Hawai'i Island Homeless Services

Name	Contact and General Information	Phone Numbers
Hawaiʻi Island Home for Recovery, Inc.	Hawai'i Island Home for Recovery provides safe housing to persons in need who desire to live free of alcohol and illegal drugs. https://hiuw.org/hawaii-island-home-for-recovery-inc/ 440 Kapi'olani St., Hilo, HI 96720	(808) 934-7852
HOPE Services Hawaiʻi	HOPE operates 8 shelters across Hawai'i Island. HOPE Services prioritizes shelter on vulnerability and need. 357 Waianuenue Ave., Hilo, HI 96720 https://hopeserviceshawaii.org/shelter/	Main: (808) 935-3050
HOPE Services Hawaiʻi – Keolahou (MEN)	Keolahou is an emergency shelter and assessment center for single men and is Hawai'i Island's first 'ohana zone. It is located at the Old Hilo Hospital, just half a mile makai from Hilo Medical Center. 34 Rainbow Drive, Hilo, HI 96720	(808) 935-3050
HOPE Services Hawai'i – Hale Maluhia Men's shelter (MEN)	Hale Maluhia Men's Shelter is an emergency shelter that offers beds for single males. Service animals are accepted with proper documentation. 110 U'lulā'ni St., Hilo, HI 96720 Shelter is temporary, and the goal is to quickly get you on a pathway to housing so you can move into your own space as soon as possible.	(808) 935-3050
HOPE Services Hawaiʻi – West Hawaii emergency housing Program (MEN)	West Hawai'i Emergency Housing Program Referrals are conducted through outreach services and placed on a wait list. HOPE Services prioritizes placement for shelter based on vulnerability and need. Shelter is temporary, and the goal is to quickly get you on a pathway to housing so you can move into your own space as soon as possible.	If you need assistance, or want to make a referral, connect with the team at (808) 935-3050.

		I
HOPE Services Hawaiʻi – Kihei Pua Family Shelter (WOMEN)	Kihei Pua Family Shelter in Hilo accepts families with children, single females, and couples. Priority is given to those with minor children.	(808) 937-1837
	115 Kapiʻolani St. Hilo, HI 96720	
	Shelter is temporary, and the goal is to quickly get you on a pathway to housing so you can move into your own space as soon as possible.	
HOPE Services Hawaiʻi – West Hawaii emergency Housing Program (WOMEN)	West Hawaiʻi emergency Housing Program Referrals are conducted through outreach services and placed on a wait list.	If you need assistance, or want to make a referral, connect with the team at (808) 935-
(Women)	HOPE Services prioritizes placement for shelter based on vulnerability and need.	3050.
	Shelter is temporary, and the goal is to quickly get you on a pathway to housing so you can move into your own space as soon as possible.	
HOPE Services Hawaiʻi – Kihei Pua Family Shelter (Couples & Families)	Kihei Pua Family Shelter in Hilo accepts families with children, single females, and couples. Priority is given to those with minor children.	(808) 937-1837
	115 Kapiʻolani St. Hilo, HI 96720	
	Shelter is temporary, and the goal is to quickly get you on a pathway to housing so you can move into your own space as soon as possible.	
HOPE Services Hawai'i – Sacred Heart Community KUPUNA (SENIORS) – WOMEN & MEN	Constructed in just 30 days, Sacred Heart Shelter was a swift response to an immediate need. HOPE Services, in conjunction with several community partners, jumped into action to build this 20-unit shelter for displaced seniors.	(808) 936-8415
	Now, HOPE Services are partnering with members of the community to provide more long-term affordable housing solutions for the kūpuna.	
	Akeakamai Loop, Pāhoa, HI 96778 (Search Tin Shack Bakery on Google Maps – SHS is located immediately behind.)	
	Sacred Heart Housing This project will provide affordable studio housing for seniors.	

HOPE Services Hawai'i – 'Ōhea House	ʻŌhea I
(VETERANS)	Provides a safe place including private and subhile helping secure a result.
	Eligibility Require

'Ōhea House Veteran's Shelter

Provides a safe place in the home for homeless veterans, including private and semi-private rooms, three meals a day, while helping secure a more permanent place to live at no cost.

Eligibility Requirements for Emergency Housing:

- Registered US Veteran
- Homeless

21 W 'Ōhea St, Hilo, HI 96720

Shelter is temporary, and the goal is to quickly get you on a pathway to housing so you can move into your own space as soon as possible.

No Phone Number Listed

Kaua'i Homeless Services

Name	Contact and General Information	Phone Numbers
Kauaʻi Economic Opportunity (KEO)	Kaua'i Economic Opportunity, "KEO" Services offered: Emergency Shelter, Transitional Housing, Homeless Outreach Program, Homeless Emergency Loan & Grant Program, Food Distribution 2804 Wehe Road, Līhu'e, HI 96766 https://www.hud.gov/states/hawaii/homeless/serviceorgskauai	Main: (808) 245-4077
Family Life Center, Inc Wahi Hoʻomalu ʻO Wailuku	Wahi Hoʻomalu ʻO Wailuku Wahi Hoʻomalu ʻO Wailuku is a temporary shelter that is open until March 2021. Each unit is 64-square-feet with two beds, air conditioning, electrical outlets, and a designated parking space on the park's premises. 24-hour security is also provided, as well as a mobile trailer equipped with showers, bathrooms, and laundry services. http://www.flcmaui.org/ 3016 Umi St., Suite 206, Līhu'e, HI 96766	(808) 212-0850

County of Maui Homeless Services

Name	Contact and General Information	Phone Numbers
Family Life Center, Inc Hoʻolanani	Hoʻolanani is a low-barrier shelter open to women and families.	(808) 877-0880
(WOMEN & FAMILIES)	Hoʻolanani is a housing-focused shelter. Through the shelter, Hoʻolanani meets immediate basic needs, but does so with a desire of resolving the person's homelessness. Hoʻolanani focuses on permanent solutions to each person's homelessness.	
	Hoʻolanani offers daily meals, case management, life skills opportunities, and laundry facilities to the shelter participants.	
	http://www.flcmaui.org/	
	95 South Kane St., Kahului, HI 96732	
Ka Hala A Ke Ola Homeless Resource Center, Inc. (includes Shelter)	Emergency Shelter Program Provides emergency shelter for verified homeless individuals and families seeking shelter in Maui County. For single men and women, Ka Hala A Ke Ola Homeless Resource Center, Inc. provides shelter beds in a dorm setting. For families, Ka Hala A Ke Ola Homeless Resource Center, Inc. provides either a studio or a	Central Center (808) 242-7600 To speak with an Intake Coordinator Please call the
	two-bedroom unit. www.khako.org Central Center 670 Waiʻale Road, Wailuku, HI 96793	Central location at (808) 242-4663 or the Lahaina location at (808) 856-1178.
The Salvation Army, Maui Country (Outreach)	Kahului, HI: Corps Community Center 45 West Kamehameha Ave., Kahului, HI 96732 https://kahului.salvationarmy.org/kahului/provide-shelter/	(808) 871-6270
Maui Economic Opportunity (MEO) (Housing Placement)	Harry & Jeannette Weinberg Family Center 99-Mahalani St., Wailuku, HI 96793 http://www.meoinc.org/	(808) 249-2990

Maui AIDS Foundation		(808) 242-4900
	CASE MANAGEMENT & HOUSING The Director of Client Services and Case Managers conve	, ,
	The Director of Client Services and Case Managers serve previously known and newly identified HIV positive clients in the	
	office, Monday through Friday from 8:30am to 4:30pm. Clients are	
	evaluated to find out what their needs are and how best to meet	
	those needs during the initial intake process. Case management is	
	client focused.	
	Case Managers also work with a specialized housing program that	
	helps clients of the Foundation with monthly rental assistance for	
	qualified individuals. A case manager works closely with the client	
	and the housing director to make sure proper paperwork is	
	completed to access the program.	
	www.mauiaids.org	
	1935 Main St., Suite 101, Wailuku, HI 96793	

CLEAN & SOBER HOUSING

The Hawai'i Department of Health, Alcohol and Drug Abuse Division, Clean and Sober Homes Registry exists to ensure quality management, operational, ethical standards of sober homes, assist persons recovering from substance abuse to have a safe, clean, and sober environment that supports recovery. The registry establishes standards and procedures by which homes will be listed on the registry as described in Chapter 11-178 Hawai'i Administrative Rules. To access the Hawai'i Department of Health, Alcohol and Drug Abuse Division, Clean and Sober Homes Registry and to search a home near you, follow this link: https://health.hawaii.gov/substance-abuse/clean-sober-homes/.

Oahu Clean & Sober Houses on the Registry (partial listing)

Name	Contact and General Information	Phone Numbers
Faith House Ministries	702 Puuhale Road, Honolulu, HI 96819	Kathy Dance (800) 200-1177
Ka Ohu Hou O Mānoa	2970 Mānoa Road, Honolulu, HI 96822	Lydia Shepherd (808) 382-2220
Lipoa House	98-120 Lipoa Pl., #402, 'Aiea, Hl 96701 Temporarily Closed (May Reopen in 2025)	Anthony H. Gouveia Jr. *808) 724-7806

Makana O Ke Akua, Inc.	759, 761, 763, 765 McCully St., Honolulu, HI 96826	Harold Aldridge (808) 450-1327
Oxford House Akone	1802 Akone Pl., Suite 350, Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Hau	1814 Hau St. (Downstairs), Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Hoʻohauʻoli	1625 Kam IV Road (downstairs), Suite 350, Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Honolulu Hale	1091 S. Beretania St., #B, Honolulu, HI 96814	Duane Dias (808) 489-3012
Oxford House Kalani	1732 Kalani St., #2, Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Kalihi Women	1021 Gulick Ave., Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Kealoha	207 Kalihi St., Suite 106-9, Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Kuʻokoʻa	1814 Hau Street, #201 (upstairs), Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Mahana	1802A Akone Place, Suite 300, Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Maluhia	2996 Kalihi St. (downstairs), Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Manaʻolana	1625 Kam IV Road Unit A (upstairs), Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Noho Kula	1221 Ala Aupaka Pl., Suite 350, Honolulu, HI 96818	Duane Dias (808) 489-3012
Oxford House Noho Uka	2996 Kalihi Street, Ubnit A (upstairs), Honolulu, HI 96819	Duane Dias (808) 489-3012
Oxford House Piliwai	2749 Piliwai St., Suite 300, Honolulu, HI 96819	Duane Dias (808) 489-3012
Women in Need Bridge to Success	99-751 Nahiolea St., 'Aiea, HI 96701	Monique Temblor-Lee (808) 486-1996
Women in Need Bridge to Success	99-159 Puakala St., 'Aiea, HI 96701	Monique Temblor-Lee (808) 486-1996

HKO Kane Hale I	84-740 Farrington Hwy., Waiʻanae, HI 96792	Lisa Garcia
		(808) 696-3315

Hawai'i Island Clean & Sober Houses on the Registry (partial listing)

Name	Contact and General Information	Phone Numbers
Hawaiʻi Island Sober Living LLC	73-4592 Māmalahoa Hwy., Kailua Kona, HI 96740	John Burke (808) 895-7356
Health and Wellness Essentials of Hawaiʻi	73-1118 Oluolu Street, Kailua Kona, HI 96740	No Phone Number Listed

Kaua'i Clean & Sober Houses on the Registry (partial listing)

Name	Contact and General Information	Phone Numbers
Women in Need Bridge II Success Kauaʻi	4536 Ekolu St., Līhu'e, HI 96766	Mary Lou Kai (808) 245-1996

County of Maui Clean & Sober Houses on the Registry (partial listing)

Name	Contact and General Information	Phone Numbers
Aloha House, Inc Mokapu	427 Mokapu St., Kahului, HI 96732	Maelynn Potter (808) 242-9733
Aloha House, Inc Onehee	720 Onehee St., Kahului, HI 96732	Maelynn Potter (808) 242-9733
Mālama Family Recovery Center – Ano St.	388 Ano St., Kahului, HI 96732	Lisa Ponichtera (808) 877-7117
Mālama Family Recovery Center - Wakea	78 S. Wakea Ave., Kahului, HI 96732	Lisa Ponichtera (808) 877-7117
Aloha House, Inc.	2062 W. Vineyard St., Wailuku, HI 96793	Maelynn Potter (808) 242-9733
Aloha House, Inc Nukuwai	661 Nukuwai Place, Wailuku, HI 96793	Maelynn Potter (808) 242-9733

RENTAL ASSISTANCE

Review your lease agreement carefully so you understand your responsibilities. The Hawai'i Landlord -Tenant Code will help you understand your rights as a tenant. Read the Code at the library for free or buy a copy from

the Dept. of Commerce & Consumer Affairs at (808) 586-2634. You can also download a copy at http://cca.hawaii.gov/ocp/

Name	Contact and General Information	Phone Numbers
Catholic Charities Hawaiʻi	Housing & Homeless Solutions There are many reasons why a person or a family may become	For Financial Assistance and Services:
	homeless and unsheltered. Catholic Charities Hawaiʻi's programs are designed to help people move into or maintain affordable permanent housing and attain self-sufficiency.	Oʻahu (808) 521-HELP or (808) 521-4357
	The programs provide transitional housing, housing placement, counseling, financial and material assistance, case management, employment training, budgeting, and tenant education.	Island of Hawaiʻi (808) 933-HELP or (808) 933-4357
	www.catholiccharitieshawaii.org	Maui (808) 873-HOPE or (808) 873-4673
		MERA (808) 521-4357 Option 1, Select 2
		Kauaʻi (808) 241-HOPE or (808) 241-4673
Section 8 – Hawaiʻi Public Housing	Hawai'i Public Housing Authority	(808) 204-9042
	1002 N. School St., Honolulu, HI 96817 www.hpha.hawaii.gov	
	Applications for Federal Public Housing, State of Hawaiʻi Public Housing and Section 8 Housing Choice Voucher Program.	
	http://www.hpha.hawaii.gov/faqs/section8.html	
Daily Listings	Craigslist Hawaiʻi	No Phone Number Listed
Aloha United Way	www.auw211.org	Dial 2-1-1 or
	www.auw.org/homeless-program	Call (808) 536-1951

US Dept. of Housing (HUD) – Honolulu Field Office	1132 Bishop St., Suite 1400, Honolulu, HI 96813-4918 https://www.hud.gov/states/hawaii Rental Help: Hawai'i https://www.hud.gov/states/hawaii/renting	(808) 457-4662 For questions about HUD rental programs, including Housing Choice (Section 8) Vouchers, contact the Public and Indian Housing (PIH) Information Resource Center Toll-free:
Rentals Illustrated	Web site offers listing by island. Available at supermarkets statewide.	(800) 955-2232 No Phone Number Listed
	Lānaʻi Listings https://www.rentalsillustrated.com/lanai-listings/	

The Salvation Army – Hawaiian & Pacific Islands Division	Divisional Headquarters https://hawaii.salvationarmy.org/ Basic Needs Program https://hawaii.salvationarmy.org/hawaii/basicneeds Family Services Office 296 N. Vineyard Blvd., Honolulu, HI 96817 Hale Palekana 131 Shaw Street, Lahaina, HI 96761 Kōkua Soup Kitchen 4465 Puolo Rd., Hanapepe, HI 96716 & 4182 Hardy St., Līhu'e, HI 96766 William Booth Safe Haven 45 W. Kamehameha Street, Kahului, HI 96732 Kahului Care-A-Van 45 W. Kamehameha Street, Kahului, HI 96732	Divisional Headquarters (808) 988-2136 Family Services Office (808) 841-5565 Hale Palekana (808) 661-3717 Kōkua Soup Kitchen (808) 245-2571 & (808) 335-5441 William Booth Safe Haven (808) 871-6270 Kahului Care-A-Van (808) 871-6270
Weekly listing	Hawai'i Fair Housing Enforcement Program at The Legal Aid Society of Hawai'i 924 Bethel St., Honolulu, HI 96813 https://www.fairhousinghawaii.org/	Oʻahu (808) 536-4302 Neighbor Islands 1-800-499-4302

HOME OWNERSHIP ASSISTANCE

Nome		Dhono Numboro
Name Hawaiian Community	Contact and General Information HCA implements a comprehensive housing education and	Phone Numbers Honolulu, Oʻahu
Assets - Oahu	counseling plan that provides individuals and families with the tools they need to secure and sustain permanent housing.	(808) 587-7886 Island of Hawaiʻi - Hilo
	Housing and Financial Counseling HCA's Community Services Specialists are certified to provide individualized counseling to assist individuals and families create a financial action plan to build savings, pay down debt and improve credit with the goal of securing and sustaining permanent, permanent affordable housing. The Housing and Financial Counseling services include:	(808) 934-0801 Island of Kauaʻi - Kapaa (808) 784-3841 Island of Maui - Wailuku
	 Financial Counseling: Establish an affordable budget and build credit. 	(808) 727-8870
	Rental Counseling: Secure rental housing.	
	 Pre-Purchase Counseling: Become financially qualified to purchase a home. 	
	 Post-Purchase Counseling: Learn how to be a successful homeowner. 	
	 Foreclosure Prevention Counseling: Keep your home. 	
	www.hawaiiancommunity.net	
	Honolulu, Oʻahu 310 Paoakalani Ave., Ste. 204E, Honolulu, HI 96815	
	Hilo, Hawaiʻi 1315 Kalanianaʻole Ave., Hilo, HI 96720	
	Kapaʻa, Kauaʻi PO Box 450, Kapaa, HI 96746	
	Wailuku, Maui 24 North Church St., #210, Wailuku, HI 96793	
Office of Hawaiian Affairs	www.oha.org	(808) 594-1835
	560 N. Nimitz Hwy., #200, Honolulu, HI 96817	
	Economic Self-Sufficiency	
	https://www.oha.org/economic-self-sufficiency/	

Dept. of Hawaiian Homelands	Loan Services DHHL's Loan Services Branch helps current lessees finance home construction. Offers loans for home repairs, farming, and ranching. Seeks assistance from the private and public sectors for loan financing. www.dhhl.hawaii.gov HALE Program HALE means "house" in 'ōlelo Hawai'i. The HALE Program, established in 2012 by the Department of Hawaiian Home Lands, aids lessees and Waiting List applicants with financial literacy education and support services. Services included in the program are: I Homebuyer Education Owner Builder Process Vacant Lot Construction Post-Home Maintenance Financial Planning 101 Lease Cancellation Prevention Medicare/Medicaid Affordable Care Act For Homestead Associations/Organizations Listing: http://dhhl.hawaii.gov/homestead-associations/	(808) 620-9500
U.S Department of Housing and Urban Development (HUD)	Native Hawaiian Housing https://www.hud.gov/program_offices/public_indian_housing/ih/codetalk/onap/nh U.S. Department of Housing and Urban Development 1003 Bishop Street, Suite 2100 Honolulu, HI 96813	For more information on these Native Hawaiian Programs, please contact a Native Hawaiian Program Specialist, in the HUD Honolulu Field Office: Claudine Allen (808) 457-4674 Claudine.C.Allen@hud.
Hawaiʻi Homeownership Center	Provides education, information, and support to create successful first-time homeowners in Hawai'i. www.hihomeownership.org 1259 Aala St. #201, Honolulu, HI 96817	(808) 523-9500 Toll-free: 1 (877) 523-9503 Correspondence regarding Kaua'i, Maui, and Island of Hawai'i (Kona, Hilo) are directed to O'ahu.

Habitat for Humanity – Hawaiʻi	Supports Hawaiʻi's local habitat affiliates by securing greater financial resources for building homes and promoting the unique Habitat-self-help model raising awareness that decent housing is a matter of conscience and action. www.habitathawaii.org 2051 Young St., #82, Honolulu, HI 96826	(808) 847-7676
Self-Help Housing Program – Hawaiʻi Island Community Development Corporation (HICDC)	The Hawa"i Island Community Development Corporation (HICDC) is a non-profit housing developer that has coordinated the development of 278 low-income rental units, 174 subdivision lots, and 331 mutual self-help housing units on Hawai'i Island. The mission focus of HICDC is to facilitate the development of housing for low- and moderate-income households through direct development and self-help development coordination. HICDC currently serves Hawai'i Island. https://www.hicdcorp.org/	Phone: (808) 969-1158 or Email: info.hicdc@gmail.com.

START UP YOUR UTILITIES

Electric Services

Island	Contact and General Information	Phone Numbers
Oʻahu	Hawaiian Electric Company www.heco.com 820 Ward Ave., Honolulu 96814	(808) 548-7311
Maui	Maui Electric https://www.mauielectric.com/	(808) 871-9777
Hawaiʻi Island - Hilo	Hawaiʻi Electric Light https://www.hawaiielectriclight.com/ 1200 Kīlauea Ave., Hilo, HI 96720	(808) 969-6999
Hawai'i Island - Kona	Hawaiʻi Electric Light https://www.hawaiielectriclight.com/ 74-5519 Kaiwi St., Kailua-Kona, HI 96740	(808) 329-3584
Kauaʻi	Kaua'i Island Utility Cooperative https://website.kiuc.coop/ 4463 Pahee St., #1, Līhu'e, HI 96766	(808) 246-4300
Molokaʻi	Maui Electric https://www.mauielectric.com/ Lot 32A Uliili Street, Palaau, Moloka'i 96748	1(877) 871-8461

Lāna'i	Maui Electric	1(877) 871-8461
	https://www.mauielectric.com/	
	PO Box 630608 Lāna'i City, HI 96763	

The Gas Company

www.hawaiigas.com

Island	Contact and General Information	Phone Numbers
Oʻahu	515 Kamake'e St., Honolulu 96814	(808) 535-5933
Hawaiʻi Island - Hilo	945 Kalanianaole Ave., Hilo, HI 96720	(808) 935-0021
Hawaiʻi Island - Kona	75-1027 Henry St., #111A, Kailua-Kona, HI 96740	(808) 329-2984
Lāna'i	730 Lāna'i Ave., Lāna'i City, HI 96763	(808) 877-6557
Kaua'i	3990 Rice St., Līhu'e, HI 96766	(808) 245-3301
Maui	70 Hāna Highway, Kahului, HI 96732	(808) 877-6557
Moloka'i	Molokaʻi Industrial Park	(808) 877-6557
	Ulili Street, Kaunakakai, HI 96748	

Cellular Telephone Services

Name	Contact and General Information	Phone Numbers
AT&T	www.att.com/wireless Go to website and look for Store Locations	1-855-215-8042
Boost Mobile	www.boostmobile.com Go to website and look for Store Locations	No Phone Number Listed
Verizon Wireless	www.verizonwireless.com Go to website and look for Store Locations	1-833-837-4966
Mobi PCS	https://mobicustomercare.com/ Go to website and look for Store Locations	808-723-1111
T-Mobile & Sprint	www.t-mobile.com Go to website and look for Store Locations	1-800-TMOBILE

Land Line Telephone Services

Name	Contact and General Information	Phone Numbers
Hawaiian Telcom	Home Phone Services https://www.hawaiiantel.com/Residential/Home-phone/Overview	(808) 643-0826
	Check Availability in your area: https://www.hawaiiantel.com/Residential/Check-for-Service?leadpath=Home%20Phone	
Spectrum (formally Oceanic)	https://www.spectrum.com/home-phone Go to website and check availability & offers	1(855) 243-8892

Television Services

There are other cable options available. Check for services that meet your needs.

- If you owe money from past services with any of the above companies, you will need to pay them in full before they will allow you to start a new service.
- Research the best plan that works for you and your budget. Please note that some companies may do a credit check.
- Cash payments are accepted in-person at physical office locations. These companies also accept money orders, until you establish a checking account.
- Honolulu Community Action Program takes applications in June for utility assistance under their LIHEAP program. Call (808) 488-6834 for more information.

Name	Contact and General Information	Phone Numbers
Spectrum (formally Oceanic)	https://www.spectrum.com/services/hawaii Go to website and check availability & offers	1(855) 243-8892
Hawaiian Telcom	https://www.hawaiiantel.com/Residential/TV/Overview Go to website and check availability	(808) 643-0837
DIRECTV	www.directvdeals.com Go to website to view packages	1(844) 480-0662

Water & Sewer Services

Island	Contact and General Information	Phone Numbers
Oʻahu	Board of Water Supply	(808) 748-5000
	www.boardofwatersupply.com	
	630 S. Beretania St., Honolulu 96843	

Hawaiʻi	Hawaiʻi Water Service https://www.hawaiiwaterservice.com/ 68-1845 Waikōloa Rd, Unit 216, Waikoloa, HI 96738	(808) 883-2046 Toll Free: 1(877) 886-7784
Lāna'i	Lānaʻi Water Company <u>www.lanaiwatercompany.com</u> 949 Lānaʻi Ave., Lānaʻi City, HI 96763	(808) 565-3664
Kaua'i	Department of Water http://www.kauaiwater.org/contact_us.asp 4398 Pua Loke St., Līhu'e, HI 96766	(808) 245-5400
Maui	County of Maui Department of Water Supply https://www.mauicounty.gov/126/Department-of-Water-Supply 200 S. High St., Kalana O Maui Bldg, 5 th Flr, Wailuku, HI 96793	Please call (808) 270- 7730 and press "3" or call 855-385-4836 to pay your bill over the phone.
Moloka'i Field Operations	County of Maui Department of Water Supply https://www.mauicounty.gov/126/Department-of-Water-Supply Field Operations- Moloka'i https://www.mauicounty.gov/directory.aspx?did=98	Please call (808) 270-7730 and press "3" or call 855-385-4836 to pay your bill over the phone. For Field Operations-Moloka'i: (808) 553-3531

NATIVE HAWAIIAN

Name	Contact and General Information	Phone Numbers
Office of Hawaiian Affairs – Oʻahu	<u>www.oha.org</u> 560 N. Nimitz Hwy., Suite 200, Honolulu, HI 96817	(808) 594-1835
Office of Hawaiian Affairs - East Hawai'i (Hilo)	<u>www.oha.org</u> 484 Kalanikoa St., Hilo, HI 96720	(808) 933-3106
Office of Hawaiian Affairs - West Hawai'i (Kona)	<u>www.oha.org</u> 75-1000 Henry St., Suite 205, Kailua-Kona, HI 96740	(808) 327-9525
Office of Hawaiian Affairs – Maui*	www.oha.org 737 Lower Main St., Suite B2., Wailuku, HI 96793 * [Appointment suggested for this location.]	(808) 873-3364

Office of Hawaiian Affairs - Lāna'i*	www.oha.org P.O. Box 1717, Kaunakakai, HI 96748 *[Appointment suggested for this location.]	(808) 560-3611
Office of Hawaiian Affairs - Moloka'i	www.oha.org P.O. Box 1717, Kaunakakai, HI 96748	(808) 560-3611
Office of Hawaiian Affairs - Kauaʻi & Niʻihau*	www.oha.org 4405 Kukui Grove St. Suite 103, Līhu'e, HI 96766 *[Appointment suggested for this location.]	(808) 241-3390
Office of Hawaiian Affairs - Washington D.C.	www.oha.org 504 C Street NE, Unit 3 Washington, DC 20002 Temporarily Closed	(202) 506-7238
Kamehameha Schools	www.ksbe.edu 567 South. King Street, Honolulu, HI 96813 Go to website to apply for college scholarships.	(808) 523-6200
Kapoʻoloku Kapiʻolani Community College	Native Hawaiian Student Success Program https://www.kapiolani.hawaii.edu/campus-life/student-services/kapooloku-program/ kapnhss@hawaii.edu	(808) 734-9714
ALU LIKE, Inc. – Central Administrative Office	Www.alulike.org Central Administrative Office Hale O Nā Limahana 2969 Māpunapuna Place, Suite 200 Honolulu, HI 96819 Services at this location: Hoʻāla Hou – Hawaiʻi High Risk Reduction Hoʻomānea 'Ōiwi – Employment & Training Ka Ipu Kāʻeo – Education & Training Kumu Kahi – Elderly Services Ka Waihona Puke 'Ōiwi – Native Hawaiian Library	(808) 535-6700
ALU LIKE, Inc. – Leeward Area Office	www.alulike.org 89-137 Nānākuli Avenue, Nānākuli, HI 96792 Services at this location: Hoʻāla Hou – Hawaiʻi High Risk Reduction	(808) 535-6700

ALU LIKE, Inc. –	www.alulike.org 2970 Kele Street #116, Līhu'e, HI 96766	(808) 535-6700
Kaua'i		
	Services at this location:	
	 Hoʻāla Hou – Hawaiʻi High Risk Reduction 	
	 Hoʻomānea ʻŌiwi – Employment & Training 	
	Kumu Kahi – Elderly Services	
	www.alulike.org	(808) 535-6700
ALU LIKE, Inc. – Maui (Hana Office)	Hana Community Center, Rm. D6, P.O. Box 682, Hana-Maui, HI 96713	
	Services at this location:	
	 Hoʻāla Hou – Hawaiʻi High Risk Reduction 	
ALU LIKE, Inc. –	www.alulike.org	(808) 535-6700
Maui (Wailuku)	J. Walter Cameron Center 95 Mahalani Street, Suite 28-1B, Wailuku, HI 96793	
	Services at this location:	
	 Hoʻomānea ʻŌiwi – Employment & Training 	
	Kumu Kahi – Elderly Services	
ALU LIKE, Inc. –	www.alulike.org	(808) 535-6700
Maui (Molokaʻi)	MOLOKA'I	
	10 N. Mohala Street, Kaunakakai, HI 96748	
	Services at this location:	
	Hoʻomānea ʻŌiwi – Employment & Training	
	Kumu Kahi – Elderly Services	
ALU LIKE, Inc. –	www.alulike.org	(808) 535-6700
Hawaiʻi (Hilo Office)	Hawaiʻi – Hilo Office:	
	89-1151 Miloliʻi Road, Captain Cook, HI 96704	
	Services at this location:	
	 Hoʻāla Hou – Hawaiʻi High Risk Reduction 	
ALU LIKE, Inc. –	www.alulike.org	(808) 535-6700
Hawai'i	Hawaiʻi	
	32 Kinoʻole Street, #102 & #112, Hilo, HI 96720	
	Services at this location:	
	 Hoʻomānea ʻŌiwi – Employment & Training 	
	Kumu Kahi – Elderly Services	

Pū'ā Foundation

Empowering Individuals, Families & Communities

www.puafoundation.org

Mailing Address

P.O. Box 11025, Honolulu, HI 96828 Email: info@puafoundation.net

Programs: OLA

In Hawaiian ola means life, but there is more, such as: health, well-being, living, livelihood, means of support, salvation; alive, living; curable, spared, recovered; healed; to live; to spare, save, heal, grant life, survive, thrive. Inspired by the deepest meaning of the word, Pūʻā Foundation works toward making a difference in the lives of families affected by trauma and incarceration.

OLA STRATEGY / TARGET / GOAL STRATEGY:

O – **O**rganize Community and Resources.

L - Learn about Trauma, How to Address it and How to Help.

A – **A**ct in Alignment – Provide Connected, Comprehensive and Consistent Support and Resources.

TARGET:

Native Hawaiian women represent 20% of the general population in Hawai'i but are 40% of the prison population. The target is a 20% reduction.

GOAL:

To end the over-representation of Native Hawaiians incarcerated & break the generational cycle – starting with women & children.

Inspiring new life!

COMMUNITY EDUCATIONAL RESOURCES – Understanding Hawai'i's history and historical trauma

Ua Mau Ke Ea – The Ua Mau Ke Ea (UMKE) Collection, a textbook, the historical documentary and a theatrical film version, developed by the Foundation in 2011, are community educational resources on the political and legal history of the Hawaiian Islands. UMKE helps with the understanding of historical traumatic events and its long-term effects on individuals and society. UMKE chronicles Hawai'i's history through storytelling, interviews, archival images and Hawaiian-language newspaper articles. It takes the reader and viewer on a journey from 18th century Hawai'i under the rule of King Kamehameha I, through the 19th century of the Hawaiian Kingdom to present day Hawai'i. The materials are used at WCCC in the Cultural Healing and Wellbeing course.

See link, "Transcribing Means Healing" or http://www.midweek.com/transcribing-means-healing/ - transcriptions of Hawaiian Newspapers at WCCC (former project) and Ua Mau Ke Ea/Ike Kuʻokoʻa. Ua Mau Ke Ea continues with materials used in the Cultural Healing and Well-being course at WCCC.

(808) 945-3570

Hawaiʻi Culture & Spiritual Services Center	Teaching and experiencing Hawaiian Cultural Traditions. www.kahunateachings.com	No Phone Number Listed
	P.O. Box 4782, Kaneohe, HI 96744	
Native Hawaiian Healing – Waikīkī Health Center	Waikiki Health complements medical services with Native Hawaiian Healing, which is available for all patients at no cost.	ʻŌhua Clinic (808) 922-4787
Walkin Health Conto	www.waikikihc.org/patients/services/traditional - hawaiian-healing/	(000) 322 4707
	'Ōhua Clinic – Waikiki:	For appointments, ca
	277 'Ōhua Ave., Honolulu, HI 96815	(808) 537-8465.
	Native Hawaiian Healing services include:	
	 Lomilomi – a spiritual laying of hands beneficial for many chronic conditions 	
	 Ho'oponopono – spiritual counseling/conflict resolution providing positive solutions to problems of substance abuse, physical abuse, and other interpersonal issues. 	
	 La'au Lapa'au – medicinal herbs that treat common ailments and chronic conditions. 	
	 Treatment plans and management – combining the above treatments with exercise, fitness, and a nutrition plan. Counseling and education 	
Native Hawaiian Health	Native Hawaiian Health Care System	Molokaʻi
Care System	To Learn More About Breast Health Care call or visit your own health care provider. If you do not have one, call the Native	Nā Pu'uwai (808) 560-3653
	Hawaiian Health Care System on your island.	Oʻahu Ke Ola Mamo
	Molokaʻi	(808) 440-6852
	Nā Puʻuwai https://napuuwai.org/	Hawai'i
	mtps://napudwai.org/	Hui Mālama Ola N
	Oʻahu	(808) 969-9220
	Ke Ola Mamo	
	https://www.keolamamo.org/	Kauaʻi, Niʻihau Hoʻola Lahui
	Hawaiʻi	(808) 240-0100
	Hui Mālama Ola Nā	
	https://hmono.org/	Maui
	Kauaʻi, Nʻʻihau	Hui No Ke Ola Pon (808) 244-4647
	Hoʻola Lahui	(000) 244-4047
	http://www.hoolalahui.org/	
	Maui	
	Hui No Ke Ola Pono	
	https://hnkop.org/	

ADULTS WITH DISABILITIES

GENERAL SUPPORT SERVICES

Name	Contact and General Information	Phone Numbers
Division of Vocational Rehabilitation (DVR) – Dept. of Human Services	Division of Vocational Rehabilitation Administration Office 1010 Richards Suite 217, Honolulu, Hawai'i 96813 PH: (808) 586-9745 The vision at the Division of Vocational Rehabilitation is "Move Forward to Work." DVR's offices on Hawai'i Island, Maui, Moloka'i, O'ahu and Kaua'i, are accessible statewide within the communities in order to meet the needs of those individuals seeking services. www.humanservices.hawaii.gov/vr/	Administration Office (808) 586-9745 Interested in Applying for Services? Contact your nearest VR office for assistance: Oʻahu: (808) 586-4824 Kapolei: (808) 692-8604 Deaf Section: (808) 447-1454 (VP) Blind Branch: (808) 586-5269 (V/TTY) Island of Hawaiʻi Hilo: (808) 974-6444 Kona: (808) 323-0025 Kauaʻi Līhuʻe: (808) 274-3333 Maui County Maui, Molokaʻi, & Lānaʻi: (808) 984-8350
Statewide Independent Living Council of Hawaiʻi	Promote independent living and the integration of persons with disabilities into the community and to aid individuals in achieving their goals and basic human rights. www.hisilc.org 841 Bishop St., Ste. 201 Honolulu, HI 96813 Email: silced886@gmail.com	(808) 585-7452

Island Skill Gathering (ISG)	ISG was founded by husband-and-wife team Wally Soares and Valerie Miehlstein in May 1989 to provide local access to assistive technology — solutions designed to meet the needs of an individual, institution, school, or organization. ISG offers work-site evaluations, product sales, support services, and training to people with disabilities and support agencies throughout the State of Hawai'i.	Voice or TTY: (808) 732-4622
	ISG carries a variety of assistive technology devices, backed by a highly experienced staff with over 30 years' experience in the assistive technology field. ISG's expertise is in the area of assistive technology for low vision and blindness, speech, hearing, learning disabilities, and physical impairments. ISG also specializes in public access solutions to meet the needs of libraries, schools, colleges, hospitals, employment centers, and other public venues.	
	www.isghawaii.com 3472 Kanaʻina Avenue, Honolulu, HI 96815	
	Email: <u>isghawaii808@twc.com</u>	
Island Disability Rights Center	The sole mission of the Hawai'i Disability Rights Center is to protect and promote the human, civil and legal rights of individuals with disabilities, as established in the constitutions and laws of the State of Hawai'i and the United States, through information, outreach, education, and advocacy.	(808) 949-2922 1(800) 882-1057
	www.hawaiidisabilityrights.org	
	1132 Bishop St., Ste. 2102, Honolulu, HI 96813 Email: <u>info@hawaiidisabilityrights.org</u>	

Disability & Communication Access	Applications for disability parking placard or special license plates. https://health.hawaii.gov/dcab/	Voice: (808) 586-8121
Board (DCAB)	1010 Richards Street, Room 118, Honolulu, HI 96813	TTY: (808) 586-8162
		Call DCAB Toll Free From Your County:
		Hawai'i County 974-4000 ext. 6-8121#
		Kaua'i County 274-3141 ext. 6-8121#
		Maui County 984-2400 ext. 6-8121#
		Molokaʻi & Lānaʻi 1(800) 468-4644 ext. 6-8121#
Leadership in Disabilities & Achievement of Hawai'i	Supports and educate parents, families, & professionals to meet the needs of children & youth with any disability.	(808) 536-9684
	https://ldahawaii.org/	
	Harry and Jeanette Weinberg Kukui Center	
	245 N. Kukui St., Ste. 205, Honolulu, HI 96817	
Administration for Community Living	Accessing programs that help the aged and disable to live independently.	(202) 401-4634
	Administration for Community Living	To find local
	330 C. St., SW, Washington, DC 20201	resources: (800) 677-1116
	www.acl.gov	,
	To find local resources search on eldercare locator:	
	https://eldercare.acl.gov/Public/Index.aspx	
United Cerebral Palsy Association of Hawai'i	Positively affect the quality of life for children and adults with cerebral palsy or other disabilities with similar service needs.	(808) 532-6744
	https://unitedcerebralpalsyhawaii.org/	
	420 Waiakamilo Rd., Ste. 105, Honolulu, HI 96817	

National Multiple Sclerosis Society	The National MS Society is a collective of passionate individuals who want to do something about MS now — to move together toward a world free of multiple sclerosis. MS stops people from moving. The National MS Society exists to make sure it doesn't. www.nationalmssociety.org Pacific South Coast 10089 Willow Creek Road, Suite 250, San Diego, CA 92131 https://www.nationalmssociety.org/Chapters/CAS	Toll Free: 1(800) 344-4867
Access to Independence	Federally funded nonprofit promoting full participation of people with disabilities. http://accesstoindependence.org/hawaii/ Hawai'i Branch 200 N. Vineyard Blvd., Suite 508, Box 4, Honolulu, HI 96817 The Hawai'i Branch offers the following services: Advocacy Leadership Academy Youth Transition Transitions from Institutions Independent Living Skills Training Employment Prep Home Modifications Peer Support Groups Emergency Preparedness Workshops	(808) 369-9521
Assistive Technology Resource Centers of Hawaiʻi	Assistive Technology Resource Centers of Hawai'i Provides rehabilitative technology services to increase and maintain functional capabilities of individuals with disabilities. 200 N. Vineyard Blvd., Suite 430, Honolulu, HI 96817 https://www.atrc.org/ Email: monty@atrc.org	(808) 532-7111 Toll Free: 1-888-202-4449

DEAF & BLIND RESOURCES

Name	Contact and General Information	Phone Numbers
Hoʻopono Services for the Blind	Hoʻopono Services for the Blind is a branch of the Department of Human Services (DHS) Division of Vocational Rehabilitation (DVR) that provides comprehensive and specialized services that meet the varied needs of consumers across the State who are blind, both deaf and blind, or visually impaired. Services are provided free of charge regardless of race, color, national origin, sex, age, religion or disability. Division of Vocational Rehabilitation	Administration Office (808) 586-9745 Interested in Applying for Services? Please contact your nearest VR office for assistance. Oʻahu
	Administration Office 1010 Richards Suite 217, Honolulu, HI 96813	Honolulu: (808) 586-4824
	https://humanservices.hawaii.gov/vr/hoopono/about/	Kapolei: (808) 692-8604
	Email: mbates@dhs.hawaii.gov	Deaf Section: (808) 447-1454 (VP)
		Blind Branch: (808) 586-5269 (V/TTY)
		Hawaiʻi Island Hilo: (808) 974-6444 Kona: (808) 323-0025
		Kauaʻi Līhuʻe: (808) 274-3333
		Mau'i County Maui, Molokaʻi, & Lānaʻi: (808) 984-8350
Hawaiʻi Interpreting Services	To enhance communication access for Deaf, hard of hearing, and Deaf-blind people of Hawai'i through the provision of the highest quality of interpreting and captioning services on all islands.	(808) 394-7706 (808) 692-0595 (VP)
	Mailing address: P.O. Box 734 Kāne'ohe, HI 96744 <u>www.interpretinghawaii.com</u>	

Comprehensive Service Center	For People who are Deaf, Hard of Hearing, or Deaf-Blind The Comprehensive Service Center (CSC) is a one-stop support and referral service funded by the Hawai'i State Legislature and the Division of Vocational Rehabilitation through a contract with the University of Hawai'i at Manoa Center on Disability Studies (CDS). We are staffed by a diverse group of people representative of the groups they serve. We provide academic classes, workshops, accessibility support, summer youth programs, and fun events that encourage the inclusion of all consumers. https://www.csc-hawaii.org/ Address 1953 South Beretania St. Suite 5A Honolulu, HI 96826 E-mail: csc@csc-hawaii.org Parking First floor - CSC stalls #40 & 41, or guest parking* Second floor - CSC stalls #49, 60, or 61 *Guest parking - Maximum of 2 hours and you must register on the clipboard downstairs by the front door. Cars parked in the wrong stalls might be towed!	Phone: (808) 284-3551 Videophone: (808) 447-2044
Assistive Technology Resource Centers of Hawaiʻi	Assistive Technology Resource Centers of Hawai'i Provides rehabilitative technology services to increase and maintain functional capabilities of individuals with disabilities. 200 N. Vineyard Blvd., Suite 430, Honolulu, HI 96817	(808) 532-7111 Toll Free: 1-888-202-4449

Deaf Mental Health Services, Inc. in Pa'auilo - Behavioral Health Agency	Deaf Mental Health Services, Inc. (DEAF MENTAL HEALTH SERVICES, INC.) is a behavioral health agency in Pa'auilo, Hawai'i. The NPI Number for Deaf Mental Health Services, Inc. is 1699943506. Behavioral health centers are responsible for assuring the delivery of community based mental health, mental retardation, substance abuse and/or behavioral health services to individuals with those disabilities. https://npino.com/behavioral-health/1699943506-deaf-mental-health-services%2C-inc./ The current location address for Deaf Mental Health Services, Inc. is: 44-3154 Kula Kahiko Road, Pa'auilo, HI 96776 The mailing address for Deaf Mental Health Services, Inc. is: PO Box 413, Pa'auilo, HI 96776-0413	Contact Number: (808) 372-3984
Videos of Deaf News Hawaiʻi/ASL Hawaiʻi	https://www.youtube.com/c/ASLHawaii	No Phone Number Listed
Isle Interpret	Isle Interpret promotes successful communication with deaf and hard of hearing persons throughout the state of Hawai'i by offering affordable, convenient, and secure onsite American Sign Language (ASL) interpreting services, video remote interpreting services in ASL, real time captioning (RTC or CART) services, and computer assisted note taking (CAN) services. Isle Interpret provides services statewide to all public and private entities needing communication access services. Mailing Address P.O. Box 1380, Kāne'ohe, HI 96744 Services are Available 24 Hours/Day, 7 Days/Week www.isleinterpret.com Email: info@isleinterpret.com	Voice & Text/SMS Message (808) 445-9125 Toll Free (855) 475-3874 Videophone (For Deaf Callers) (808) 791-0505

Kapiʻolani Deaf Center	Kapi'olani Deaf Center provides programs and services for deaf students and faculty on the KCC campus, fostering the preparation of Deaf Education Para-professionals and programs for deaf children, their families, teachers, and the deaf identified communities in Hawai'i and the Pacific region. https://ohana.kapiolani.hawaii.edu/departments/kapiolani-deafcenter/ 4303 Diamond Head Rd, Manono Building, Room 102, Honolulu, HI 96816	Phone: (808) 734-9000
Hawaiʻi Association of the Blind	If you or any of your friends or acquaintances know of any blind person who needs help or assistance of any kind, please contact the Hawai'i Association of the Blind. Hawai'i Association of the Blind 225 Lili'uokalani Avenue, #5D, Honolulu, HI 96815 Email: 808 HAB@gmail.com	Phone: (808) 521-7648
Library for the Blind and Print Disabled (LBPD)	LBPD provides books and magazines in audio and braille for patrons who are certified as having a visual impairment or other physical limitation that prevents them from reading standard printed material. LBPD also has the largest collection of large print books in the state and a Radio Reading Service: a closed-circuit broadcast for registered patrons which features news from the Honolulu Star-Advertiser, grocery ads, and articles and stories from other local publications. www.librarieshawaii.org/branch/library-for-the-blind-and-physically-handicapped/ 402 Kapahulu Ave., Honolulu, HI 96815	(808) 733-8444

Relay Hawai'i – Telecommunications Relay Service (TRS)

What is relay service?

Relay Hawai'i is a service overseen by the Hawai'i Public Utilities Commission that provides full telephone accessibility to people who are deaf, hard-of-hearing, deaf-blind, or speech-disabled.

Relay Hawai'i provides the equipment and the service free of charge to all qualified residents of Hawai'i or kama'aina.

Relay Hawa"i allows the people of Hawai'i or kama'aina to communicate with friends, ohana, and anyone over the phone using text-telephone (TTY), captioned telephone (CapTel), online, and wireless relay services through specially trained relay operator. **MAKE YOUR CONNECTION** ...

Always available:

Relay Hawai'i is available 24 hours a day, seven days a week, 365 days a year.

Accurate & Transparent:

A relay operator voices everything you type and types everything you say.

Private & Confidential:

All Relay Hawai'i calls are strictly confidential. No records of any conversations are maintained.

Free Services:

The service is free for anyone to use. This service is funded by a surcharge on all telephone bills. Long-distance charges may apply.

Specialized Equipment to use to contact Relay Hawaii:

People who require a TTY or CapTel phone may apply to the Relay Hawai'i Equipment Program (RHEP).

www.relayhawaii.com

420 Waiakamilo Rd., Ste. 405, Honolulu, HI 96817

For more information call:

LisaAnn Tom, Relay Hawaii Customer Relations Manager

1(800) 357-5168 (Voicemail)

1(866) 835-8169 (TTY)

(808) 447-3027 or (808) 791-0525 (Videophone)

Lisa.L.Tom@sprint.com or relayhawaii@sprint.com (email)

University Health Partners	University Health Partners of Hawaiʻi – Speech and Hearing Clinic	(808) 692-1580
	University Health Partners of Hawai'i are the faculty practice of the University of Hawai'i at Mānoa John A. Burns School of Medicine.	
	Gold Bond Building 677 Ala Moana Boulevard, Suite 625 Honolulu, HI 96813	
	https://uhphawaii.org/index.php/csd/	
	Speech and Hearing Services are provided by a team of certified and licensed Speech-Language Pathologists and Audiologists.	
	Speech therapy services include evaluation and treatment of:	
	 what a person understands and says (expressive and receptive language) how a person uses language to communicate (social skills and pragmatics) 	
	 how a person thinks (cognitive communication involving attention, memory, problem solving, planning and organizational skills) 	
	Hearing services include:evaluation and treatment of hearing loss	
	evaluation and treatment of tinnitushearing aid fittings and services	
	 hearing aid fittings and services aural rehabilitation (re-training of how to hear sounds) 	
	 evaluation of and an interdisciplinary approach for auditory processing skills 	
	 hearing screenings for infants and young children with the use of Otoacoustic Emissions (OAE) (non-behavioral diagnostic tool) 	
Leadership in Disabilities & Achievement of Hawai'i - Honolulu Office	Supporting and educating parents, families, and professionals to meet the needs of children and youth with a disability.	(808) 536-9684
	<u>www.ldahawaii.org</u> Harry & Jeanette Weinberg Kukui Center	
	245 N. Kukui St., Ste. 205, Honolulu, HI 96817	

DEVELOPMENTALLY & INTELLECTUALLY DELAYED

Name	Contact and General Information	Phone Number(s)
Developmental Disabilities Division (DDD) – State of Hawaiʻi Dept. of Health	Who does DDD serve? The State of Hawai'i, Department of Health (DOH) Developmental Disabilities Division (DDD) serves people with intellectual and/or developmental disabilities (I/DD) who qualify for services.	Eligibility/Intake Office Contact Information Oʻahu (808) 733-1689
	What does DDD do? The Developmental Disabilities Division (DDD) oversees a statewide system of supports and services for eligible	Hilo (808) 733-1689
	participants. DDD uses Hawai'i's Medicaid 1915(c) Home and Community Based Services (HCBS) Waiver to provide a range of	Kona (808) 327-6212
	services and supports in the community through state and federal funding.	Waimea (808) 887-6064
	DDD supports participants and their families to have full lives in the community. Through an initiative called "Possibilities Now!",	Kauaʻi (808) 241-3406
	DDD works with self-advocates and other community stakeholders to improve services to support participants and their families to engage in community living, just like anyone else.	Maui including Lānaʻi (808) 243-4625
	A DDD case manager will help support participants in their life goals through planning and coordination of services, using a person-centered approach.	Molokaʻi (808) 553-7898
	http://health.hawaii.gov/ddd/ 1250 Punchbowl St., Rm 463, Honolulu, HI 96813	

The Arc in Hawai'i

Provides services for people with intellectual and developmental disabilities on Oʻahu.

www.thearcinhawaii.org

3989 Diamond Head Rd., Honolulu, HI 96816

Eligibility for Services

In order to receive most services at the Arc in Hawai'i, participants need to be eligible for Medicaid Waiver. However, some services are also available on a fee-for-service basis for those able to pay for them.

Adult Day Health Services

Adult Day Health (ADH) services are Medicaid Waiver or Fee-for-Service services provided to participants to assist them in developing, maintaining and improving their skills in daily living.

Employment Services

Participants who wish to pursue competitive employment can access Employment Services. Employment services are only provided to those eligible for Medicaid Waiver Services.

Residential Services

The Arc in Hawai'i has partnered with the City and County of Honolulu and the U.S. Department of Housing and Urban Development in providing homes for persons with intellectual and developmental disabilities (IDD). With the assistance of these governmental agencies, The Arc in Hawai'i has constructed or purchased three apartment buildings and 17 homes in which residential services are provided to individuals.

Administration (808) 737-7995

Honolulu Center (808) 735-5711

Pearl City Center (808) 456-8090

Wahiawā Center (808) 622-1115

Autism Society of Hawaiʻi	The Autism Society of Hawai'i has been serving Hawai'i's families since 1992. Autism Society of Hawai'i is a 501(c)(3) non-profit organization whose mission is to "improve the lives of all affected by autism" and works to develop opportunities for those on the spectrum so that they can reach their highest potential. Autism Society of Hawai'i provides advocacy, education, information and referral, support, and the community at national, state, and local levels through the strong nationwide network of affiliates through The Autism Society of America. The Autism Society of Hawai'i is proud to be one of the few organizations to have members on the autism spectrum serving as active members of the board of directors, and that all funds raised by the Autism Society of Hawai'i remain in the Islands for programs serving the statewide community. https://autismsocietyofhawaii.org/ 734 Hahaione Street, Honolulu, HI 96825	(808) 342-0364
Brain Injury Association of Hawaiʻi (BIA-HI)	The Brain Injury Association of Hawai'i (BIA-HI) is dedicated to improving the quality of life of persons with brain injury and the families of such persons in Hawai'i and other areas of the Pacific Basin. https://www.biausa.org/find-bia/hawaii 1221 Kapi'olani Blvd., PH 50, Honolulu, HI 96814	(808) 633-8144 or 1-800-444-6443
Hawaiʻi Aging & Disability Resource Center	The Hawai'i Aging and Disability Resource Center (ADRC) helps older adults, individuals with disabilities, and family caregivers find options for long term support and services available to them in the State of Hawai'i. The ADRC is a highly visible and trusted source where people of all incomes and ages can turn for information. ADRC staff will help to determine if you are eligible for government paid programs, assist you in finding providers you may pay for yourself, and work with you to develop an individual plan for meeting your future long-term care needs. The assistance is paid for by the State and Counties (at no cost to you). Www.hawaiiadrc.org	(808) 643-2372 TTY: (808) 643-0889
Leadership in Disabilities & Achievement of Hawai'i - Honolulu Office	Supporting and educating parents, families, and professionals to meet the needs of children and youth with a disability. www.ldahawaii.org Harry & Jeanette Weinberg Kukui Center 245 N. Kukui St., Ste. 205, Honolulu, HI 96817	(808) 536-9684

Leadership in Disabilities & Achievement of Hawai'i	Supporting and educating parents, families, and professionals to meet the needs of children and youth with a disability.	(808) 696-5361
- Māʻili Office	www.ldahawaii.org	
	Community Learning Center	
	Kauhale Building	
	87-790 Kulauku St., Suite A116, Waianae, HI 96792	

LGBTQ ADVOCACY & COMMUNITY SUPPORT

Name	Contact and General Information	Phone Numbers
Hawaiʻi LGBTQ Legacy Foundation	Bringing together Hawaiʻi's diverse and vital LGBTQ community. List of LGBTQ Advocacy and community resources. www.hawaiilgbtlegacyfoundation.com P.O. Box 23300, Honolulu, HI 96823 https://hawaiilgbtlegacyfoundation.com/resources/	(808) 369-2000
Lambda Legal Hawaiʻi – Western Regional Office	Mission is to achieve full recognition of the civil rights of lesbians, gay men, bisexuals, transgender people and everyone living with HIV through impact litigation, education and public policy work. https://www.lambdalegal.org/states-regions/hawaii	Western Regional Office (213) 382-7600
Planned Parenthood - Honolulu	Planned Parenthood is one of the nation's leading providers of high-quality, affordable health care, and the nation's largest provider of sex education. With or without insurance, you can always come to us for your health care. Learn more about what services are offered, what to expect, and pricing. https://www.plannedparenthood.org/health-center?location=Hawaii 839 S. Beretania St., Honolulu, HI 96813 Walk-in Information Walk-in patients are seen on a first-come, first-serve basis. Patients with appointments may be seen before a walk-in patient.	Honolulu Health Center 1(800) 769-0045 You can privately and easily book your appointment online for select services 24/7. For the full set of services, you can call to book your appointment. Health center staff can also answer any questions you may have.

Planned Parenthood – Kahului, Maui	Planned Parenthood is one of the nation's leading providers of high-quality, affordable health care, and the nation's largest provider of sex education. With or without insurance, you can always come to us for your health care. Learn more about what services are offered, what to expect, and pricing. https://www.plannedparenthood.org/health-center?location=Hawaii 140 Hoohana Street, Suite 303, Kahului, HI 96732 Walk-in Information Walk-in patients are seen on a first-come, first-serve basis. Patients with appointments may be seen before a walk-in patient.	Kahului Health Center 1(800) 769-0045 You can privately and easily book your appointment online for select services 24/7. For the full set of services, you can call to book your appointment. Health center staff can also answer any questions you may have.
LGBT Caucus of the Democratic Party of Hawaiʻi	The LGBT Caucus of the Democratic Party of Hawai'i is organized to advocate for Hawaii's lesbian, gay, bisexual, transgendered, queer and questioning communities through the Democratic Party of Hawai'i, elected and appointed Democrat officials and the general community. https://hawaiidemocrats.org/caucuses/lgbt/ https://lgbtcaucushawaii.com/ 627 South Street Suite 105, Honolulu, HI 96813	(808) 596-2980
Hawaiʻi Rainbow Chamber of Commerce	Through programs, education, networking and advocacy, the Hawai'i Rainbow chamber of Commerce champions the advancement of economic opportunities for Hawai'i's LGTBQ+ community and for those who support equality for all. www.hirainbowchamber.org Email: info@hirainbowchamber.org	(808) 454-3370
Hawaiʻi Health & Harm Reduction Center	Kuaʻana is the Hawaiian term for older sibling. In the 'ohana (family) structure, kua'ana take responsibility of caring for the kaina (younger sibling) and guide them as they pursue their goals. Through the Kuaʻana Project, peers of the transgender community kōkua (assist) other transpersons using their own personal experiences. Whether it be to search for jobs, legally change their names, or access stable housing, the Kuaʻana Project staff are able to support and encourage kaina with compassion and understanding. www.hhhrc.org https://www.hhhrc.org/transgender 677 Ala Moana Blvd., Suite 226, Honolulu, HI 96813 Email: info@hhhrc.org	To learn more about services, please call (808) 521-2437

Hawaiʻi LGBT Legal Association	The Hawai'i LGBT Legal Association's mission is to: Establish and maintain a group to support, assist, and encourage LGBT legal professionals; and Provide support and resources to the people of Hawai'i on LGBT issues.	(808) 262-9191
National Queer Asian Pacific Islander alliance (NQAPIA)	A Federation of LGBTQ Asian American, South Asian, Southeast Asian and Pacific Islander Organizations. https://www.nqapia.org/wpp/ PO Box 1277 Old Chelsea Station, New York, NY 10113	No Phone Number Listed
National Center for Lesbian Rights (NCLR)	NCLR is a national legal organization committed to advancing the civil and human rights of lesbian, gay, bisexual, and transgender people and their families through litigation, legislation, policy, and public education. www.nclrights.org 870 Market St., Suite 370, San Francisco, CA 94102	National Office (415) 392-6257
Equality Federation	Movement builder and strategic partner to state-based organizations advocating for LGBTQ people. www.equalityfederation.org 818 SW 3 rd Ave., #141, Portland, OR 97204-2405	(929) 373-3370
American Civil Liberties Union (ACLU) of Hawaiʻi	ACLU Hawaiʻi www.acluhi.org P.O. Box 3410, Honolulu, HI 96801	(808) 522-5900 (voice messages only, this line does not accept inquiries for legal program.)
Pride Guide Hawaiʻi	The Pride Guides® are corporately based in Arizona where Pride Guide Hawai'i first launched, and Pride Guide Hawai'i publishes online and in print versions of the guides as a resource for the LGBT community and those wishing to connect with the LGBT community. www.gogayhawaii.com PO Box 45243 Phoenix, AZ 85013 theprideguides@gmail.com	(602) 466-2501 (9am to 5pm MST)

MILITARY VETERANS

VA National Services Hotline: 1-800-698-2411 or 1-800-MyVA411

Veterans Crisis Line: 1-800-273-8255 Press 1

Chat on-line at www.vets.gov or text 838255

Help for Homeless Veterans: 1-877-4AID-VET or 1-877-424-3838 or https://www.va.gov/homeless/

VETERAN REENTRY SERVICES

Name	Contact and General Information	Phone Numbers
VA, Health Care for Re- entry Veterans Services (HCRV)	Most Veterans who are in jail or prison will eventually reenter the community. VA's HCRV program is designed to promote success and prevent homelessness among Veterans returning home after incarceration.	Hawaiʻi HCRV Specialist: Cheryl Reavis Email:
	HCRV services include:	cheryl.reavis@va.g
	 Outreach and pre-release assessments services for Veterans in prison. 	<u>ov</u>
	Referrals and linkages to medical, mental health and social services, including employment services on release. Short term and management assistance on release.	
	Short-term case management assistance on release.	
	VA may not provide medical services that are provided by correctional institutions.	
	https://www.va.gov/homeless/reentry.asp	
	Each VA Veterans Integrated Service Network (VISN) has an HCRV specialist who is the regional point of contact and who provides outreach and assessment services to incarcerated Veterans. Each state also has a specialist who is the state point of contact.	

VA MEDICAL CENTER

Name	Contact and General Information	Phone Numbers
VA Pacific Islands Health Care System – Sparks M. Matsunaga VA Medical Center	<u>www.hawaii.va.gov</u> 459 Patterson Rd., Honolulu, HI 96819	(808) 433-0600 1(800) 214-1306

Tripler	Army	Medical
	Cente	r

Tripler Army Medical Center is the only federal tertiary care hospital in the Pacific Basin. It supports 264,000 local active duty and retired military personnel, their families, and veteran beneficiaries. In addition, the referral population includes 171,000 military personnel, family members, veteran beneficiaries, residents of nine U.S. affiliated jurisdictions (American Samoa, Guam, and the former Trust Territories), and forward-deployed forces in more than 40 countries throughout the Pacific.

Information Desk (808) 433-6661 or (808) 433-6662

To schedule an appointment, call (888) 683-2778

https://tripler.tricare.mil/

VA COMMUNITY BASED OUTPATIENT CLINICS

Location	Contact and General Information	Phone Numbers
Leeward O'ahu VA Clinic	www.hawaii.va.gov 91-2135 Fort Weaver Rd., Ste. 501 'Ewa Beach, HI 96706-1929	Main Number: (808) 312-6800
Hilo VA Clinic	www.hawaii.va.gov/locations/Hilo Hawaii.aspc.asp 45 Mohouli Street Hilo, HI 96720	(808) 935-3781
Kailua-Kona VA Clinic	www.hawaii.va.gov/locations/Kailua Kona Hawaii.asp 75-377 Hualalai Rd., Kailua-Kona, HI 96740	(808) 329-0774
Līhu'e VA Clinic	www.hawaii.va.gov/locations/Lihue Kauai.asp 4485 Pahe'e St., Ste. 150, Lihu'e, HI 96766	(808) 246-0497
Maui VA Clinic	www.hawaii.va.gov/locations/Maui.asp 203 Ho'ohana St., Suite 303, Kahului, HI 96732-2476	(808) 871-2454
Lāna'i VA Clinic	https://www.hawaii.va.gov/locations/lanai.asp 628-B Seventh Street Lāna'i City, HI 96763	(808) 873-3687
VA Molokaʻi	https://www.hawaii.va.gov/locations/molokai.asp 604 Mauna Loa Highway, Kaunakakai, HI 96748-0408	(808) 835-9691

www.vetcenter.va.gov

Island	Contact and General Information	Phone Numbers
Oʻahu Vet Centers – Honolulu	Services Individual and group counseling for Veterans, service members, and their families Family counseling for military related issues Bereavement (grief) counseling Military sexual trauma counseling and referral Community outreach and education Substance abuse assessment and referral Employment referral Referral of other VA services Honolulu Vet Center: 1680 Kapi'olani Blvd., Suite F-3, Honolulu, HI 96814	(808) 973-8387
Oʻahu Vet Centers – Western Oahu	Services Individual and group counseling for Veterans, service members, and their families Family counseling for military related issues Bereavement (grief) counseling Military sexual trauma counseling and referral Community outreach and education Substance abuse assessment and referral Employment referral Referral of other VA services Western O'ahu Vet Center: 885 Kamokila Blvd., Suite 105, Kapolei, HI 96707	(808) 674-2414

Hawaiʻi Island – Hilo Vet Center	Services Individual and group counseling for Veterans, service members, and their families	(808) 969-3833
	 Family counseling for military related issues 	
	 Bereavement (grief) counseling 	
	 Military sexual trauma counseling and referral 	
	 Community outreach and education 	
	 Substance abuse assessment and referral 	
	■ Employment referral	
	 Referral of other VA services 	
	Hilo Vet Center:	
	70 Lanihuli St., Ste. 102, Hilo, HI 96720	
Hawaiʻi Island –	Services	(808) 329-0574
Kailua-Kona Vet Center	 Individual and group counseling for Veterans, service members, and their families 	
	 Family counseling for military related issues 	
	 Bereavement (grief) counseling 	
	 Military sexual trauma counseling and referral 	
	Community outreach and education	
	 Substance abuse assessment and referral 	
	■ Employment referral	
	 Referral of other VA services 	
	Kailua-Kona Vet Center:	
	Hale Kuʻi Plaza, Suite 207	

REGIONAL BENEFITS CENTER

Name	Contact and General Information	Phone Numbers
Honolulu Regional Office	www.benefits.va.gov/honolulu/	1(800) 827-1000
	459 Patterson Rd., E Wing, Room 2A 100C, Honolulu, HI 96819	

OFFICE OF VETERAN SERVICES

Location	Contact and General Information	Phone Numbers
Center for Women Veterans (CWV)	 The Center for Women Veterans was established by Congress in November 1994 by Public Law (P.L.) 103-446. To monitor and coordinate VA's administration of health care and benefits services, and programs for women Veterans. To serve as an advocate for a cultural transformation (both within VA and in the general public) in recognizing the service and contributions of women Veterans and women in the military. To raise awareness of the responsibility to treat women Veterans with dignity and respect. 	You can call or text the Women Veterans Call Center at: 1-855-VA-WOMEN or 1(855) 829-6636
Office of Veterans' Services - Oʻahu (Tripler Army Medical Center)	459 Patterson Road, E-Wing, Room 1-A103, Honolulu, HI 96819-1522 https://dod.hawaii.gov/ovs/	(808) 433-0420 TTD/Relay Service: 1-711
Office of Veterans' Services - Oʻahu (Diamond Head)	Office of Veterans' Services (corner of 22nd Ave. & Diamond Head Rd.) Mailing Addres:s 459 Patterson Road E-Wing, Room 1-A103 Honolulu, HI 96819-1522 https://dod.hawaii.gov/ovs/	(808) 433-0420
Office of Veterans' Services - Hawai'i (Hilo)	Office of Veterans' Services 1304 Kekuanaoa St. #L-102, Hilo, HI 96720-4568 *Walk-Ins are <u>not</u> available at this location. http://dod.hawaii.gov/ovs/	(808) 369-3538

Office of Veterans' Services - Hawaiʻi (Kailua-Kona)	Office of Veterans' Services	(808) 369-3538
Trawar i (Italiaa Itolia)	1304 Kekuanaoa St. #L-102, Hilo, HI 96720-4568	
	*Walk-Ins are not available at this location.	
	http://dod.hawaii.gov/ovs/	
Office of Veterans' Services -	Office of Veterans' Services	(808) 369-3535
Kauaʻi	3215 Kapule Hwy., Suite 2, Līhu'e, HI 96766 www.kauaiveteranscenter.com	
Office of Veterane'		(000) 200 2544
Office of Veterans' Services - Maui, Moloka'i & Lāna'i	www.kauaiveteranscenter.com 333 Dairy Rd., Ste. 203, Kahului, HI 96732	(808) 369-3541
	*Walk-Ins are <u>not</u> available at this location. http://dod.hawaii.gov/ovs/	

HAWAI'I MILITARY BASES

Hawaiʻi is one of a handful of states that has at least one base from every military branch. There is a total of eleven military based in Hawaiʻi. For a listing of military bases go to the website: https://militarybases.com/hawaii/

VA HEALTH BENEFITS

Go to: www.va.gov/healthbenefits or call Toll Free (877) 222-8387

Name	Contact and General Information	Phone Numbers
VA Application Form	How to apply for VA health care benefits: https://www.va.gov/health-care/how-to-apply/	Need help enrolling or have questions about enrollment or eligibility? Call the toll-free number: (877) 222-8387 TTY: (711)
Veterans' Health Benefits Handbook	Understanding Your VA Health Benefits www.va.gov/healthbenefits/vhbh/ Veterans' Health Benefits Handbook https://www.va.gov/healthbenefits/vhbh/publications/vhbh_sample_h	VA Health Benefits Hotline: (877) 222-8387

	andbook 2014.pdf	
Veteran Health Identification Card	Learn how to get a Veteran Health Identification Card (VHIC). Find out what to do if your card is lost or stolen and what to do with any old ID cards you may have used for VA health care in the past.	(877) 222-8387
	https://www.va.gov/health-care/get-health-id-card/	
VA Nursing Homes, Assisted Living, And Home Health Care	As a Veteran, you may be able to get assisted living, residential (live-in), or home health care through VA. Find out how to access these long-term care services.	(877) 222-8387
	www.va.gov/health-care/about-va-health-benefits/long-term-care/	
	PO Box 469063 Denver, CO 80246-9063	
The Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA)	The Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) is a comprehensive health care program in which the VA shares the cost of covered health care services and supplies with eligible beneficiaries.	1(800) 733-8387
	www.va.gov/COMMUNITYCARE/programs/dependents/champva/index.asp	
VA Dental Insurance Program (VADIP)	Info. on eligibility and enrollment. www.va.gov/healthbenefits/vadip For more information about VADIP, explore the VA Dental Insurance Program FACT SHEET: https://www.va.gov/HEALTHBENEFITS/resources/publications/IB10 -580 VADIP factsheet.pdf	(877) 222-8387 Veterans also can call the providers directly: Delta at 1(855) 370-3303 and Metlife at:
VA Mental Health		1(888) 310-1681 Veterans Crisis Line
VA Mental Heath	VA has a variety of mental health resources, information, treatment options, and more — all accessible to Veterans, Veterans' supporters, and the public. Explore the pages below to learn more about a specific mental health topic or to find information specifically tailored to your needs.	988, Select 1
	https://www.mentalhealth.va.gov/	
VA Caregiver Support	Support For Caregivers	Call the VA Caregiver Support
	As a family caregiver you play an important role in caring for the Veteran at home and in the community. www.caregiver.va.gov	Line, at: 1(855) 260-3274.
	Each VA Medical Center has a Caregiver Support Coordinator available to assist you with enrolling in these programs. For help, contact your local Caregiver Support Coordinator using the Caregiver Support Coordinator search tool:	

VA SERVICE PHONE NUMBERS

Go to: https://www.va.gov/resources/helpful-va-phone-numbers/

Name	Phone Number
MyVA411 (VA's main information line)	800-698-2411
Telecommunications Relay Services (using TTY)	711
Health care benefits	877-222-8387
My HealtheVet help desk	877-327-0022
Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA)	800-733-8387
CHAMPVA Meds by Mail	888-385-0235 or 866-229-7389
Foreign Medical Program (FMP)	877-345-8179
Quit VET (get help from a counselor to stop smoking)	855-784-8838
MISSION Act	800-698-2411, Select 1
Spina Bifida Health Care Benefits Program	888-820-1756
Caregiver support line	855-260-3274
Women Veterans hotline	855-829-6636
VA benefits hotline	800-827-1000

GI Bill hotline	888-442-4551
Students outside the U.S.	+1-918-781-5678
National pension call center	888-767-6738
Support for SGLI or VGLI	800-419-1473
All other VA life insurance programs	800-669-8477
Special issue hotline (Blue Water Navy Act, Gulf War, Agent Orange, and other information)	800-749-8387
National Cemetery Scheduling Office	800-535-1117
Headstones and markers	800-697-6947
Bereavement Counseling	877-927-8387
eBenefits technical support	800-983-0937
Debt Management Center (collection of nonmedical debts)	800-827-0648
Vets Center call center	877-927-8387
White House VA hotline	855-948-2311
Veterans Crisis Line	988, Select 1

Name	Website Link
Burial & Memorial Benefits	www.cem.va.gov
eBenefits	www.ebenefits.va.gov
Education and Training Benefits	www.gibill.va.gov
Environmental Health / Public Health / Military Exposures	www.publichealth.va.gov/exposures
VA Home Loans	www.homeloans.va.gov
Life Insurance	www.insurance.va.gov
National Cemetery Administration / Presidential Memorial Certificates	www.cem.va.gov/pmc.asp
National Resource Directory	www.nrd.gov
National Personnel Records Center	www.archives.gov/st-louis/military- personnel
Federal Recovery Coordination Program (Federal Recovery Consultant Office)	https://www.oefoif.va.gov/fedrecover v.asp
State Veterans Affairs Offices	www.va.gov/statedva.htm
Women Veterans	https://www.benefits.va.gov/persona/ veteran-women.asp
Veterans Disability Compensation Rates	https://www.va.gov/disability/compensation-rates/veteran-rates/
Returning Servicemembers (Transition and Care Management)	www.oefoif.va.gov
Careers and Employment / Veteran Readiness and Employment	https://www.va.gov/careers- employment/
My HealtheVet	https://www.myhealth.va.gov/mhv- portal-web/home

TRANSPORTATION

PUBLIC TRANSPORTATION

TheBus

www.thebus.org or m.thebus.org (mobile)

Oahu Transit Services, Inc.

811 Middle St.

Honolulu, HI 96819

Aka: Kalihi Transit Center TheBus: (808) 848-5555

TheHandi-Van: (808) 456-5555

Adult Fare & Passes

"Adult" is a person over the age of 17 who does not qualify as a "Youth."

One-Way Fare: \$3.00 1-Day Pass: \$7.50

Unlimited rides valid from 12:00 a.m. - 2:59 a.m. the following day

Ask your bus operator for the 1-Day Pass before placing your money in the farebox.

One (1) child, 5 years and under FREE

when traveling with a fare-paying passenger AND does not occupy a seat

Monthly Pass: \$80.00

Unlimited rides for the month purchased

Monthly Pass Sales Locations:

TheBus Pass Office
7-Eleven Stores
Foodland Stores (Oahu)
Times Supermarket
Satellite City Halls
UH Manoa - Campus Center
Annual Pass: \$880.00
Unlimited rides for a 12-month period

Annual Pass Sales Location:

TheBus Pass Office - Kalihi Transit Center

New: HOLO Card – HOLO card fee for initial and replacement: \$2.00

Adult HOLO cards may be obtained at TheBus Pass Office - Kalihi Transit Center

Annual bus passes can only be loaded at TheBus Pass Office

Monthly passes and **Stored** value can be loaded at the following locations: TheBus Pass Office,

HOLO Call Center, participating retail locations, or online at www.holocard.net

Participating HOLO Retail Locations (cash payment only):

Times Supermarket: Aiea, Beretania, Kailua, Kaimuki, Liliha, Mililani, Royal Kunia, Waimalu, and Waipahū **Foodland**: Ala Moana, Dillingham and 'Ewa Beach

Youth Fare & Passes

6/1/2020 Youth Bus Passes and Fares must be valid to ride TheBus.

"Youth" is a person 6 through 17 years of age (proof of age required). Youth includes high school students up to 19 years of age who have a valid high school identification card, but excludes college, university, and vocational training students over the age of 17.

One-Way Fare: \$1.50 1-Day Pass \$3.75

Unlimited rides valid from 12:00 a.m. - 2:59 a.m. the following day Ask your bus operator for the 1-Day Pass before placing your money in the farebox.

One (1) child, 5 years and under **FREE** when traveling with a fare-paying passenger AND does not occupy a seat

Monthly Pass: \$40.00
Unlimited rides for the month purchased

Monthly Pass Sales Locations:

TheBus Pass Office
7-Eleven Stores
Foodland Stores (Oahu)
Times Supermarket
Satellite City Halls
UH Manoa - Campus Center

Annual Pass: \$440.00 Unlimited rides for a 12-month period

Annual Pass Sales Location:

TheBus Pass Office - Kalihi Transit Center

New: HOLO Card – HOLO card fee for initial and replacement \$2.00

All of the above fare products can be loaded onto the HOLO card.

Youth HOLO cards must be obtained at TheBus Pass Office at the Kalihi Transit Center.

A valid photo ID and legal document (Birth Certificate, State ID Card,
U.S. Passport or Certificate of Naturalization) is required.

Parents or legal guardian may obtain a Youth card without youth being present.

Visit www.holocard.net website for more details, or call the HOLO Call Center at 808-768-4656

Monday - Friday, 7:30 a.m. - 4:00 p.m.

Closed on City Holidays

Senior Fare & Passes

"Senior" is a person 65 years of age or older.

One-Way Fare: \$1.25

With valid TheBus Senior Card or valid U.S. Medicare Card

1-Day Pass \$3.00

Unlimited rides valid from 12:00 a.m. - 2:59 a.m. the following day Ask your bus operator for the 1-Day Pass before placing your money in the farebox.

All new and renewing Senior Cards will be issued HOLO cards. HOLO card fee for initial and replacement \$2.00. Please bring your Government Issued Photo ID.

Monthly Pass Fare: \$20.00

- Requires a valid Senior Card
- Unlimited rides for the month purchased

Senior Monthly Pass Sales Locations:

TheBus Pass Office - Kalihi Transit Center – Personal checks <u>not</u> accepted

Satellite City Hall *

Select Retail Locations *

*Cash only. Locations vary, please call before visiting.

Active HOLO Senior Card required. HOLO card fee for initial and replacement \$2.00.

Senior Annual Pass: \$45.00

• Unlimited rides for a 12-month period

Senior Annual Pass Sales Locations

TheBus Pass Office - Kalihi Transit Center – Personal checks not accepted Satellite City Hall *

*Cash only. Locations vary, please call before visiting.

Bus Pass Office Transactions - To ensure that your transaction will be processed, please be in line by 3:30 p.m., as the line will close promptly at 4:00 p.m.

Pass By Mail Program

Annual Passes expiring on Jan 31, 2021 will be the last renewal by mail.

Seniors who choose to renew by mail will receive the new electronic HOLO card along with instructions.

A month prior to the expiration of the annual pass, the passholder will receive a renewal application form to begin the renewal process. When the completed application and payment (check or money order) is received, the passholder will be sent a new HOLO card loaded with an annual pass starting the first day of the following month.

Disability Fare & Passes

TheBus Person with a Disability Card, Pass, or renewal requires a current, completed application, certified by a health care professional duly licensed in the State of Hawaii. Please bring your Government Issued Photo ID.

One-Way Fare: \$1.25

With valid Person with a Disability Card or valid U.S. Medicare Card

1-Day Pass: \$3.00

Unlimited rides valid from 12:00 a.m. - 2:59 a.m. the following day Ask your bus operator for the 1-Day Pass before placing your money in the farebox.

Monthly Pass Sticker: \$20.00

- Requires a valid Person with a Disability Card
 - Unlimited rides for the month purchased

Disability Monthly Pass Sales Locations:

TheBus Pass Office - Kalihi Transit Center – Personal checks <u>not</u> accepted Satellite City Hall *
Select Retail Locations *

*Cash only. Locations vary, please call before visiting.

Active HOLO Disability Card required. HOLO card fee for initial and replacement \$2.00.

Person with Annual Disability Pass: \$45.00

- Initial cards are only **issued** at TheBus Pass Office to verify application and identification
 - Unlimited rides for a 12-month period

Disability Annual Pass Sales Locations:

TheBus Pass Office - Kalihi Transit Center- Personal checks not accepted

Bus Pass Office Transactions - To ensure that your transaction will be processed, please be in line by 3:30 p.m., as the line will close promptly at 4:00 p.m.

Language Assistance Services

PERSON WITH DISABILITY - BUS PASS APPLICATION (word version)

(中文 word version) (日本語 word version) (Ilokano word version) (Tagalog word version) (Kapasen Chuuk word version)

TheHandi-Van Fare & Passes To Ride TheBus

6/1/2020 TheHandi-Van Bus Passes and Fares must be valid to ride TheBus.

TheBus Pass Offfice is open for Bus Pass Renewals. To ensure your transaction will be processed, please be in line by 3:30 p.m., as the line will be shut down promptly at 4:00 p.m.

One-Way Fare: \$1.00

Fare applicable with valid TheHandi-Van Identification (ID) Card.

1-Day Pass \$2.00

Ask your bus operator for the 1-Day Pass before placing your money in the farebox. Valid 12:00 a.m. - 2:59 a.m. the next day, for up to 27 hours of unlimited rides.

TRANSFERS DISCONTINUED 10/1/2017

STARTING 10/1/2017, riders who need to transfer may purchase a 1-Day Pass on the bus good for rides all day.

The Handi-Van Identification (ID) Card

- Initial TheHandi-Van (ID) Card and renewals require an in-person interview and application process.
 - Please contact TheHandi-Van Eligibility Center at (808) 538-0033.
 - For more information: <u>handi-van.honolulu.gov</u>

The Handi-Van Monthly Pass Sticker: \$6.00

- Requires valid TheHandi-van Identification (ID) card, as sticker affixes to the front of the card.
 - Unlimited usage for regular and Express! service during the month purchased.

TheHandi-Van Monthly Pass Sales Locations:

• TheBus Pass Office - Kalihi Transit Center

TheHandi-Van Annual/Biennial Passes: \$35.00 1 year \$70.00 2 year

- Requires valid TheHandi-Van Identification card.
- Pass must be purchased at TheBus Pass Office.
- Unlimited usage for regular and Express! service during the year purchased.

The Handi-Van Annual / Biennial Pass Sales Location:

TheBus Pass Office - Kalihi Transit Center

U-Pass

TheBus University Bus Pass Program or U-PASS is a *reduced* rate bus pass tailored to the needs of Hawaii's university/college students.

PARTICIPATING INSTITUTIONS

How to get to UH on TheBus

- <u>Chaminade University of</u> Honolulu
- Hawai'i Pacific University
- Honolulu Community
 College
- <u>Kapi'olani Community</u> <u>College</u>
- <u>Leeward Community</u>
 <u>College</u>
- University of Hawai'i at Manoa
- <u>University of Hawai'i at West</u>
 O'ahu
- Windward Community College

U.S. Medicare Card

One-Way Fare: \$1.25

Monthly Fare: \$20.00

Annual Fare: \$45.00

Fare is applicable with valid U.S. Medicare Card.

1-Day Pass \$3.00

Ask your bus operator for the 1-Day Pass before placing your money in the farebox. Valid 12:00 a.m. - 2:59 a.m. the next day, for up to 27 hours of unlimited rides.

TRANSFERS DISCONTINUED 10/1/2017

STARTING 10/1/2017, riders who need to transfer may purchase a 1-Day Pass on the bus good for rides all day.

The Handi-Van

TheHandi-Van Eligibility Center (located in the First Insurance Center)

1100 Ward Avenue, Suite 835, in Honolulu.

The Center is open Monday through Friday from 8:00 a.m. to 4:30 p.m.

Please call (808) 538-0033

http://www.honolulu.gov/dts/default/183-site-dts-cat/1881-thehandi-van.html

How Do I Apply for TheHandi-Van Service?

The determining factor in deciding eligibility for ADA complementary paratransit service is whether someone can functionally ride and access the fixed route bus. Individuals applying for **TheHandi-Van** ADA paratransit eligibility will participate in an in-person interview with a trained Mobility Coordinator who will assess their abilities to use the fixed route service, TheBus. Interviews take place at **TheHandi-Van** Eligibility Center located in the First Insurance Center at 1100 Ward Avenue, Suite 835, in Honolulu. The Center is open Monday through Friday from 8:00 a.m. to 4:30 p.m. Please call (808) 538-0033 for more information or to schedule an in-person interview.

If you have been certified as ADA-eligible to ride **TheHandi-Van**, you should have received a copy of the Rider's Guide along with the notification of your **TheHandi-Van** eligibility. If you have misplaced your copy of the Guide, you may view the Rider's Guide by clicking here. You may also request a replacement hard copy by calling the DTS at (808) 768-8300 or email handivan@honolulu.gov.

TheHandi-Van Fare

TheHandi-Van is a public transit service for persons with disabilities who are unable to use the City's bus service, <u>TheBus</u>. **TheHandi-Van** service is generally available island wide, Mondays through Sundays from about 4:00 a.m. through 1:00 a.m. All-day service (24 hours per day) is available in areas located within $\frac{3}{4}$ mile of TheBus Routes 2 and 40. PDF maps of the service area around Route 2 and Route 40 can be found here:

- Service Area Around Route 2
- Service Area Around Route 40

TheHandi-Van Tickets Effective: Friday, July 1, 2022

Starting Friday, July 1, 2022, **TheHandi-Van** fare will increase to \$2.25 per ride. Riders will be required to have the exact cash fare or the New **TheHandi-Van** ticket valid 7/1/2022.

All current **TheHandi-Van** tickets valid until 6/30/2022, will not be accepted on board after the expiration date. Beginning Wednesday, April 20, 2022, **TheHandi-Van** Ticket holders will be able to purchase the new tickets or

exchange their current tickets for the new 7/1/2022 tickets and pay the additional 25¢ per ticket.

For questions regarding the new tickets please call, 808-456-5555, press 3 to speak with a customer service representative.

Reasonable accommodations/modifications in policies, practices, or procedures may be requested to ensure that TheHandi-Van services are accessible to individuals with disabilities. Persons who are not granted requested accommodations/modifications.

TheHandi-Van Rider's Guide

Please note that TheHandi-Van Rider's Guide is only intended for those whose applications for TheHandi-Van service have already been approved by DTS.

If you have been certified as ADA-eligible to ride **TheHandi-Van**, you should have received a copy of the Rider's Guide along with the notification of your **TheHandi-Van** eligibility. If you have misplaced your copy of the Guide, you may view the Rider's Guide by clicking here. You may also request a replacement hard copy by calling the DTS at (808) 768-8300 or email handivan@honolulu.gov

PRIVATE TRANSPORTATION

Name	Contact and General Information	Phone Numbers
TheCAB	<u>www.thecabhawaii.com</u> 86 Aloha Tower Drive, Honolulu, HI 96813	TheCAB 1(808) 422-2222
Charley's Taxi	www.charleystaxi.com Business Office 1451 S. King St., Suite 300, Honolulu, HI 96814	1(808) 233-3333 1(877) 531-1333 Japanese: 1(844) 531-1331

UBER	https://www.uber.com/us/en/about/ Uber Help https://help.uber.com/riders Download the Uber app.	No Phone Number Listed
LYFT	www.lyft.com Download the lyft app.	No Phone Number Listed

GET YOUR DRIVER'S LICENSE

www.honolulu.gov/csd/dllicense.html

Driver License and State ID
Assistance Line - (808) 768-9100
Locations, hours and services

Every person who drives any type of motorized vehicle is required to be tested and licensed. A Hawai'i Driver's License (min. valid CLASS 1) is also required for motor scooters and mopeds.

All driver licensing stations have a new statewide computer/camera licensing system. Satellite City Halls only process renewals and duplicates, using this computer/camera system.

You must review and memorize traffic laws and rules of the road. You should study the Hawai'i Driver's Manual prior to testing. Manuals are available at State libraries and Longs Drug Stores.

For renewals, documentary proof of legal name, date of birth, legal presence, social security number and two forms of proof of principal residence is required.

If you are under treatment for alcohol or substance abuse, you are required to have a medical clearance to obtain a driver's license.

FOOD & CLOTHING

FOOD PANTRIES & BANKS

Name	Contact and General Information	Phone Numbers
Aloha United Way	Aloha United Way	(808) 536-1951
Hotline	A specialist will ask you a few questions to help locate the agency and program referrals that best fit your needs.	Get Help/Dial 2-1-1
	www.auw.org	
	200 N. Vineyard Boulevard, Suite 700, Honolulu, HI 96817	

Temporary Assistance to Needy Families (TANF) & Temporary Assistance to Other Needy Families (TAONF)	A time-limited welfare reform program for adults with children. www.humanservices.hawaii.gov/bessd/tanf	Public Assistance Information Line (855) 643-1643
General Assistance (GA)	Provides cash benefits for food, clothing, shelter and other essentials to adults ages 18 through 64, without minor dependents, who are temp. disabled and do not qualify for Social Security. To be eligible, the adult must have little or no income, not qualify for a federal category of assistance, and be certified by DHS medical board to be unable to engage in any substantial employment of at least thirty hours per week for a period of at least 60 days. www.humanservices.hawaii.gov/bessd/ga/	Public Assistance Information Line (855) 643-1643
Supplemental Nutrition Assistance Program (SNAP)	The SNAP program provides crucial food and nutritional support to qualifying low-income and needy households, and those making the transition from welfare to self-sufficiency. www.humanservices.hawaii.gov/bessd/snap/	Public Assistance Information Line (855) 643-1643
Hawaiʻi Food Basket – Hawaiʻi Island	Providing free meals to people in the Hawai'i County. Go to web site for free meal schedule. www.hawaiifoodbasket.org Offices: Hilo Administrative Offices and Warehouse 40 Holomua St., Hilo, HI 96720 Kona Warehouse 73-4161 Ulu Wini Place, Kailua-Kona, HI 96740	Hilo (808) 933-6030 Kona (808) 322-1418
The Pantry By Feeding Hawaiʻi Together	The Pantry is a food distribution center operated by Feeding Hawai'i Together, a Hawai'i-based 501(c)(3) nonprofit organization. Employs a "grocery-store style" setup which enables qualifying individuals to "shop" from a wide assortment of foods from refrigerators and shelves. https://feedinghawaiitogether.org/ 2522 Rose St., Honolulu, HI 96819 *By appointment only	(808) 888-0778

The Big Island Giving Tree (BIGT)	Serving Hawaiʻi Island with food and clothing. http://www.thebigislandgivingtree.com/	Rhonda Bell: (808) 937-9439
	Mailing Address The Big Island Giving Tree	or Nancy Carr Smith:
	P.O. Box 2786, Kamuela, HI 96743	(808) 896-2239

THRIFT STORES

Name	Contact and General Information	Phone Numbers
Goodwill Hawaiʻi	https://www.goodwillhawaii.org/ Goodwill Hawaiʻi	(808) 836-0313
	2610 Kilihau Street Honolulu, HI 96819	
	For Store Locations: https://www.goodwillhawaii.org/locations/?location_search=true&lo	
	cation type=Store&island name=&keyword=	
Salvation Army Family	https://hawaii.salvationarmy.org/	(808) 988-2136
Stores	The Salvation Army	
	Hawaiian & Pacific Islands Division	
	2950 Manoa Road Honolulu, HI 96822	
	For Store Locations: https://hawaii.salvationarmy.org/hawaii/locations	
Dress for Success Honolulu – YWCA of Oahu	Helping Women Realize their Full Potential. Dress for Success® is more than just a new outfit. It's about confidence. It's about enabling women to break the cycle of poverty.	Laniākea 808.538.7061 Kokokahi 808.247.2124
	The mission of Dress for Success ® is to empower women to achieve economic independence by providing a network of support, professional attire and the development tools to help women thrive in work and in life.	Fernhurst 808.941.2231
	https://www.ywcaoahu.org/dress-for-success-honolulu	
Savers	Savers – Kalihi 1505 Dillingham Blvd Honolulu, HI 96817	(808) 842-0061
	For Store Locations: https://stores.savers.com/hi/	

FINANCIAL

BANKING & FINANCIAL INSTITUTIONS

A Bank is a safe place to put your money. Research your options. Sometimes banks don't explain fees clearly. Credit Unions often have less fees than regular banks, but often have membership limits. Here are some questions to ask:

- Do they offer free checking accounts? If not, what is the minimum balance to avoid service charges? Are there other costs? Do you get free checks?
- How much is the overdraft fee? (This is the fee charged if you write a check that you don't have enough money in your account to cover.)
- What are the ATM fees?

American	Savings	Rank
Aillelleall	Javillys	Dalik

https://www.asbhawaii.com/ (808) 627-6900

Toll-free: (800) 272-2566

To find a branch or ATM: https://www.asbhawaii.com/locations

Hawai'i National Bank

www.hawaiinationalbank.com (808) 528-7755

For Locations: https://hawaiinational.bank/locations/

Bank of Hawai'i

www.boh.com 1(808) 643-3888

To find a branch or ATM: https://www.boh.com/locations

Central Pacific Bank

https://www.cpb.bank/

(808) 544-0500

Find an ATM or Branch near you: https://www.cpb.bank/locations

First Hawaiian Bank

www.fhb.com

Call US Customer Service Center Oahu: (808) 844-4444 Toll Free: (888) 844-4444

FHB Online/Bill Pay/Mobile Banking Oahu: 643-4343 Toll Free: (888) 643-4343 Mon-Fri 8:00 A.M. to 9:00 P.M.

For Hearing Impaired Callers TTY/TDD Oahu: 848-5491 Toll Free: (800) 228-6181

Find Branch/ATM: https://locations.fhb.com/

Ohana Pacific Bank

www.ohanapacificbank.com

KANEOHE BRANCH 45-181 Waikalua Road Kaneohe, HI 96744 (808) 247-0003

Territorial Savings Bank

www.territorialsavings.net (808) 946-1400

To find a branch or ATM: https://www.tsbhawaii.bank/tsb/atms
-branches/

Bank of the Orient

www.bankorient.com

Customer Service Center

1(800) 881-2686

To find a branch:

https://www.bankorient.com/branch-finder/

Finance Factors, Ltd.

www.financefactors.com

Finance Factors 1164 Bishop St., Suite 300 Honolulu, HI 96813

Phone: (808) 522-2000 Toll-Free: (800) 648-7136

For help with Online Services please call 833-337-6076, from 7:00am-1:00am EST 7 days a week.

For branch locations:

 $\frac{\text{https://www.financefactors.com/con}}{\text{\underline{tact-us/locations}}}$

MANAGING MONEY & CREDIT

Name	Contact and General Information	Phone Numbers
American Association for Debt Resolution	Debt settlers, negotiating directly with creditors to achieve reductions in the amount that they owe.	Tel: (888) 657-8272
(American Fair Credit Council)	American Association for Debt Resolution 1 Thomas Circle, NW Suite 700 Washington, DC 20005 www.info@aa4dr.org	

Annual Credit Report.com	FREE Credit Reports.	No Phone Numbe Listed
	Federal law allows you to:	
	Get a free copy of your credit report every 12 months from each credit reporting company.	
	Ensure that the information on all of your credit reports is correct and up to date.	
	www.annualcreditreport.com	
	If you have questions or comments about the Annual Credit Report.com online privacy policy and fair information practices, please write to:	
	Central Source LLC P.O. Box 105283	
	Atlanta, GA 30348-5283	
	If you have specific questions about your credit file, you should contact the nationwide consumer credit reporting company directly using the contact information provided with your credit report.	

TAXATION SERVICES

Name	Contact and General Information	Phone Numbers
Volunteer Income Tax Assistance Hawaiʻi Tax Help	A program that operates under the IRS and pursuant to which low-to-moderate income taxpayers can have their federal and state tax returns prepared and electronically filed for FREE. www.hawaiitaxhelp.org	If you have any questions, please email stamanaha@hawaiitax help.org
My Free Taxes	MyFreeTaxes helps anyone file their taxes for free while getting the assistance they need. United Way provides MyFreeTaxes in partnership with the IRS's Volunteer Income Tax Assistance (VITA) program to help filers prepare their tax returns on their own or have their return prepared for them for free.	Need Help? Call: 866-698-9435 Open 10 AM – 10 PM EST
	MyFreeTaxes is 100% free. There are no charges or fees associated with any of My Free Taxes tax filing options. United Way operates MyFreeTaxes and is committed to ensuring that you can easily and accurately file your taxes to receive the refunds you deserve. My Free Taxes cares about making taxes free and less complicated in a safe and convenient online experience. www.unitedway.org/myfreetaxes/	

Legal Aid Society of Hawaiʻi (LASH)	Helping low-income individuals solve legal problems. Seniors: LASH offers free legal services to senior citizens (individuals age 60 and older) with their legal needs. The Senior Legal Hotline provides callers with free legal advice and counsel, and with referrals to other organizations which may be able to help. Call the Senior Legal Hotline Monday-Friday and leave a message by 1:00 p.m. Your call will be returned between 1:00-3:30 p.m. that same day. www.lawhelp.org/hi	Oʻahu (808) 536-4302 Neighbor Islands 1-800-499-4302 Seniors Oʻahu (808) 536-0011 Neighbor Islands 1(888) 536-0011
DOTAX State of Hawaiʻi, Dept. of Taxation	The Department of Taxation's (DOTAX) has many electronic services (e-services) that allow you to self-serve on Hawai'i Tax Online www.tax.hawaii.gov	For State tax information and inquiries: 808-587-4242
	Office Location 830 Punchbowl Street, Honolulu, HI 96813 M-F: 7:45 a.m. to 4:00 p.m. All Offices are CLOSED for walk-in.	Toll- Free: 1-800-222-3229 Telephone for the Hearing Impaired: 808-587-1418 or Toll-Free: 1-800-887-8974
U.S. Internal Revenue Service	File taxes, make payments, get your tax record, request for Taxpayer Identification Number, Taxpayer Assistance Center. www.irs.gov	1-800-829-1040 TTD: 1-800-829-4059
	To Contact Your Local IRS Office: https://www.irs.gov/help/contact-your-local-irs-office Make an Appointment. Taxpayer Assistance Centers operate by appointment.	
	When you arrive, wear a mask and stay 6 feet away from others. Reschedule your appointment if you feel ill.	

GOVERNMENT ASSISTANCE

Name	Contact and General Information	Phone Numbers
Unemployment Insurance Dept. of Labor & Industrial Relations – Oʻahu	Oahu Claims Office 830 Punchbowl St., Rm 110 Honolulu, HI 96813 File claims online: www.labor.hawaii.gov/ui	(808) 586-8970
Unemployment Insurance Dept. of Labor & Industrial Relations – Hilo	Hilo Claims and Benefits 1990 Kinoʻole St., Ste 101 Hilo, HI 96720-5293 www.labor.hawaii.gov/ui	(808) 974-4086
Unemployment Insurance Dept. of Labor & Industrial Relations – Kona	Kona Claims and Benefits 81-990 Halekii St., Rm 2090 Kealakekua, HI 96750 www.labor.hawaii.gov/ui	(808) 322-4822
Unemployment Insurance Dept. of Labor & Industrial Relations – Maui	Maui Claims and Benefits 54 South High St., Rm 201 Wailuku, HI 96793 www.labor.hawaii.gov/ui	(808) 984-8400
Unemployment Insurance Dept. of Labor & Industrial Relations – Kauaʻi	Kauai Claims and Benefits 4370 Kukui Grove St., Ste 3-214 Lihu'e, HI 96766 www.labor.hawaii.gov/ui	(808) 274-3043
Unemployment Insurance Dept. of Labor & Industrial Relations – Special Activities Unit	Special Activities Unit www.labor.hawaii.gov/ui	(808) 586-8947
Benefit, Employment & Support Services – Dept. of Human Services	Main web page: www.humanservices.hawaii.gov Listing of Benefit, Employment, and Support Services: http://humanservices.hawaii.gov/bessd/	Public Assistance Information Line 1-855-643-1643

LEISURE & RECREATION

OUTDOOR RECREATION

Name	Contact and General Information	Phone Numbers
Camping Information Dept. of Parks & Recreation - City & County of Honolulu	Dept. of Parks & Recreation 1000 Uluʻōhiʻa Street, Suite 309, Kapolei, HI 96707 Email: parks@honolulu.gov Find and Reserve Campsites: https://camping.honolulu.gov/	Phone: (808) 768-3003 For Camping Information: (808) 768-3440 #1
Parks & Recreation Online System Dept. of Parks & Recreation	Dept. of Parks & Recreation 1000 Uluʻōhiʻa Street, Suite 309, Kapolei, HI 96707 Email: parks@honolulu.gov For listing of parks, beach parks, activities & programs, trees & gardens:	Phone: (808) 768-3003
Soccer Major Island Soccer Organization (MISO)	Major Island Soccer Organization (MISO) Mailing Address: 92-1002 Makakilo Dr. #44, Kapolei, HI, 96707 www.islandsoccer.com E-mails: islandsoccer.com: info@islandsoccer.com MISO League (Men's Open Div, 35+ & 45+ - Women's W1): MISO League@hotmail.com MISO Juniors (Boys & Girls 11U -19U): MISOjuniors@hotmail.com	MISO's Contact Information: (808) 722-8889

Hiking	Explore State Park Trails.	Phone:
Division of State Parks	https://dlnr.hawaii.gov/dsp/explore-hawaii-trails/	(808) 587-0300
Dept. of Land and Natural Resources	Department of Land and Natural Resources Division of State Parks OʻAHU (MAIN) OFFICE Street Address: Kalanimoku Building 1151 Punchbowl Street, Room 310 Honolulu, HI 96813	
	Mailing Address: Department of Land and Natural Resources Division of State Parks P.O. Box 621 Honolulu, HI 96809	
Volleyball Aloha Region Volleyball	The Aloha Region represents all volleyball players from Hawai'i, Guam, and American Samoa. Listing of information on volleyball clubs and tournaments for Men &	Men & Women: Commissioner Kent Ma adults@aloharegion.c
	Women and Boys & Girls.	<u>om</u>
	www.aloharegionvolleyball.com	Boys & Girls: Thomas Lake <u>alohajuniors@yahoo.c</u> <u>om</u>
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Canoe Paddling O'ahu Hawaiian Canoe Racing Association

www.ohcra.com

OHCRA is a non-profit organization.
OHCRA is dedicated to perpetuating the original sport of Hawaiian
Koa canoe racing.

OHCRA is made up of 18 active outrigger canoe paddling clubs from the Island of Oʻahu, Hawaiʻi.

OHCRA has a membership of over 3,000 active paddlers, and OHCRA organizes 20 official canoe races every year.

OHCRA is the organizer of the Moloka'i Hoe - Men's Moloka'i to O'ahu canoe race, which is regarded as the outstanding outrigger canoe event in the world. More than 1,000 canoe paddlers from around the globe come to compete in the annual Moloka'i Hoe.

http://www.molokaihoe.com/

Mailing address is:
Oʻahu Hawaiian Canoe Racing Association
P.O. Box 22807
Honolulu, HI 96823-2807

Direct your questions to OHCRA at mailto:info@ohcra.co

ENVIRONMENTAL & VOLUNTEER OPPORTUNITIES

Name	Contact and General Information	Phone Numbers
Hawaiian Trail & Mountain Corp.	'Ohana of volunteers and enthusiasts dedicated to enjoying, protecting, and conserving Hawai'i's extensive network of hiking trails.	No Phone Number Listed
	www.htmclub.org	
	Become a Trailhead Volunteer: Trailhead Volunteers lead 4 hikes per year and attend the Trail Maintenance for those hikes, which is a time commitment is 8 days per year. Please consider applying. If you have any questions, please contact Barb Bruno (barb@hawaii.edu).	
	Join a Committee: These committees can use your help. Please contact them for more information. • Trail Maintenance: Help keep the trails open and hike-able. Email trailmaintenance@htmc1910.org • Events: Help with potlucks, slide shows, and other events. Email event@htmc1910.org • Property Maintenance: Help with the upkeep of the historic Clubhouse. Email property@htmc1910.org	

Kanu Hawaiʻi	Environmental sustainability.	(808) 206-8446
	www.kanuhawaii.org	
	1050 Queen St. #100	
	Honolulu, HI 96814	
	info@kanuhawaii.org	
Kai Makana	To better understand & preserve marine life & ocean.	No Phone Number
	www.kaimakana.org	Listed
	For inquiries, please contact us at:	
	Kai Makana	
	P.O. Box 22719	
	Honolulu, HI 96823	
	Or	
	Email: kaimakana@gmail.com	
Paepae O He'eia	Caring for He'eia fishponds.	(808) 236-6178
•	www.paepaeoheeia.org	,
	Mailing address:	
	P.O. Box 6355 Kāne'ohe, HI 96744	
	Physical address:	
	46-077 'Ipuka Street, Kāne'ohe, HI 96744	
Sierra Club	Providing opportunity to get involved and explore, enjoy, and	(808) 538-6616
of Hawaiʻi –	protect the natural resources of the islands.	
Hawai'i Chapter	www.sierraclubhawaii.com	
•	Hawai'i Chapter	
	Mailing Address: Sierra Club of Hawaiʻi	
	PO Box 2577	
	Honolulu, HI 96803	
	Physical Address	
	1164 Bishop Street	
	Honolulu, Hawaiʻi, 96813 (Please do not send mail to this address)	
	Email: hawaii.chapter@sierraclub.org	

Sierra Club of Hawai'i –	Providing opportunity to get involved and explore, enjoy, and protect the natural resources of the islands.	(808) 538-6616 ext. 7
O'ahu Group	www.sierraclubhawaii.com	
o ama oroap	Oʻahu Group	
	Mailing Address:	
	Sierra Club Oʻahu Group	
	PO Box 2577	
	Honolulu, HI 96803	
	Physical Address:	
	1164 Bishop Street	
	Honolulu, HI 96813	
	(Do not send mail to this address)	
	Email: contact@sierracluboahu.org	
Sierra Club	Providing opportunity to get involved and explore, enjoy, and	(808) 419-5143
of Hawaiʻi –	protect the natural resources of the islands.	
Maui Group	www.sierraclubhawaii.com	
Maul Gloup	Maui Group	
	Mailing Address:	
	Sierra Club Maui Group	
	PO Box 791180	
	Pāʻia, HI 96779	
	Email: contact@sierracluboahu.org	
Recycling Services	Information about refuse, bulky item, and recycling.	Refuse and Recyclin
	www.opala.org	Services (public information/request)
	Mailing Address:	(808) 768-3200
	Department of Environmental Services - Refuse Division	(333) 133 3233
	1000 Uluohia Street, Suite 201	
	Kapolei, HI 96707	
The Nature	Conservation: protect ecologically important lands.	(808) 537-4508
Conservancy	www.nature.org	(332,331
-		
	Email: <u>hawaii@tnc.org</u>	

Volunteering at the Museum	(808) 847-3511
Volunteers are a vital part of accomplishing the mission at the Bernice Pauahi Bishop Museum. To register as a volunteer, you will need to submit a completed application waiver and background check. Background checks are an important step in ensuring the safety of visitors, staff, volunteers, and collections on display.	
For general volunteer requests, the Bishop Museum	
will only accept applications for the open positions listed here: https://www.bishopmuseum.org/volunteer/	
Questions? Email: volunteer@bishopmuseum.org	
HR/Volunteer Department 1525 Bernice Street, Honolulu, HI 96817	
	Volunteers are a vital part of accomplishing the mission at the Bernice Pauahi Bishop Museum. To register as a volunteer, you will need to submit a completed application waiver and background check. Background checks are an important step in ensuring the safety of visitors, staff, volunteers, and collections on display. For general volunteer requests, the Bishop Museum will only accept applications for the open positions listed here: https://www.bishopmuseum.org/volunteer/ Questions? Email: volunteer/ HR/Volunteer Department

MUSEUM & HISTORY

Name	Contact and General Information	Phone Numbers
Arizona Memorial	National Park Service, Pearl Harbor National Memorial Hawai'i www.nps.gov/usar Physical Address of the Pearl Harbor Visitor Center: Pearl Harbor National Memorial 1 Arizona Memorial Place Honolulu, HI 96818	Park Information: 808-422-3399 Filming and Special Use Permits: 808-725-6150
	<u>Mailing Address:</u> Pearl Harbor National Memorial 1845 Wasp Blvd, Building 176 Honolulu, HI 96818	
	Email General Information: perl_info@nps.gov Visitor Services: nps_perl_visitor_services@nps.gov Events: perl_commercial_services@nps.gov Military Tours: perl_administration@nps.gov Volunteering: perl_volunteer@nps.gov Permits: perl_commercial_services@nps.gov	
Bishop Museum	www.bishopmuseum.org 1525 Bernice St., Honolulu, HI 96817	(808) 847-3511

Honolulu Museum of Art (HoMA)	HoMA is a unique gathering place where art, history, culture and education converge, right in the heart of Honolulu. Whether you're exploring the galleries, catching a film, or reawakening your love of art through a class, HoMA strives to be a vital part of Hawai'i's cultural landscape. https://honolulumuseum.org/ 900 S. Beretania St., Honolulu, HI 96814	(808) 532-8700
Hawaiʻi Plantation	www.hawaiiplantationvillage.org	(808) 677-0110 or
Village	94-695 Waipahū St., Waipahū, HI 96797	(808) 677-0041
Hawaiʻi State Art Museum (HiSAM)	The State Foundation on Culture and the Arts invites you to visit the Hawai'i State Art Museum (HiSAM). HiSAM is located on the 2nd floor of the No. 1 Capitol District Building, 250 South Hotel Street, in downtown Honolulu, Hawai'i. Admission is always free. The museum is open Monday – Saturday, 10:00 am – 4:00 pm. The museum is closed on Sunday and on state and federal holidays. HiSAM is a venue for the Art in Public Places Program of the State Foundation on Culture and the Arts. Most of the collection is on display in public buildings, including libraries, schools, and state offices. Artworks in the collection are primarily contemporary works by artists with a connection to Hawai'i. Sculpture Garden On the ground floor of the building was once a recreational area that featured a large swimming pool and bleachers. This area has now been transformed to serve again as an urban oasis. It retains elements that evoke memories of the pool, offering pathways for discovery and sites for reflection. The Sculpture Garden is open during building hours (Monday – Friday 7:30 a.m. – 4:00 p.m.) and museum hours (Monday – Saturday 10:00 a.m. – 4:00 p.m. and during special events such as First Fridays). https://hisam.hawaii.gov/ 250 S. Hotel St. Honolulu, HI 96813 For more information about upcoming events, please check the events calendar: https://hisam.hawaii.gov/calendar/	Museum information line (recorded message): (808) 586-0305 Visitor Services (Tuesday – Saturday): (808) 586-9959 Main line (State Foundation on Culture and the Arts, Monday – Friday): (808) 586-0300

Hawaiian Railway Society	Train rides: Wednesday 1 pm Saturday 12 Noon and 3 pm Sunday 1 pm and 3 pm Weekday Charters Available Fares \$18 Adults \$13 Children (2-12) \$13 Seniors (Over 62) The Hawaiian Railway has a Saturday Ice Cream ride. Call (808) 681-5461 for reservations www.hawaiianrailway.com 91-1001 Renton Road, 'Ewa Beach, HI 96706	(808) 681-5461
Iolani Palace	Iolani Palace is a living restoration of a proud Hawaiian national identity, registered National Historic Landmark and the only official royal palace in the United States. www.iolanipalace.org 364 S. King St., Honolulu, HI 96813 (Located at the corner of King and Richard streets, in downtown Honolulu.)	General (808) 522-0832 Tours & Tickets (808) 522-0832 palacetickets@iolanipal ace.org Iolani Palace Shop (808) 532-1050 shops@iolanipalace.or g Special Events Philip Richardson, Special Events Coordinator (808) 330-4537
Japanese Cultural Center of Hawaiʻi	www.jcch.com 2454 S. Beretania St., Honolulu, HI 96826 The Japanese Cultural Center of Hawaii strives to share the history, heritage and culture of Hawaii's Japanese Americans, from the first immigrants to the present, through the education of all generations and the preservation of cultural traditions, meaningful experiences, and a large collection of resource materials. Okage Sama De Exhibit Honouliuli Education Center Tokioka Heritage Resource Center Hawai'i Internee Directory	(808) 945-7633

Mānoa Heritage Center	E Komo Mai Welcome to Mānoa Heritage Center — a 3.5-acre living classroom that promotes the understanding of Hawai'i's natural and cultural heritage. Come and be inspired! A guided tour of Mānoa Heritage Center gardens and Kūka'ō'ō Heiau introduces visitors to the beauty of Hawai'i's unique cultural and natural heritage. www.manoaheritagecenter.org 2856 O'ahu Avenue, Honolulu, HI 96822	(808) 988-1287
Waimea Valley	Www.waimeavalley.net Location of Waimea Valley on Oʻahu: On the North Shore of Oahu across from Waimea Bay: GPS Address: Waimea Valley Road, Haleiwa, HI 96712 (enter this address on your GPS for directions) Mailing Address: 59-864 Kamehameha Highway Haleiwa, HI 96712	Main Line (808) 638-7766

THEATRES, ACTING, SHOWS, SPORTS

Name	Contact and General Information	Phone Numbers
Diamond Head Theatre	www.diamondheadtheatre.com 520 Makapuʻu Ave., Honolulu, HI 96816 Box Office Hours: Monday – Friday 10 am – 4 pm	Business Office (808) 733-0277 Box Office (808) 733-0274
Honolulu Theatre for Youth	www.htyweb.org Tenney Theatre 229 Queen Emma Square, Honolulu, HI 96813 htymail@htyweb.org Administration Office (send mail to this address) Honolulu Theatre for Youth 1164 Bishop Street, Suite 910, Honolulu, HI 96813	(808) 839-9885

Kumu Kahua Theatre	www.kumukahua.org 46 Merchant St., Honolulu, HI 96813	Admin. Office (808) 536-4222 Box Office (808) 536-4441
Mānoa Valley Theatre	www.manoavalleytheatre.com 2833 E. Mānoa Road, Honolulu, HI 96822	(808) 988-6131
Hawai'i Film Office	Established in 1978, the State of Hawai'i Film Office is the one- stop central coordinator for film and photographic use of state- administered parks, beaches, highways, and facilities. The office works closely with state agencies to assist filmmakers with acquiring film permits, and if necessary, directs them to the appropriate county and federal agencies. The State of Hawai'i Film Office also provides location, tax incentive, and production resource information to filmmakers; manages the Hawai'i Film Studio at Diamond Head; promotes Hawai'i as a filming destination; and develops the local film, television and digital media industries in the islands. Donne Dawson, State Film Commissioner, and the film office and division staff will work hard to ensure your Hawai'i production runs as smoothly as possible. www.filmoffice.hawaii.gov Mailing address: P.O. Box 2359 Honolulu, HI 96804 Shipping address: 250 South Hotel Street, Suite 510-A Honolulu, HI 96813	(808) 586-2570
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Blaisdell & Waikīkī Shell	https://blaisdellcenter.com/ Department of Enterprise Services City & County of Honolulu 777 Ward Avenue Honolulu, HI 96814 blaisdellinfo@honolulu.gov	Enterprise Services Office: (808) 768-5400 Box Office Phone: (808) 768-5252 (event information recording, press '0' to speak with representative or leave a message)
University of Hawaiʻi Athletics	Information on UH sports and ticket purchase. https://hawaiiathletics.com/ Email: uhtic@hawaii.edu	Contact Information (808) 956-4482 Phone Sales: (808) 944-2697 Group Sales: (808) 956-6500