style="text-align: center;">1111 Alakea St., Third Floor, Honolulu, HI 96813</p> <p style="text-align: center;">Hours: Monday, Wednesday and Fridays, 9 a.m. – 1 p.m.</p>	<p>(808) 909-2847</p>
<p><b>Access to Justice Room – Family Court</b></p>	<p>The Kapolei Access to Justice Room (KAJR) is now open for new appointments, by telephone or videoconferencing only. Please call (808) 954-8290 to schedule an appointment.</p> <p><a href="https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers">https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers</a></p> <p style="text-align: center;">Ronald T.Y. Moon Kapolei Courthouse</p> <p style="text-align: center;">4675 Kapolei Parkway, Kapolei, HI 96707-3272</p>	<p>(808) 954-8290</p>

<p><b>Community Mediation Centers – O‘ahu</b></p>	<p><a href="https://www.courts.state.hi.us/services/alternative_dispute/mediation/community_mediation_centers">https://www.courts.state.hi.us/services/alternative_dispute/mediation/community_mediation_centers</a></p> <p>There are five community medication centers under contract of the State of Hawai‘i to provide volunteer mediators statewide for thousand of cases, including those referred by the courts, and other administrative, law enforcement, or justice system departments and agencies.</p> <p>Contact a center on your island, or in your county, for more information.</p> <p>The Mediation Center of the Pacific 1301 Young Street, 2nd Floor, Honolulu, HI 96814</p> <p><a href="http://www.mediatehawaii.org">www.mediatehawaii.org</a></p>	<p>(808) 521-6767</p>
<p><b>Community Mediation Centers – Hawai‘i / Hilo</b></p>	<p>Ku‘ikahi Mediation Center 101 Aupuni Street, Suite PH 1014 B-2, Hilo, HI 96720</p> <p><a href="http://www.hawaiimediation.org">www.hawaiimediation.org</a></p>	<p>(808) 935-7844</p>
<p><b>Community Mediation Centers – West Hawai‘i</b></p>	<p>West Hawai‘i Mediation Center P.O. Box 7020, Kamuela, HI 96743</p> <p><a href="http://www.whmediation.org">www.whmediation.org</a></p>	<p>(808) 885-5525</p>
<p><b>Community Mediation Centers – Maui</b></p>	<p>Maui Mediation Services J. Walter Cameron Center 95 Mahalani Street, Suite 25, Wailuku, HI 96793</p> <p><a href="http://www.mauimediation.org">www.mauimediation.org</a></p>	<p>(808) 244-5744</p>
<p><b>Community Mediation Centers – Kaua‘i</b></p>	<p>Kaua‘i Economic Opportunity, Inc. Mediation Program 2804 Wehe Road, Līhu‘e, HI 96766</p> <p><a href="https://www.courts.state.hi.us/services/alternative_dispute/mediation/community_mediation_centers">https://www.courts.state.hi.us/services/alternative_dispute/mediation/community_mediation_centers</a></p>	<p>(808) 245-4077</p>

<p><b>American Civil Liberties Union of Hawai'i</b></p>	<p>The American Civil Liberties Union (ACLU) is the only national organization dedicated to defending and expanding the civil liberties of all people. The ACLU of Hawai'i has a variety of pro bono opportunities for individuals seeking to defend civil liberties and the fundamental principles of the Constitution, including opportunities for cooperating attorneys and individuals seeking to volunteer on various legislation and litigation projects.</p> <p><a href="http://www.acluhawaii.org">www.acluhawaii.org</a></p> <p>ACLU of Hawai'i P.O. Box 3410 Honolulu, HI 96801 Email: <a href="mailto:office@acluhawaii.org">office@acluhawaii.org</a></p>	<p>(808) 522-5900</p>
<p><b>Domestic Violence Action Center</b></p>	<p>The Domestic Violence Action Center and Legal Hotline are committed to ending domestic violence and other forms of abuse through leadership, prevention, legal service, individual and systemic advocacy and social change work.</p> <p><a href="https://domesticviolenceactioncenter.org/">https://domesticviolenceactioncenter.org/</a></p> <p>Domestic Violence Action Center P.O. Box 3198 Honolulu, HI 96801-3198</p>	<p>Legal Helpline: (808) 531-3771</p> <p>Toll-Free Neighbor Island Helpline: 1-800-690-6200</p> <p>Business Office and Administration: (808) 534-0040</p>
<p><b>Hawai'i Disability Rights Center</b></p>	<p>The Hawai'i Disability Rights Center is Hawai'i's designated Protection and Advocacy (P&amp;A) System for people with disabilities and Hawai'i's designated Client Assistance Program (CAP) for applicants and clients of programs funded under the federal Rehabilitation Act.</p> <p><a href="http://www.hawaiidisabilityrights.org">www.hawaiidisabilityrights.org</a></p> <p>Hawai'i Disability Rights Center 1132 Bishop Street, Suite 2102 Honolulu, HI 96813 Email: <a href="mailto:info@hawaiidisabilityrights.org">info@hawaiidisabilityrights.org</a></p>	<p>(808) 949-2922 or 1(800) 882-1057</p>



<p><b>Hawai'i Immigrant Justice Center – Legal Aid Society of Hawai'i</b></p>	<p>The Hawai'i Immigrant Justice Center provides free legal services to eligible indigent immigrants living in the State of Hawai'i. The Hawai'i Immigrant Justice Center also conduct community outreach and education, host free legal clinics, and provide training on a variety of immigration and related civil rights issues.</p> <p><a href="http://www.legalaidhawaii.org/immigrant-justice-center.html">www.legalaidhawaii.org/immigrant-justice-center.html</a></p> <p>Main Office 924 Bethel St., Honolulu, HI 96813</p> <p>For Locations: <a href="https://www.legalaidhawaii.org/locations.html">https://www.legalaidhawaii.org/locations.html</a></p>	<p>O'ahu (808) 536-4302</p> <p>Neighbor Islands: 1-800-499-4302</p> <p>Senior Hotline: O'ahu (808) 536-0011</p> <p>Neighbor islands 1(888) 536-0011</p>
<p><b>Hawai'i Legal Services Portal LawHelp.org</b></p>	<p>This tool directs people with legal problems in Hawai'i to helpful legal resources and referrals. This portal is only available in English. Please contact the referral organization if you need an interpreter.</p> <p><a href="http://www.lawhelp.org/hi/portal">www.lawhelp.org/hi/portal</a></p>	<p>(808) 536-4302</p>
<p><b>Legal Aid Society of Hawai'i</b></p>	<p>Legal Aid Society of Hawai'i is dedicated to assisting the low-to-moderate income community. Their mission is to achieve fairness and justice for Hawai'i's people through quality representation, advocacy, community partnerships, education and outreach.</p> <p><a href="http://www.legalaidhawaii.org">www.legalaidhawaii.org</a></p>	<p>O'ahu (808) 536-4302</p> <p>Neighbor Island 1(800) 499-4302</p>
<p><b>Legal Lines</b></p>	<p>FREE Legal Information Hotline on Wednesdays from 6-7 p.m. Volunteer attorneys will be standing by to take your calls. A project of the Young Lawyers Division.</p> <p><a href="https://hsba.org/HSBA/FOR_THE_PUBLIC/Legal_Assistance/HSBA/For_the_Public_/Legal%20Assistance.aspx">https://hsba.org/HSBA/FOR_THE_PUBLIC/Legal_Assistance/HSBA/For_the_Public_/Legal%20Assistance.aspx</a></p>	<p>(808) 537-1868</p>
<p><b>Medical-Legal Partnership for Children in Hawai'i</b></p>	<p>The Medical-Legal Partnership for Children in Hawai'i (MLPC Hawai'i) seeks to improve the health and well-being of vulnerable children and families in Hawai'i through a unique partnership between the Law School, pediatricians of the Community Pediatrics Division of the John A. Burns School of Medicine, and the Kōkua Kalihi Valley Comprehensive Family Services, a federally qualified community health center. MLPC Hawai'i provides direct access to legal services for children and families in a community health clinic setting to address the social/legal problems that negatively impact children's health.</p> <p><a href="http://www.MLPCHawaii.org">www.MLPCHawaii.org</a></p> <p>2515 Dole Street, Honolulu, HI 96822</p> <p>Email: <a href="mailto:mlpchawaii@gmail.com">mlpchawaii@gmail.com</a></p>	<p>Client line: (808) 688-3313</p>

<p><b>Native Hawaiian Legal Corporation</b></p>	<p>The mission of the NHLC is to strengthen and enhance the lives of Native Hawaiians and Native Hawaiian communities through the protection and recovery of ancestral and trust lands, natural resources, and the preservation of customs and practices vital to the perpetration of Hawai'i's indigenous people.</p> <p><a href="http://www.nhlchi.org">www.nhlchi.org</a></p> <p>Mailing Address: 1164 Bishop Street Suite 1205 Honolulu, HI 96813 Email: <a href="mailto:info@nhlchi.org">info@nhlchi.org</a></p>	<p>(808) 521-2302</p>
<p><b>Self-Help Center Information</b> <b>(Volunteer attorneys Available by Phone)</b></p>	<p>VOLUNTEER ATTORNEYS AVAILABLE BY PHONE</p> <p>Check island listings for contact information: <a href="http://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers">http://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers</a></p>	<p>Check island listings for contact information.</p>
<p><b>Elder Law Program (UHELP) at the William S. Richardson School of Law, University of Hawai'i</b></p>	<p>UHELP has an attorney/professor, a program administrator/legal assistant and several student law clerks.</p> <p>UHELP operates throughout the calendar year and provides basic legal assistance, advice and information.</p> <p>UHELP is not permitted to assist with business or criminal law matters or with personal injury or other fee-generating cases.</p> <p>You may qualify for services if you are 60 years or older and are socially or economically needy or if you are a caregiver of an older person and need legal assistance on behalf of the older person. (Each case is evaluated according to its own merits and in accordance with staff capabilities).</p> <p><a href="http://www.hawaii.edu/uhelp/">http://www.hawaii.edu/uhelp/</a></p> <p>2515 Dole Street, Room 201, Honolulu, HI 96822</p>	<p>(808) 956-6544</p>
<p><b>Volunteer Legal Services Hawai'i</b></p>	<p>Volunteer Legal Services Hawai'i matches pro bono lawyers with individuals and families in need of legal assistance. The organization's pool of volunteer attorneys address non-criminal matters such as family law, guardianship, wills and probate, collections, small claims, veteran benefits, and bankruptcy.</p> <p>Services include legal advice, telephone consultations, document drafting, self-help workshops and full representation.</p> <p><a href="http://www.vlsh.org">www.vlsh.org</a></p> <p>Check island listings for contact information.</p> <p>Office Address &amp; Hours 545 Queen Street, Suite 100, Honolulu, HI 96813</p>	<p>Call Intake Line Monday – Friday: 8:00 a.m. to 4:00 p.m.</p> <p>Main/O'ahu: 808-528-7046</p> <p>Island of Hawai'i: 808-313-8210</p>

COMMUNITY MEDIATION CENTERS

O'ahu Community Mediation Centers

Name	Contact and General Information	Phone Numbers
<b>Community Mediation Centers – O'ahu</b>	<p><a href="https://www.courts.state.hi.us/services/alternative_dispute/mediation/community_mediation_centers">https://www.courts.state.hi.us/services/alternative_dispute/mediation/community_mediation_centers</a></p> <p>There are five community medication centers under contract of the State of Hawai'i to provide volunteer mediators statewide for thousands of cases, including those referred by the courts, and other administrative, law enforcement, or justice system departments and agencies.</p> <p>The Mediation Center of the Pacific 1301 Young Street, 2<sup>nd</sup> Floor, Honolulu, HI 96814</p> <p><a href="http://www.mediatehawaii.org">www.mediatehawaii.org</a></p>	(808) 521-6767

<p><b>Self-Help Center - Honolulu District Court Access to Justice Room</b></p>	<p><b>Volunteer Attorneys Available by Phone on Mondays, Wednesdays, &amp; Fridays</b></p> <p>The Honolulu District Court Access to Justice Room will provide legal help to the O’ahu community on a pilot basis Mondays, Wednesdays, and Fridays (except holidays) from 9 a.m. to 1 p.m. Volunteer attorneys from the Hawai’i State Bar Association will provide limited legal information by telephone in areas such as landlord-tenant, family, and other district court matters. Please call <b>808-909-2847</b>. Your call will be answered by an AmeriCorps Advocate who will connect you with the attorney.</p> <p><a href="https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers">https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers</a></p> <p>Honolulu District Court Kauikeaouli Hale 1111 Alakea Street, Third Floor Honolulu, HI 96813</p> <p>Access to Justice Room <b>[Closed temporarily. See information above regarding phone consultations.]</b> <b>Hours:</b> Monday, Wednesday, and Fridays from 9 a.m. – 1 p.m.</p> <p><b>Telephone:</b> Clients are referred to the Access to Justice Room by the District Court Service Center staff. Call the District Court Service Center at (808) 538-5629.</p> <p><b>Service Provided:</b> Volunteer attorneys provide limited legal assistance to self-represented litigants with legal advice on civil matters related to landlord tenant cases, collection cases, and temporary restraining order cases (which involve non-family members or parties who are not now or have not been in a dating relationship).</p>	<p>(808) 909-2847</p>
<p><b>Volunteer Legal Services Hawai’i – O’ahu</b></p>	<p>Volunteer Legal Services Hawai’i matches pro bono lawyers with individuals and families in need of legal assistance. The organization’s pool of volunteer attorneys address non-criminal matters such as family law, guardianship, wills and probate, collections, small claims, veteran benefits, and bankruptcy. Services include legal advice, telephone consultations, document drafting, self-help workshops and full representation.</p> <p><a href="http://www.vlsh.org">www.vlsh.org</a></p> <p>Office Address &amp; Hours 545 Queen Street, Suite 100, Honolulu, HI 96813</p>	<p>Call Intake Line Monday – Friday: 8:00 a.m. to 4:00 p.m.</p> <p>O’ahu: 808-528-7046</p>

## Kaua'i Community Mediation Centers

Name	Contact and General Information	Phone Numbers
<b>Community Mediation Centers – Kaua'i</b>	Kaua'i Economic Opportunity, Inc. Mediation Program 2804 Wehe Road, Līhu'e, HI 96766  <a href="https://www.courts.state.hi.us/services/alternative_dispute/mediation/community_mediation_centers">https://www.courts.state.hi.us/services/alternative_dispute/mediation/community_mediation_centers</a>	(808) 245-4077
<b>Mediation Program, Kaua'i Economic Opportunity, Inc.</b>	2804 Wehe Road, Līhu'e, HI 96766  <a href="https://m.facebook.com/Kauai-Economic-Opportunity-IncKEO-551092128352836/">https://m.facebook.com/Kauai-Economic-Opportunity-IncKEO-551092128352836/</a>	Phone: (808) 245-4077
<b>Volunteer Legal Services Hawai'i – Kaua'i</b>	Volunteer Legal Services Hawai'i matches pro bono lawyers with individuals and families in need of legal assistance. The organization's pool of volunteer attorneys address non-criminal matters such as family law, guardianship, wills and probate, collections, small claims, veteran benefits, and bankruptcy. Services include legal advice, telephone consultations, document drafting, self-help workshops and full representation.  <a href="http://www.vlsh.org">www.vlsh.org</a>	(808) 528-7046
<b>Self-Help Center - Kaua'i Court Self-Help Center</b>	Volunteer Attorneys Available by Phone on Mondays & Thursdays.  The Kaua'i Court Self-Help Center will provide legal help to the Garden Island community on a pilot basis Mondays and Thursdays (except holidays) from 10 a.m. to noon. Volunteer attorneys from the Kaua'i County Bar Association will provide limited legal information by telephone in areas such as landlord-tenant, family, and other district court matters. Please call 808-909-2836. Your call will be answered by an AmeriCorps Advocate who will connect you with the attorney.  <a href="https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers">https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers</a>  Puuhonua Kaulike Self-Help Center 3970 Ka'ana St., Līhu'e, HI 96766 Hours: Monday & Thursday, 10 a.m. – 12p.m.	(808) 909-2836

## County of Maui Community Mediation Centers

Name	Contact and General Information	Phone Numbers
<p><b>Community Mediation Centers – Maui</b></p>	<p style="text-align: center;">Maui Mediation Services J. Walter Cameron Center 95 Mahalani Street, Suite 25, Wailuku, HI 96793 <a href="http://www.mauimmediation.org">www.mauimmediation.org</a></p>	<p style="text-align: center;">(808) 244-5744</p>
<p><b>Self-Help Center - Maui Court Self-Help Center</b></p>	<p style="text-align: center;"><b>Volunteer Attorneys Available by Phone Mondays &amp; Thursdays</b></p> <p>The Maui Court Self-Help Center will provide legal help to the community on a pilot basis on Mondays and Thursdays (except holidays) from 10 a.m. to 1 p.m. Volunteer attorneys from the Maui County Bar Association will provide limited legal information by telephone in areas such as landlord-tenant, family, and other district court matters. Please call 808-909-2841. Your call will be answered by an AmeriCorps Advocate who will connect you with the attorney.</p> <p style="text-align: center;">Hoapili Hale 2145 Main Street Wailuku, HI 96793</p> <p style="text-align: center;"><b>Self-Help Center</b> [Closed temporarily. See information above regarding <i>phone</i> consultations.] Hours: Mondays &amp; Thursdays from 10 a.m. – 1 p.m.</p> <p><b>Telephone:</b> 808-495-5527 (Access by telephone for Moloka'i, Lāna'i and Hana residents only when the center is open. The Center does not accept voice messages. Maui residents need to show up at the Self-Help Center in person for assistance.)</p> <p><b>Service Provided:</b> Volunteer Attorneys and an Americorps Advocate provide limited legal information to help self-represented litigants with District and Family Court civil matters. Assistance is provided for issues related to landlord cases, collection cases, District and Family Court temporary restraining orders, divorces, custody, and other matters. Assistance may be given in the form of providing Court Forms, reviewing Court Documents for interpretation or to ensure that the forms has been completed correctly. Additionally, volunteers try to answer as many procedural questions as possible.</p>	<p style="text-align: center;">(808) 909-2841</p>

<b>Volunteer Legal Services Hawai'i – Maui</b>	Volunteer Legal Services Hawai'i matches pro bono lawyers with individuals and families in need of legal assistance. The organization's pool of volunteer attorneys address non-criminal matters such as family law, guardianship, wills and probate, collections, small claims, veteran benefits, and bankruptcy. Services include legal advice, telephone consultations, document drafting, self-help workshops and full representation.  <a href="http://www.vlsh.org">www.vlsh.org</a>	(808) 528-7046
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### Hawai'i Island Community Mediation Centers

Name	Contact and General Information	Phone Numbers
<b>Community Mediation Centers – Hawai'i / Hilo</b>	Ku'ikahi Mediation Center 101 Aupuni Street, Suite, PH 1014 B-2, Hilo, HI 96720  <a href="http://www.hawaii-mediation.org">www.hawaii-mediation.org</a>	(808) 935-7844
<b>Community Mediation Centers – West Hawai'i</b>	West Hawai'i Mediation Center P.O. Box 7020, Kamuela, HI 96743  <a href="http://www.whmediation.org">www.whmediation.org</a>	(808) 885-5525
<b>Kuikahi Mediation Center</b>	<a href="http://www.hawaii-mediation.org">http://www.hawaii-mediation.org</a>  Ku'ikahi Mediation Center 101 Aupuni St. Suite PH 1014 B-2, Hilo, HI 96720 Email: <a href="mailto:info@hawaii-mediation.org">info@hawaii-mediation.org</a>  (Located in the Hilo Lagoon Centre across from Hale Kaulike - the Hilo Judiciary Complex. On the Penthouse Floor, press "PH" in the elevator).  Hours Of Operation: 9:00AM - 4:30PM Monday - Friday Evening and Saturday mediation times available.  Parking: Only park in stalls marked Visitor Parking (1-hour or 2-hour). To park longer for mediations, sign in with the security guard (bring your car make, model & license plate number).	(808) 935-7844
<b>Volunteer Legal Services Hawai'i – Hawai'i island</b>	Volunteer Legal Services Hawai'i matches pro bono lawyers with individuals and families in need of legal assistance. The organization's pool of volunteer attorneys address non-criminal matters such as family law, guardianship, wills and probate, collections, small claims, veteran benefits, and bankruptcy. Services include legal advice, telephone consultations, document drafting, self-help workshops and full representation.  <a href="http://www.vlsh.org">www.vlsh.org</a>	(808) 313-8210

**Self-Help Center -  
Hilo Court Self-Help  
Center**

**Volunteer Attorneys Available by Phone on Tuesdays &  
Fridays**

(808) 961-0609

The Hilo Court Self-Help Center will provide legal help to the East Hawai'i community on a pilot basis Tuesdays and Friday (except holidays) from 11:15 a.m. to 12:45 p.m. Volunteer attorneys from the Hawai'i County Bar Association will provide limited legal information by telephone in areas such as landlord-tenant, family, and other district court matters. Please call 808-909-2845. Your call will be answered by an AmeriCorps Advocate who will connect you with the attorney.

**Hawai'i (Third Circuit)**

**Hale Kaulike**  
777 Kīlauea Avenue, 1st Floor  
Hilo, HI 96720-4212

**Self-Help Center**

[Closed temporarily. See information above regarding phone consultations.]

Hours: Tuesday & Friday, 11:15 a.m. – 12:45 p.m.

Walk-ins taken; no appointment needed.

Telephone: 808-961-0609

Service Provided: Volunteer attorneys provide limited legal information to self-represented litigants on civil matters.



<p><b>Self-Help Center - Kona Court Self-Help Center</b></p>	<p><b>Volunteer Attorneys Available by Phone on Wednesdays</b></p> <p>The Kona Court Self-Help Center will provide legal help to the West Hawai'i community on a pilot basis on Wednesdays (except holidays) from 11 a.m. to 1 p.m. Volunteer attorneys from the West Hawai'i Bar Association will provide limited legal information by telephone in areas such as landlord-tenant, family, and other district court matters.</p> <p>Please call 808-909-2843. Your call will be answered by an AmeriCorps Advocate who will connect you with the attorney.</p> <p style="text-align: center;">Keahuolū Courthouse 74-5451 Kamakaeha Avenue Kailua-Kona, HI 96740</p> <p style="text-align: center;">Self-Help Center</p> <p>[Closed temporarily. See information above regarding phone consultations.]</p> <p style="text-align: center;">Hours: Wednesday from 11 a.m. – 1 p.m.</p> <p>Service Provided: Volunteer attorneys provide limited legal information to self-represented litigants on civil matters related to district and family courts such as temporary restraining orders and divorce.</p>	<p>(808) 909-2843</p>
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### ADDITIONAL RESOURCE LINKS

City and County of Honolulu Elderly Affairs Division, Aging and Disability Resource Center, Senior Information & Assistance Handbook:

<https://www.elderlyaffairs.com/site/449/publications.aspx#SH>

City and County of Honolulu Elderly Affairs Division, Aging and Disability Resource Center, Senior Housing Information for O'ahu:

<https://www.elderlyaffairs.com/site/449/publications.aspx#HG>

City & County of Honolulu Resource Directory:

<https://www.officeforsocialministry.org/wp-content/uploads/CC-of-Honolulu-Resource-Directory.pdf>

City & County of Honolulu Website:

<http://www.honolulu.gov/>

County of Hawai'i Directory:

<https://www.hawaiicounty.gov/departments/county-of-hawai-i-directory>

County of Kaua'i Directory:

<https://www.kauai.gov/Directory>

County of Kaua'i Resource Directory:

<https://www.kauai.gov/LifesChoicesKauai/Resources-and-Info/Crisis-Resource-Directory>

County of Maui Directory:

<https://www.mauicounty.gov/BusinessDirectoryii.aspx>

<https://www.mauicounty.gov/117/Housing-Human-Concerns>

COVID-19 Resource and Information Directory – Honolulu County

<https://prc.hmsa.com/s/article/COVID-19-Resource-and-Information-Directory-Honolulu-County>

Department of Health, Alcohol & Drug Abuse Division:

<https://health.hawaii.gov/substance-abuse/>

Friends of the Children's Justice Center of Maui, Prevention Resources:

<https://mauicjc.org/prevention-resources/>

Family Programs Hawai'i, Hawai'i Island Resource Manual:

<https://familyprogramshawaii.org/wp-content/uploads/2020/05/Hawaii-Island-RM-050720.pdf>

Family Programs Hawai'i, Kaua'i Resource Manual:

<https://familyprogramshawaii.org/wp-content/uploads/2020/05/Kauai-RM-050720.pdf>

Family Programs Hawai'i, Lāna'i Resource Manual:

<https://familyprogramshawaii.org/wp-content/uploads/2020/05/Lanai-RM-050720.pdf>

Family Programs Hawai'i, Maui Resource Manual:

<https://familyprogramshawaii.org/wp-content/uploads/2020/05/Maui-RM-050720.pdf>

Family Programs Hawai'i, Moloka'i Resource Manual:

<https://familyprogramshawaii.org/wp-content/uploads/2020/05/Molokai-RM-050720.pdf>

Family Programs Hawai'i, O'ahu Resource Manual:

<https://familyprogramshawaii.org/wp-content/uploads/2020/05/Oahu-RM-050720.pdf>

Family Programs Hawai'i, Statewide Resource Manual:

<https://familyprogramshawaii.org/wp-content/uploads/2020/04/Resource-Manual-Statewide-042820.pdf>

Hawai'i Island Services Directory for Families (2019):

<https://www.ywcahawaiiisland.org/wp-content/uploads/URGENT-Services-Directory-for-families-2019.pdf>

Homelessness Initiative:

<http://homelessness.hawaii.gov/id-assistance>

Lānaʻi Community Resources:

<https://www.lanai96763.com/community-resources/>

Long-Term Care Ombudsman Program:

<https://health.hawaii.gov/eoa/home/long-term-care-ombudsman-program/>

Moiliili Community Center:

<https://www.moiliilicc.org/>

Molokaʻi Community Resource Directory:

<http://www.hooikaikapartnership.com/molokai-chapter/molokai-directory>

Molokaʻi/Maui County Official Website:

<https://www.mauicounty.gov/1351/Molokai>