

DEPARTMENT OF CORRECTIONS AND REHABILITATION CORRECTIONS ADMINISTRATION POLICY AND PROCEDURES

POLICY NO.: COR.10.F.02

SUPERSEDES (Policy No. & Date): COR.10.1G.03 (10/29/07)

SUBJECT:

INFIRMARY-LEVEL CARE

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1.0 PURPOSE

The purpose of this policy is to ensure that infirmary-level care, when provided, is appropriate to meet the medical, mental health, and dental care needs of incarcerated individuals.

2.0 <u>SCOPE</u>

This policy shall apply to all correctional facilities and their assigned personnel.

3.0 REFERENCES, DEFINITIONS & FORMS

- .1 <u>References</u>
 - a. <u>Hawaii Revised Statutes</u>, §353-1.4, Correctional health care program.
 - b. Hawaii Revised Statutes, §353-13.3, Mental health care.
 - c. <u>Standards for Health Services in Prisons</u>. National Commission on Correctional Health Care, (2018).
 - d. <u>Standards for Health Services in Jails</u>. National Commission on Correctional Health Care, (2018).
 - e. <u>Standards for Mental Health Services in Correctional Facilities</u>. National Commission on Correctional Health Care, (2015).
- .2 Definitions
 - a. Infirmary-Level Care: Care provided to incarcerated individuals with an illness or diagnosis that requires daily monitoring, medication, and/or therapy, or assistance with activities of daily living at a level needing skilled nursing intervention. It is not the physical location that defines Infirmary-Level Care (although the care is often provided in a specific location within the facility); Infirmary-Level Care is defined by the scope of care provided.
 - Activities of Daily Living: Generally refers to ambulation, bathing, dressing, feeding, and toileting. In the mental health field, guidance in accomplishing these tasks, rather than direct assistance, is sometimes required.
 Incarcerated individuals diagnosed with severe and persistent mental

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		illnesses may also require assistance or guidance with o issues involving activities of daily living, such as decision appointments, and social interaction.	
	(c. Infirmary: An area in the facility accommodating incarce a period of 24 hours or more, expressly set up and oper purpose of caring for incarcerated individuals who need care, but do not require hospitalization or placement in a facility, and whose care cannot be managed safely in ar	ated for the skilled nursing i licensed nursing
	¢	d. Medical/Mental Health Observation: Infirmary Beds desi or mental health observation for specific purposes, such incarcerated individual's response to a change in medica assisting incarcerated individuals through prevention fro drinking before a medical test that requires such restrict incarcerated individuals to recover from day surgeries of procedures, or watching the general behavior of incarce whose mental stability appears questionable.	as watching the ation regimen, m eating or on, allowing r medical
	6	e. Qualified Health Care Professionals: Physicians, physic nurses, nurse practitioners, dentists, mental health profe others who by virtue of their education, credentials, and permitted by law to evaluate and care for patients.	essionals, and
	f	Qualified Mental Health Professionals: Psychiatrists, psy psychiatric social workers, psychiatric nurses, and other their education, credentials, and experience are permitte evaluate and care for the mental health needs of patient	s who by virtue of ed by law to
	ę	g. Sheltered Housing: Provides a more protective environm housing, but does not require 24-hour infirmary-level nu Equivalent to home care for those not confined to an ins The beds may be located in the infirmary or in other des where hospice-level care or transitional mental health care	rsing care. titutional setting. ignated areas (e.g.,
.3	3 <u>I</u>	Forms	
	é	a. DCR 0433, Medical Infirmary and Sheltered Housing Pr (attached)	ovider Order

b. Medical Provider Order (attached)

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		c. DCR 0457, Mental Health Provider Order (attached)	
		d. DCR 0438, Mental Health Treatment Plan (attached)	
4.0	POL	<u>.ICY</u>	
	.1	The scope of infirmary-level medical, psychiatric, mental health nursing care available at a specific correctional facility is depen prevalence of disease or disability requiring infirmary-level care at the facility.	dent on the
	.2	The number of Qualified Health Care Professionals or Qualified Professionals providing infirmary-level care is based on the num incarcerated individuals who require infirmary-level care, the se illnesses, and the level of care required.	nber of
	.3	Initiation and discontinuation of infirmary-level care is by order or psychiatrist, dentist, nurse practitioner, physician assistant, or p	
er avera genere	.4	Incarcerated individuals who require infirmary-level care are alw or hearing of a facility staff member who is trained in Cardiopuli Resuscitation and First Aid. At all times, a Qualified Health Card (QHCP) is available to respond in a timely manner.	monary
	.5	At least daily, a supervising Registered Nurse ensures that care provided as ordered.	e is being
	.6	The frequency of provider and nursing rounds for incarcerated i require infirmary-level care is based on clinical acuity and the c	
	.7	Health records for incarcerated individuals who receive infirmar include:	y-level care
		a. An initial clinical note that documents the reason for infirm and outlines the treatment and monitoring plan.	ary-level care
		b. Complete documentation of the care and treatment provid	ed.
5.0	PRC	DCEDURES	
	.1	The scope of infirmary-level care available at a specific correctide dependent on the prevalence of disease or disability requiring in	

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care in the population at the facility. The Clinical Services Section Administrator (CSSA) or designee and the Mental Health Section Administrator (MHSA) or designee provide the Medical Director, Physician Manager, Psychiatrist Manager, Responsible Physician, Chief Nursing Officer, Mental Health Branch Administrator, and facility Warden quarterly and annual reports on the prevalence of disease or disability requiring infirmary-level care in the population at the facility.

- .2 When the provision of infirmary-level care is unavailable at a correctional facility, the incarcerated individual is transferred by provider order to a correctional facility capable of providing infirmary-level medical, psychiatric, mental health, dental, and/or nursing care.
 - a. Upon identification of a need to transfer an incarcerated individual to another facility for infirmary-level care, the Clinical Services Section Administrator (CSSA), the Mental Health Section Administrator (MHSA), or designee notifies the facility Warden or designee about the need to arrange for the transfer of the incarcerated individual.
 - b. The sending facility's Clinical Services Section Administrator (CSSA) or designee provides notification of the pending transfer to the Medical Director, Physician Manager, and Chief Nursing Officer (CNO). The sending facility's Mental Health Section Administrator (MHSA) or designee provides notification of the pending transfer to the Psychiatrist Manager and Mental Health Branch Administrator (MHBA).
 - c. The sending facility's Clinical Services Section Administrator (CSSA), Mental Health Section Administrator (MHSA), and/or designee provides notification of the pending transfer to the receiving facility's Clinical Services Section Administrator (CSSA), Mental Health Section Administrator (MHSA), and/or designee, respectively.
- .2 <u>The Clinical Services Section Administrator (CSSA) or designee and the Mental</u> <u>Health Section Administrator (MHSA) or designee develop and maintain staffing</u> <u>plans for the Medical and/or Mental Health Infirmary, which include the number</u> <u>of Qualified Health Care Professionals and/or Qualified Mental Health</u> <u>Professionals providing infirmary-level care that is based on the number of</u> <u>incarcerated individuals who require infirmary-level care, the severity of the</u> <u>illnesses, and the level of care required.</u>
- .3 <u>All infirmary and sheltered housing admissions are by order of a provider (i.e., physician, psychiatrist, nurse practitioner, physician assistant, psychologist, or</u>

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		entist). When there is no provider on-site at the facility, nursing Il provider for an admission order.	g contacts the on-	
	a.	Medical Infirmary and Sheltered Housing admissions requing the Medical Infirmary and Sheltered Housing Provider Ord 0433] and the Medical Provider Order form.		
	b.	Mental Health Infirmary and Sheltered Housing admission completion of the Mental Health Provider Order form.	<u>s require</u>	
.4	<u>an</u> cli	oon admission to the infirmary, a Qualified Health Care Profe d/or a Qualified Mental Health Professional (QMHP) complet nical note that documents the reason for infirmary-level care eatment and monitoring plan.	es an initial	
	a.	A QMHP initiates the Mental Health Treatment Plan [DCR	0438].	
	b.	An admission nursing note shall also include a physical as comprehensive skin assessment, complete vital signs, and	•	
.5	or	carcerated individuals who require infirmary-level care are alw hearing of a correctional employee who is trained in Cardiop esuscitation and First Aid. At all times, a Qualified Health Car	ulmonary	

- .6 <u>At least daily, a supervising Registered Nurse (RN) ensures that care is being</u> provided as ordered. The supervising RN reviews provider orders for all incarcerated individuals receiving infirmary-level care and verifies execution of provider orders.
- .7 <u>The frequency of provider and nursing rounds for incarcerated individuals who</u> require infirmary-level care is based on clinical acuity and the category of care.
 - a. All incarcerated individuals requiring infirmary-level care with acute clinical conditions shall:
 - i. Be seen by a provider no less than once a week and more frequently as clinically indicated. Provider visits shall be documented in progress notes.

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		ii. Have vital signs (i.e., temperature, pulse, respiration, and blood pressure), recorded by nursing staff at least daily or on a scheduled frequency as ordered by the provider.
		iii. Have weight recorded by nursing staff at least weekly or on a scheduled frequency as ordered by the provider.
		iv. Have a clinical progress note documented by nursing staff no less than once per shift or as often as clinically necessary.
		 v. Be seen by a Qualified Mental Health Professional (QMHP) at least daily (i.e., business days), when infirmary-level care involves an acute mental health condition. QMHP visits shall be documented in progress notes.
	I	b. <u>All incarcerated individuals requiring infirmary-level care with non-acute</u> <u>clinical conditions shall</u> :
		 Be seen by a provider no less than once a week. Provider visits shall be documented in progress notes.
		ii. Have vital signs (i.e., temperature, pulse, respiration, and blood pressure), recorded by nursing staff at least weekly or on a scheduled frequency as ordered by the provider.
		iii. Have a clinical progress note documented by nursing staff no less than once daily or as often as clinically necessary.
		iv. Be seen by a Qualified Mental Health Professional (QMHP) at least daily (i.e., business days), when infirmary-level care involves a non- acute mental health condition. QMHP visits shall be documented in progress notes.
	В	All incarcerated individuals requiring sheltered housing shall:
	;	a. Be seen by a provider no less than once a month. Provider visits shall be documented in progress notes.
	I	b. Have vital signs (i.e., temperature, pulse, respiration, and blood pressure), recorded by nursing staff at least weekly or on a scheduled frequency as ordered by the provider.

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- c. Have weight recorded by nursing staff at least weekly or on a scheduled frequency as ordered by the provider.
- d. Have nursing physical assessment and comprehensive skin assessment at least monthly or on a scheduled frequency as ordered by the provider.
- e. Have a clinical progress note documented by nursing staff no less than once daily or as often as clinically necessary.
- .9 All infirmary and sheltered housing changes in watch status, including discharge, are by order of a provider (i.e., physician, psychiatrist, nurse practitioner, physician assistant, psychologist, or dentist). The provider shall only modify status or discharge incarcerated individuals from infirmary-level care within the applicable professional scope of service (i.e., medical, mental health, or dental). Mental Health Infirmary and Sheltered Housing status modifications require completion of the Mental Health Provider Order form [DCR 0457] by a psychiatrist, psychologist, psychiatric nurse practitioner.

APPROVAL RECOMMENDED:

Satuz-	JAN 0 1 2024
Deputy Director for Corrections	Date

APPROVED:

24	JAN	0	1	2024	
DIRECTOR		C)at	te	

DOB:

Health Care Division

Inmate Name:

PROVIDER ORDER FORM

INFIRMARY ADMISSION (Providers Must Sign All Orders)

SID #:		

Diagnosis:

ALLERGIES:

DATE	TIME	INFIRMARY ADMISSION ORDERS
		Routine Assessments:
		1. Vital Signs Frequency:
		2. Neuro. Check Frequency: N/A
		3. Intake and Output Frequency: N/A
		4. Other:
		Diet:
		Medications:
		Activity (circle): Bedrest, OOB to chair as tolerated,
		Ambulate with assistance, Full Ambulation
		Labs:
		Treatments & Frequency:
		Treatments & Frequency.
		Special Needs or Referrals:
		Nuura Cimpatunat
		Nurse Signature:Provider Signature:

Health Care Division

(Providers Must Sign All Orders)

nmate Name:	
SID #	
ALLERGIES:	

DATE	TIME	

MENTAL HEALTH PROVIDER ORDER

NAME:			DATE:	
SID:DOB:		FACIL	[TY:MO]	DULE:
	INN	MATE STATU	JS	
	INFIRMARY	DIS	CHARGE FROM INFIRM	ARY
	SHELTERED HOUSING	DIS	CHARGE FROM SHELTE	RED HOUSING
	SUICIDE WATCH	DIS	CONTINUE SUICIDE WA	ТСН
	SAFETY WATCH	DIS	CONTINUE SAFETY WA	ТСН
	MENTAL HEALTH OBSERVATION	DIS	CONTINUE MH OBSERV	ATION
TRA	ANSFER TO: 🗌 MENTAL HEALTH MOD	ULE	SLU	GP
	М	ONITORING	, r	
	CONSTANT EYE		CONSTANT CAME	
	FIVE (5) MINUTE RANDOM INTERVAL C FIFTEEN (15) MINUTE RANDOM INTERV		INMATE OBSERVE	R/MEDICAL AIDE
	MINUTE RANDOM INTERV			
		L INSTRUC	ΓΙΟΝS	
CL	OTHING:			
	Safety Smock Safety Gown	Uniform	Underwear E	Bra
	Slippers Socks	Hairband	Shoes (no laces)	Other:
PO	SSESSIONS ALLOWED IN CELL:			
Mat	tress: AT ALL TIMES	2200	-0600 🗌 NONE	
Safe	ety Blanket: AT ALL TIMES	2200	-0600 🗌 NONE	1
	Paper Spoon for Meals; No Other Utensils, N	o Bones, No Pla	stic Wrap 🗌 Finger	Foods Only
	Reading Material (must exchange 1 for 1)	Glass	ses 🗌 Safety	Pen
	Other:			
AC	TIVITIES:			
	ne Use: 🗌 LEGAL 🗌	NO MH REST		
Visi	ts: LEGAL	NO MH REST		
	Daily Shower Daily Recreation	Law	Library Other:	
PR	OGRAMMING:			
	LEVEL 1 (INDIVIDUAL SESSIONS)			
	LEVEL 2 (STRUCTURED/SCHEDULED T	HERAPEUTIC	GROUP ACTIVITIES)	
	LEVEL 3 (ALL MODULE ACTIVITIES)			
	OTHER:			

Signature/Title of LMHP

Date

Time

MENTAL HEALTH EVALUATION / COMPREHENSIVE TREATMENT PLAN

NAME:	DIAGNOSES:		
Facility:	Axis I:		
Module:			
SID:			
DOB:	Axis II:		_
Date Treatment Plan Initiated:			-
Date Review Completed:			_
REASON FOR REVIEW:	Axis III:		_
☐ Follow-up			
Transfer			
Change in Condition	Axis IV:		_
Periodic Update			_
	Axis V: Current:	Highest (Past Year):	
List DSM criteria that justify the diag	gnoses (List differential di	iagnoses and rationale)	
FUNCTIONAL IMPAIRMENT	Specify: 1=Mild	2=Moderate 3=Severe 4=None Apparent	
OTHER SPECIAL NEED	S CONSIDERATIONS 7	THAT MAY EFFECT TREATMENT	
PregnantSVisual ImpairmentH	Ferminal Illness leizures learing Impairment Frail or Elderly	 Serious Communicable Disease Coma / Loss of Consciousness Speech Impairment Victim of Violence or Trauma 	
Narrative			
			_
			_
			_

MENTAL HEALTH EVALUATION / COMPREHENSIVE TREATMENT PLAN

MENTAL STATUS EXAMINATION

(Appearance, Behavior/Cooperation, Orientation, Speech, Affect, Mood, Sleep/Appetite, Cognition, Thought Processes, Perception, Thought Content)

BEHAVIORAL RISKS AND/OR ALERTS: Suicidal Self Injurious Assaultive Gravely Disabled Other:					
Suicide History: Ideation Intent Plan Attempt Gesture					
Suicide Risk Evaluation (most recent completed) Date:					
Describe history, lethality, current risk, and protective factors:					
Self Injurious Behavior (Type, Frequency, estimated lethality):					
Current violence risk factors:					
MENTAL HEALTH HISTORY: Description					
Outpatient care:					

MENTAL HEALTH EVALUATION / COMPREHENSIVE TREATMENT PLAN

Inpatient care:
DEVELOPMENTAL AND SOCIAL HISTORY (Family History, Childhood Trauma, Education, Marital
Status, Substance Abuse History, Behavior Problems, Work History, Homelessness, Criminal History,
Adjustment to Incarceration):

STRENGTHS

Motivated for Treatment
Adequate Support System
Medication Adherent
Positive Attitude
Other:

Receptive to Treatment Adherent with Staff Directions Task Oriented Other: Other:

Narrative:

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MENTAL HEALTH EVALUATION / COMPREHENSIVE TREATMENT PLAN

CLINICAL SUMMARY AND FORMULATION:



LONG TERM TREATMENT GOALS

Complete incarceration safely and successfully.

Stop illegal behaviors by using legal means to meet needs.

Accept responsibility for decisions or behaviors that have resulted in incarceration.

Decrease mental illness symptoms and/or eliminate substance us.

Develop effective relapse prevention and risk management strategies.

Reduce parasuicidal behaviors.

Reduce self-injurious behaviors (e.g. engaging in risky behaviors, not using safety precautions).

Other:	
Other:	

CONSENT FOR RELEASE OF INFORMATION ON FILE:

□ Yes □ No

	Date:
Records Requested:	
Records Requested:	
□ Records Requested:	
□ Records Requested:	
Records Requested:	
-	

Records obtained from:

DOC 0438 (05/17)

MENTAL HEALTH EVALUATION / COMPREHENSIVE TREATMENT PLAN

Instructions: Please complete the following pages and use the current group schedule to determine which groups are actively running. Note that, given inmates' typically short stays at OCCC, only 2-3 short-term objectives should be chosen. Though many of these objectives would be applicable to all inmates, choose the most pertinent goals to target.

Medication:

List medications (dosage, route, frequency):

Refer to a psychiatrist.

Encourage medication compliance.

MENTAL HEALTH EVALUATION / COMPREHENSIVE TREATMENT PLAN

SHORT-TERM OBJECTIVES	GROUP RECOMMENDATIONS	INDIVIDUAL INTERVENTIONS	FREQUENCY (INDIVIDUAL)
 Reduce suicidal ideation, parasuicidal, and/or other self-injurious behaviors Maintain self-control and remain safe while incarcerated 	List recommended groups or N/A:	Crisis/trauma intervention services	Daily Weekly Monthly As needed
Other:	• •	Create a safety plan.	Daily Weekly Monthly As needed
		Other (specify):	Daily Weekly Monthly As needed
 Develop relapse prevention and risk management strategies Report side effects and effectiveness of 	List recommended groups or N/A:	Psychiatric medication follow-up evaluation and/or treatment (Side Effects DVD).	Daily Weekly Monthly As needed
 psychotropic medication to mental health services staff Accept redirection, time-out, and/or 	• • •	Create a risk management plan.	Daily Weekly Monthly As needed
changes in housing placement to decrease stimulation as needed.		Other (specify):	Daily Weekly Monthly As needed

MENTAL HEALTH EVALUATION / COMPREHENSIVE TREATMENT PLAN

SHORT-TERM OBJECTIVES	GROUP RECOMMENDATIONS	INDIVIDUAL INTERVENTIONS	FREQUENCY (INDIVIDUAL)
 Identify beliefs and other briers to treatment adherence Explore, identify, and verbalize thoughts 	List recommended groups or N/A:	Provide activities and/or initiate discussions focused on improving self-awareness (e.g., into mental illness, benefits of treatment, consequences of behavior, etc.)	Daily Weekly Monthly As needed
and feelings related to mental illness	•	Other (specify):	□Daily □Weekly
Develop effective communication and coping skills to manage anger, stress, depression, anxiety, impulsivity, and/or other psychological symptoms and behaviors	•		Monthly As needed
Develop a realistic sense of abilities and self-esteem			
Improve self-efficacy			
Other:			
Take psychotropic medications as prescribed	List recommended groups or N/A:	Provide medication education about the use, expected benefits, and side effects of psychotropic medications (pre-contemplative intervention).	Daily Weekly Monthly As needed

MENTAL HEALTH EVALUATION / COMPREHENSIVE TREATMENT PLAN

SHORT-TERM OBJECTIVES	GROUP RECOMMENDATIONS	INDIVIDUAL INTERVENTIONS	FREQUENCY (INDIVIDUAL)
Reduce altered thought processes	•	Provide Symptom Management, and monitor medication adherence and effectiveness.	Daily Weekly
Establish a regular pattern of sleep	•		Monthly As needed
Establish and maintain appropriate hygiene, grooming, and other daily living skills		Provide a structured therapeutic environment with consistent rules and predictable daily routines	Daily Weekly
			Monthly As needed
Demonstrate ability to focus attention and participate at an appropriate level of goal-directed activity.		Psychoeducation concerning mental illness and treatment	□Daily □Weekly □Monthly
Other:			As needed
		Other (specify):	□Daily □Weekly
			Monthly As needed
Actively participate in psychosocial treatment programming	 List recommended groups or N/A: 	Create relapse prevention plan.	□Daily □Weekly
☐ Identify and explore behaviors and/or	•		Monthly As needed
symptoms that have led to legal involvement	•	Other (specify):	□Daily □Weekly
Develop pro-social behaviors and avoid anti-social activities			Monthly As needed

MENTAL HEALTH EVALUATION / COMPREHENSIVE TREATMENT PLAN

SHORT-TERM OBJECTIVES	GROUP RECOMMENDATIONS	INDIVIDUAL INTERVENTIONS	FREQUENCY (INDIVIDUAL)
Increase Relapse Prevention and Abstinence Skills			
Other:			

Summary Narrative Regarding Primary Treatment Objectives:			
Patient:	Date:	Authorized Representative:	Date:
Psychiatrist (01):	Date:	Psychologist (02):	Date:
Psychiatric Social Worker (03):	Date:	MH Registered Nurse (04):	Date:
Recreation Specialist (05)	Date:	Substance Abuse Counselor (06)	Date:
Paramedical Assistant (07)	Date	Residency Case Manager (08)	Date:
Adult Corrections Officer (09):	Date:	Other (10):	Date: